

CINCINNATI FINANCIAL CORP

Form 10-Q

October 29, 2009

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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549  
FORM 10-Q**

(Mark one)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.**

**For the quarterly period ended September 30, 2009.**

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.**

**For the transition period from \_\_\_\_\_ to \_\_\_\_\_.**

**Commission file number 0-4604  
CINCINNATI FINANCIAL CORPORATION  
(Exact name of registrant as specified in its charter)**

Ohio

31-0746871

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

6200 S. Gilmore Road, Fairfield, Ohio

45014-5141

(Address of principal executive offices)

(Zip code)

Registrant's telephone number, including area code: (513) 870-2000

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See definition of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act):

Yes  No

As of October 26, 2009, there were 162,701,291 shares of common stock outstanding.



**CINCINNATI FINANCIAL CORPORATION**  
**FORM 10-Q FOR THE QUARTER ENDED SEPTEMBER 30, 2009**  
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**Table of Contents****Part I Financial Information****Item 1. Financial Statements (unaudited)  
Cincinnati Financial Corporation and Subsidiaries  
Condensed Consolidated Balance Sheets**

(In millions except per share data)	<b>September 30, 2009</b>	December 31, 2008
<b>ASSETS</b>		
Investments		
Fixed maturities, at fair value (amortized cost: 2009 \$7,274; 2008 \$6,058)	\$ 7,668	\$ 5,827
Equity securities, at fair value (cost: 2009 \$1,972; 2008 \$2,077)	2,669	2,896
Short-term investments, at fair value (amortized cost: 2009 \$12; 2008 \$84)	12	84
Other invested assets	79	83
Total investments	<b>10,428</b>	8,890
Cash and cash equivalents	448	1,009
Investment income receivable	109	98
Finance receivable	74	71
Premiums receivable	1,046	1,059
Reinsurance receivable	707	759
Prepaid reinsurance premiums	14	15
Deferred policy acquisition costs	485	509
Deferred income tax		126
Land, building and equipment, net, for company use (accumulated depreciation: 2009 \$318; 2008 \$297)	258	236
Other assets	71	49
Separate accounts	586	548
Total assets	<b>\$ 14,226</b>	\$ 13,369
<b>LIABILITIES</b>		
Insurance reserves		
Loss and loss expense reserves	\$ 4,195	\$ 4,086
Life policy reserves	1,698	1,551
Unearned premiums	1,557	1,544
Other liabilities	583	618
Deferred income tax	142	
Note payable	49	49
6.125% senior notes due 2034	371	371
6.9% senior debentures due 2028	28	28
6.92% senior debentures due 2028	391	392
Separate accounts	586	548
Total liabilities	<b>9,600</b>	9,187

Commitments and contingent liabilities (Note 9)

SHAREHOLDERS' EQUITY

Common stock, par value \$2 per share; (authorized: 2009 500 million shares, 2008 500 million shares; issued: 2009 196 million shares, 2008 196 million shares)

	<b>393</b>	393
Paid-in capital	<b>1,078</b>	1,069
Retained earnings	<b>3,681</b>	3,579
Accumulated other comprehensive income	<b>675</b>	347
Treasury stock at cost (2009 34 million shares, 2008 34 million shares)	<b>(1,201)</b>	(1,206)
<b>Total shareholders' equity</b>	<b>4,626</b>	4,182
<b>Total liabilities and shareholders' equity</b>	<b>\$ 14,226</b>	\$ 13,369

Accompanying notes are an integral part of these condensed consolidated financial statements.

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**Table of Contents****Cincinnati Financial Corporation and Subsidiaries  
Condensed Consolidated Statements of Operations**

(In millions except per share data)	Three months ended September 30,		Nine months ended September 30,	
	<b>2009</b>	2008	<b>2009</b>	2008
<b>REVENUES</b>				
Earned premiums				
Property casualty	\$ 733	\$ 751	\$ 2,198	\$ 2,262
Life	33	30	103	93
Investment income, net of expenses	127	130	370	412
Other income	4	3	9	11
Realized investment gains (losses), net				
Other-than-temporary impairments on fixed maturity securities	(11)	(41)	(54)	(77)
Other-than-temporary impairments on fixed maturity securities transferred to Other Comprehensive Income				
Other realized investment gains, net	121	313	144	105
Total realized investment gains (losses), net	110	272	90	28
<b>Total revenues</b>	<b>1,007</b>	1,186	<b>2,770</b>	2,806
<b>BENEFITS AND EXPENSES</b>				
Insurance losses and policyholder benefits	498	563	1,737	1,693
Underwriting, acquisition and insurance expenses	247	248	750	738
Other operating expenses	4	5	14	16
Interest expense	14	14	42	39
<b>Total benefits and expenses</b>	<b>763</b>	830	<b>2,543</b>	2,486
<b>INCOME BEFORE INCOME TAXES</b>	<b>244</b>	356	<b>227</b>	320
<b>PROVISION (BENEFIT) FOR INCOME TAXES</b>				
Current	59	140	6	146
Deferred	14	(31)	34	(94)
<b>Total provision for income taxes</b>	<b>73</b>	109	<b>40</b>	52
<b>NET INCOME</b>	<b>\$ 171</b>	\$ 247	<b>\$ 187</b>	\$ 268
<b>PER COMMON SHARE</b>				
Net income basic	\$ 1.05	\$ 1.51	\$ 1.15	\$ 1.64

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Net income diluted	<b>1.05</b>	1.50	<b>1.15</b>	1.64
Accompanying notes are an integral part of these condensed consolidated financial statements.				
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**Table of Contents****Cincinnati Financial Corporation and Subsidiaries  
Condensed Consolidated Statements of Shareholders' Equity**

(In millions)	Nine months ended September 30,	
	2009	2008
<b>COMMON STOCK</b>		
Beginning of year	\$ 393	\$ 393
End of period	393	393
<b>PAID-IN CAPITAL</b>		
Beginning of year	1,069	1,049
Stock options exercised		4
Stock-based compensation	8	9
Other	1	1
End of period	1,078	1,063
<b>RETAINED EARNINGS</b>		
Beginning of year	3,579	3,404
Cumulative effect of change in accounting for other-than-temporary impairments as of April 1, 2009, net of tax	106	
Net income	187	268
Dividends declared	(191)	(190)
End of period	3,681	3,482
<b>ACCUMULATED OTHER COMPREHENSIVE INCOME</b>		
Beginning of year	347	2,151
Cumulative effect of change in accounting for other-than-temporary impairments as of April 1, 2009, net of tax	(106)	
Other comprehensive income (loss), net	434	(1,195)
End of period	675	956
<b>TREASURY STOCK</b>		
Beginning of year	(1,206)	(1,068)
Purchased		(139)
Reissued	5	
End of period	(1,201)	(1,207)
Total shareholders' equity	\$ 4,626	\$ 4,687

COMMON STOCK NUMBER OF SHARES OUTSTANDING

Beginning of year	<b>162</b>	166
Purchase of treasury shares		(4)
Reissuance of treasury shares		
End of period	<b>162</b>	162

COMPREHENSIVE INCOME

Net income	<b>\$ 187</b>	\$ 268
Other comprehensive income (loss), net	<b>434</b>	(1,195)
Total comprehensive income (loss)	<b>\$ 621</b>	\$ (927)

Accompanying notes are an integral part of these condensed consolidated financial statements.

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**Table of Contents****Cincinnati Financial Corporation and Subsidiaries  
Condensed Consolidated Statements of Cash Flows**

(In millions)	Nine months ended September 30,	
	2009	2008
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
Net income	\$ 187	\$ 268
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation, amortization and other non-cash items	21	27
Realized gains on investments	(90)	(28)
Stock-based compensation	8	9
Interest credited to contract holders	30	28
Deferred income tax	34	(94)
Changes in:		
Investment income receivable	(11)	28
Premiums and reinsurance receivable	65	(88)
Deferred policy acquisition costs	(16)	(18)
Other assets	(4)	4
Loss and loss expense reserves	109	199
Life policy reserves	80	71
Unearned premiums	13	19
Other liabilities	(13)	(30)
Current income tax receivable/payable	(51)	87
Net cash provided by operating activities	362	482
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>		
Sale of fixed maturities	128	119
Call or maturity of fixed maturities	577	933
Sale of equity securities	905	1,036
Collection of finance receivables	22	29
Purchase of fixed maturities	(1,769)	(1,346)
Purchase of equity securities	(656)	(591)
Change in short-term investments, net	72	(110)
Investment in buildings and equipment, net	(31)	(28)
Investment in finance receivables	(25)	(12)
Change in other invested assets, net	(7)	(14)
Change in securities lending collateral invested		741
Net cash provided by (used in) investing activities	(784)	757
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>		
Payment of cash dividends to shareholders	(186)	(186)
Purchase of treasury shares		(139)
Proceeds from stock options exercised		4
Contract holder funds deposited	102	13

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Contract holder funds withdrawn	<b>(49)</b>	(46)
Change in securities lending payable		(760)
Other	<b>(6)</b>	(4)
Net cash used in financing activities	<b>(139)</b>	(1,118)
Net (decrease) increase in cash and cash equivalents	<b>(561)</b>	121
Cash and cash equivalents at beginning of year	<b>1,009</b>	226
Cash and cash equivalents at end of period	<b>\$ 448</b>	\$ 347
Supplemental disclosures of cash flow information:		
Interest paid (net of capitalized interest: 2009 \$0; 2008 \$3)	<b>\$ 28</b>	\$ 26
Income taxes paid	<b>57</b>	58
Non-cash activities:		
Conversion of securities	<b>\$ 12</b>	\$ 3
Equipment acquired under capital lease obligations	<b>15</b>	

Accompanying notes are an integral part of these condensed consolidated financial statements.

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**Table of Contents****Notes To Condensed Consolidated Financial Statements (Unaudited)****NOTE 1 Accounting Policies**

The condensed consolidated financial statements include the accounts of Cincinnati Financial Corporation and its consolidated subsidiaries, each of which are wholly owned, and are presented in conformity with accounting principles generally accepted in the United States of America (GAAP). All significant intercompany balances and transactions have been eliminated in consolidation.

The preparation of financial statements in conformity with GAAP requires us to make estimates and assumptions that affect amounts reported in the financial statements and accompanying notes. Our actual results could differ from those estimates. The December 31, 2008, consolidated balance sheet amounts are derived from the audited financial statements but do not include all disclosures required by GAAP.

Our September 30, 2009, condensed consolidated financial statements are unaudited. Certain financial information that is included in annual financial statements prepared in accordance with GAAP is not required for interim reporting and has been condensed or omitted. We believe that we have made all adjustments, consisting only of normal recurring accruals that are necessary for fair presentation. These condensed consolidated financial statements should be read in conjunction with our consolidated financial statements included in our 2008 Annual Report on Form 10-K. The results of operations for interim periods do not necessarily indicate results to be expected for the full year. We have changed our presentation of underwriting expenses in our condensed consolidated statements of operations, effective the second quarter 2009. We have summarized commissions, insurance operating expenses, increase in deferred acquisition costs and taxes, licenses and fees to a single caption, Underwriting, acquisition and insurance expenses.

An updated description of our property casualty insurance accounting policy for our financial statements, related to policy acquisition costs, is stated in the following two paragraphs:

Property casualty policy written premiums are deferred and recorded as earned premiums on a pro rata basis over the terms of the policies. We record as unearned premium the portion of written premiums that applies to unexpired policy terms. The expenses associated with issuing policies primarily commissions, premium taxes and underwriting costs are deferred and amortized over the terms of the policies. Our standard market insurance operations consist of two segments, commercial lines and personal lines. We assess recoverability of deferred acquisition costs at the segment level, consistent with the ways we acquire, service, manage and measure profitability. We also have deferred acquisition costs in our surplus lines operation, which is reported in Other. We analyze our acquisition cost assumptions periodically to reflect actual experience; we evaluate our deferred acquisition cost for recoverability; and we regularly conduct reviews for potential premium deficiencies.

A premium deficiency is recorded when the sum of expected loss and loss adjustment expenses, expected policyholder dividends, unamortized acquisition costs and maintenance costs exceeds the total of unearned premiums and anticipated investment income. A premium deficiency is first recognized by charging any unamortized acquisition costs to expense to the extent required to eliminate the deficiency. If the premium deficiency is greater than unamortized acquisition costs, a liability is accrued for the excess deficiency.

There were no subsequent events requiring adjustment to the financial statements or disclosure through October 29, 2009, the date that we issued our financial statements.

***Investments in Debt Securities***

As discussed below, on April 1, 2009, we adopted Accounting Standards Codification (ASC) 320, Recognition and Presentation of Other-Than-Temporary Impairments. Our invested asset impairment policy now states that fixed maturities the company 1) intends to sell or 2) more likely than not will be required to sell before recovery of their amortized cost basis are deemed to be other-than-temporarily impaired. The book value of any such securities is reduced to fair value as the new cost basis, and a realized loss is recorded in the quarter in which it is recognized. When these two criteria are not met, and the company believes that full collection of interest and/or principal is not likely, we determine the net present value of future cash flows by using the effective interest rate implicit in the security at the date of acquisition as the discount rate and compare that amount to the amortized cost and fair value of the security. The difference between the net present value of the expected future cash flows and amortized cost of the security is considered a credit loss and recognized as a realized loss in the quarter in which it occurred. The difference

between the fair value and the net present value of the cash flows of the security, the non-credit loss, is recognized in other comprehensive income as an unrealized loss. With the adoption of this ASC in the second quarter of 2009, we recognized a cumulative effect adjustment of \$106 million, net of tax, to reclassify the non-credit component of previously recognized impairments by increasing retained earnings and reducing accumulated other comprehensive income.

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ASC 320 does not allow retrospective application of the new other-than-temporary impairment model. Our Condensed Consolidated Statements of Operations for the three and nine months ended September 30, 2009, are not measured on the same basis as prior period amounts and, accordingly, these amounts are not comparable.

***Adopted Accounting Updates*****ASC 105, The Financial Accounting Standards Board (FASB) Accounting Standards Codification and the Hierarchy of Generally Accepted Accounting Principles a replacement of FASB Statement No. 162**

In June 2009, the FASB issued ASC 105, The FASB Accounting Standards Codification and the Hierarchy of Generally Accepted Accounting Principles a replacement of FASB Statement No. 162. ASC 105 establishes a single source of authoritative, nongovernmental U.S. GAAP, except for rules and interpretive releases of the SEC. The effective date of ASC 105 is for interim and annual reporting periods ending after September 15, 2009. ASC 105 does not have an impact on our company's financial position or results of operations as it does not change authoritative guidance.

**ASC 855, Subsequent Events**

In May 2009, the FASB issued ASC 855, Subsequent Events. ASC 855 provides guidance on the disclosure of events that occur after the balance sheet date but before financial statements are issued or are available to be issued. The date through which any subsequent events have been evaluated and the basis for that date must be disclosed. ASC 855 requires that we disclose the analysis of subsequent events through the date that our Financial Statements are issued. ASC 855 also defines the circumstances under which an entity should recognize such events or transactions and the related disclosures of such events or transactions that occur after the balance sheet date. The effective date of ASC 855 is the company's interim or annual financial periods ending after June 15, 2009.

**ASC 820-10-50, Interim Disclosures about Fair Value of Financial Instruments**

In April 2009, the FASB issued ASC 820-10-50, Interim Disclosures about Fair Value of Financial Instruments. ASC 820-10-50 is an amendment of ASC 825-10-50, Disclosures about Fair Value of Financial Instruments and APB 28, Interim Financial Reporting. ASC 820-10-50 expands the fair value disclosures for all financial instruments within the scope of ASC 825-10-50 to interim reporting periods. We have adopted ASC 820-10-50, and it is effective for interim reporting periods ending after June 15, 2009. ASC 820-10-50 does not have an impact on our company's financial position or results of operations as it focuses on additional disclosures.

**ASC 320, Recognition and Presentation of Other-Than-Temporary Impairments**

In April 2009, the FASB issued ASC 320, Recognition and Presentation of Other-Than-Temporary Impairments effective for interim and annual reporting periods ending after June 15, 2009. ASC 320 is an amendment of ASC 320-10, Accounting for Certain Investments in Debt and Equity Securities and ASC 958-320, Accounting for Certain Investments Held by Not-for-Profit Organizations. ASC 320 amends the other-than-temporary impairment guidance for debt securities and expands the presentation and disclosure of other-than-temporary impairments on debt and equity securities in the financial statements. We adopted this ASC as of April 1, 2009.

**ASC 820-10-65-4, Determining Fair Value When the Volume and Level of Activity for the Asset or Liability Have Significantly Decreased and Identifying Transactions That Are Not Orderly**

In April 2009, the FASB issued ASC 820-10-65-4, Determining Fair Value When the Volume and Level of Activity for the Asset or Liability Have Significantly Decreased and Identifying Transactions That Are Not Orderly. ASC 820-10-65-4 is an amendment of ASC 820-10, Fair Value Measurements. ASC 820-10-65-4 applies to all assets and liabilities and provides guidance on measuring fair value when the volume and level of activity has significantly decreased and guidance on identifying transactions that are not orderly. ASC 820-10-65-4 requires interim and annual disclosures of the inputs and valuation techniques used to measure fair value and a discussion of changes in valuation techniques and related inputs, if any, that occurred during the period. We have adopted ASC 820-10-65-4, which is effective for interim and annual reporting periods ending after June 15, 2009. ASC 820-10-65-4 does not have a material impact on our company's financial position or results of operations.

***Pending Accounting Updates*****ASC 715-20-65-2, Financial Disclosures about Postretirement Benefit Plan Assets**

In December 2008, the FASB issued ASC 715-20-65-2, Employers' Disclosures about Postretirement Benefit Plan Assets. ASC 715-20-65-2 is an amendment of ASC 715-20, Employers' Disclosures about Pensions and Other

Postretirement Benefits, an amendment of ASC 715-10, 715-30, and 715-60. ASC 715-20-65-2 provides guidance on an employer's disclosures about plan assets of a defined benefit pension or other



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postretirement plan. The effective date of ASC 715-20-65-2 is the company's fiscal year ending after December 15, 2009. ASC 715-20-65-2 will not have an impact on our company's financial position or results of operations as it focuses on additional disclosures.

**Accounting Standard Update (ASU) 2009-05, Measuring Liabilities at Fair Value**

In August 2009, the FASB issued ASU 2009-05, Measuring Liabilities at Fair Value. ASU 2009-05 is an amendment of ASC 820, Fair Value Measurements and Disclosures. ASU 2009-05 applies to all entities that measure liabilities at fair value within the scope of ASC 820, Fair Value Measurements and Disclosures. ASU 2009-05 provides guidance on measuring fair value of liabilities under circumstances in which a quoted price in an active market for the identical liability is not available. ASU 2009-05, which is effective for the first interim or annual reporting period beginning after August 28, 2009, will not have a material impact on our company's financial position or results of operations.

