

NETWORK APPLIANCE INC

Form 10-Q/A

December 06, 2002

**Table of Contents**

---

**SECURITIES AND EXCHANGE COMMISSION**

**Washington, D.C. 20549**

---

**Form 10-Q/A**

---

(Mark One)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934**

**For the quarterly period ended July 26, 2002**

or

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934**

**For the transition period from            to**

**Commission File Number 0-27130**

**Network Appliance, Inc.**

*(Exact name of registrant as specified in its charter)*

**Delaware**

*(State or other jurisdiction of  
incorporation or organization)*

**77-0307520**

*(IRS Employer  
Identification No.)*

**495 East Java Drive,**

**Sunnyvale, California 94089**

*(Address of principal executive offices, including zip code)*

**Registrant's telephone number, including area code: (408) 822-6000**

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.    Yes             No

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12 b-2 of the Exchange Act).    Yes             No

Number of shares outstanding of the registrant's common stock, \$.001 par value, as of the latest practicable date.

Class	Outstanding at October 25, 2002
Common Stock	336,998,969

**EXPLANATORY NOTE REGARDING THIS AMENDMENT ON FORM 10-Q/A**

Network Appliance Inc. (the Company) is filing this Quarterly Report on Form 10-Q/A for the quarterly period ended July 26, 2002 solely for the purpose of revising certain non-cancelable operating lease commitments disclosed under the contractual obligations table on page 25 of the Form 10-Q filed on August 29, 2002. As a result of this revision, the total operating lease commitments reflect a lower future minimum payment obligation. This revision does not impact the Company's condensed consolidated balance sheet, statement of income or cash flows for any of the periods presented.

The Company is amending only the following section of the Quarterly Report on Form 10-Q to reflect the effect of the revision:

Part I, Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

This amendment does not otherwise update the disclosures set forth in such items originally filed and does not otherwise reflect events occurring after the original filing of the Quarterly Report on Form 10-Q on August 29, 2002.

---

**TABLE OF CONTENTS**

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

PART II. OTHER INFORMATION

Item 6. Exhibits and Reports on Form 8-K

SIGNATURE

EXHIBIT INDEX

EXHIBIT 99.1

---

**Table of Contents**

**Item 2. *Management's Discussion and Analysis of Financial Condition and Results of Operations***

As discussed in the Explanatory Note on the cover of this Form 10-Q/A, certain non-cancelable operating lease commitment disclosures have been revised. The accompanying Management's Discussion and Analysis reflects this revision.

All statements included or incorporated by reference in this Form 10-Q, other than statements or characterizations of historical fact, are forward-looking statements. Examples of forward-looking statements include, but are not limited to, statements concerning projected revenues and profits; research and development expenses; sales and marketing expenses; general and administrative expenses; interest income and other, net; provision for income taxes; realization of deferred tax assets; liquidity and sufficiency of existing cash, cash equivalents, and short-term investments for near-term requirements; purchase commitments; and the effect of recent accounting pronouncements on our financial condition and results of operations. These forward-looking statements are based on our current expectations, estimates and projections about our industry, management's beliefs, and certain assumptions made by us. Forward-looking statements can often be identified by words such as "anticipates," "expects," "intends," "plans," "predicts," "believes," "seeks," "estimates," "may," "will," "should," "would," "potential," "continue," or similar negatives of these words. In addition, any statements that refer to expectations, projections or other characterizations of future events or circumstances, including any underlying assumptions, are forward-looking statements. These forward-looking statements speak only as of the date of this Form 10-Q and are based upon the information available to us at this time. Such information is subject to change, and we will not necessarily inform you of such changes. These statements are not guarantees of future performance and are subject to risks, uncertainties and assumptions that are difficult to predict. Therefore, our actual results could differ materially and adversely from those expressed in any forward-looking statements as a result of various factors, some of which are listed under the sections entitled "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations." This discussion should be read in conjunction with our Annual Report on Form 10-K/A for the year ended April 30, 2002. We undertake no obligation to revise or update publicly any forward-looking statements for any reason.

**Overview**

Based in Sunnyvale, California, Network Appliance was incorporated in California in April 1992, and reincorporated in Delaware in November 2001. Network Appliance is a world leader in open network storage solutions for the data-intensive enterprise. NetApp network storage solutions and service offerings provide data-intensive enterprises with consolidated storage, improved data center operations, economical business continuance, and efficient remote data access across the distributed enterprise. Network Appliance's success to date has been in delivering highly cost-effective network storage solutions that reduce the complexity associated with conventional storage solutions. We believe our products have set the standard for simplicity and ease of operation, with what we believe to be one of the lowest total costs of ownership and highest returns on investment in the industry. Network Appliance solutions are the data management and storage foundation for leading enterprises, government agencies, and universities worldwide. Since its inception in 1992, Network Appliance has pioneered technology, product, and partner firsts that continue to drive the evolution of storage.

***Code of Business Conduct and Ethics***

We maintain a code of business conduct and ethics for directors, officers and employees, and will promptly disclose any waivers of the code for directors or executive officers. Our code of business practices addresses conflicts of interest; confidentiality; compliance with laws, rules and regulations (including insider trading laws); and related matters.

**Critical Accounting Policies**

The preparation of financial statements and related disclosures in conformity with accounting principles generally accepted in the United States of America requires management to make judgments, assumptions and estimates that affect the amounts reported in the Consolidated Financial Statements and accompanying notes. Note 2 to the Consolidated Financial Statements in the Annual Report on Form 10-K/A for the fiscal

**Table of Contents**

year ended April 26, 2002 describes the significant accounting policies and methods used in the preparation of the Consolidated Financial Statements. The preparation of these Consolidated Financial Statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues, and expenses, and related disclosure of contingent assets and liabilities. We evaluate, on an ongoing basis, our estimates and judgments, including those related to sales returns, bad debts, excess inventory and purchase commitments, investments, long-lived assets, restructuring accruals, income taxes, and loss contingencies. We base our estimates on historical experience and assumptions that we believe to be reasonable under the circumstances. Actual results may differ from these estimates.

We believe the accounting policies described below, among others, are the ones that most frequently require us to make estimates and judgments, and therefore are critical to the understanding of our results of operations:

revenue recognition and allowances;

inventory write-down;

restructuring accruals;

loss contingencies;

impairment losses on investments; and

accounting for income taxes.

***Revenue Recognition and Allowances***

We apply the provisions of Statement of Position ( SOP ) 97-2, Software Revenue Recognition (as amended by SOP 98-4 and SOP 98-9), and related interpretations to all revenue transactions. We recognize revenue when:

*Persuasive Evidence of an Arrangement Exists.* It is our customary practice to have a purchase order prior to recognizing revenue on an arrangement.

*Delivery Has Occurred.* Our product is physically delivered to our customers, generally with standard transfer terms as FOB shipping point. Products shipped with acceptance criteria or return rights are not recognized as revenue until all criteria are achieved. If undelivered products or services exist that are essential to the functionality of the delivered product in an arrangement, delivery is not considered to have occurred.

*The Fee Is Fixed or Determinable.* Arrangements with payment terms extending beyond our standard terms and condition practices are not considered to be fixed or determinable. Revenue from such arrangements is recognized as the fees become due and payable.

*Collection Is Probable.* Probability of collection is assessed on a customer-by-customer basis. Customers are subjected to a credit review process that evaluates the customers' financial position and ultimately their ability to pay. If it is determined from the outset of an arrangement that collection is not probable based upon our review process, revenue is recognized upon cash receipt.

For arrangements with multiple elements, we allocate revenue to each element using the residual method based on vendor specific objective evidence of the undelivered items. We defer the portion of the arrangement fee equal to the fair value of the undelivered elements until they are delivered. Vendor specific objective evidence is based on the price charged when the element is sold separately.

A typical arrangement includes product, software subscription, and maintenance. Some arrangements include training and consulting. Software subscriptions include unspecified products upgrades and enhancements on a when-and-if-available basis, bug fixes, and patch releases, and are included in product revenues. Service maintenance includes contracts for technical support and hardware maintenance. Revenue from software subscriptions and maintenance is recognized ratably over the contractual term, generally one to three years. Revenue from training and consulting is recognized as the services are performed.

We record reductions to revenue for estimated sales returns at the time of shipment. These estimates are based on historical sales returns, changes in customer demand, and other factors. If actual future returns and allowances differ from past experience, additional allowances may be required.



**Table of Contents**

***Allowance for Doubtful Accounts***

We also maintain a separate allowance for doubtful accounts for estimated losses based on our assessment of the collectibility of specific customer accounts and the aging of the accounts receivable. We analyze accounts receivable and historical bad debts, customer concentrations, customer solvency, current economic and geographic trends, and changes in customer payment terms and practices when evaluating the adequacy of the allowance for doubtful accounts. If the financial condition of our customers deteriorates, resulting in an impairment of their ability to make payments, additional allowances may be required.

***Inventory Write-down***

We write down inventory and record purchase commitment liabilities for estimated excess and obsolete inventory equal to the difference between the cost of inventory and the estimated fair value based upon assumptions about future demand and market conditions. Although we strive for accuracy in our forecasts of future product demand, any significant unanticipated changes in demand or technological developments could have a significant impact on the value of our inventory and commitments, and our reported results. If actual market conditions are less favorable than those projected, additional write-downs and other charges against earnings may be required. If actual market conditions are more favorable, we may realize higher gross margin in the period when the written-down inventory is sold.

We engage in extensive product quality programs and processes, including actively monitoring and evaluating the quality of our component suppliers. We also provide for the estimated cost of known product failures based on known quality issues when they arise. Should actual cost of product failure differ from our estimates, revisions to the estimated liability would be required.