**ASU 2009-12, Investments in Certain Entities That Calculate Net Asset Value per Share (or Its Equivalent)**

In September 2009, the FASB issued ASU 2009-12, Investments in Certain Entities That Calculate Net Asset Value per Share (or Its Equivalent). ASU 2009-12 provides guidance on estimating fair value of alternative investments when using the net asset value per share provided by the investment entity. The effective date of ASU 2009-12 is for interim and annual periods ending after December 15, 2009, with early adoption permitted. ASU 2009-12 will not have a material impact on our company's financial position or results of operations.

**NOTE 2 Investments**

Fixed maturities (bonds and redeemable preferred stocks), equity securities (common and non-redeemable preferred stocks) and short-term investments have been classified as available for sale and are stated at fair values at September 30, 2009, and December 31, 2008.

The change in unrealized gains and losses on investments, net of taxes, described in the following table, is included in other comprehensive income and shareholders' equity. See Note 1, Accounting Policies, Pages 7-8, for additional discussion of ASC 320, Recognition and Presentation of Other-Than-Temporary Impairments. Included in Other is an interest-rate swap of less than \$1 million that expired on August 29, 2009. On August 29, 2009, we entered into a new interest-rate swap that will expire August 29, 2012. As we did not elect hedge accounting, all changes in fair value for the interest-rate swap will be recorded in the consolidated statements of income.

(In millions)	Three months ended		Nine months ended	
	September 30,		September 30,	
	2009	2008	2009	2008
Change in unrealized investment gains and losses and other summary:				
Fixed maturities	\$ 407	\$ (147)	\$ 787	\$ (280)
Equity securities	165	(150)	(121)	(1,536)
Adjustment to deferred acquisition costs and life policy reserves	(14)	8	(24)	13
Pension obligations			1	1
Other	14	(30)	26	(40)
Income taxes on above	(201)	112	(235)	647
Total	\$ 371	\$ (207)	\$ 434	\$ (1,195)

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The following table analyzes cost or amortized cost, gross unrealized gains, gross unrealized losses and fair value for our investments, along with the amount of cumulative non-credit other-than-temporary impairment (OTTI) losses transferred to accumulated other comprehensive income (AOCI) in accordance with ASC 320-10-65, Recognition and Presentation of Other-Than-Temporary Impairments, for securities that also had a credit impairment:

(In millions)	Cost or amortized cost	Gross unrealized		Fair value	OTTI in AOCI
		gains	losses		
At September 30, <b>2009</b>					
Fixed maturities:					
States, municipalities and political subdivisions	\$ 3,006	\$ 199	\$ 3	\$ 3,202	\$
Convertibles and bonds with warrants attached	116	1		117	
United States government	4	1		5	
Government-sponsored enterprises	304		1	303	
Foreign government	3			3	
Short-term investments	12			12	
Collateralized mortgage obligations	38		10	28	
Corporate bonds	3,803	263	56	4,010	
Total	\$ 7,286	\$ 464	\$ 70	\$ 7,680	\$
Equity securities	\$ 1,972	\$ 760	\$ 63	\$ 2,669	NA
At December 31, 2008					
Fixed maturities:					
States, municipalities and political subdivisions	\$ 2,704	\$ 60	31	\$ 2,733	
Convertibles and bonds with warrants attached	102			102	
United States government	4	1		5	
Government-sponsored enterprises	391		2	389	
Foreign government	3			3	
All other corporate bonds and short-term investments	2,938	44	303	2,679	
Total	\$ 6,142	\$ 105	\$ 336	\$ 5,911	
Equity securities	\$ 2,077	\$ 1,079	\$ 260	\$ 2,896	

The unrealized investment gains at September 30, 2009, were largely due to a long-term net gain position of \$680 million for our common stock portfolio. Contributing 10 percent or more of that net gain position were three holdings totaling \$391 million: Wyeth (NYSE:WYE), The Procter & Gamble Company (NYSE:PG) and Exxon Mobil

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Corporation (NYSE:XOM). At September 30, 2009, we had \$106 million fair value of hybrid securities included in fixed maturities that follow ASC 815-15-25, Accounting for Certain Hybrid Financial Instruments.

The table below provides fair values and unrealized losses by investment category and by the duration of the securities continuous unrealized loss position:

(In millions)	Less than 12 months		12 months or more		Total	
	Fair value	Unrealized losses	Fair value	Unrealized losses	Fair value	Unrealized losses
At September 30, <b>2009</b>						
Fixed maturities:						
States, municipalities and political subdivisions	\$ 7	\$ 1	\$ 32	\$ 2	\$ 39	\$ 3
Government-sponsored enterprises	116	1			116	1
Short-term investments	1				1	
Collateralized mortgage obligations	10	5	16	5	26	10
Corporate bonds	321	35	399	21	720	56
<b>Total</b>	<b>455</b>	<b>42</b>	<b>447</b>	<b>28</b>	<b>902</b>	<b>70</b>
Equity securities	145	7	368	56	513	63
<b>Total</b>	<b>\$ 600</b>	<b>\$ 49</b>	<b>\$ 815</b>	<b>\$ 84</b>	<b>\$ 1,415</b>	<b>\$ 133</b>
At December 31, 2008						
Fixed maturities:						
States, municipalities and political subdivisions	\$ 592	\$ 26	\$ 94	\$ 5	\$ 686	\$ 31
Convertibles and bonds with warrants attached	195	15	38	5	233	20
Government-sponsored enterprises	141	2			141	2
All other corporate bonds and short-term investments	1,367	215	254	68	1,621	283
<b>Total</b>	<b>2,295</b>	<b>258</b>	<b>386</b>	<b>78</b>	<b>2,681</b>	<b>336</b>
Equity securities	820	219	79	41	899	260
<b>Total</b>	<b>\$ 3,115</b>	<b>\$ 477</b>	<b>\$ 465</b>	<b>\$ 119</b>	<b>\$ 3,580</b>	<b>\$ 596</b>

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**Table of Contents****Other-than-temporary Impairment Charges**

The following table provides the amount of OTTI for the three and nine months ended September 30, 2009:

(In millions)	Three months ended September 30,		Nine months ended September 30,	
	2009	2008	2009	2008
Other-than-temporary impairment charges:				
Fixed maturities	\$ 11	\$ 41	\$ 54	\$ 77
Equity securities		80	59	323
Total	\$ 11	\$ 121	\$ 113	\$ 400

The following table provides the amount of credit losses on fixed-maturity securities for which a portion of OTTI has been recognized in other comprehensive income:

(In millions)

Impairments due to credit losses reconciliation	
Balance at July 1, 2009	\$ 4
Additional credit impairments on:	
Previously impaired securities	
Securities without prior impairments	
Reductions	(4)
Balance September 30, 2009	\$

(In millions)

Impairments due to credit losses reconciliation	
Balance at April 1, 2009	\$ 4
Additional credit impairments on:	
Previously impaired securities	1
Securities without prior impairments	
Reductions	(5)
Balance September 30, 2009	\$

During the quarter ended September 30, 2009, we impaired 13 fixed-maturity securities for a total of \$11 million. At September 30, 2009, 135 fixed-maturity investments with a total unrealized loss of \$28 million had been in an unrealized loss position for 12 months or more. Of that total, six fixed-maturity investments with a total unrealized loss of \$2 million were trading below 70 percent of book value. Eleven equity securities with a total unrealized loss of \$56 million had been in an unrealized loss position for 12 months or more, but none were trading below 70 percent of book value.

During 2008, we impaired 126 securities. At December 31, 2008, 142 fixed maturity investments with a total unrealized loss of \$78 million had been in an unrealized loss position for 12 months or more. Of that total, no fixed maturity investments were trading below 70 percent of book value. Six equity investments with a total unrealized loss of \$41 million had been in an unrealized loss position for 12 months or more as of December 31, 2008, with two

trading below 70 percent of book value. As a result of this evaluation, we did not record impairment on the six equity securities in an unrealized loss position in excess of 12 months at December 31, 2008.

When determining OTTI charges for our fixed-maturity portfolio, management places significant emphasis on whether issuers of debt are current on contractual payments and whether future contractual amounts are likely to be paid. As required by the new accounting standard for fixed-maturity securities, our invested asset impairment policy states that OTTI is considered to have occurred (1) if we intend to sell the impaired fixed maturity security; (2) if it is more likely than not we will be required to sell the fixed maturity security before recovery of its amortized cost basis; or (3) the present value of the expected cash flows is not sufficient to recover the entire amortized cost basis. If we intend to sell or it is more likely than not we will be required to sell, the book value of any such securities is reduced to fair value as the new cost basis, and a realized loss is recorded in the quarter in which it is recognized. When we believe that full collection of interest and/or principal is not likely, we determine the net present value of future cash flows by using the effective interest rate implicit in the security at the date of acquisition as the discount rate and compare that amount to the amortized cost and fair value of the security. The difference between the net present value of the expected future cash flows and amortized cost of the security is considered a credit loss and recognized as a realized

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loss in the quarter in which it occurred. The difference between the fair value and the net present value of the cash flows of the security, the non-credit loss, is recognized in other comprehensive income as an unrealized loss. With the adoption of ASC 320 in the second quarter of 2009, we recognized a cumulative effect adjustment of \$106 million, net of tax, to reclassify the non-credit component of previously recognized impairments by increasing retained earnings and reducing accumulated other comprehensive income. ASC 320 does not allow retrospective application of the new OTTI model. Our Condensed Consolidated Statements of Operations for the three and nine months ended September 30, 2009, are not measured on the same basis as prior period amounts and, accordingly, these amounts are not comparable.

When determining OTTI charges for our equity portfolio, our invested asset impairment policy considers qualitative and quantitative factors, including facts and circumstances specific to individual securities, asset classes, the financial condition of the issuer, changes in dividend payment, the length of time fair value had been less than book value, the severity of the decline in fair value below book value, the volatility of the security and our ability and intent to hold each position until its forecasted recovery.

For each of our equity securities in an unrealized loss position at September 30, 2009, we applied the objective quantitative and qualitative criteria of our invested asset impairment policy for OTTI. Our long-term equity investment philosophy, emphasizing companies with strong indications of paying and growing dividends, combined with our strong surplus, liquidity and cash flow, provide us the ability to hold these investments through what we believe to be slightly longer recovery periods occasioned by the recession and historic levels of market volatility. Each quarter we review the expected recovery period by individual security. Based on the individual qualitative and quantitative factors, as discussed above, we evaluate and determine an expected recovery period for each security. A change in the condition of a security can warrant impairment before the expected recovery period. If the security has not recovered cost within the expected recovery period, the security is impaired.

***Collateralized Mortgage Obligations***

As indicated in our 2008 Annual Report on Form 10-K, Item 8, Note 2, Investments, Page 106, the securities lending program was terminated during the third quarter of 2008. In conjunction with the program termination, we chose to retain a small portfolio of collateralized mortgage obligations (CMOs) rather than sell them at what we felt were distressed prices in an illiquid market. The \$28 million fair value (\$39 million amortized cost) of CMOs represents less than 1 percent of our invested assets fair value as of September 30, 2009.

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**Table of Contents****NOTE 3 Fair Value Measurements*****Fair Value Hierarchy***

In accordance with fair value measurements and disclosures, we categorized our financial instruments, based on the priority of the observable and market-based data for valuation technique, into a three-level fair value hierarchy. The fair value hierarchy gives the highest priority to quoted prices with readily available independent data in active markets for identical assets or liabilities (Level 1) and the lowest priority to unobservable market inputs (Level 3). Our valuation techniques have not changed from December 31, 2008, and ultimately management determines fair value. When various inputs for measurement fall within different levels of the fair value hierarchy, the lowest observable input that has a significant impact on fair value measurement is used.

Financial instruments are categorized based upon the following characteristics or inputs to the valuation techniques:

Level 1 Financial assets and liabilities for which inputs are observable and are obtained from reliable quoted prices for identical assets or liabilities in actively traded markets. This is the most reliable fair value measurement and includes, for example, active exchange-traded equity securities.

Level 2 Financial assets and liabilities for which values are based on quoted prices in markets that are not active or for which values are based on similar assets and liabilities that are actively traded. This also includes pricing models for which the inputs are corroborated by market data.

Level 3 Financial assets and liabilities for which values are based on prices or valuation techniques that require inputs that are both unobservable and significant to the overall fair value measurement. Level 3 inputs include the following:

- o Quotes from brokers or other external sources that are not considered binding;
- o Quotes from brokers or other external sources where it can not be determined that market participants would in fact transact for the asset or liability at the quoted price;
- o Quotes from brokers or other external sources where the inputs are not deemed observable.

We conduct a thorough review of fair value hierarchy classifications on a quarterly basis. Reclassification of certain financial instruments may occur when input observability changes. As noted below in the Level 3 disclosure table, reclassifications are reported as transfers in/out of the Level 3 category as of the beginning of the quarter in which the reclassification occurred.

The following tables illustrate the fair value hierarchy for those assets measured at fair value on a recurring basis for the periods ended September 30, 2009, and December 31, 2008. We do not have any material liabilities carried at fair value.

	Asset fair value measurements at September 30, 2009 using:			
	Quoted prices in active markets for identical assets (Level 1)	Significant other observable inputs (Level 2)	Significant unobservable inputs (Level 3)	Total
(In millions)				
Fixed maturities, available for sale:				
Corporate securities	\$	\$ 4,103	\$ 24	\$ 4,127

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Foreign government	3			3
U.S. Treasury and U.S. government agencies	308			308
Collateralized mortgage obligations		28		28
States, municipalities and political subdivisions		3,197	5	3,202
Taxable fixed maturities separate accounts	100	461		561
Total	411	7,789	29	8,229
Common equities, available for sale	2,515		62	2,577
Preferred equities, available for sale		88	4	92
Short-term investments		12		12
Top Hat Savings Plan	6			6
Total	\$ 2,932	\$ 7,889	\$ 95	\$ 10,916

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(In millions)	Asset fair value measurements at December 31, 2008 using:			Total
	Quoted prices in active markets for identical assets (Level 1)	Significant other observable inputs (Level 2)	Significant unobservable inputs (Level 3)	
Available for sale securities:				
Taxable fixed maturities	\$ 395	\$ 2,619	\$ 50	\$ 3,064
Taxable fixed maturities separate accounts	65	422	6	493
Tax-exempt fixed maturities		2,728	5	2,733
Common equities	2,657		64	2,721
Preferred equities		153	22	175
Collateralized mortgage obligations		30		30
Short-term investments		84		84
Top Hat Savings Plan	4	1		5
<b>Total</b>	<b>\$ 3,121</b>	<b>\$ 6,037</b>	<b>\$ 147</b>	<b>\$ 9,305</b>

Each financial instrument that was deemed to have significant unobservable inputs when determining valuation is identified in the tables below by security type with a summary of changes in fair value for the three months ended September 30, 2009 and 2008. As of September 30, 2009, total Level 3 assets were less than 1 percent of financial assets measured at fair value compared with less than 1 percent as of June 30, 2009 and 1.2 percent and 1.6 percent at March 31, 2009, and December 31, 2008, respectively.

(In millions)	Asset fair value measurements using significant unobservable inputs (Level 3)					Total
	Corporate fixed maturities	Taxable fixed maturities-separate accounts	States, municipalities and political subdivisions fixed maturities	Common equities	Preferred equities	
Beginning balance, June 30, 2009	\$ 20	\$	\$ 5	\$ 64	\$ 8	\$ 97
Total gains or losses (realized/unrealized):						
Included in earnings (or changes in net assets)						
Included in other comprehensive income	1			(2)		(1)
	5				(4)	1

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Purchases, sales, issuances, and settlements						
Transfers in and/or out of Level 3	(2)					(2)
Ending balance, September 30, 2009	\$ 24	\$	\$ 5	\$ 62	\$ 4	\$ 95

(In millions)	Asset fair value measurements using significant unobservable inputs (Level 3)					
	Taxable fixed maturities	Taxable fixed maturities-separate accounts	Tax-exempt fixed maturities	Common equities	Preferred equities	Total
Beginning balance, June 30, 2008	\$ 57	\$ 3	\$ 5	\$ 63	\$ 47	\$ 175
Total gains or losses (realized/unrealized):						
Included in earnings (or changes in net assets)	(4)	(1)			(10)	(15)
Included in other comprehensive income	(1)				2	1
Purchases, sales, issuances, and settlements	(4)					(4)
Transfers in and/or out of Level 3	1				(1)	
Ending balance, September 30, 2008	\$ 49	\$ 2	\$ 5	\$ 63	\$ 38	\$ 157

There were no significant transfers to or from the Level 3 hierarchy during the third quarter of 2009.

(In millions)	Asset fair value measurements using significant unobservable inputs (Level 3)					
	Corporate fixed maturities	Taxable fixed maturities-separate accounts	States, municipalities and political subdivisions fixed maturities	Common equities	Preferred equities	Total
Beginning balance, December 31, 2008	\$ 50	\$ 6	\$ 5	\$ 64	\$ 22	\$ 147
Total gains or losses (realized/unrealized):						
Included in earnings (or changes in net assets)					(3)	(3)
Included in other comprehensive income	(1)			(2)	4	1
Purchases, sales, issuances, and settlements	5				(4)	1

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Transfers in and/or out of Level 3	(30)	(6)	(15)	(51)		
Ending balance, September 30, 2009	\$ 24	\$	\$ 5	\$ 62	\$ 4	\$ 95

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(In millions)	Asset fair value measurements using significant unobservable inputs (Level 3)					
	Taxable fixed maturities	Taxable fixed maturities- separate accounts	Tax-exempt fixed maturities	Common equities	Preferred equities	Total
Beginning balance, December 31, 2007	\$ 85	\$ 3	\$ 5	\$ 59	\$ 58	\$ 210
Total gains or losses (realized/unrealized):						
Included in earnings (or changes in net assets)	(3)	(1)			(16)	(20)
Included in other comprehensive income	(5)			4	1	
Purchases, sales, issuances, and settlements	(15)				5	(10)
Transfers in and/or out of Level 3	(13)				(10)	(23)
Ending balance, September 30, 2008	\$ 49	\$ 2	\$ 5	\$ 63	\$ 38	\$ 157

For the nine months ended September 30, 2009, two preferred equity securities totaling \$15 million were transferred from Level 3 to Level 2. There was also a \$3 million OTTI of one preferred equity during the first quarter of 2009. Corporate fixed-maturity securities decreased \$30 million as seven securities transferred from Level 3 to Level 2 as a result of observable inputs as of June 30, 2009, and September 30, 2009. At September 30, 2009, total fair value of assets priced with broker quotes and other non-observable market inputs for the fair value measurements and disclosures was \$33 million.

***Fair Value Disclosure for Senior Debt and Life Insurance Liabilities***

The following provides the quarterly fair value disclosure for financial instruments in accordance with the second-quarter adoption of interim disclosures about fair value of financial instruments. The disclosures below are not affected by the fair value hierarchy but are presented to provide timely information about the effects of current market conditions on financial instruments that are not reported at fair value in our financial statements.