***Restructuring Accruals***

In fiscal 2002, as a result of continuing unfavorable economic conditions and a reduction in IT spending rates, we implemented two restructuring plans, which included reductions in workforce and a consolidation of facilities. These restructuring accruals were accounted for in accordance with Emerging Issues Task Force ( EITF ) Issue No. 94-3, Liability Recognition for Certain Employee Termination Benefits and Other Costs to Exit an Activity (including Certain Costs Incurred in a Restructuring) , and included various assumptions such as the time period over which the facilities will be vacant, expected sublease terms, and expected sublease rates. These estimates are reviewed and revised periodically and may result in a substantial change to restructuring expense should different conditions prevail than were anticipated in original management estimates. See footnote 12 Restructuring Charges for further discussion.

***Loss Contingencies***

We are subject to the possibility of various loss contingencies arising in the ordinary course of business. We consider the likelihood of the loss or impairment of an asset or the incurrence of a liability as well as our ability to reasonably estimate the amount of loss in determining loss contingencies. An estimated loss contingency is accrued when it is probable that a liability has been incurred or an asset has been impaired and the amount of loss can be reasonably estimated. We regularly evaluate current information available to us to determine whether such accruals should be adjusted.

***Impairment Losses on Investments***

Our investments in publicly held companies are generally considered impaired when a decline in the fair value of an investment as measured by quoted market prices is less than its carrying value, and such a decline is not considered temporary. Our investments in privately held companies are considered impaired when a review of the investees operations and other indicators of impairment indicate that the carrying value of the investment is not likely to be recoverable. Such indicators include, but are not limited to, limited capital resources, limited prospects of receiving additional financing, and limited prospects for liquidity of the related securities. In the first quarter of fiscal 2003, we recorded a non-cash, other-than-temporary write down of \$0.7 million related to impairments of our investments in a publicly traded company.



**Table of Contents**

***Accounting for Income Taxes***

The determination of our tax provision is subject to judgments and estimates due to operations in several tax jurisdictions outside the United States. Earnings derived from our international business are generally taxed at rates that are lower than U.S. rates, resulting in a reduction of our effective tax rate. The ability to maintain our current effective tax rate is contingent upon existing tax laws in both the United States and in the respective countries in which our international subsidiaries are located. Future changes in domestic or international tax laws could affect the continued realization of the tax benefits we are currently receiving and expect to receive from international business. In addition, a decrease in the percentage of our total earnings from our international business or in the mix of international business among particular tax jurisdictions could increase our overall effective tax rate. Also, our current effective tax rate assumes that U.S. income taxes are not provided for undistributed earnings of certain non-U.S. subsidiaries. These earnings could become subject to incremental foreign withholding or federal and state income taxes should they be either deemed or actually remitted to the U.S.

The carrying value of our net deferred tax assets, which is made up primarily of income tax deductions, credits, and net operating loss carryforwards resulting from stock option exercises, assumes that we will be able to generate sufficient future income to fully utilize these tax deductions and credits. If we do not generate sufficient future income, the realization of these deferred tax assets may be impaired resulting in additional income tax expense. We have provided a valuation allowance on certain of our deferred tax assets because of uncertainty regarding their realizability due to expectation of future employee stock option exercises.

**New Accounting Standards**

In June 2001, the Financial Accounting Standards Board ( FASB ) issued Statement of Financial Accounting Standards ( SFAS ) No. 142, *Goodwill and Other Intangible Assets*. SFAS No. 142 addresses the initial recognition and measurement of intangible assets acquired outside of a business combination and the accounting for goodwill and other intangible assets subsequent to their acquisition. SFAS No. 142 provides that intangible assets with finite useful lives will be amortized and that goodwill and intangible assets with indefinite lives will not be amortized, but rather will be tested at least annually for impairment. We adopted SFAS No. 142 effective May 1, 2002. Upon adoption of SFAS No. 142, we discontinued the amortization of our recorded goodwill of \$49.4 million as of that date, identified our reporting units based on our current segment reporting structure and allocated all recorded goodwill, as well as other assets and liabilities, to the reporting units. We concluded that our reporting units are the same as our operating segments. Under SFAS No. 142, goodwill attributable to each of our reporting units is required to be tested for impairment by comparing the fair value of each reporting unit with its carrying value. As of May 1, 2002, this evaluation indicated that the fair value for each of our reporting units exceeded the reporting unit's carrying amount and no impairment was recognized. On an ongoing basis, we will perform our impairment tests annually (or more frequently if indicators of impairment arise). There can be no assurance that future impairment tests will not result in a charge to earnings.

In connection with the adoption of SFAS No. 142, we also reassessed the useful lives and the classification of our purchased intangible assets and determined that they continued to be appropriate except for acquired workforce net of deferred tax liabilities of \$0.5 million, which was reclassified into goodwill.

The amounts allocated to existing technology are being amortized over an estimated useful life of three years. Estimated future amortization expense is \$4.1 million for the remaining nine months of fiscal 2003. For fiscal 2004, estimated future amortization expense is \$3.0 million.

**Table of Contents**

A reconciliation of our previously reported net income (loss) and net income (loss) per share to amounts for the exclusion of goodwill amortization net of the related income tax effect follows:

	Three Months Ended	
	July 26, 2002	July 27, 2001
	(In thousands)	
Net income (loss), as reported	\$ 16,165	\$ (513)
Add: Goodwill amortization, including acquired workforce		3,794
	—————	—————
Adjusted net income (loss)	\$ 16,165	\$ 3,281
	—————	—————
Basic net income (loss) per share, as reported	\$ 0.05	\$ (0.00)
Goodwill amortization, including acquired workforce		0.01
	—————	—————
Adjusted basic net income per share	\$ 0.05	\$ 0.01
	—————	—————
Diluted net income (loss) per share, as reported	\$ 0.05	\$ (0.00)
Goodwill amortization, including acquired workforce		0.01
	—————	—————
Adjusted diluted net income per share	\$ 0.05	\$ 0.01
	—————	—————

On May 1, 2002, we adopted SFAS No. 144, *Accounting for the Impairment or Disposal of Long-Lived Assets*, which addresses financial accounting and reporting for the impairment or disposal of long-lived assets. The adoption did not have a significant effect on our financial position and results of operations.

In June 2002, FASB issued SFAS No. 146, *Accounting for Costs Associated with Exit or Disposal Activities*, which addresses accounting for restructuring and similar costs. SFAS No. 146 supersedes previous accounting guidance, principally EITF Issue No. 94-3. We will adopt the provisions of SFAS No. 146 for restructuring activities initiated after December 31, 2002. SFAS No. 146 requires that the liability for costs associated with an exit or disposal activity be recognized when the liability is incurred. Under EITF Issue No. 94-3, a liability for an exit cost was recognized at the date of the Company's commitment to an exit plan. SFAS No. 146 also establishes that the liability should initially be measured and recorded at fair value. Accordingly, SFAS No. 146 may affect the timing of recognizing future restructuring costs as well as the amounts recognized.

**Table of Contents****Results of Operations**

The following table sets forth certain consolidated statements of operations data as a percentage of total revenues for the periods indicated:

	<b>Three Months Ended</b>	
	<b>July 26, 2002</b>	<b>July 27, 2001</b>
Revenues:	100.0%	100.0%
Product Revenue	90.3	92.5
Service Revenue	9.7	7.5
Cost of Revenues:		
Cost of Product Revenue	30.1	37.6
Cost of Service Revenue	7.5	6.3
Gross Profit	<u>62.4</u>	<u>56.1</u>
Operating Expenses:		
Sales and Marketing	34.7	35.8
Research and Development	13.5	14.5
General and Administrative	3.6	5.1
Amortization of Intangible Assets	0.7	2.6
Stock Compensation	0.5	1.4
Total Operating Expenses	<u>53.0</u>	<u>59.4</u>
Income (Loss) From Operations	9.4	(3.3)
Other Income, Net	1.0	2.8
Income (Loss) Before Income Taxes	10.4	(0.5)
Provision (Benefit) for Income Taxes	2.6	(0.2)
Net Income (Loss)	<u>7.8%</u>	<u>(0.3)%</u>

*Product Revenues* Product revenues increased by 0.7% to \$186.7 million for the first quarter of fiscal 2003, from \$185.5 million for the first quarter of fiscal 2002. The increase in product revenues was primarily in North America and Europe. This increase in product revenues for the first quarter of fiscal 2003 was specifically attributable to increased software licenses while offset by a decrease in units shipped, as compared to the first quarter of fiscal 2002.

Product revenues were favorably impacted by the following factors:

increased sales from industry verticals including, energy, telecommunications, financial services, manufacturing, life sciences, and the government;

a higher average selling price of our new products: our F800 series, F87 filer products, as well as R100 nearline storage appliances and software features;

competitive pricing advantage as a result of lower total cost of ownership in four aspects: lower acquisition cost, reduced administrative overhead, minimized service cost, and reduced downtime of critical business applications;

data management software offering a unique set of features to ensure mission-critical availability, while reducing the complexity of enterprise storage management;

## Edgar Filing: NETWORK APPLIANCE INC - Form 10-Q/A

higher sales of software subscription upgrades, representing 7.2% and 5.8% of total revenues for the first quarter of fiscal 2003 and 2002, respectively;

increased revenue from NearStore™ appliances for business continuance and online recovery;

introduction of the new NetCache® C2100 mid-range content delivery platform and solutions for enterprise and service provider customers; and

**Table of Contents**

increased sales through indirect channels, including sales through our OEM partners, representing 42.1% and 41.7% of total net revenues for the first quarter of fiscal 2003 and 2002, respectively.