This table summarizes the principal amounts of our long-term debt excluding unamortized discounts:

(In millions)			September 30, 2009	December 31, 2008
Interest rate	Year of issue			
6.900%	1998	Senior debentures, due 2028	\$ 28	\$ 28
6.920%	2005	Senior debentures, due 2028	391	392
6.125%	2004	Senior notes, due 2034	375	375
		Total	\$ 794	\$ 795

The fair value of our senior debt approximated \$716 million at September 30, 2009, compared with \$595 million at year-end 2008. Fair value was determined under the fair value measurements and disclosures accounting rules based on market pricing of these or similar debt instruments that are actively trading. Fair value can vary with macro-economic concerns. Regardless of the fluctuations in fair value, the outstanding principal amount of our long-term debt is \$794 million. None of the notes are encumbered by rating triggers. Also, we have a note payable with outstanding principal amount of \$49 million which approximates fair value.

Reserves for deferred annuities and other investment contracts were \$670 million and \$569 million for September 30, 2009, and December 31, 2008, respectively. Fair value for these deferred annuities and investment contracts was \$659 million and \$460 million for September 30, 2009, and December 31, 2008, respectively. Fair values of liabilities associated with certain investment contracts are calculated based upon internally developed models because active, observable markets do not exist for those items. To determine the fair value, we make the following significant assumptions: (1) the discount rates used to calculate the present value of expected payments are the risk-free spot rates plus an A3 rated bond spread for financial issuers as of September 30, 2009, to account for non-performance risk; (2) the rate of interest credited to policyholders is the portfolio net earned interest rate less a spread for expenses and profit; and (3) additional lapses occur when the credited interest rate is exceeded by an assumed competitor credited rate, which is a function of the risk-free rate of the economic scenario being modeled. The fair value of life policy loans outstanding principal and interest approximated \$43 million, compared with book value of \$38 million.

**NOTE 4 DEFERRED ACQUISITION COSTS**

The expenses associated with issuing insurance policies primarily commissions, premium taxes and underwriting costs are deferred and amortized over the terms of the policies. We update our acquisition cost assumptions periodically to reflect actual experience, and we evaluate our deferred acquisition cost for recoverability. Other underwriting operating expenses were \$87 million and \$275 million in the three and nine months ended September 30, 2009, compared to \$91 million and \$264 million for the comparative 2008 periods. The table below shows the deferred policy acquisition costs and asset reconciliation, including the amortized deferred policy acquisition costs.

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(In millions)	Three months ended September 30,		Nine months ended September 30,	
	2009	2008	2009	2008
Deferred policy acquisition costs asset at beginning of the period	\$ 500	\$ 487	\$ 509	\$ 461
Capitalized deferred policy acquisition costs	168	159	492	492
Amortized deferred policy acquisition costs	(160)	(157)	(475)	(474)
Amortized shadow deferred policy acquisition costs	(23)	12	(41)	22
Deferred policy acquisition costs asset at September 30,	\$ 485	\$ 501	\$ 485	\$ 501

There were no premium deficiencies for the reported consolidated statements of operations, as the sum of the anticipated loss and loss adjustment expenses, policyholder dividends, maintenance expenses and underwriting expenses did not exceed the related unearned premiums and anticipated investment income.

**NOTE 5 Property Casualty Loss and Loss Expenses**

This table summarizes activity for our consolidated property casualty loss and loss expense reserves:

(In millions)	Three months ended September 30,		Nine months ended September 30,	
	2009	2008	2009	2008
Gross loss and loss expense reserves, beginning of period	\$ 4,187	\$ 4,092	\$ 4,040	\$ 3,925
Less reinsurance receivable	501	558	542	528
Net loss and loss expense reserves, beginning of period	3,686	3,534	3,498	3,397
Net incurred loss and loss expenses related to:				
Current accident year	550	625	1,736	1,784
Prior accident years	(91)	(102)	(113)	(203)
Total incurred	459	523	1,623	1,581
Net paid loss and loss expenses related to:				
Current accident year	271	317	659	668
Prior accident years	201	232	789	802
Total paid	472	549	1,448	1,470
Net loss and loss expense reserves, September 30	3,673	3,508	3,673	3,507
Plus reinsurance receivable	478	617	478	618

Gross loss and loss expense reserves, September 30	\$ 4,151	\$ 4,125	\$ 4,151	\$ 4,125
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We use actuarial methods, models, and judgment to estimate, as of a financial statement date, the property casualty loss and loss expense reserves required to pay for and settle all outstanding insured claims, including incurred but not reported (IBNR) claims, as of that date. The actuarial estimate is subject to review and adjustment by an inter-departmental committee that includes actuarial management and is familiar with relevant company and industry business, claims and underwriting trends, as well as general economic and legal trends, that could affect future loss and loss expense payments.

Because of changes in estimates of insured events in prior years, we decreased the provision for loss and loss expenses by \$91 million and \$102 million for the three months ended September 30, 2009 and 2008 and \$113 million and \$203 million for the nine months ended September 30, 2009 and 2008, respectively. The reserve for loss and loss expenses in the consolidated balance sheets also includes \$44 million for the period ended September 30, 2009, and \$46 million for the period ended December 31, 2008, for certain life and health losses.

#### NOTE 6 Reinsurance

Our statements of operations include earned consolidated property casualty insurance premiums on assumed and ceded business:

(In millions)	Three months ended September 30,		Nine months ended September 30,	
	2009	2008	2009	2008
Direct earned premiums	\$ 773	\$ 799	\$ 2,317	\$ 2,389
Assumed earned premiums	3	3	10	8
Ceded earned premiums	(43)	(51)	(129)	(135)
Net earned premiums	\$ 733	\$ 751	\$ 2,198	\$ 2,262

Our statements of operations include incurred consolidated property casualty insurance loss and loss expenses on assumed and ceded business:

(In millions)	Three months ended September 30,		Nine months ended September 30,	
	2009	2008	2009	2008
Direct incurred loss and loss expenses	\$ 486	\$ 598	\$ 1,671	\$ 1,715
Assumed incurred loss and loss expenses	1	2	8	2
Ceded incurred loss and loss expenses	(29)	(78)	(60)	(138)
Net incurred loss and loss expenses	\$ 458	\$ 522	\$ 1,619	\$ 1,579

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Our statements of operations include earned life and accident and health insurance premiums on assumed and ceded business:

(In millions)	Three months ended September 30,		Nine months ended September 30,	
	2009	2008	2009	2008
Direct earned premiums	\$ 45	\$ 43	\$ 139	\$ 131
Assumed earned premiums	0	0	0	0
Ceded earned premiums	(12)	(13)	(36)	(38)
Net earned premiums	\$ 33	\$ 30	\$ 103	\$ 93

Our statements of operations include life insurance contract holder benefits incurred on assumed and ceded business:

(In millions)	Three months ended September 30,		Nine months ended September 30,	
	2009	2008	2009	2008
Direct contract holders benefits incurred	\$ 48	\$ 54	\$ 147	\$ 148
Assumed contract holders benefits incurred	0	0	0	0
Ceded contract holders benefits incurred	(8)	(13)	(29)	(34)
Net incurred loss and loss expenses	\$ 40	\$ 41	\$ 118	\$ 114

**NOTE 7 Employee Retirement Benefits**

The following summarizes the components of net periodic costs for our qualified and supplemental pension plans:

(In millions)	Three months ended September 30,		Nine months ended September 30,	
	2009	2008	2009	2008
Service cost	\$ 3	\$ 4	\$ 7	\$ 12
Interest cost	3	4	9	13
Expected return on plan assets	(3)	(4)	(9)	(12)
Amortization of actuarial loss, prior service cost and transition asset	0	0	1	1
Curtailment	0	3	0	3
Net periodic benefit cost	\$ 3	\$ 7	\$ 8	\$ 17

During 2008, we changed the form of retirement benefit we offer associates to a company match on employee contributions to the 401(k) savings plan from the defined benefit pension plan. For a discussion of these benefit changes, see our 2008 Annual Report on Form 10-K, Item 8, Note 13, Employee Retirement Benefits, Page 113. We made matching contributions of \$2 million and \$6 million to our 401(k) savings plan during the third quarter and first nine months of 2009, respectively.

We contributed \$33 million to the qualified pension plan during the third quarter of 2009. We do not anticipate further contributions during the remainder of 2009.

**NOTE 8 Stock-Based Associate Compensation Plans**



We currently have four equity compensation plans that together permit us to grant various types of equity awards. We currently grant incentive stock options, non-qualified stock options, service-based restricted stock units and performance-based restricted stock units under our shareholder-approved plans. We also have a Holiday Stock Plan that permits annual awards of one share of common stock to each full-time associate for each year of service up to a maximum of 10 shares. One of our equity compensation plans permits us to grant restricted stock to our outside directors as a component of their annual compensation. For additional information about our equity compensation plans, see our 2008 Annual Report on Form 10-K, Item 8, Note 17, Stock-Based Associate Compensation Plans, Page 117.

A total of 17 million shares are authorized to be granted under the shareholder-approved plans. At September 30, 2009, 8 million shares were available for future issuance under the plans. During the second quarter of 2009, our shareholders approved the Directors Stock Plan of 2009, which authorizes 300,000 shares to be granted to our directors. During the first nine months of 2009, we granted 23,944 shares of common stock under the expiring plan to our directors for 2008 board service fees. No stock-based awards were granted to associates during the nine-month period ended September 30, 2009.

Our pretax and after-tax stock-based compensation costs are summarized below:

(In millions)	Three months ended September 30,		Nine months ended September 30,	
	2009	2008	2009	2008
Stock-based compensation cost	\$ 3	\$ 3	\$ 8	\$ 9
Income tax benefit	1	1	2	3
Stock-based compensation cost after tax	\$ 2	\$ 2	\$ 6	\$ 6

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**Table of Contents*****Stock-Based Awards***

Stock options are granted to associates at an exercise price that is equal to the fair value as reported on the NASDAQ Global Select Market for the grant date and are exercisable over 10-year periods. The stock options generally vest ratably over a three-year period. In determining the stock-based compensation amounts, the fair value of each option granted is estimated on the date of grant using the binomial option-pricing model. Service-based and performance-based restricted stock units are granted to associates at the fair value of the shares on the date of grant less the present value of the dividends that holders of restricted stock units will not receive on the shares underlying the restricted stock units during the vesting period. Service-based restricted stock units cliff vest three years after the date of grant. If certain performance targets are attained, performance-based restricted stock units vest on the first day of March after a three-calendar year performance period. Quarterly, management reviews and determines the likelihood that the company will achieve the performance targets for the outstanding groups of performance-based restricted stock units.

As of September 30, 2009, \$14 million of unrecognized compensation costs related to non-vested awards are expected to be recognized over a weighted-average period of 1.7 years.

**NOTE 9 Commitments And Contingent Liabilities**

In the ordinary course of conducting business, the company and its subsidiaries are named as defendants in various legal proceedings. Most of these proceedings are claims litigation involving the company's insurance subsidiaries in which the company is either defending or providing indemnity for third-party claims brought against insureds who are litigating first-party coverage claims. The company accounts for such activity through the establishment of unpaid loss and loss adjustment expense reserves. We believe that the ultimate liability, if any, with respect to such ordinary-course claims litigation, after consideration of provisions made for potential losses and costs of defense, is immaterial to our consolidated financial condition, results of operations and cash flows.

The company and its subsidiaries also are occasionally involved in other legal actions, some of which assert claims for substantial amounts. These actions include, among others, putative class actions seeking certification of a state or national class. Such putative class actions have alleged, for example, improper reimbursement of medical providers paid under workers' compensation insurance policies, erroneous coding of municipal tax locations and excessive premium charges for uninsured motorist coverage. The company's insurance subsidiaries also are occasionally parties to individual actions in which extra-contractual damages, punitive damage or penalties are sought, such as claims alleging bad faith in the handling of insurance claims.

On a quarterly basis, we review the outstanding lawsuits seeking such recourse. Based on our quarterly review, we believe we have valid defenses to each. We believe the ultimate liability, if any, with respect to these lawsuits, after consideration of provisions made for estimated losses, is immaterial to our consolidated financial position.

Nonetheless, given the potential for large awards in certain of these actions and the inherent unpredictability of litigation, an adverse outcome could have a material adverse effect on the company's consolidated results of operations or cash flows.

**NOTE 10 Income Taxes**

As of December 31, 2008, we had a gross liability for unrecognized tax benefits of \$2 million. Details about our liability for unrecognized tax benefits are found in our 2008 Annual Report on Form 10-K, Item 8, Note 11, Income Taxes, Page 112.

As a result of positions taken in our 2008 federal tax return filed this quarter with the Internal Revenue Service (IRS), we believe it is more likely than not that tax positions for which we previously carried a liability for unrecognized tax benefits will be sustained upon examination by the IRS. Based on our current tax return positions, we have no liability for unrecognized tax benefits as of September 30, 2009.

The IRS has begun the audit of tax years 2007 and 2008. It is reasonably possible that a change in our liability for unrecognized tax benefits may occur once the examination phase of this audit has concluded. At this time, we can neither estimate the settlement date of, nor quantify an estimated range for any potential change to, our liability for unrecognized tax benefits relating to these years.



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We operate primarily in two industries, property casualty insurance and life insurance. We regularly review four different reporting segments to make decisions about allocating resources and assessing performance:

- Commercial lines property casualty insurance
- Personal lines property casualty insurance
- Life insurance
- Investments operations

We report as **Other** the non-investment operations of the parent company and its non-insurer subsidiaries, CFC Investment Company and CSU Producer Resources Inc. We also report as **Other** the results of The Cincinnati Specialty Underwriters Insurance Company, as well as other income of our standard market property casualty insurance subsidiary. Also included in 2008 and year-to-date 2009 results for this segment are the operations of a former subsidiary, CinFin Capital Management Company (excluding client investment activities). CinFin Capital Management terminated all operations and the company was dissolved effective February 28, 2009. See our 2008 Annual Report on Form 10-K, Item 8, Note 18, Segment Information, Page 119, for a description of revenue, income or loss before income taxes and identifiable assets for each of the four segments.

Segment information is summarized in the following table:

(In millions)	Three months ended		Nine months ended	
	September 30,		September 30,	
	2009	2008	2009	2008
<b>Revenues:</b>				
Commercial lines insurance				
Commercial casualty	\$ 180	\$ 197	\$ 546	\$ 580
Commercial property	122	120	362	364
Commercial auto	99	103	296	308
Workers compensation	82	93	253	282
Specialty packages	37	35	110	107
Surety and executive risk	27	27	77	80
Machinery and equipment	8	7	23	22
<b>Total commercial lines insurance</b>	<b>555</b>	<b>582</b>	<b>1,667</b>	<b>1,743</b>
Personal lines insurance				
Personal auto	80	81	239	245
Homeowner	68	64	207	208
Other personal lines	22	22	67	65
<b>Total personal lines insurance</b>	<b>170</b>	<b>167</b>	<b>513</b>	<b>518</b>
Life insurance	33	30	104	94
Investment operations	237	402	460	440
Other	12	5	26	11
<b>Total</b>	<b>\$ 1,007</b>	<b>\$ 1,186</b>	<b>\$ 2,770</b>	<b>\$ 2,806</b>

**Income (loss) before income taxes:**

## Insurance underwriting results:

Commercial lines insurance	\$	42	\$	30	\$	(31)	\$	59
Personal lines insurance		(4)		(38)		(96)		(82)
Life insurance		1		(6)		2		(6)
Investment operations		220		386		410		393
Other		(15)		(16)		(58)		(44)
Total	\$	244	\$	356	\$	227	\$	320

<b>September 30, 2009</b>	December 31, 2008
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**Identifiable assets:**

Property casualty insurance	\$	2,305	\$	2,676
Life insurance		1,112		1,091
Investment operations		10,463		8,907
Other		346		695
Total	\$	14,226	\$	13,369

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**Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations**

The following discussion highlights significant factors influencing the consolidated results of operations and financial position of Cincinnati Financial Corporation (CFC). It should be read in conjunction with the consolidated financial statements and related notes included in our 2008 Annual Report on Form 10-K. Unless otherwise noted, the industry data is prepared by A.M. Best Co., a leading insurance industry statistical, analytical and financial strength rating organization. Information from A.M. Best is presented on a statutory basis. When we provide our results on a comparable statutory basis, we label it as such; all other company data is presented in accordance with accounting principles generally accepted in the United States of America (GAAP).

We present per share data on a diluted basis unless otherwise noted, adjusting those amounts for all stock splits and dividends. Dollar amounts are rounded to millions; calculations of percent changes are based on whole dollar amounts or dollar amounts rounded to the nearest thousand. Certain percentage changes are identified as not meaningful (nm).

**SAFE HARBOR STATEMENT**

This is our Safe Harbor statement under the Private Securities Litigation Reform Act of 1995. Our business is subject to certain risks and uncertainties that may cause actual results to differ materially from those suggested by the forward-looking statements in this report. Some of those risks and uncertainties are discussed in our 2008 Annual Report on Form 10-K, Item 1A, Risk Factors, Page 25. Although we often review or update our forward-looking statements when events warrant, we caution our readers that we undertake no obligation to do so.

Factors that could cause or contribute to such differences include, but are not limited to:

- Unusually high levels of catastrophe losses due to risk concentrations, changes in weather patterns, environmental events, terrorism incidents or other causes
- Increased frequency and/or severity of claims
- Inadequate estimates or assumptions used for critical accounting estimates
- Recession or other economic conditions resulting in lower demand for insurance products or increased payment delinquencies
- Delays in adoption and implementation of underwriting and pricing methods that could increase our pricing accuracy, underwriting profit and competitiveness
- Inability to defer policy acquisition costs for our personal lines segment if pricing and loss trends would lead management to conclude this segment could not achieve sustainable profitability
- Declines in overall stock market values negatively affecting the company's equity portfolio and book value
- Events, such as the credit crisis, followed by prolonged periods of economic instability or recession, that lead to:
  - o Significant or prolonged decline in the value of a particular security or group of securities and impairment of the asset(s)
  - o Significant decline in investment income due to reduced or eliminated dividend payouts from a particular security or group of securities
  - o Significant rise in losses from surety and director and officer policies written for financial institutions
- Prolonged low interest rate environment or other factors that limit the company's ability to generate growth in investment income or interest rate fluctuations that result in declining values of fixed-maturity investments, including declines in accounts in which we hold bank-owned life insurance contract assets
- Increased competition that could result in a significant reduction in the company's premium volume
- Changing consumer insurance-buying habits and consolidation of independent insurance agencies that could alter our competitive advantages
- Ability to obtain adequate reinsurance on acceptable terms, amount of reinsurance purchased, financial strength of reinsurers and the potential for non-payment or delay in payment by reinsurers

Events or conditions that could weaken or harm the company's relationships with its independent agencies and hamper opportunities to add new agencies, resulting in limitations on the company's opportunities for growth, such as:

- o Multi-notch downgrades of the company's financial strength ratings
- o Concerns that doing business with the company is too difficult

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- o Perceptions that the company's level of service, particularly claims service, is no longer a distinguishing characteristic in the marketplace
  - o Delays or inadequacies in the development, implementation, performance and benefits of technology projects and enhancements
- Actions of insurance departments, state attorneys general or other regulatory agencies, including a change to a federal system of regulation from a state-based system, that:
- o Restrict our ability to exit or reduce writings of unprofitable coverages or lines of business
  - o Place the insurance industry under greater regulatory scrutiny or result in new statutes, rules and regulations
  - o Increase our expenses
  - o Add assessments for guaranty funds, other insurance related assessments or mandatory reinsurance arrangements; or that impair our ability to recover such assessments through future surcharges or other rate changes
  - o Limit our ability to set fair, adequate and reasonable rates
  - o Place us at a disadvantage in the marketplace
  - o Restrict our ability to execute our business model, including the way we compensate agents
- Adverse outcomes from litigation or administrative proceedings

Events or actions, including unauthorized intentional circumvention of controls, that reduce the company's future ability to maintain effective internal control over financial reporting under the Sarbanes-Oxley Act of 2002

Unforeseen departure of certain executive officers or other key employees due to retirement, health or other causes that could interrupt progress toward important strategic goals or diminish the effectiveness of certain longstanding relationships with insurance agents and others

Events, such as an epidemic, natural catastrophe or terrorism, that could hamper our ability to assemble our workforce at our headquarters location

Further, the company's insurance businesses are subject to the effects of changing social, economic and regulatory environments. Public and regulatory initiatives have included efforts to adversely influence and restrict premium rates, restrict the ability to cancel policies, impose underwriting standards and expand overall regulation. The company also is subject to public and regulatory initiatives that can affect the market value for its common stock, such as recent measures affecting corporate financial reporting and governance. The ultimate changes and eventual effects, if any, of these initiatives are uncertain.