Product revenues were negatively impacted by the following factors:

continued weakness in demand for our products resulting from unfavorable economic conditions and capital spending environment;

continued weakness in technology spending from Internet- and technology-related customers;

declining average selling price of the F700 filers and older caching products; and

declining unit sales of our older products.

*Service Revenues* Service revenues increased by 34.2% to \$20.1 million in the first quarter of fiscal 2003, from \$15.0 million in the first quarter of fiscal 2002. Service revenues are generally deferred and, in most cases, recognized ratably over the service period obligations, which are typically one to three years. The increase in service revenues (representing 9.7 % and 7.5% of total revenues for the first quarter of fiscal 2003 and 2002, respectively) was primarily related to a growing installed base resulting in new customer support contracts in addition to support contract renewals by existing customers.

International total revenues (including United States exports) decreased by 0.8% for the first quarter of fiscal 2003 as compared to the first quarter of fiscal 2002. International total revenues were \$77.5 million, or 37.5% of total revenues for the first quarter of fiscal 2003. The decline in international sales was primarily a result of a slower demand in the Asia Pacific markets offset by our increased sales and marketing efforts internationally.

*Product Gross Margin* Product Gross margin increased to 66.7% for the first quarter of fiscal 2003, from 59.4% for the first quarter of fiscal 2002.

Product gross margin was favorably impacted by:

lower costs of key components and subsystems;

favorable product and software mix;

a faster-than-expected shift to our new high-density storage subsystem due to a favorable average selling price on the enclosures, electronics and power systems sold with the disk systems, and efficient hardware packaging;

higher average selling prices for our new products; and

growth in software subscription upgrades and software licenses due primarily to a larger installed base.

Product gross margin was negatively impacted by:

sales price reductions due to competitive pricing pressure and selective pricing discounts;

lower average selling price of certain add-on software options;

higher disk content with an expanded storage capacity for the higher-end filers including the F840 and F880 filers; and

a vacation benefit in the first quarter of fiscal 2002 due to a partial holiday shutdown.

*Service Gross Margin* Service gross margin increased to 23.0% for the first quarter of fiscal 2003 as compared to 15.2% in the first quarter of fiscal 2002. Investments in customer service increased by 21.8% to \$15.5 million in the first quarter of fiscal 2003, from \$12.7 million in the first quarter of fiscal 2002. The improvement in service gross margin in the first quarter of fiscal 2003 was primarily due to operational and cost efficiencies in the global customer service organizations. The lower service gross margin in the first quarter of fiscal 2002 was due to the ramping up of our service infrastructure in anticipation of service revenue growth.

## Edgar Filing: NETWORK APPLIANCE INC - Form 10-Q/A

*Sales and Marketing* Sales and marketing expenses consist primarily of salaries, commissions, advertising and promotional expenses, and certain customer service and support costs. Sales and marketing expenses increased 0.4% to \$71.9 million for the first quarter of fiscal 2003, from \$71.6 million for the first quarter of fiscal 2002. These expenses were 34.7% and 35.8% of total revenues for the first quarter of fiscal

**Table of Contents**

2003 and fiscal 2002, respectively. The slight increase in absolute dollars was attributed to the continued worldwide investment in our sales and customer service organizations, offset by the various cost control and reduction measures, restructuring impact, and a favorable impact from a change in health insurance estimates. Sales and marketing headcount decreased to 1,265 at July 26, 2002 from 1,316 at July 27, 2001 primarily due to the restructuring impact. We expect to continue to selectively add sales capacity in an effort to expand domestic and international markets, introduce new products, establish and expand new distribution channels, and increase product and company awareness. We expect to increase our sales and marketing expenses commensurate with future revenue growth.

*Research and Development* Research and development expenses consist primarily of salaries and benefits, prototype expenses, non-recurring engineering charges, and fees paid to outside consultants. Research and development expenses decreased 4.2% to \$27.9 million for the first quarter of fiscal 2003 from \$29.1 million for the first quarter of fiscal 2002. These expenses represented 13.5% and 14.5% of total revenues for the first quarter of fiscal 2003 and 2002, respectively. Research and development expenses decreased in absolute dollars, primarily as a result of cost control, reduction in discretionary spending efforts, restructuring impact, lower headcount, and a favorable impact from a change in health insurance estimates, partially offset by a vacation benefit in the first quarter of fiscal 2002 due to a partial holiday shutdown. Research and development headcount decreased to 522 at July 26, 2002 from 567 at July 27, 2001. We expect to continuously support current and future product development and enhancement efforts, and incur prototyping expenses and non-recurring engineering charges associated with the development of new products and technologies.