**Introduction****Corporate Financial Highlights*****Income Statement and Per Share Data***

(Dollars in millions except share data)	Three months ended September 30,			Nine months ended September 30,		
	2009	2008	Change %	2009	2008	Change %
<b>Income statement data</b>						
Earned premiums	\$ 766	\$ 781	(1.9)	\$ 2,301	\$ 2,355	(2.3)
	127	130	(2.4)	370	412	(10.3)



Investment income, net of expenses						
Realized investment gains and losses (pretax)	<b>110</b>	272	(59.7)	<b>90</b>	28	211.1
Total revenues	<b>1,007</b>	1,186	(15.1)	<b>2,770</b>	2,806	(1.3)
Net income	<b>171</b>	247	(31.0)	<b>187</b>	268	(30.1)
<b>Per share data (diluted)</b>						
Net income	<b>1.05</b>	1.50	(30.0)	<b>1.15</b>	1.64	(29.9)
Cash dividends declared	<b>0.395</b>	0.39	1.3	<b>1.175</b>	1.17	0.4
Weighted average shares outstanding	<b>162,901,396</b>	164,242,185	(0.8)	<b>162,794,767</b>	163,834,163	(0.6)

Revenues were lower for the third quarter of 2009 compared with the third quarter of 2008 primarily due to lower realized investment gains. Revenues for the nine months ended September 30, 2009, decreased compared with the same period of 2008 due to lower earned premiums and investment income, partially offset by higher realized investment gains. Revenue trends and investment revenues are discussed further in the respective sections of Results of Operations, Page 29.

Realized investment gains and losses are recognized on the sales of investments or as otherwise required by GAAP. We have substantial discretion in the timing of investment sales, and that timing generally is independent of the insurance underwriting process. GAAP also requires us to recognize in income the gains or losses from certain changes in market (fair) values of securities even though we continue to hold the securities.

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Net income decreased for the third quarter of 2009 compared with the third quarter of 2008 primarily due to lower realized investment gains while property casualty underwriting results improved. For the nine-month period ended September 30, 2009, net income decreased compared with the same period of 2008 primarily due to weaker underwriting results and lower investment income, partially offset by higher realized investment gains. Property casualty underwriting performance and investment results are discussed below in Results of Operations, beginning on Page 29. As discussed in our 2008 Annual Report on Form 10-K, Item 7, Factors Influencing Our Future Performance, Page 38, there are several reasons that our performance during 2009 may be below our long-term targets. In that annual report, as part of Results of Operations, we also discussed the year 2009 outlook for each reporting segment.

The board of directors is committed to rewarding shareholders directly through cash dividends and through share repurchase authorizations. Through 2008, the company had increased the indicated annual cash dividend rate for 48 consecutive years, a record we believe was matched by only 11 other publicly traded companies. In August 2009, the board of directors increased the fourth quarter dividend to 39.5 cents per share, marking the 49<sup>th</sup> year of increase. Our board regularly evaluates relevant factors in dividend-related decisions, and the increase reflects confidence in our strong capital, liquidity and financial flexibility, as well as progress through our initiatives to improve earnings performance.

**Balance Sheet Data and Performance Measures**

	At September 30, 2009	At December 31, 2008
(Dollars in millions except share data)		
<b>Balance sheet data</b>		
Invested assets	\$ 10,428	\$ 8,890
Total assets	14,226	13,369
Short-term debt	49	49
Long-term debt	790	791
Shareholders' equity	4,626	4,182
Book value per share	28.44	25.75
Debt-to-capital ratio	15.3%	16.7%

	Nine months ended September 30, 2009	2008
Value creation ratio	15.0%	(15.9)%

**Performance measure**

Value creation ratio

Invested assets and total assets increased compared with year-end 2008, largely because of the increased market value of our investment portfolio at September 30, 2009, while shareholders' equity and book value per share increased approximately 10 percent. Our debt-to-capital ratio (capital is the sum of debt plus shareholders' equity) decreased compared with the December 31, 2008, level. The value creation ratio, defined in the following section, also increased for the first nine months of 2009 compared with 2008 primarily due to the improved market value of our investment portfolio.

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**Table of Contents****Progress Toward Long-Term Value Creation**

Through The Cincinnati Insurance Company, Cincinnati Financial Corporation is one of the 25 largest property casualty insurers in the nation, based on written premium volume for approximately 2,000 U.S. stock and mutual insurer groups. We market our insurance products through a select group of independent insurance agencies in 37 states as discussed in our 2008 Annual Report on Form 10-K, Item 1, Our Business and Our Strategy, Page 1. Although 2009 is a difficult year for our economy, our industry and our company, our long-term perspective guides us to address the immediate challenges while focusing on the major decisions that best position the company for success through all market cycles. We believe that this forward-looking view has consistently benefited our policyholders, agents, shareholders and associates.

To measure our long-term progress, we have defined a value creation metric that we believe captures the contribution of our insurance operations, the success of our investment strategy and the importance we place on paying cash dividends to shareholders. Between 2010 and 2014, we expect to achieve a 12 percent to 15 percent average for the total of 1) our rate of growth in book value per share plus 2) the ratio of dividends declared per share to beginning book value per share.

When looking at our longer-term objectives, we see three performance drivers:

**Premium growth** We believe our agency relationships and initiatives can lead over any five-year period to a property casualty written premium growth rate that exceeds the industry average. The compound annual growth rate of our net written premiums was 1.3 percent over the years 2004 through 2008, equal to the estimated growth rate for the property casualty insurance industry.

For the first nine months of 2009, our property casualty net written premiums decreased 2.7 percent overall while our largest segment, commercial lines, decreased 4.7 percent. A.M. Best reported that net written premiums declined 4.5 percent for the U.S. property casualty industry during the first half of 2009 while the industry's commercial lines segment declined 8.1 percent. A.M. Best also reported that competitive market conditions still are causing rate decreases on most commercial lines of business and that the overall property casualty insurance market is not likely to harden until 2010. In light of continued weak pricing in the marketplace, we continue to exercise discipline for risk selection and pricing. Our consistent underwriting approach and continued weakness in the broader economy offset strong progress on growth initiatives discussed below in Highlights of Initiatives Supporting Our Strategies. As a result of these growth initiatives, property casualty new business written by our independent agents for the first nine months of 2009 rose 16.0 percent to \$311 million compared with \$268 million for the first nine months of 2008.

**Combined ratio** We believe our underwriting philosophy and initiatives can generate a GAAP combined ratio over any five-year period that is consistently below 100 percent. Our GAAP combined ratio averaged 92.8 percent over the five years ended December 31, 2008. Our combined ratio was below 100 percent in each year during the period except 2008, when we reported a ratio of 100.6 percent as we experienced a record level of catastrophe losses as discussed in our 2008 Annual Report on Form 10-K, Item 7 Consolidated Property Casualty Insurance Results of Operations, Page 49. Our statutory combined ratio averaged 92.6 percent for the five years ended December 31, 2008 compared with an estimated 98.5 percent for the industry.

For the first nine months of 2009, our statutory combined ratio was 106.2 percent, including 8.1 percentage points of catastrophe losses partially offset by 5.2 percentage points of favorable loss reserve development on prior accident years, compared with 100.5 percent, including 9.7 percentage points of catastrophe losses and 8.9 percentage points of favorable loss reserve development, for the first nine months of 2008. For the first half of 2009, A.M. Best reported that the industry's statutory combined ratio was 100.5 percent, including 3.9 percentage points of catastrophe losses and a favorable impact of 3.8 percentage points from prior accident year reserve releases.

**Investment contribution** We believe our investment philosophy and initiatives can drive investment income growth and lead to a total return on our equity investment portfolio over a five-year period that exceeds the five-year return of the Standard & Poor's 500 Index (S&P 500 Index).

- o Investment income grew at a compound annual rate of 2.9 percent over the five years ended December 31, 2008. It grew each year except 2008, when we experienced a dramatic reduction in dividends from financial

services companies held in our equity portfolio, a risk we addressed aggressively during 2008.

For the first nine months of 2009, pretax investment income was \$370 million, down 10.3 percent from \$412 million for the same period in 2008. The decrease reflected reduced dividends and ongoing diversification of the equity portfolio during 2008 and the first quarter of 2009, with investment of sales proceeds and cash flow in securities considered more secure but lower yielding

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compared with the previous portfolio mix. The current investment portfolio mix provides a balance of income stability and growth with capital appreciation potential.

- o Over the five years ended December 31, 2008, our compound annual equity portfolio return was a negative 9.0 percent compared with a compound annual total return of a negative 2.1 percent for the S&P 500 Index. Our equity portfolio underperformed the market for the five-year period primarily because of the decline in the market value of Fifth Third Bancorp (NASDAQ: FITB), our largest holding for most of the period. In 2008, during which we sold most of that holding, our annual equity portfolio return was a negative 31.5 percent, compared with a negative 36.9 percent for the S&P 500 Index.
- o For the first nine months of 2009, our equity portfolio underperformed the market, with a return of 4.9 percent compared with 19.3 percent for the S&P 500 Index. Our underperformance was largely attributable to a relatively underweight position in the information technology sector, the strongest-performing sector in the S&P 500 Index for the year-to-date period, and an overweight position in healthcare, which underperformed the broader market. Additionally, the market rally has generally not favored the dividend growth stocks we prefer.

***Highlights of Initiatives Supporting Our Strategies***

Management works with the board of directors to identify the strategies that can lead to long term success. Our strategies are intended to position us to compete successfully in the markets we have targeted while minimizing risk. We believe successful implementation of the initiatives that support our strategies will help us to better serve our agent customers and to generate superior financial results over the long-term for the benefit of shareholders, while addressing risks related to volatility and the cyclical nature of the economy, financial markets, insurance market pricing and weather-related catastrophes.

**Preserve capital** Implementing these initiatives is intended to preserve our capital and liquidity so that we can successfully grow our insurance business. A strong capital position provides the capacity to support premium growth and provides the liquidity to sustain our investment in the people and infrastructure needed to implement our other strategic initiatives while paying dividends to shareholders.

**Improve insurance profitability** Implementing these operational initiatives is intended to support improved cash flow and profitable growth for the agencies that represent us and for our company. These initiatives primarily seek to strengthen our relationships with agents, allowing them to serve clients faster and manage expenses better. Others may streamline our internal processes so we can devote more resources to agent service.

**Drive premium growth** Implementing these operational initiatives is intended to expand our geographic footprint and diversify our premium sources over time while growing profitably without significant additional infrastructure expense. Diversified growth also may reduce earnings volatility from catastrophe exposure risk and temper negative changes that may occur in the economic, judicial or regulatory environments in the territories we serve.

We discuss initiatives supporting each of these strategies below, along with the metrics we use to assess their progress.

***Preserve Capital***

The four primary initiatives supporting our capital preservation strategy are:

**Maintain a diversified and stabilized investment portfolio by applying parameters and tolerances** We discuss our portfolio strategies in greater depth in our 2008 Annual Report on Form 10-K, Item 1, Investments Segment, Page 17.

- o **High-quality fixed-maturity portfolio with fair value that matches or exceeds our liability for total insurance reserves** At September 30, 2009, the average rating of the \$7.668 billion fixed-maturity portfolio was A2/A, and the portfolio value exceeded the total insurance reserve liability by approximately 30 percent. In addition, we have assets in the form of receivables from reinsurers with A.M Best insurer financial strength ratings of A or better. These assets directly related to insurance reserves, offsetting over 10 percent of the liability.

- o Diversified equity portfolio that generally has no concentrated positions in single stocks or industries At September 30, 2009, the largest single security accounted for 8.5 percent of our portfolio of publicly traded common stocks, and the largest single sector accounted for 24.6 percent. Because of the strength and diversity of our fixed-maturity portfolio, we have the opportunity to invest for both income growth and potential capital appreciation by purchasing equity securities. We seek to achieve a total return on the equity portfolio over any five-year period that exceeds that of the S&P 500 Index while taking equal or less risk.
- o Parent company liquidity that increases our flexibility through all periods to support our cash dividend and to continue to invest in and expand our insurance operations At September 30, 2009, we held \$1.061 billion of our cash and marketable securities at the parent company level, of which

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\$722 million, or 68.1 percent, was invested in common stocks and \$65 million, or 6.1 percent, was cash or cash equivalents.

Minimize reliance on debt as a source of capital, maintaining the ratio of debt to total capital below 20 percent. This target is higher than we had identified in previous years because total capital declined in 2008 although debt levels were essentially unchanged. At September 30, 2009, this ratio was well below the target at 15.3 percent compared with 16.7 percent at year-end 2008 and 15.5 percent at September 30, 2008. Our long-term debt consists of three non-convertible, non-callable debentures, with two due in 2028 and one in 2034.

Purchase reinsurance from highly rated reinsurers to mitigate underwriting risk and to support our ability to hold investments until maturity. See our 2008 Annual Report on Form 10-K, Item 7, 2009 Reinsurance Programs, Page 81, for additional details on these programs.

Identify tolerances for other risks and calibrate management decisions accordingly. Among the areas we have focused on during 2009 are exposure to risks related to disaster recovery and business continuity. We completed a conversion to a new information technology back-up data center and continue work to address the risks associated with a concentration of support operations at our headquarters location. Our enterprise risk management efforts also include evaluating emerging risks such as potential changes in regulation at both the state and federal levels and the potential effects of increased inflation on assets and liabilities.

We measure the overall success of our strategy to preserve capital primarily by growing investment income and by achieving over any five-year period a total return on our equity investment portfolio that exceeds the Standard & Poor's 500 Index's return. We also monitor other measures. One of the most significant is our ratio of property casualty net written premiums to statutory surplus, which was 0.85-to-1 for the 12 months ended September 30, 2009, compared with 0.89-to-1 at year-end 2008. This ratio is a common measure of operating leverage used in the property casualty industry; the lower the ratio the more capacity a company has for premium growth.

Industrywide, this ratio was estimated at 0.9-to-1 at year-end 2008.

Another means of verifying our capital preservation strategy is our financial strength ratings. Our parent company's senior debt is rated by four independent ratings firms. In addition, the ratings firms award insurer financial strength ratings to our property casualty and life companies based on their quantitative and qualitative analyses. These ratings primarily assess an insurer's ability to meet financial obligations to policyholders and do not necessarily address all of the matters that may be important to shareholders. Ratings may be subject to revision or withdrawal at any time by the rating agency, and each rating should be evaluated independently of any other rating.

As of October 28, 2009, our credit and financial strength ratings were:

Insurance Financial Strength Ratings

Agency	Parent Company Senior Debt Rating	Standard Market Property			Status			
		Casualty Insurance	Life Insurance	Surplus Insurance	Status (date)			
		Subsidiary	Subsidiary	Subsidiary				
		Rating Tier	Rating Tier	Rating Tier				
A. M. Best Co.	a	A+ Superior 16 of 16	A Excellent 16 of 16	A Excellent 16 of 16				Stable outlook (12/19/08)
Fitch Ratings	BBB+	A+ Strong 5 of 21	A+ Strong 5 of 21					Stable outlook

(8/6/09)

Moody's Investors Service	A3	A1	Good	5 of 21				Stable outlook (9/25/08)
Standard & Poor's Ratings Services	BBB+	A+	Strong	5 of 21	A+	Strong	5 of 21	Negative outlook (06/30/08)

All of our insurance subsidiaries continue to be highly rated. On August 6, 2009, Fitch Ratings lowered our ratings and changed the rating outlook to stable. Our parent company senior debt rating was lowered from A- to BBB+ and our standard market property casualty subsidiaries' insurance and life insurance subsidiary financial strength ratings were lowered from AA- to A+. Fitch said the rating action was primarily driven by our unfavorable property casualty underwriting performance during 2008 and the first half of 2009. Fitch said it viewed favorably our steps taken with our investment portfolio. Fitch also noted our strong capitalization and low operating leverage. No other ratings agency actions have occurred in 2009. Our debt ratings are discussed in our 2008 Annual Report on Form 10-K, Item 7, Additional Sources of Liquidity, Page 71.

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**Table of Contents*****Improve Insurance Profitability***

The three primary initiatives to improve insurance profitability are:

Implement technology projects to improve critical efficiencies and streamline processes for our agencies, allowing us to win an increasing share of their business. Enhanced technology and use of data also increases our ability to generate a consistent underwriting profit through improved pricing and risk selection. During 2009 we have made significant progress in our key technology initiatives:

- o Predictive modeling tool for our workers compensation business line This tool was in use by our underwriters for renewal business in all our territories by the end of the third quarter of 2009, improving risk selection and pricing capabilities. Predictive modeling increases pricing precision so that our agents can better compete for the most desirable workers compensation business. We anticipate meaningful improvement in the loss ratio for this line of business within several quarters of use, and we are working to develop predictive models for all major lines of commercial insurance.
- o Commercial lines policy administration system In October 2009, we deployed a new system called e-CLAS® CPP for commercial package and auto to all of our appointed agencies in five states representing approximately 40 percent of our commercial premium volume. We plan to deploy the system to six additional states by the end of 2009 and to as many as 19 more states in 2010. The new system includes real-time quoting and policy issuance, direct bill capabilities with several payment plans, and interface capabilities to transfer selected policy data from agency management systems. We believe the new system will further improve our position among the go-to carriers for our agencies, having a positive impact on future growth of profitable commercial lines business.
- o Personal lines pricing and processing enhancements In 2009 personal lines incorporated enhanced predictive modeling for our homeowner line of business to improve pricing accuracy and profitability. The enhancements incorporate additional attributes for better matching premiums to the risk of loss on individual policies. Development is in progress for predictive modeling for our personal auto line of business and is targeted for use in mid to late 2010. Several processing or service enhancements were introduced during 2009, making it easier for agents to do business with us so we can write a larger share of their most profitable accounts. Significant improvements included providing single point of entry capability, allowing our agents to rate homeowner and personal auto policies through their agency management systems in real time, integrating processing capabilities with additional comparative rating systems, and offering personal lines policyholders whom we bill for our agents the convenience of making their premium payments by phone or online. During the first six months of availability, almost 5 percent of total personal lines premiums processed used these new payment options.
- o Personal lines policy administration system During 2009, we developed the next version of this system, Diamond 5.x, and began testing early in the fourth quarter. In early 2010, we plan to move our personal lines policy processing system to this next generation platform. The Web-based system supports agency efficiency through pre-filling of selected policy data, easy-to-use screens and system speed. We continue to focus on making it easier for our agents to do business with us, which we believe will significantly benefit our objective of writing their highest quality accounts with superior profit margins.
- o Improved claims processes and agent access to claims information In early 2009, we enhanced our response time for new claims, making available online submission of notices of loss from agencies that use Applied agency management systems. Such improvements help sustain our reputation for superior claims service by helping keep the agent better informed on the details and status of claims. We have also improved our claims data management interface process, increasing efficiency for handling digital documents, pictures and recording.
- o

Improving our business data, supporting accurate underwriting, pricing and decisions Over the next several years, we will deploy a full data management program, including a data warehouse for property casualty and life insurance. One of the greatest advantages will be enhanced granularity of pricing data. This is a phased, long-term project that is currently in progress.

Continue to staff field positions to ensure that we grow profitably and control loss costs while providing superior claims service At September 30, 2009, we had 112 field marketing territories staffed by marketing representatives averaging 18 years of industry experience and nine years as a Cincinnati Insurance field marketing representative. During 2009 we increased staffing in areas with the greatest new business potential, such as Texas and Colorado, while combining other selected territories. We had 111 field marketing territories at the end of 2008 and 108 as of September 30, 2008. In addition we have several personal lines marketing representatives with underwriting authority who visit agencies located in areas of high new business potential such as states newer to our personal lines offerings. The local presence of our field marketing representatives is integral to carefully selecting and evaluating new business on a case-by-case basis. During 2009, we also added to our staff of loss control field

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representatives, premium audit field representatives and field claims representatives specializing in workers compensation claims. In addition we are developing capabilities for direct reporting of workers compensation claims, providing detailed information to immediately assign the appropriate level of claims handling expertise for each case. Obtaining more information sooner for specific claims allows for medical care appropriate to the nature of the injury, benefiting injured workers, employers and agents while ultimately lowering overall loss costs. Our team of field associates plus headquarters support associates works together to form our agent-centered business model that provides local expertise, helps us better understand the accounts we underwrite and creates another market advantage for our agents.

Improve internal efficiencies to make the best use of our resources During 2009 we have invested in technology and workflow improvements that will help us to grow our business when insurance market conditions improve without proportional increases in expenses. Through careful allocation of staff, we have added people in areas of strategic significance while realizing efficiencies in other areas, resulting in a relatively flat overall number of associates during the first nine months of 2009. We continue to work toward improving efficiency through efforts such as studies of transactional workflows and development of an energy efficiency plan for our headquarters buildings.

We measure the overall success of our strategy to improve insurance profitability primarily through our GAAP combined ratio, which we believe can be consistently below 100 percent over any five-year period.

In addition, we expect these initiatives to strengthen our rank as the No. 1 or No. 2 carrier based on premium volume in agencies that have represented us for at least five years. In 2009, we again earned that rank in more than 75 percent of the agencies that have represented Cincinnati Insurance for more than five years, based on 2008 premiums.

***Drive Premium Growth***

The five primary initiatives to drive premium growth are:

New agency appointments in 2009 During the first nine months of 2009, we appointed 73 new agencies, exceeding our initial target of 65 for the entire year of 2009 as progress in Texas agency appointments exceeded our expectations. In our three newest states, agency appointments totaled 27, including 20 in Texas, six in Colorado and one in Wyoming. Agencies appointed during 2009 write an aggregate of nearly \$1.4 billion in property casualty premiums annually with all carriers they represent for an average of approximately \$19 million per agency. As of September 30, 2009, a total of 1,174 agency relationships market our standard market insurance products from 1,455 reporting locations. We seek to build close, long-term relationships with each agency we appoint and carefully evaluate the marketing reach of each new appointment to ensure the territory can support both current and new agencies.

New states With our entry into Wyoming in September 2009, Cincinnati Insurance now is actively marketing our policies in 37 states. Our larger footprint expands our opportunities well beyond our traditional operating area in the Midwest and South, replicating and leveraging our highly successful agent-centered business model. In recent years we expanded our presence in selected western states opening Colorado and Wyoming in 2009, Texas in 2008, New Mexico and eastern Washington in 2007, which will gradually help reduce earnings volatility from weather-related catastrophes. While we continue to study the regulatory and competitive environment in other states where we could decide to actively market property casualty products, we have not announced the timetable for entry into additional states.

We generally are able to earn a 10 percent share of an agency's business within 10 years of its appointment. We also help our agents grow their business by attracting more clients in their communities through the unique style of service we offer. In New Mexico and Washington, which we entered in 2007, we've appointed 13 agencies that currently write about \$260 million annually with all the carriers they represent. During the first nine months of 2009 our annualized written premiums with agencies in these two new states totaled almost 4 percent of that total agency annual premium volume. By mid 2010, we expect to have appointed Texas agencies that currently write a total of about \$750 million in premiums annually with all carriers they represent, representing strong potential for future premium growth.

Personal lines We continue to position our personal lines business for profitable future growth as pricing refinements and improved ease of use expand our agents' opportunities to market Cincinnati's policy advantages to their more quality-conscious clientele. In the fourth quarter of 2009, we are enhancing our tiered rating, helping to further improve our rate and credit structures to attract and retain more accounts with the best prospects of long-term profitability. Personal lines rate changes made in 2008 and 2009 are driving strong new business, including over \$15 million in rollovers of seasoned business our agencies previously placed with other carriers. We also are more aggressively tapping our potential to market personal lines insurance through agencies that already represent us for commercial lines. In early 2009, we began marketing personal

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lines in two additional states, bringing the total of states where we market personal lines to 29. In seven states where we began writing personal lines business or significantly expanded our product offerings and automation capabilities in 2008 or 2009, our agencies write approximately \$650 million in personal lines premiums annually with all carriers they represent.

**Surplus lines insurance** Another source of premium growth is our surplus lines operation, which ended 2008 on track with products available in 33 states. We entered this business area in 2008 to better serve agents of The Cincinnati Insurance Companies. Today, those agents write about \$2.5 billion annually of surplus lines business with other carriers. We plan to earn a profitable share by bringing Cincinnati-style service to agents and policyholders. In the fourth quarter of 2008, we expanded product offerings from general liability, adding property and professional liability lines of businesses. For the nine months of 2009, net written premiums were \$29 million compared with \$8 million in the first nine months of 2008, our initial period for surplus lines operations.

**Life insurance product development** During the third quarter of 2009, we introduced a new secondary guaranteed universal life product. In the fourth quarter, we will introduce a new return of premium term life series. These initiatives support opportunities to cross-sell life insurance products to clients of the independent agencies that sell Cincinnati's property casualty insurance policies.

We also expect a positive long-term impact on future premium growth as a result of our commercial lines and personal lines policy administration system initiatives, discussed above, as we earn a larger share of the total business written by our agents. Our agencies value ease of use for agency staff and the option to have us bill the policyholder directly. In addition to several payment plan options including electronic funds transfer with the new commercial lines system, in 2009 we began offering direct billing of workers' compensation policies in all of our active territories. We measure the overall success of this strategy to drive premium growth primarily through changes in net written premiums, which we believe can grow faster than the industry average over any five-year period. Many of our growth initiatives have been under way for a year or more and helped us achieve 16.0 percent new business growth for the first nine months of 2009 although total written premiums declined on weak market pricing and economic pressures. Despite near-term challenges in insurance and financial markets that are reflected in year-to-date 2009 financial performance, we have made significant progress on our initiatives and remain confident that our strategy will deliver long-term value for shareholders.

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**Table of Contents****Results of Operations**

The consolidated results of operations reflect the operating results of each of our four segments along with the parent company and other activities reported as Other. The four segments are:

- Commercial lines property casualty insurance
- Personal lines property casualty insurance
- Life insurance
- Investments operations

We report as Other the non-investment operations of the parent company and its non-insurer subsidiaries, CFC Investment Company and CSU Producer Resources Inc. We also report as Other the results of The Cincinnati Specialty Underwriters Insurance Company, as well as other income of our standard market property casualty insurance subsidiary. Also included in 2008 and year-to-date 2009 results for this segment are the operations of a former subsidiary, CinFin Capital Management Company (excluding client investment activities). CinFin Capital Management terminated all operations and the company was dissolved effective February 28, 2009. See Item 1, Note 11, Segment Information, Page 19, for discussion of the calculations of segment data. The following sections review results of operations for each of the four segments.

**Consolidated Property Casualty Insurance Results of Operations**

Consolidated property casualty insurance results include premiums and expenses for our standard market insurance (commercial lines and personal lines segments) as well as our surplus lines operations.

(Dollars in millions)	Three months ended September 30,			Nine months ended September 30,		
	2009	2008	Change %	2009	2008	Change %
Earned premiums	\$ 733	\$ 751	(2.4)	\$ 2,198	\$ 2,262	(2.9)
Loss and loss expenses from:						
Current accident year before catastrophe losses	542	565	(4.1)	1,553	1,563	(0.7)
Current accident year catastrophe losses	8	60	(85.8)	183	220	(16.8)
Prior accident years before catastrophe losses	(89)	(105)	15.3	(107)	(201)	46.7
Prior accident year catastrophe losses	(2)	3	(176.5)	(6)	(1)	(598.0)
Total loss and loss expenses	459	523	(12.2)	1,623	1,581	2.6
Underwriting expenses	238	237	0.2	716	707	1.4
Underwriting profit (loss)	\$ 36	\$ (9)	nm	\$ (141)	\$ (26)	(449.3)
Ratios as a percent of earned premiums:			Pt. Change			Pt. Change
Current accident year before catastrophe losses	73.9%	75.3%	(1.4)	70.6%	69.1%	1.5
Current accident year catastrophe losses	1.2	8.0	(6.8)	8.4	9.7	(1.3)
Prior accident years before catastrophe losses	(12.1)	(14.0)	1.9	(4.9)	(8.9)	4.0

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Prior accident year catastrophe losses	<b>(0.3)</b>	0.4	(0.7)	<b>(0.3)</b>	0.0	(0.3)
Total loss and loss expenses	<b>62.7</b>	69.7	(7.0)	<b>73.8</b>	69.9	3.9
Underwriting expenses	<b>32.4</b>	31.6	0.8	<b>32.6</b>	31.2	1.4
Combined ratio	<b>95.1%</b>	101.3%	(6.2)	<b>106.4%</b>	101.1%	5.3
Combined ratio: Contribution from catastrophe losses and prior years reserve development	<b>95.1%</b>	101.3%	(6.2)	<b>106.4%</b>	101.1%	5.3
	<b>(11.2)</b>	(5.6)	(5.6)	<b>3.2</b>	0.8	2.4
Combined ratio before catastrophe losses and prior years reserve development	<b>106.3%</b>	106.9%	(0.6)	<b>103.2%</b>	100.3%	2.9

Our consolidated property casualty insurance operations generated an underwriting profit of \$36 million for the three months ended September 30, 2009, compared with an underwriting loss of \$9 million for the three months ended September 30, 2008. For the nine months ended September 30, 2009, our property casualty insurance operations experienced an underwriting loss of \$141 million compared with an underwriting loss of \$26 million for the same period in 2008. The main drivers of the 2009 year-to-date underwriting loss were adverse development on prior accident year loss reserves for our commercial lines workers compensation business and higher catastrophe losses for personal lines homeowner business as discussed below.

We measure and analyze property casualty underwriting results primarily by the combined ratio and its component ratios. The combined ratio is the percentage of incurred losses plus all expenses per each premium dollar the lower the ratio, the better the performance. An underwriting profit results when the combined ratio is under 100 percent. A combined ratio above 100 percent indicates that an insurance company's losses and expenses exceeded premiums.

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The combined ratio can be affected significantly by catastrophe losses and other large losses as discussed in detail below. The combined ratio can also be affected by updated estimates of loss and loss expense reserves established for claims that occurred in prior periods, referred to as prior accident years. Development on prior accident year reserves favorably affected the combined ratio by 12.4 and 5.2 percentage points in the third quarter and first nine months of 2009 compared with a favorable impact of 13.6 and 8.9 percentage points in the three month and nine month periods of 2008. These ratios include development on prior period catastrophe loss reserves as shown in the table above. The lower amount of favorable development for the first nine months of 2009 compared with 2008 is primarily due to significant unfavorable development recognized in the first half of 2009 for the workers' compensation line of business as discussed in Commercial Lines Results of Operations on Page 30.

The underwriting expense ratio for the first nine months of 2009 increased compared with the same periods of 2008. The increase was primarily due to lower earned premiums.

(Dollars in millions)	Three months ended September 30,			Nine months ended September 30,		
	2009	2008	Change %	2009	2008	Change %
Agency renewal written premiums	\$ 669	\$ 687	(2.7)	\$ 2,030	\$ 2,159	(6.0)
Agency new business written premiums	107	93	15.4	311	268	16.0
Other written premiums	(46)	(53)	13.8	(110)	(135)	18.4
Net written premiums	730	727	0.5	2,231	2,292	(2.7)
Unearned premium change	3	24	(86.7)	(33)	(30)	(9.6)
Earned premiums	\$ 733	\$ 751	(2.4)	\$ 2,198	\$ 2,262	(2.9)

The trends in net written premiums and earned premiums summarized in the table above reflect ongoing strong competition in our markets and economic recession impacts on insured exposures, partially offset by the effects of the premium growth strategies we discussed in our 2008 Annual Report on Form 10-K, Item 1, Our Business and Our Strategy, Page 10. The main drivers of trends for 2009 are discussed by segment on Pages 32-33 and 36-37.

Consolidated property casualty agency new business written for the three and nine months ended September 30, 2009, increased \$15 million and \$44 million compared with the same periods of 2008. The increase was primarily due to premium growth initiatives related to geographic or product line expansion into new and underserved areas. While much of this business was new to us due to our expansion initiatives, in many cases that business was not new to the agent. We believe these seasoned accounts tend to be priced more accurately than business that is less familiar to our agent due to it being recently obtained from a competing agent. We entered the State of Texas in late 2008 for commercial lines and also began writing business or significantly expanded our personal lines product offerings and automation capabilities in seven states. This geographic expansion resulted in an increase in agency new business of \$9 million for the third quarter of 2009 and \$16 million for the first nine months of 2009. Our main product expansion initiative is our surplus lines operation that began in 2008, accounting for \$4 million and \$16 million of the increase in consolidated property casualty new business for the respective periods. Our initiatives to appoint new agencies in states other than Texas also contributed to the growth in new business. Agencies appointed during 2008 and 2009, excluding Texas agencies, accounted for \$13 million of commercial lines new business growth during the first nine months of 2009.

Other written premiums include amounts ceded to reinsurers through our reinsurance programs. Ceded written premiums for the third-quarter and nine-month periods of 2009 include \$3 million to restore affected layers of our catastrophe reinsurance treaty due to losses from Hurricane Ike, compared to \$11 million for the same periods of 2008.



Catastrophe losses contributed 0.9 and 8.1 percentage points to the combined ratio in the three and nine months ended September 30, 2009, compared with 8.4 and 9.7 percentage points in the same periods of 2008.

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The following table shows catastrophe losses incurred, net of reinsurance, as well as the effect of loss development on prior period catastrophe events. We individually list catastrophe events for which our incurred losses reach or exceed \$5 million.

(In millions, net of reinsurance)		Three months ended September 30,			Nine months ended September 30,			
Dates	Cause of loss	Region	Commercial lines	Personal lines	Total	Commercial lines	Personal lines	Total
<b>2009</b>								
	Flood, freezing, ice, snow	South, Midwest	\$	\$	\$	\$ 5	\$ 15	\$ 20
Jan. 26-28								
Feb. 10-13	Flood, hail, wind	South, Midwest, East	(1)	1		14	24	38
Feb. 18-19	Wind, hail	South				1	8	9
Apr. 9-11	Flood, hail, wind	South, Midwest	(2)	2		12	16	28
May 7-9	Flood, hail, wind	South, Midwest		(1)	(1)	12	16	28
Jun. 2-6	Flood, hail, wind	South, Midwest	(2)	2		4	6	10
Jun. 10-18	Flood, hail, wind	South, Midwest	(6)	(2)	(8)	14	7	21
Sep. 18-22	Flood, hail, wind	South	1	4	5	1	4	5
All other 2009 catastrophes			6	6	12	11	13	24
Development on 2008 and prior catastrophes			(3)	1	(2)	(10)	4	(6)
Calendar year incurred total			\$ (7)	\$ 13	\$ 6	\$ 64	\$ 113	\$ 177
<b>2008</b>								
	Wind, hail, flood, freezing	South, Midwest	\$ 1	\$ (1)	\$	\$ 4	\$ 2	\$ 6
Jan. 4-9								
Jan. 29-30	Wind, hail	Midwest	(1)		(1)	5	4	9
Feb. 5-6	Wind, hail, flood	Midwest		(1)	(1)	6	7	13
	Tornadoes, wind, hail, flood	South	(1)		(1)	4	1	5
Mar. 14								
Mar. 15-16	Wind, hail	South		2	2	2	7	9
Apr. 9-11	Wind, hail, flood	South	(3)		(3)	16	2	18
May 1	Wind, hail	South	3		3	5	1	6
May 10-12	Wind, hail, flood	South, Mid-Atlantic	(1)		(1)	3	3	6
May 22-26	Wind, hail	Midwest		1	1	7	3	10
May 29- Jun 1	Wind, hail, flood	Midwest		(1)	(1)	6	5	11
Jun. 2-4	Wind, hail, flood	Midwest		(2)	(2)	6	5	11
Jun. 5-8	Wind, hail, flood	Midwest	(4)	(4)	(8)	9	7	16
Jun. 11-12	Wind, hail, flood	Midwest		(6)	(6)	11	6	17
Jun. 25	Wind, hail, flood	Midwest	3	2	5	3	2	5
Jul. 19	Wind, hail, flood	Midwest	3	3	6	3	3	6
Jul. 26	Wind, hail, flood	Midwest	1	8	9	1	8	9
Sep. 12-14	Hurricane Ike	South, Midwest	20	37	57	20	37	57
All other 2008 catastrophes			1		1	3	3	6
Development on 2007 and prior catastrophes			1	2	3	(2)	1	(1)

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Calendar year incurred total	\$ 23	\$ 40	\$ 63	\$ 112	\$ 107	\$ 219
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**Table of Contents****Commercial Lines Insurance Results of Operations****Overview**

(Dollars in millions)	Three months ended September 30,			Nine months ended September 30,		
	2009	2008	Change %	2009	2008	Change %
Earned premiums	\$ 555	\$ 582	(4.7)	\$ 1,667	\$ 1,743	(4.4)
Loss and loss expenses from:						
Current accident year before catastrophe losses	407	437	(6.8)	1,173	1,208	(2.9)
Current accident year catastrophe losses	(4)	22	(117.2)	74	114	(34.8)
Prior accident years before catastrophe losses	(71)	(89)	19.8	(78)	(174)	55.3
Prior accident year catastrophe losses	(3)	1	nm	(10)	(2)	(492.7)
Total loss and loss expenses	329	371	(11.5)	1,159	1,146	1.2
Underwriting expenses	184	181	1.6	539	538	0.2
Underwriting profit (loss)	\$ 42	\$ 31	41.5	\$ (31)	\$ 59	nm
Ratios as a percent of earned premiums:			Pt. Change			Pt. Change
Current accident year before catastrophe losses	73.3%	75.0%	(1.7)	70.4%	69.3%	1.1
Current accident year catastrophe losses	(0.6)	3.8	(4.4)	4.4	6.5	(2.1)
Prior accident years before catastrophe losses	(12.8)	(15.2)	2.4	(4.6)	(10.0)	5.4
Prior accident year catastrophe losses	(0.6)	0.2	(0.8)	(0.6)	(0.1)	(0.5)
Total loss and loss expenses	59.3	63.8	(4.5)	69.6	65.7	3.9
Underwriting expenses	33.1	31.1	2.0	32.3	30.9	1.4
Combined ratio	92.4%	94.9%	(2.5)	101.9%	96.6%	5.3
Combined ratio:	92.4%	94.9%	(2.5)	101.9%	96.6%	5.3
Contribution from catastrophe losses and prior years reserve development	(14.0)	(11.2)	(2.8)	(0.8)	(3.6)	2.8
	106.4%	106.1%	0.3	102.7%	100.2%	2.5

Combined ratio before  
catastrophe losses and prior  
years reserve development

Third-quarter performance highlights for the commercial lines segment include:

**Premiums** Commercial lines earned premiums and net written premiums declined during the third quarter and first nine months of 2009 due to lower insured exposure levels from the weak economy, lower pricing and continued strong competition that caused us to decline opportunities to write new or renewal business we considered underpriced. The premiums table below analyzes the components of earned premiums.