During the first quarter of fiscal 2003, we continued our enterprise focus by expanding our data management and content delivery solutions with the introduction of the NetCache C2100. This new appliance combines scalability, high data reliability, and greater storage capacity providing superior performance and density. The NetCache C2100 supports multiple applications on a single unit, including streaming media, acceleration of business applications such as ERP and CRM, and Internet access management.

We believe that our future performance will depend in large part on our ability to maintain and enhance our current product line, develop new products that achieve market acceptance, maintain technological competitiveness, and meet an expanding range of customer requirements. We intend to continuously expand our existing product offerings and introduce new products, and expect that expenditures for these purposes will increase in absolute dollars. For both the first quarter of fiscal 2003 and 2002, no software development costs were capitalized.

*General and Administrative* General and administrative expenses decreased 27.5% to \$7.4 million for first quarter of fiscal 2003, from \$10.3 million for the first quarter of fiscal 2002. These expenses represented 3.6% and 5.1% of total revenues for the first quarter of fiscal 2003 and 2002, respectively. Decreases in absolute dollars were primarily due to a benefit from the successful collection of previously accrued customer-specific bad debt allowance of approximately \$1.5 million, cost control, reduction in discretionary spending efforts, restructuring impact, and reduced headcount, partially offset by expenses associated with initiatives to enhance and implement an enterprise-wide ERP system and a vacation benefit in the first quarter of fiscal 2002 due to a partial holiday shutdown. General and administrative headcount decreased to 256 at July 26, 2002 from 261 at July 27, 2001. We believe that our general and administrative expenses will not increase significantly in absolute dollars in fiscal 2003 as compared to the prior year.

*Amortization of Goodwill* Due to the adoption of SFAS No. 142, goodwill is no longer amortized in the first quarter of fiscal 2003 as compared to amortization expense of \$3.8 million in the first quarter of fiscal 2002.

*Amortization of Purchased Intangible Assets* Intangible assets as of July 26, 2002, including existing technology, are amortized over estimated useful lives of three years. Amortization of existing technology included in operating expenses was \$1.4 million for both the first quarter of fiscal 2003 and 2002. Estimated future amortization expense is \$4.1 million for the remaining nine months of fiscal 2003. For fiscal 2004, estimated future amortization expense is \$3.0 million.

**Table of Contents**

*Stock Compensation* We account for stock-based employee compensation arrangements in accordance with the provisions of Accounting Principles Board ( APB ) No. 25, Accounting for Stock Issued to Employees, and comply with the provisions of SFAS No. 123, Accounting for Stock-Based Compensation, for non-employee compensation awards. Accordingly, we recognize the intrinsic value for employees and the fair value for non-employees as stock compensation expense over the vesting terms of the awards. Stock compensation expenses were \$1.0 million and \$2.7 million in the first quarter of fiscal 2003 and 2002, respectively. This decrease was primarily attributable to the decrease of stock compensation expenses as a result of forfeitures of unvested options assumed in the WebManage Technologies, Inc. acquisition and the release of 66,124 contingently issuable milestone shares relating to Orca valued at \$1.4 million in the first quarter of fiscal 2002, partially offset by additional stock compensation relating to the fair value of options granted to a member of the Board of Directors valued at \$0.3 million. We expect additional stock compensation may result from 99,187 contingently issuable shares relating to Orca, to be measured on the date the performance criteria are met.

*Restructuring charges* In fiscal 2002, as a result of continuing unfavorable economic conditions and a reduction in IT spending rates, we implemented two restructuring plans, which included reductions in workforce and a consolidation of facilities. As a result of the restructuring in August 2001, we incurred a charge of \$8.0 million. The restructuring charge included \$4.8 million of severance-related amounts, \$2.7 million of committed excess facilities and facility closure expenses, and \$0.5 million in fixed assets write-offs. The reserve balance of \$0.5 million at July 26, 2002 was included in other accrued liabilities.

During fiscal 2002, we purchased our Sunnyvale headquarters site and terminated the operating leases. As a result, an adjustment was made to reduce the previously recorded estimated facilities lease losses by \$1.5 million.

The following analysis sets forth the significant components of the second quarter fiscal 2002 restructuring at July 26, 2002 (in thousands):

	Severance- related Amounts	Fixed Assets Write-off	Facility	Total
Restructuring charge (August 2001)	\$ 4,796	\$ 528	\$ 2,656	\$ 7,980
Cash payments	(4,497)		(803)	(5,300)
Non-cash portion		(528)	(40)	(568)
Adjustments	(95)		(1,509)	(1,604)
Reserve balance at July 26, 2002	\$ 204	\$	\$ 304	\$ 508

In April 2002, we completed a restructuring related to the closure of an engineering facility and consolidation of resources to the Sunnyvale headquarters. As a result of this restructuring, we incurred a charge of \$5.9 million. The restructuring charge included \$0.8 million of severance-related amounts, \$4.6 million of committed excess facilities and facility closure expenses, and \$0.5 million in fixed assets write-offs. Of the reserve balance at July 26, 2002, \$0.8 million was included in other accrued liabilities and the remaining \$3.5 million was classified as long-term obligations.

The following analysis sets forth the significant components of the fourth quarter fiscal 2002 restructuring at July 26, 2002 (in thousands):

	Severance- related Amounts	Fixed Assets Write-off	Facility	Total
Restructuring charge (April 2002)	\$ 813	\$ 473	\$4,564	\$ 5,850
Cash payments	(706)		(317)	(1,023)
Non-cash portion		(473)		(473)
Reserve balance at July 26, 2002	\$ 107	\$	\$4,247	\$ 4,354

We expect annual cost savings of approximately \$29.8 million as a result of the restructuring and reduction in workforce actions taken in the second and fourth quarters of fiscal 2002. Our estimates are





## **Table of Contents**

reviewed and revised periodically and may change should different conditions prevail than were anticipated in original management estimates.

*Interest income* Interest income was \$3.2 million and \$5.5 million for the first quarter of fiscal 2003 and 2002, respectively. The decrease in interest income was primarily due to lower average interest rates, and lower investment balances as we utilized \$249.8 million to purchase the land and buildings at our Sunnyvale facility in April 2002.

*Other income (expense), net* The first quarter of fiscal 2003 included a net loss of \$1.0 million from foreign currency transactions as compared to an insignificant gain for the first quarter of fiscal 2002.

*Impairment loss on investments* Our investments in publicly held companies are generally considered impaired when a decline in the fair value of an investment as measured by quoted market prices is less than its carrying value, and such a decline is not considered temporary. In the first quarter of fiscal 2003, we recorded a noncash, other-than-temporary write down of \$0.7 million related to the impairment of our investment in a publicly traded company.

*Gain on sale of intangible asset* We recorded a gain on sale of intangible asset of \$0.6 million in the first quarter of fiscal 2003 related to the sale of our ContentReporter software. We intend to resell this software through a licensing arrangement.

*Provision (Benefit), for Income Taxes* For the first quarter of fiscal 2003, we applied an annual tax rate of 25% to pretax income. Our estimate is based on existing tax laws and our current projections of income (loss) and distributions of income (loss) among different entities and tax jurisdictions, and is subject to change, based primarily on varying levels of profitability.

## **Liquidity and Capital Resources**

We derive our liquidity and capital resources primarily from our cash flow from operations and from working capital, which increased by \$27.0 million to \$490.6 million as of July 26, 2002, compared to \$463.6 million as of April 30, 2002. As of July 26, 2002, as compared to the April 30, 2002 balances, our cash, cash equivalents, and short-term investments increased by \$24.7 million to \$478.8 million. We generated cash from operating activities totaling \$26.9 million and \$5.9 million for the first quarter of fiscal 2003 and 2002, respectively. Net cash provided by operating activities in the first quarter of fiscal 2003 was principally related to net income of \$16.2 million, decreases in accounts receivable, and increases in accounts payable, other accrued liabilities, income taxes payable, deferred revenue, coupled with depreciation, impairment loss on investments, amortization of intangibles and stock compensation, partially offset by decreased accrued compensation and related benefits and increases in inventories and prepaid expenses and other assets.

We used \$14.4 million and \$6.8 million of cash in the first quarter of fiscal 2003 and 2002, respectively, for capital expenditures. The increase was primarily attributed to upgrades of our ERP infrastructure, computer-related purchases, and building improvements. We have received net proceeds of \$18.5 million and used \$38.5 million in the first quarter of fiscal 2003 and 2002, respectively, for net purchases of short-term investments. Investing activities in the first quarter of fiscal 2003 and 2002 also included new investments in privately-held companies of \$0.3 million and \$0.2 million, respectively.

We received \$10.3 million and \$6.9 million in the first quarter of fiscal 2003 and 2002, respectively, from financing activities. The increase in the first quarter of fiscal 2003 was primarily due to the elimination of a restricted cash requirement resulting from the termination of our operating leases in April 2002, partially offset by lower proceeds from stock option exercises as a result of the decline in our stock price.

Our capital and liquidity requirements depend on numerous factors, including risks relating to fluctuating operating results, continued growth in the network storage and content delivery markets, customer and market acceptance of our products, dependence on new products, rapid technological change, dependence on qualified technical and sales personnel, risk inherent in our international operations, competition, reliance on a limited number of suppliers and contract manufacturers, dependence on proprietary technology, intellectual property rights, the value of our investments in equity securities and real estate, and other factors. We believe that our existing liquidity and capital resources are sufficient to fund our operations for at least the next twelve months.