Weak economic conditions continue to drive exposures to lower levels, particularly for contractor-related business primarily affecting certain lines of business, as discussed in our 2008 Annual Report on Form 10-K, Item 7, Commercial Lines Insurance Results of Operations, Page 52. These lower exposures are reflected by the more significant decrease in written premiums for our commercial casualty and workers' compensation business relative to other commercial business as shown in the Commercial Lines of Business Analysis below. Premiums for these two lines of business include the result of policy audits that adjust initial premium amounts based on differences between estimated and actual sales or payroll related to a specific policy. Written and earned premiums from audits decreased \$9 million and \$23 million for the third quarter and first nine months of 2009 compared with the same periods of 2008.

The decrease in agency renewal written premiums was also due in part to lower pricing. We continue to work with our agents to retain accounts with manageable risk characteristics that support the lower average prevailing prices in the marketplace. Our agents and field force provide us with insight on local market conditions, which we use in making decisions intended to adequately price business and maintain underwriting discipline. We measure average changes in commercial lines renewal pricing as the rate of change in renewal premium for the new policy period compared with the premium for the expiring policy period, assuming no change in the level of insured exposures or policy coverage between those periods for respective policies. Our commercial lines policies averaged a decline in the low-single-digit range during the third quarter of 2009, with the rate of decline improving slightly from the second-quarter 2009 average. During the second half of 2008 the average rate of decline reached the high-single-digit range. Compared with the average, steeper declines sometimes occur, particularly for larger accounts.

New business written premiums for commercial lines decreased slightly during the third quarter of 2009 while increasing slightly during the first nine months of 2009, including the contribution of strong new business growth in Texas. We began actively marketing in Texas in late 2008, and agencies in that state generated new business growth of \$4 million and \$7 million for the three-month and nine-month periods

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of 2009. Agencies appointed during 2008 and 2009, excluding Texas, contributed \$17 million of our new commercial lines business for the first nine months of 2009, an increase of \$13 million compared with the same period of 2008. The trend of writing fewer policies with annual premiums of \$100,000 or more continued during the third quarter, reflecting significant competition for larger accounts. Some of our 2009 new business came from accounts that were not new to the agent. We believe these seasoned accounts tend to be priced more accurately than business that is less familiar to our agent because it was recently obtained from a competing agent. As we appoint new agencies who choose to move accounts to us, we report these accounts as new business to us.

**Combined ratio** The commercial lines combined ratio for the third quarter of 2009 improved 2.5 percentage points compared with the third quarter of 2008. The improvement was primarily due to lower weather-related catastrophe losses. The ratio for the nine-months ended September 30, 2009, was higher than the same period of 2008 primarily due to adverse development on prior accident year reserves for our workers compensation business recognized during the first half of 2009. The effect of catastrophe losses on the combined ratio was lower for both the third quarter and nine-month periods of 2009. The ratio for current accident year loss and loss expenses before catastrophe losses increased 1.1 percentage points during the first nine months of 2009, a reflection of softer market pricing, normal loss cost inflation and the application of consistent loss reserving practices.

For commercial lines of business other than workers compensation, the net effect of reserve development for prior accident years during the three and nine month 2009 periods was favorable, totaling \$70 million and \$133 million, respectively, compared with favorable amounts of \$83 million and \$157 million for the same periods in 2008. For the first nine months of 2009, most of the favorable reserve development for prior accident years occurred in the commercial casualty line of business for accident years 2006 through 2008. The favorable reserve development recognized for commercial casualty is due mainly to umbrella coverages, which have exhibited nearly flat paid loss cost inflation since 2002. Reserve estimates are inherently uncertain as described in our 2008 Annual Report on Form 10-K, Item 7, Property Casualty Insurance Loss and Loss Expense Reserves, Page 41.

As discussed on Page 26, predictive modeling for workers compensation is expected to improve pricing accuracy, therefore improving profitability and the related ratios. Other actions taken to improve workers compensation results include assigning additional staff to specialize in workers compensation claims handling, more timely reporting of claims, and increased use of loss control risk evaluation services. More specialized claims handling and earlier reporting are expected to better contain costs of claims that have already occurred while additional loss control services are intended to prevent worker-related accidents or lessen the severity of injuries when accidents occur.

The company's workers compensation reserve analyses completed during the first and second quarter of 2009 indicated that loss cost inflation was higher than previously estimated, leading us to make more conservative assumptions about loss cost inflation and thereby significantly increasing losses incurred. Prior analyses attributed a larger share of the rise in claim payments for recent accident years to exposure growth rather than loss cost inflation. However, declining claim frequencies reflected in reserving data as of December 31, 2008, indicated that exposure growth was less of a source of the rise in claim payments for recent accident years than was loss cost inflation. The higher estimates of loss cost inflation derived from analyses during 2009 affected reserves estimated for many prior accident years, resulting in recognition of \$49 million of unfavorable development on workers compensation reserves for prior accident years during the first half 2009. Workers compensation prior accident year development was favorable by \$4 million for the third quarter of 2009 and was unfavorable by \$45 million for the first nine months of 2009 compared with favorable amounts of \$5 million and \$19 million for the same periods in 2008. This reserve development unfavorably affected the 2009 commercial

lines combined ratio for the first nine months of 2009 by 2.7 percentage points, compared with a favorable impact of 1.1 percentage points on the corresponding 2008 ratio.

Of the \$45 million increase in workers' compensation reserves for prior accident years recognized during the first nine months of 2009, the net amount for accident years 2006 through 2008 was zero while the remainder related to older accident years extending back as far as 1987. During the entire year of 2008, workers' compensation loss reserves on 2007 and prior accident years also increased. However, workers' compensation loss expense reserves on 2007 and prior accident years decreased, resulting in a net decrease on prior accident years of \$2 million.

The underwriting expense ratio for the first nine months of 2009 increased compared with the same periods of 2008. The increase was primarily due to lower earned premiums.

Other factors contributing to the change in the commercial lines combined ratio were lower pricing, lower audit premiums and normal loss cost inflation. Underwriting results and related measures for the combined ratio are summarized in the table above. The tables and discussion below provide additional details for the primary drivers of underwriting results.

**Table of Contents****Commercial Lines Insurance Premiums**

(Dollars in millions)	Three months ended September 30,			Nine months ended September 30,		
	2009	2008	Change %	2009	2008	Change %
Agency renewal written premiums	\$ 489	\$ 502	(2.5)	\$ 1,535	\$ 1,642	(6.5)
Agency new business written premiums	76	77	(0.4)	231	229	0.8
Other written premiums	(37)	(41)	8.1	(88)	(112)	21.1
Net written premiums	528	538	(1.8)	1,678	1,759	(4.7)
Unearned premium change	27	44	(40.1)	(11)	(16)	36.4
Earned premiums	\$ 555	\$ 582	(4.7)	\$ 1,667	\$ 1,743	(4.4)

**Commercial Lines Insurance Losses by Size**

(Dollars in millions)	Three months ended September 30,			Nine months ended September 30,		
	2009	2008	Change %	2009	2008	Change %
New losses greater than \$4,000,000	\$ 13	\$ 5	162.4	\$ 43	\$ 31	38.2
New losses \$2,000,000-\$4,000,000	19	17	15.9	58	56	3.4
New losses \$1,000,000-\$2,000,000	14	26	(46.2)	38	60	(37.0)
New losses \$750,000-\$1,000,000	7	12	(45.7)	23	31	(25.9)
New losses \$500,000-\$750,000	15	14	11.1	34	34	1.5
New losses \$250,000-\$500,000	22	25	(14.7)	72	70	2.6
Case reserve development above \$250,000	49	57	(14.5)	163	153	6.3
Total large losses incurred	139	156	(11.2)	431	435	(1.0)
Other losses excluding catastrophe losses	124	144	(13.5)	449	421	6.6
Catastrophe losses	(7)	23	(129.8)	64	112	(42.7)
Total losses incurred	\$ 256	\$ 323	(20.8)	\$ 944	\$ 968	(2.5)
Ratios as a percent of earned premiums:			Pt. Change			Pt. Change
New losses greater than \$4,000,000	2.4%	0.9%	1.5	2.6%	1.8%	0.8
	3.5	2.9	0.6	3.5	3.2	0.3



New losses \$2,000,000-\$4,000,000						
New losses \$1,000,000-\$2,000,000	<b>2.6</b>	4.5	(1.9)	<b>2.3</b>	3.4	(1.1)
New losses \$750,000-\$1,000,000	<b>1.2</b>	2.1	(0.9)	<b>1.4</b>	1.8	(0.4)
New losses \$500,000-\$750,000	<b>2.7</b>	2.3	0.4	<b>2.1</b>	1.9	0.2
New losses \$250,000-\$500,000	<b>3.9</b>	4.3	(0.4)	<b>4.3</b>	4.0	0.3
Case reserve development above \$250,000	<b>8.8</b>	9.8	(1.0)	<b>9.8</b>	8.8	1.0
Total large loss ratio	<b>25.1</b>	26.8	(1.7)	<b>26.0</b>	24.9	1.1
Other losses excluding catastrophe losses	<b>22.3</b>	24.6	(2.3)	<b>26.9</b>	24.2	2.7
Catastrophe losses	<b>(1.2)</b>	4.0	(5.2)	<b>3.8</b>	6.4	(2.6)
Total loss ratio	<b>46.2%</b>	55.4%	(9.2)	<b>56.7%</b>	55.5%	1.2

We continue to monitor new losses and case reserve increases greater than \$250,000 for trends in factors such as initial reserve levels, loss cost inflation and settlement expenses. Our analysis continues to indicate no unexpected concentration of these large losses and case reserve increases by risk category, geographic region, policy inception, agency or field marketing territory. In the third quarter of 2009, these losses and case reserve increases were \$17 million less than last year's third quarter, primarily due to the lowest level of workers' compensation large losses since the first quarter of 2008. A decline in workers' compensation large losses was also the primary driver of lower large losses for commercial lines in total for the first nine months of 2009. We believe results for the three-month and nine-month periods largely reflected normal fluctuations in loss patterns and normal variability in the large case reserves for claims above \$250,000.

#### Commercial Lines of Business Analysis

Approximately 95 percent of our commercial lines premiums relate to accounts with coverages from more than one of our business lines. As a result, we believe that the commercial lines segment is best measured and evaluated on a segment basis. However, we provide line of business data to summarize growth and profitability trends separately for each line.

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(Dollars in millions)	Three months ended September 30,			Nine months ended September 30,		
	2009	2008	Change %	2009	2008	Change %
Commercial casualty:						
Written premiums	\$ 168	\$ 171	(1.8)	\$ 548	\$ 582	(5.8)
Earned premiums	180	197	(8.0)	546	580	(5.8)
Loss and loss expenses incurred	81	87	(6.8)	281	275	2.4
Loss and loss expense ratio	45.0%	44.4%		51.5%	47.4%	
Contribution from catastrophe losses	0.0	0.0		0.0	0.0	
Contribution from prior period reserve development	(28.8)	(31.2)		(19.9)	(23.5)	
Commercial property:						
Written premiums	\$ 124	\$ 117	5.8	\$ 370	\$ 364	1.5
Earned premiums	122	120	1.6	362	364	(0.5)
Loss and loss expenses incurred	52	84	(37.8)	241	296	(18.4)
Loss and loss expense ratio	42.8%	70.0%		66.6%	81.1%	
Contribution from catastrophe losses	0.6	15.6		10.4	23.4	
Contribution from prior period reserve development	(10.1)	(3.6)		(2.8)	(0.4)	
Commercial auto:						
Written premiums	\$ 92	\$ 93	(0.6)	\$ 296	\$ 308	(4.0)
Earned premiums	99	103	(3.8)	296	308	(3.9)
Loss and loss expenses incurred	67	65	3.4	187	199	(5.9)
Loss and loss expense ratio	67.9%	63.2%		63.4%	64.7%	
Contribution from catastrophe losses	(0.8)	0.1		0.8	1.0	
Contribution from prior period reserve development	(8.9)	(8.7)		(4.3)	(5.4)	
Workers compensation:						
Written premiums	\$ 69	\$ 84	(17.8)	\$ 252	\$ 293	(14.0)
Earned premiums	82	93	(12.5)	253	282	(10.3)
Loss and loss expenses incurred	90	85	6.1	302	219	37.7
Loss and loss expense ratio	110.2%	90.9%		119.5%	77.9%	
Contribution from catastrophe losses	0.0	0.0		0.0	0.0	
Contribution from prior period reserve development	(4.5)	(5.3)		18.0	(6.8)	
Specialty packages:						
Written premiums	\$ 38	\$ 36	4.6	\$ 110	\$ 109	1.6
Earned premiums	37	35	4.7	110	107	2.1
Loss and loss expenses incurred	13	28	(56.2)	89	91	(2.3)

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Loss and loss expense ratio	<b>33.5%</b>	80.2%		<b>81.0%</b>	84.6%	
Contribution from catastrophe losses	<b>(18.2)</b>	12.2		<b>21.5</b>	21.5	
Contribution from prior period reserve development	<b>(7.1)</b>	(5.7)		<b>(2.8)</b>	(0.9)	
Surety and executive risk:						
Written premiums	<b>\$ 28</b>	\$ 29	(1.0)	<b>\$ 78</b>	\$ 82	(5.2)
Earned premiums	<b>27</b>	27	(0.9)	<b>77</b>	80	(3.6)
Loss and loss expenses incurred	<b>23</b>	20	15.2	<b>48</b>	57	(16.5)
Loss and loss expense ratio	<b>85.6%</b>	73.6%		<b>61.7%</b>	71.3%	
Contribution from catastrophe losses	<b>0.0</b>	0.0		<b>0.0</b>	0.0	
Contribution from prior period reserve development	<b>21.1</b>	(21.5)		<b>0.6</b>	(2.4)	
Machinery and equipment:						
Written premiums	<b>\$ 9</b>	\$ 8	11.5	<b>\$ 24</b>	\$ 22	10.4
Earned premiums	<b>8</b>	7	8.2	<b>23</b>	22	7.4
Loss and loss expenses incurred	<b>3</b>	2	28.3	<b>11</b>	9	23.0
Loss and loss expense ratio	<b>38.4%</b>	32.4%		<b>45.6%</b>	39.8%	
Contribution from catastrophe losses	<b>(0.1)</b>	2.8		<b>1.8</b>	1.3	
Contribution from prior period reserve development	<b>(7.6)</b>	(2.3)		<b>3.0</b>	2.9	

As discussed above, the loss and loss expense ratio component of the combined ratio is an important measure of underwriting profit and performance. Catastrophe losses are volatile and can distort short-term profitability trends, particularly for certain lines of business. Development of loss and loss expense reserves from prior accident years can also distort measures of profitability trends for recently written business. To illustrate these effects, we separate their impact on the ratios shown in the table above. For the nine months ended September 30, 2009, the only commercial line of business with significant adverse profitability trends is workers' compensation. Most of the profit deterioration in workers' compensation is a result of prior accident year reserve development. As discussed above, we are taking action to improve pricing and reduce loss costs, which is expected to benefit future profitability trends.

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**Table of Contents****Personal Lines Insurance Results of Operations**

(Dollars in millions)	Three months ended September 30,			Nine months ended September 30,		
	2009	2008	Change %	2009	2008	Change %
Earned premiums	\$ 170	\$ 167	1.8	\$ 513	\$ 518	(0.9)
Loss and loss expenses from:						
Current accident year before catastrophe losses	130	128	1.5	366	356	3.1
Current accident year catastrophe losses	12	38	(67.6)	109	106	2.3
Prior accident years before catastrophe losses	(18)	(17)	(9.4)	(29)	(28)	(8.6)
Prior accident year catastrophe losses	1	2	(26.5)	4	1	384.5
Total loss and loss expenses	125	151	(17.2)	450	435	3.3
Underwriting expenses	49	54	(8.8)	159	165	(3.2)
Underwriting loss	\$ (4)	\$ (38)	89.8	\$ (96)	\$ (82)	(17.0)
Ratios as a percent of earned premiums:			Pt. Change			Pt. Change
Current accident year before catastrophe losses	76.1%	76.3%	(0.2)	71.3%	68.6%	2.7
Current accident year catastrophe losses	7.3	22.9	(15.6)	21.2	20.6	0.6
Prior accident years before catastrophe losses	(10.7)	(10.0)	(0.7)	(5.8)	(5.3)	(0.5)
Prior accident year catastrophe losses	0.6	0.9	(0.3)	0.8	0.1	0.7
Total loss and loss expenses	73.3	90.1	(16.8)	87.5	84.0	3.5
Underwriting expenses	29.0	32.4	(3.4)	31.2	31.9	(0.7)
Combined ratio	102.3%	122.5%	(20.2)	118.7%	115.9%	2.8
Combined ratio:	102.3%	122.5%	(20.2)	118.7%	115.9%	2.8
Contribution from catastrophe losses and prior years reserve development	(2.8)	13.8	(16.6)	16.2	15.4	0.8
Combined ratio before catastrophe losses and prior	105.1%	108.7%	(3.6)	102.5%	100.5%	2.0

years reserve development

### **Overview**

Performance highlights for the personal lines segment include:

**Premiums** Personal lines written premiums increased for the third quarter while declining slightly for the nine months ended September 30, 2009, compared with the same periods of 2008. The increase was partially due to a lower amount of premiums ceded to reinsurers to reinstate coverage for catastrophe reinsurance. During the third quarter of 2009, the ceded reinsurance reinstatement premium was \$1 million compared with \$7 million for the third quarter of 2008, with both amounts triggered by losses incurred from Hurricane Ike of 2008.

For business written through our agencies, growth in new business during 2009 has essentially offset lower renewal written premiums related to pricing changes initiated in 2008 that affected policies renewing during 2009. Pricing changes included an expansion of pricing points and pricing sophistication that incorporates insurance scores and is intended to improve our ability to compete for our agents' highest quality personal lines accounts. Various rate changes are being implemented beginning October 2009 for states representing approximately 80 percent of our personal lines business. These changes include rate increases that respond to weather-related loss trends as well as other trends in loss costs. The increases for the homeowner line of business average approximately 6 percent although some individual policies will have increases in the double-digit range.

Personal lines new business written premiums continued a strong growth trend, increasing significantly for the three and nine months ended September 30, 2009. The growth reflects our success in attracting more of our agents' preferred business as the average quality of our book of business continues to improve. In addition, agencies that initiated or expanded their use of Cincinnati's personal lines products in the past two years were an important part of that growth. Personal lines new business increased \$10 million during the third quarter and \$25 million during the first nine months of 2009, with \$4 million and \$9 million, respectively, from seven states where we began writing business or significantly expanded our personal lines product offerings and automation capabilities during 2008. Some of what we report as new business came from accounts that were not new to the agent. We believe these seasoned accounts tend to be priced more accurately than business that is less familiar to our agent.

We continue to implement strategies discussed in our 2008 Annual Report on Form 10-K, Item 1, Our Business and Our Strategy, Page 10, to enhance our response to marketplace changes and help achieve our long-term objectives for personal lines growth and profitability. These strategies include expansion during recent years into four western states with historical industry catastrophe loss ratios

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that are significantly better than our historical ratios for states where we operated prior to that expansion.

**Combined ratio** The personal lines combined ratio for the third quarter of 2009 improved 20.2 percentage points compared with the third quarter of 2008, primarily due to lower weather-related catastrophe losses. The ratio for the nine-months ended September 30, 2009, was higher than the same period of 2008 primarily due to higher catastrophes losses and other losses. During the third quarter of 2009, one unusually large fire loss for our homeowner line of business contributed \$5 million, or 2.9 combined ratio points, to personal lines segment losses.

In addition to the rate increases discussed above, we continue to refine our pricing to better match premiums to the risk of loss on individual policies. For our homeowner line, refinements include further development of our predictive modeling with the intent to attract and retain business with the best prospect for long-term profitability. We also continue to increase pricing sophistication that considers insurance scores and other attributes such as age of a home and prior loss experience. Our predictive modeling efforts over the past year have improved the average quality of our homeowner business as the proportion with insurance scores in our preferred tiers has increased. The results of improved pricing per risk and the broad-based rate increases are expected to improve the combined ratio over the next several quarters. In addition, greater geographic diversification is expected over time to reduce the volatility of homeowner underwriting results attributable to weather-related catastrophe losses.

Personal lines reserve development for prior accident years during the three-month and nine-month 2009 periods trended favorably, similar to trends for the same periods of 2008. Most of the favorable reserve development for prior accident years recognized during 2009 occurred in the other personal line of business, mainly due to umbrella coverages, which have exhibited nearly flat paid loss cost inflation since 2002. Reserve estimates are inherently uncertain as described in our 2008 Annual Report on Form 10-K, Item 7, Property Casualty Insurance Loss and Loss Expense Reserves, Page 41

The underwriting expense ratio for the first nine months of 2009 decreased compared with the same periods of 2008 as indicated in the table above. The decrease was largely due to lower technology costs as additional expenses for expansion into new states occurred primarily during 2008.

**Personal Lines Insurance Premiums**

(Dollars in millions)	Three months ended September 30,			Nine months ended September 30,		
	<b>2009</b>	2008	Change %	<b>2009</b>	2008	Change %
Agency renewal written premiums	\$ 177	\$ 185	(4.7)	\$ 490	\$ 517	(5.3)
Agency new business written premiums	21	11	90.9	55	30	82.0
Other written premiums	(8)	(12)	36.5	(21)	(22)	7.3
Net written premiums	190	184	3.2	524	525	(0.2)
Unearned premium change	(20)	(17)	(16.3)	(11)	(7)	(56.9)
Earned premiums	\$ 170	\$ 167	1.8	\$ 513	\$ 518	(0.9)

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**Table of Contents****Personal Lines Insurance Losses by Size**

(Dollars in millions)	Three months ended September 30,			Nine months ended September 30,		
	2009	2008	Change %	2009	2008	Change %
New losses greater than \$4,000,000	\$ 5	\$ 5	0.0	\$ 5	\$ 5	0.0
New losses \$2,000,000-\$4,000,000	5		nm	5		nm
New losses \$1,000,000-\$2,000,000	5	6	(26.5)	10	12	(21.1)
New losses \$750,000-\$1,000,000	2	2	8.4	4	4	(3.8)
New losses \$500,000-\$750,000	3	2	26.9	8	6	28.0
New losses \$250,000-\$500,000	7	8	(11.5)	22	20	14.4
Case reserve development above \$250,000	2	2	0.2	14	9	54.2
Total large losses incurred	29	25	12.3	68	56	21.0
Other losses excluding catastrophe losses	65	68	(4.1)	215	220	(2.4)
Catastrophe losses	13	40	(66.2)	113	107	5.3
Total losses incurred	\$ 107	\$ 133	(19.5)	\$ 396	\$ 383	3.2
Ratios as a percent of earned premiums:			Pt. Change			Pt. Change
New losses greater than \$4,000,000	2.9%	3.0%	(0.1)	1.0%	1.0%	0.0
New losses \$2,000,000-\$4,000,000	3.0	0.0	3.0	1.0	0.0	1.0
New losses \$1,000,000-\$2,000,000	2.7	3.8	(1.1)	1.8	2.3	(0.5)
New losses \$750,000-\$1,000,000	1.1	1.0	0.1	0.8	0.9	(0.1)
New losses \$500,000-\$750,000	1.7	1.3	0.4	1.5	1.2	0.3
New losses \$250,000-\$500,000	4.2	4.8	(0.6)	4.4	3.8	0.6
Case reserve development above \$250,000	1.3	1.4	(0.1)	2.7	1.7	1.0
Total large losses incurred	16.9	15.3	1.6	13.2	10.9	2.3
Other losses excluding catastrophe losses	38.3	40.6	(2.3)	41.9	42.6	(0.7)
Catastrophe losses	7.9	23.8	(15.9)	22.0	20.7	1.3
Total loss ratio	63.1%	79.7%	(16.6)	77.1%	74.2%	2.9

We continue to monitor new losses and case reserve increases greater than \$250,000 for trends in factors such as initial reserve levels, loss cost inflation and settlement expenses. Our analysis continues to indicate no unexpected concentration of these large losses and case reserve increases by risk category, geographic region, policy inception, agency or field marketing territory. In the third quarter of 2009, these losses and case reserves increased \$4 million compared with last year's third quarter. The increase was largely due to more claims with losses of \$2 million or greater. Homeowner fire losses were primarily responsible for the \$12 million increase in total personal lines large losses for the first nine months of 2009. We believe results for the three-month and nine-month periods largely reflected normal fluctuations in loss patterns and normal variability in the large case reserves for claims above \$250,000.

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**Table of Contents****Personal Lines of Business Analysis**

We prefer to write personal lines coverages on an account basis that includes both auto and homeowner coverages as well as coverages from the other personal business line. As a result, we believe that the personal lines segment is best measured and evaluated on a segment basis. However, we provide the line of business data to summarize growth and profitability trends separately for each line.

(Dollars in millions)	Three months ended September 30,			Nine months ended September 30,		
	2009	2008	Change %	2009	2008	Change %
<b>Personal auto:</b>						
Written premiums	\$ 90	\$ 88	2.0	\$ 246	\$ 246	0.2
Earned premiums	80	81	(1.2)	239	245	(2.5)
Loss and loss expenses incurred	52	52	0.6	163	154	5.9
Loss and loss expense ratio	64.9%	63.7%		68.1%	62.7%	
Contribution from catastrophe losses	0.6	1.7		1.4	2.2	
Contribution from prior period reserve development	(3.9)	(5.3)		(0.9)	(3.1)	
<b>Homeowner:</b>						
Written premiums	\$ 75	\$ 72	3.8	\$ 208	\$ 212	(1.9)
Earned premiums	68	64	4.8	207	208	(0.3)
Loss and loss expenses incurred	65	79	(17.7)	261	238	9.6
Loss and loss expense ratio	96.4%	122.8%		126.0%	114.6%	
Contribution from catastrophe losses	18.0	54.5		49.4	46.2	
Contribution from prior period reserve development	(4.3)	(4.0)		2.4	(0.9)	
<b>Other personal:</b>						
Written premiums	\$ 25	\$ 24	5.9	\$ 70	\$ 67	4.4
Earned premiums	22	22	4.4	67	65	2.7
Loss and loss expenses incurred	8	20	(61.5)	26	43	(40.6)
Loss and loss expense ratio	33.8%	91.5%		38.0%	65.8%	
Contribution from catastrophe losses	3.4	14.5		11.0	8.9	
Contribution from prior period reserve development	(49.1)	(38.5)		(42.6)	(26.3)	

As discussed above, the loss and loss expense ratio component of the combined ratio is an important measure of underwriting profit and performance. Catastrophe losses are volatile and can distort short-term profitability trends, particularly for certain lines of business. Development of loss and loss expense reserves from prior accident years can also distort measures of profitability trends for recently written business. To illustrate these effects, we separate their impact on the ratios shown in the table above. For the nine months ended September 30, 2009, the personal line of business with the most significant adverse profitability trend was homeowner. As discussed above, we continue to take action to improve pricing per risk and overall rates, which is expected to improve future profitability trends. In addition we anticipate that the unusually high catastrophe loss levels of 2009 to return near the historical average, with the long-term future average to improving due to gradual geographic diversification into states less prone to catastrophe losses.



**Table of Contents****Life Insurance Results of Operations****Overview**

Performance highlights for the life insurance segment include:

**Revenues** Revenues were higher for the three and nine months ended September 30, 2009, because of increased earned premiums.

Earned premiums increased largely due to growth in term life insurance. Term life insurance earned premiums increased 13.9 percent in the first nine months of 2009 compared with the first nine months of 2008.

Net written premiums increased for the three and nine months ended September 30, 2009 to \$110 million and \$233 million compared with \$44 million and \$135 million in the comparable 2008 period. The increase in written premiums primarily was due to sales of fixed annuity products. Fixed annuity written premiums for the third quarter and first nine months of 2009 were \$70 million and \$113 million compared with \$8 million and \$23 million for the same periods of 2008. Fixed annuity written premiums have a minimal impact to earned premiums. We do not write variable or equity-indexed annuities.

Gross in-force policy face amounts increased to \$68.895 billion at September 30, 2009, from \$65.888 billion at year-end 2008.

**Life Insurance Results**

(In millions)	Three months ended September 30,			Nine months ended September 30,		
	<b>2009</b>	2008	Change %	<b>2009</b>	2008	Change %
Written premiums	\$ <b>110</b>	\$ 44	150.1	\$ <b>233</b>	\$ 135	73.2
Earned premiums	\$ <b>33</b>	\$ 30	10.7	\$ <b>103</b>	\$ 93	11.0
Separate account investment management fees			nm	<b>1</b>	1	(56.3)
Total revenues	<b>33</b>	30	12.1	<b>104</b>	94	10.0
Contract holders benefits incurred	<b>40</b>	41	(1.0)	<b>118</b>	114	3.1
Investment interest credited to contract holders	<b>(17)</b>	(16)	10.1	<b>(50)</b>	(47)	7.6
Operating expenses incurred	<b>9</b>	11	(16.7)	<b>34</b>	33	4.6
Total benefits and expenses	<b>32</b>	36	(10.7)	<b>102</b>	100	1.5
Life insurance segment gain	\$ <b>1</b>	\$ (6)	nm	\$ <b>2</b>	\$ (6)	nm

**Profitability** The life insurance segment frequently reports only a small profit or loss on a GAAP basis because most of its investment income is included in investment segment results. We include investment income credited to contract holders (interest assumed in life insurance policy reserve calculations) in life insurance segment results. The segment reported a \$1 million profit in the third quarter of 2009 primarily due to increased earned premiums and reduced operating expenses. Primarily due to increased earned premiums, the segment reported a profit of \$2 million for the nine months ended September 30, 2009. Life insurance segment profitability for the third quarter and first nine months of 2009 compares favorably to a reported \$6 million loss for the same periods of 2008 when the segment experienced less favorable mortality expense.

At the same time, we recognize that assets under management, capital appreciation and investment income are integral to evaluation of the success of the life insurance segment because of the long duration of life products. On a basis that includes investment income and realized gains or losses from life insurance-related invested assets, the life insurance company reported a net gain of \$8 million and \$5 million in the three and nine months ended September 30, 2009, compared with a net loss of \$24 million and \$20 million in the three and nine months ended September 30, 2008. The life insurance company portfolio had after-tax realized investment gains of \$1 million in the third quarter and realized investment losses of \$21 million in the nine months ended September 30, 2009. For the three and nine months ended September 30, 2008, after-tax realized investment losses totaled \$29 million and \$44 million, respectively.

Life segment expenses consist principally of contract holders (policyholders) benefits incurred related to traditional life and interest-sensitive products and operating expenses incurred, net of deferred acquisition costs.

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**Table of Contents****Investments Results of Operations****Overview**

The investment segment contributes investment income and realized gains and losses to results of operations.

Investments traditionally are our primary source of pretax and after-tax profits.

**Investment Income**

Pretax investment income declined 2.4 percent and 10.3 percent for the three and nine months ended September 30, 2009, primarily due to dividend reductions for holdings in our equity portfolio. Interest income increased significantly, nearly offsetting the reduction in dividends for the third quarter, as we have allocated a larger portion of our investment portfolio to fixed-maturity securities. In our 2008 Form 10-K, Item 7, Investments Outlook, Page 69, we discussed our portfolio strategies. We discuss risks related to our investment income and our fixed-maturity and equity investment portfolios in Item 3, Quantitative and Qualitative Disclosures About Market Risk, Page 49.

**Investment Results**

(In millions)	Three months ended September 30,			Nine months ended September 30,		
	<b>2009</b>	2008	Change %	<b>2009</b>	2008	Change %
Investment income:						
Interest	\$ <b>104</b>	\$ 83	26.0	\$ <b>296</b>	\$ 238	24.5
Dividends	<b>24</b>	46	(48.0)	<b>74</b>	169	(56.2)
Other	<b>1</b>	3	(70.4)	<b>6</b>	10	(47.3)
Investment expenses	<b>(2)</b>	(2)	(18.0)	<b>(6)</b>	(5)	(11.3)
Total investment income, net of expenses	<b>127</b>	130	(2.4)	<b>370</b>	412	(10.3)
Investment interest credited to contract holders	<b>(17)</b>	(16)	(10.1)	<b>(50)</b>	(47)	(7.6)
Realized investment gains and losses summary:						
Realized investment gains and losses, net	<b>106</b>	401	(73.6)	<b>180</b>	441	(59.1)
Change in fair value of securities with embedded derivatives	<b>15</b>	(8)	296.0	<b>23</b>	(13)	268.0
Other-than-temporary impairment charges	<b>(11)</b>	(121)	90.8	<b>(113)</b>	(400)	71.7
Total realized investment gains and losses, net	<b>110</b>	272	(59.6)	<b>90</b>	28	218.1
Investment operations income	\$ <b>220</b>	\$ 386	(43.2)	\$ <b>410</b>	\$ 393	4.0

**Net Realized Gains and Losses**

We reported net realized investment gains of \$110 million and \$90 million in the three months and nine months ended September 30, 2009, driven by net gains from investment sales and bond calls that were partially offset by other-than-temporary impairment charges. We reported \$272 million and \$28 million of net realized investment gains in the three months and nine months ended September 30, 2008.

Investment gains or losses are recognized upon the sales of investments or as otherwise required under GAAP. The timing of realized gains or losses from sales can have a material effect on results in any quarter. However, such gains or losses usually have little, if any, effect on total shareholders' equity because most equity and fixed-maturity investments are carried at fair value, with the unrealized gain or loss included as a component of other comprehensive income. Accounting requirements for other-than-temporary impairment charges for the fixed-maturity portfolio are disclosed in Item 1, Note 2, Investments on Pages 11-12.

The total realized investment gains for the first nine months of 2009 reflected:

\$366 million in gains from equity sales including \$123 million from sale of ExxonMobil; \$87 million from the sale of Procter & Gamble; \$67 million from the sale of Fifth Third Bancorp; and \$89 million from the sale of various other common stock holdings. These gains were partially offset by realized losses of \$161 million from sales of various equity securities, including \$52 million from the sale of General Electric Co. (NYSE: GE).

\$19 million in net losses from fixed-maturity sales and calls and \$6 million in net losses from a write-off of an other invested asset.

\$23 million in gains from changes in fair value of securities with embedded derivatives.

\$113 million in other-than-temporary impairment charges to write down holdings of fixed maturities, preferred stocks and common stocks.

The \$180 million realized investment gains are net of realized losses. Of the \$197.7 million in realized losses on securities sold in the nine months ended September 30, 2009, \$149.6 million occurred in the first quarter, \$40.3 million occurred in the second quarter and \$7.7 million occurred in the third quarter.

Of the \$149.6 million in first-quarter 2009 realized losses, \$19.6 million of realized losses were for securities that had been in an unrealized gain position at December 31, 2008, \$1.3 million of first-quarter realized losses were for securities sold in connection with dissolution of one of our subsidiaries in February 2009, and \$0.4 million of first-quarter realized losses was for one security that had been written down as an other-than-temporary impairment at December 31, 2008. The remaining \$128.3 million of the \$149.6 million of

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realized losses on the sale of securities in the first quarter of 2009 resulted from sales of securities related to the financial services sector. These sales can be divided into two groups: bank preferred stocks and two common stocks. Certain bank preferred stocks accounted for \$66.5 million of first-quarter 2009 realized losses. At year-end 2008, bank preferred stocks were under pressure because of the government takeover of Fannie Mae and Freddie Mac. Also adversely affecting the preferred securities of financial services companies were government intervention in the financial sector combined with declining asset bases. Although under pressure, these securities continued to pay their dividends, supporting our ability and intent to hold these securities pursuant to our investment policy, as we expected recovery to occur within a reasonable period as the credit environment stabilized.

Subsequent to year-end, pressure on the securities of financial institutions intensified. The likelihood for nationalization of banks was increasing, which would likely result in a repeat of the effects of the takeovers of Fannie Mae and Freddie Mac, potentially squeezing out this asset class, or at a minimum, could result in elimination of or deep cuts to the dividends for these preferred securities. The impact of these events subsequent to year-end was inconsistent with our investment policy of holding income-producing securities, and therefore our intent to hold the securities changed from year-end. The BIX Index (S&P Banking Index) declined by approximately 64 percent between December 31, 2008, and March 6, 2009, reinforcing both the market outlook for the sector and our decision to sell these securities during the first quarter as these events unfolded.

The sale of two common stocks in the first quarter of 2009 accounted for the remaining \$61.8 million of realized losses. Our rationale for determining that the decline in the value of both stocks at year-end 2008 was not other-than temporary was due to our intent to hold these securities. Both companies were maintaining their dividends and we expected recovery to cost within a reasonable time. Following one company's announcement of a dividend cut in February 2009, we sold our position, realizing a loss of \$51.7 million. The other company derived approximately 71 percent of its revenue from financial institutions. The same industry concerns expressed above for bank preferred securities of financial institutions emerged, leading us to a decision to sell our position, realizing a loss of \$10.1 million.

Of the \$40.3 million in second-quarter 2009 realized losses, \$3.5 million of the realized losses were for the sale of securities that had been in an unrealized gain position at March 31, 2009. One security, which accounted for \$21.9 million of the realized loss, suspended its dividend payment during the second quarter. Five fixed maturities, which accounted for \$7.5 million of the realized loss, were impaired in previous quarters, reversed when ASC 320 was implemented, then subsequently were sold. One security, which accounted for \$1.0 million of the realized loss, was sold due to a company involved in a pending merger. Of the remaining \$6.4 million, one common stock amounting to \$4.9 million of the realized loss, was in an unrealized loss position at March 31, 2009.

Of the \$7.7 million in third-quarter 2009 realized losses, \$0.7 million of the realized losses were for the sale of securities that had been in an unrealized gain position at June 30, 2009, \$0.3 million was a write-off of an expired interest rate swap and \$6.7 million were write-offs of other invested assets, including \$6.1 million for a venture capital investment related to a bank failure that occurred in the third quarter of 2009.

We believe that if the improving liquidity in the markets were to reverse, or the economic recovery were to significantly stall, we could experience declines in portfolio values and possible additional other-than-temporary-impairment charges. Of the 2,470 securities in the portfolio, 18 were trading below 70 percent of book value at September 30, 2009. Of these 18 securities, none were equity securities. Our asset impairment committee regularly monitors the portfolio.

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The table below provides additional detail for other-than-temporary impairment charges.

(In millions)	Three months ended September 30,		Nine months ended September 30,	
	2009	2008	2009	2008
Fixed maturities				
Financial	\$ 2	\$ 40	\$ 23	\$ 51
Other	9	1	31	26
Total fixed maturities	11	41	54	77
Common equities				
Financial				184
Health			6	30
Industrial			26	
Consumer discretionary			10	
Material			7	
Total common equities			49	214
Preferred equities				
Financial		31	10	49
Agency		49		59
Other				1
Total preferred equities		80	10	109
Total	\$ 11	\$ 121	\$ 113	\$ 400

**Other**

We report as **Other** the non-investment operations of the parent company and its non-insurer subsidiaries, CFC Investment Company and CSU Producer Resources Inc. We also report as **Other** the results of The Cincinnati Specialty Underwriters Insurance Company, as well as other income of our standard market property casualty insurance subsidiary. Also included in 2008 and year-to-date 2009 results for this segment are the operations of a former subsidiary, CinFin Capital Management Company (excluding client investment activities). CinFin Capital Management terminated all operations and the company was dissolved effective February 28, 2009.

(In millions)	Three months ended September 30,			Nine months ended September 30,		
	2009	2008	Change %	2009	2008	Change %
Interest and fees on loans and leases	\$ 2	\$ 2	(5.8)	\$ 5	\$ 6	(14.1)
Earned premiums	8	1	442.0	18	2	817.2
Money management fees		1	nm		2	nm
Other revenues	2	1	131.6	3	1	312.4



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Total revenues	<b>12</b>	5	151.5	<b>26</b>	11	149.3
Interest expense	<b>14</b>	15	(3.5)	<b>42</b>	40	6.1
Losses and loss expenses	<b>6</b>	1	824.8	<b>14</b>	2	846.1
Underwriting expenses	<b>4</b>	3	97.4	<b>17</b>	3	434.4
Operating expenses	<b>3</b>	2	56.8	<b>11</b>	10	2.6
Total expenses	<b>27</b>	21	40.9	<b>84</b>	55	54.3
Pre-tax loss	<b>\$ (15)</b>	<b>\$ (16)</b>	6.1	<b>\$ (58)</b>	<b>\$ (44)</b>	(31.1)

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**Table of Contents****Taxes**

We had \$73 million and \$40 million of income tax expense in the three months and nine months ended September 30, 2009, compared with \$109 million and \$52 million for the same periods of 2008. The effective tax rate for the three and nine months ended September 30, 2009, was 29.9 percent and 17.5 percent compared with 30.6 percent and 16.2 percent in the same periods last year.

The change in our effective tax rate was the result of changes in pretax income from underwriting results, changes in investment income from dividends and the amount of realized investment gains and losses. A decrease in our dividends received deduction compared to prior year also contributed to the change in the effective tax rates for 2009. Historically, we have pursued a strategy of investing some portion of cash flow in tax-advantaged fixed-maturity and equity securities to minimize our overall tax liability and maximize after-tax earnings. See Tax-Exempt Fixed Maturities, Page 50 for further discussion on municipal bond purchases in our fixed-maturity investment portfolio. For our insurance subsidiaries, approximately 85 percent of income from tax-advantaged fixed-maturity investments is exempt from federal tax. Our non-insurance companies own an immaterial amount of tax-advantaged fixed-maturity investments. For our insurance subsidiaries, the dividend received deduction, after the dividend proration of the 1986 Tax Reform Act, exempts approximately 60 percent of dividends from qualified equities from federal tax. For our non-insurance subsidiaries, the dividend received deduction exempts 70 percent of dividends from qualified equities. Details about our effective tax rate are found in our 2008 Annual Report on Form 10-K, Item 8, Note 11, Income Taxes, Page 112.

**Liquidity and Capital Resources**

At September 30, 2009, shareholders' equity was \$4.626 billion compared with \$4.182 billion at December 31, 2008. Total debt was \$839 million at September 30, 2009. At September 30, 2009, cash and cash equivalents totaled \$448 million compared with \$1.009 billion at December 31, 2008, with the decline primarily due to purchases of securities for our investment portfolio.

**Sources of Liquidity*****Subsidiary Dividends***

Our lead insurance subsidiary did not declare any dividends to the parent company during the first nine months of 2009 compared with \$160 million declared in the first nine months of 2008. State of Ohio regulatory requirements restrict the dividends our insurance subsidiary can pay. During 2009, total dividends that our insurance subsidiary could pay to our parent company without regulatory approval are approximately \$336 million.

***Investing Activities***

Investment income is a source of liquidity for both the parent company and its insurance subsidiary. We continue to focus on portfolio strategies to balance near-term income generation and long-term book value growth.

Parent company obligations can be funded with income on investments held at the parent company level or through realized gains on that portfolio, although we prefer to follow an investment philosophy seeking to compound cash flows over the long term. These sources of capital can help minimize subsidiary dividends to the parent company, protecting insurance subsidiary capital.

See our 2008 Annual Report on Form 10-K, Item 1, Investments Segment, Page 17, for a discussion of our historic investment strategy, portfolio allocation and quality.

***Insurance Underwriting***

Our property casualty and life insurance operations provide liquidity because we generally receive premiums before paying losses under the policies purchased with those premiums. After satisfying our cash requirements, we use excess cash flows for investment, increasing future investment income.

This table shows a summary of cash flow for all of our insurance operations (direct method):

(Dollars in millions)	Three months ended September		Nine months ended September	
	2009	2008	2009	2008
Premiums collected	\$ 788	\$ 802	\$ 2,328	\$ 2,379

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Loss and loss expenses paid	<b>(497)</b>	(575)	<b>(1,530)</b>	(1,547)
Commissions and other underwriting expenses paid	<b>(246)</b>	(245)	<b>(799)</b>	(818)
Insurance subsidiary cash flow from underwriting	<b>45</b>	(18)	<b>(1)</b>	14
Investment income received	<b>122</b>	126	<b>329</b>	374
Insurance operating cash flow	<b>\$ 167</b>	\$ 108	<b>\$ 328</b>	\$ 388

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Historically, cash receipts from property casualty and life insurance premiums, along with investment income, have been more than sufficient to pay claims, operating expenses and dividends to the parent company. While first-year life insurance expenses normally exceed first-year premiums, subsequent premiums are used to generate investment income until the time the policy benefits are paid.

Collected premiums are down \$51 million for the first nine months of 2009, similar to the decline in net written premiums, and are the primary reason that cash flow from underwriting decreased. We discuss our future obligations for claims payments in our 2008 Annual Report on Form 10-K, Item 7, Obligations, Page 74, and our future obligations for underwriting expenses in our 2008 Annual Report on Form 10-K, Item 7, Other Commitments, Page 73.

**Capital Resources**

At September 30, 2009, our total debt-to-capital ratio improved to 15.3 percent, with \$790 million in long-term debt and \$49 million in borrowings on our short-term lines of credit. Based on our present capital requirements, we do not anticipate a material increase in debt levels during 2009. As a result, we believe that changes in our debt-to-capital ratio will continue to be largely a function of the contribution of unrealized investment gains or losses to shareholders equity.

We provide details of our three long-term notes in our 2008 Annual Report on Form 10-K, Item 8, Note 8, Senior Debt, Page 109. None of the notes are encumbered by rating triggers. Our debt ratings are described in Progress Toward Long-Term Value Creation, Page 25.

On August 31, 2009, we renewed our \$75 million unsecured line of credit with PNC Bank, N.A. It is a committed line of credit that may be used for general corporate purposes until expiration on August 29, 2010. We also have a second unsecured revolving line of credit for \$150 million administered by The Huntington National Bank as discussed in our 2008 Annual Report on Form 10-K, Item 7, Short-term Debt, Page 72.

**Off-balance Sheet Arrangements**

We do not use any special-purpose financing vehicles or have any undisclosed off-balance sheet arrangements (as that term is defined in applicable SEC rules) that are reasonably likely to have a current or future material effect on the company's financial condition, results of operation, liquidity, capital expenditures or capital resources. Similarly, the company holds no fair-value contracts for which a lack of marketplace quotations would necessitate the use of fair-value techniques.

**Uses of Liquidity**

Our parent company and insurance subsidiary have contractual obligations and other commitments. In addition, one of our primary uses of cash is to enhance shareholder return.

**Contractual Obligations**

In our 2008 Annual Report on Form 10-K, Item 7, Contractual Obligations, Page 73, we estimated our future contractual obligations as of December 31, 2008. There have been no material changes to our estimates of future contractual obligations.

**Other Commitments**

In addition to our contractual obligations, we have other operational commitments.

**Commissions** Commissions paid were \$463 million in the first nine months of 2009. Commission payments generally track with written premiums.

**Other underwriting expenses** Many of our underwriting expenses are not contractual obligations, but reflect the ongoing expenses of our business. Non-commission underwriting expenses paid were \$336 million in the first nine months of 2009.

In addition to contractual obligations for hardware and software, we anticipate capitalizing \$27 million in spending for key technology initiatives in 2009. Capitalized development costs related to key technology initiatives were \$20 million in the first nine months of 2009. These activities are conducted at our discretion, and we have no material contractual obligations for activities planned as part of these projects.

**Investing Activities**

After fulfilling operating requirements, we invest cash flows from underwriting, investment and other corporate activities in fixed-maturity and equity securities on an ongoing basis to help achieve our portfolio objectives. See

Progress Toward Long-Term Value Creation, Page 23, for a discussion of current refinements to our investment strategies that reflect our risk management activities. We discuss certain portfolio attributes in Item 3, Quantitative and Qualitative Disclosures about Market Risk, Page 49.

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**Table of Contents****Uses of Capital**

Uses of cash to enhance shareholder return include dividends to shareholders. In August 2009, the board of directors increased the regular quarterly cash dividend from 39 cents per share to 39.5 cents per share for an indicated annual rate of \$1.58 per share. During the first nine months of 2009, \$186 million was used for cash dividends to shareholders.

**Property Casualty Insurance Reserves**

For the business lines in the commercial and personal lines insurance segments, the following tables show the breakout of gross reserves among case, IBNR and loss expense reserves, net of salvage and subrogation reserves.

Reserving practices are discussed in our 2008 Annual Report on Form 10-K, Item 7, Property Casualty Insurance Loss and Loss Expense Reserves, Page 41.

The rise in total gross reserves primarily was due to higher IBNR reserves for workers compensation and homeowner lines of business.

**Commercial Lines Insurance Segment Reserves**

(In millions)	Loss reserves		Loss expense reserves	Total gross reserves	Percent of total
	Case reserves	IBNR reserves			
<b>At September 30, 2009</b>					
Commercial casualty	\$ 1,070	\$ 297	\$ 536	\$ 1,903	50.8%
Commercial property	118	20	32	170	4.5
Commercial auto	265	50	66	381	10.2
Workers compensation	439	442	138	1,019	27.2
Specialty packages	70	10	11	91	2.4
Surety and executive risk	127	(1)	49	175	4.7
Machinery and equipment	5	3	1	9	0.2
Total	\$ 2,094	\$ 821	\$ 833	\$ 3,748	100.0%
<b>At December 31, 2008</b>					
Commercial casualty	\$ 1,046	\$ 327	\$ 527	\$ 1,900	52.0%
Commercial property	135	7	32	174	4.8
Commercial auto	276	48	65	389	10.6
Workers compensation	445	353	126	924	25.3
Specialty packages	74	1	10	85	2.3
Surety and executive risk	129	(4)	50	175	4.8
Machinery and equipment	3	3	1	7	0.2
Total	\$ 2,108	\$ 735	\$ 811	\$ 3,654	100.0%

**Personal Lines Insurance Segment Reserves**

(In millions)	Loss reserves		Loss expense reserves	Total gross reserves	Percent of total
	Case reserves	IBNR reserves			
<b>At September 30, 2009</b>					
Personal auto	\$ 129	\$ (2)	\$ 28	\$ 155	40.3%
Homeowners	75	37	18	130	33.5

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Other personal	<b>41</b>	<b>50</b>	<b>10</b>	<b>101</b>	<b>26.2</b>
Total	<b>\$ 245</b>	<b>\$ 85</b>	<b>\$ 56</b>	<b>\$ 386</b>	<b>100.0%</b>
At December 31, 2008					
Personal auto	\$ 141	\$ (3)	\$ 28	\$ 166	43.5%
Homeowners	67	17	15	99	26.0
Other personal	53	52	11	116	30.5
Total	\$ 261	\$ 66	\$ 54	\$ 381	100.0%

**Life Insurance Reserves**

Gross life policy reserves were \$1.698 billion at September 30, 2009, compared with \$1.551 billion at year-end 2008, reflecting continued growth in fixed annuities and life insurance policies in force. We discuss our life insurance reserving practices in our 2008 Annual Report on Form 10-K, Item 7, Life Insurance Policy Reserves, Page 44.

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**Other Matters**

**Significant Accounting Policies**

Our significant accounting policies are discussed in our 2008 Annual Report on Form 10-K, Item 8, Note 1, Summary Of Significant Accounting Policies, Page 98, and updated in Note 1, Accounting Policies, beginning on Page 7. In conjunction with those discussions, in the Management's Discussion and Analysis in the 2008 Annual Report on Form 10-K, management reviewed the estimates and assumptions used to develop reported amounts related to the most significant policies. Management discussed the development and selection of those accounting estimates with the audit committee of the board of directors.

As updated in Note 1, Accounting Policies, beginning on Page 7, our invested asset impairment policy now states that fixed maturities the company 1) intends to sell or 2) more likely than not will be required to sell before recovery of its amortized cost basis are deemed to be other-than-temporarily impaired. The book value of any such securities is reduced to fair value as the new cost basis, and a realized loss is recorded in the quarter in which it is recognized. When these two criteria are not met, and the company believes that full collection of interest and/or principal is not likely, the company determines the net present value of future cash flows, using the effective interest rate implicit in the security at the date of acquisition as the discount rate, and compares that amount to the amortized cost and fair value of the security. The difference between the net present value of the cash flows and the amortized cost of the security is considered a credit loss and recognized as a realized loss in the quarter in which it occurred. The difference between fair value and the net present value of the cash flows of the security, the non-credit loss, is recognized in other comprehensive income as an unrealized loss.

**Fair Value Measurements**

**Valuation of Financial Instruments**

Valuation of financial instruments, primarily securities held in our investment portfolio, is a critical component of our interim financial statement preparation. Fair Value Measurements and Disclosures, ASC 820-10, defines fair value as the exit price or the amount that would be 1) received to sell an asset or 2) paid to transfer a liability in an orderly transaction between marketplace participants at the measurement date. When determining an exit price, we must, whenever possible, rely upon observable market data. Prior to the adoption of ASC 820-10, we considered various factors such as liquidity and volatility but primarily obtained pricing from various external services, including broker quotes.

The fair value measurement and disclosure exit price notion requires our valuation also to consider what a marketplace participant would pay to buy an asset or receive to assume a liability. Therefore, while we can consider pricing data from outside services, we ultimately determine whether the data or inputs used by these outside services are observable or unobservable.

In accordance with ASC 820-10, we have categorized our financial instruments, based on the priority of the inputs to the valuation technique, into a three-level fair value hierarchy. The fair value hierarchy gives the highest priority to quoted prices in active markets for identical assets or liabilities (Level 1) and the lowest priority to unobservable inputs (Level 3). If the inputs used to measure the financial instruments fall within different levels of the hierarchy, the categorization is based on the lowest level that is significant to the fair value measurement of the instrument.

Financial assets and liabilities recorded on the Consolidated Balance Sheets are categorized based on the inputs to the valuation techniques as described in Item 1, Note 3, Fair Value Measurements, Page 13.