**Table of Contents*****Contractual Obligations***

The following summarizes our contractual obligations at July 26, 2002, and the effect such obligations are expected to have on our liquidity and cash flow in future periods, (in thousands):

	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>Thereafter</u>	<u>Total</u>
Operating lease payments	\$ 7,743	\$ 9,281	\$ 7,833	\$ 5,565	\$ 2,957	\$ 11,475	\$ 44,854
Venture capital funding commitments	850	1,133	1,133	1,134			4,250
Purchase commitments	3,365						3,365
	<u>\$ 11,958</u>	<u>\$ 10,414</u>	<u>\$ 8,966</u>	<u>\$ 6,699</u>	<u>\$ 2,957</u>	<u>\$ 11,475</u>	<u>\$ 52,469</u>

**Risk Factors**

The following risk factors and other information included in this Form 10-Q/A should be carefully considered. The risks and uncertainties described below are not the only ones we face. Additional risks and uncertainties not presently known to us or that we presently deem less significant may also impair our business operations. If any of the following risks actually occur, our business, operating results, and financial condition could be materially adversely affected.

***Factors beyond our control could cause our quarterly results to fluctuate.***

We believe that period-to-period comparisons of our results of operations are not necessarily meaningful and should not be relied upon as indicators of future performance. Many of the factors that could cause our quarterly operating results to fluctuate significantly in the future are beyond our control and include the following:

- changes in general economic conditions and specific economic conditions in the computer, storage and networking industries;
- general decrease in global corporate spending on information technology leading to a decline in demand for our products;
- the effects of terrorist activity and international conflicts, which could lead to business interruptions and difficulty in forecasting;
- the level of competition in our target product markets;
- the size, timing, and cancellation of significant orders;
- product configuration and mix;
- the extent to which our customers renew their service and maintenance contracts with us;
- market acceptance of new products and product enhancements;
- announcements, introductions and transitions of new products by us or our competitors;
- deferrals of customer orders in anticipation of new products or product enhancements introduced by us or our competitors;
- changes in pricing by us or our competitors;

our ability to develop, introduce, and market new products and enhancements in a timely manner;

supply constraints;

technological changes in our target product markets;

the levels of expenditure on research and development and sales and marketing programs;

our ability to achieve targeted cost reductions;

excess facilities; and

seasonality.

**Table of Contents**

In addition, sales for any future quarter may vary and accordingly be inconsistent with our plans. We manufacture products based on a combination of specific order requirements and forecasts of our customer demands. Products are typically shipped within one to four weeks following receipt of an order. In certain circumstances, customers may cancel or reschedule orders without penalty. Product sales are also difficult to forecast because the network storage market is rapidly evolving and our sales cycle varies substantially from customer to customer.

Due to all of the foregoing factors, it is possible that in one or more future quarters our results may fall below the expectations of public market analysts and investors. In such event, the trading price of our common stock would likely decrease.

***Our gross margins may vary based on the configuration of our products.***

We derive a significant portion of our sales from the resale of disk drives as components of our filers, and the resale market for hard disk drives is highly competitive and subject to intense pricing pressures. Our sales of disk drives generate lower gross margin percentages than those of our filer products. As a result, as we sell more highly configured systems with greater disk drive content, overall gross margin percentages will be negatively affected. Conversely, we believe our increased licensing of add-on software products may favorably impact gross margins.

Our gross margins have been and may continue to be affected by a variety of other factors, including:

demand for storage and content delivery products;

discount levels and price competition;

direct versus indirect sales;

the mix of software as a percentage of revenue;

the mix of services as a percentage of revenue;

the mix and average selling prices of products;

new product introductions and enhancements;

excess inventory purchase commitments as a result of changes in demand forecasts and possible product and software defects as we transition our products; and

the cost of components, manufacturing labor, and quality.

***A significant percentage of our expenses are fixed, which could affect our net income.***

Our expense levels are based in part on our expectations as to future sales and a significant percentage of our expenses are fixed. As a result, if sales levels are below expectations or previously higher levels, net income will be disproportionately affected.

***Cost and expense control may be critical to maintaining positive cash flow from operations and profitability.***

In fiscal 2002, we reduced fixed costs through workforce reductions and a consolidation of facilities. We believe strict cost containment is essential to maintaining positive cash flow from operations and remaining profitable in future quarters, especially since the outlook for future quarters is uncertain. Additional measures to reduce expenses may be undertaken if revenues and market conditions do not improve. A number of factors could preclude us from successfully bringing costs and expenses in line with our revenues, such as our inability to accurately forecast business activities and deterioration of our revenues. If we are not able to effectively control our costs and achieve an expense structure commensurate with our business activities and revenues, our cash flow and net income will be adversely affected.

***Our future financial performance depends on growth in the network storage and content delivery markets, and any lack of growth will have a material adverse effect on our operating results.***

All of our products address the storage and content delivery markets. Accordingly, our future financial performance will depend in large part on continued growth in the storage and content delivery markets and on

**Table of Contents**

our ability to adapt to emerging standards in these markets. We cannot assure you that the markets for storage and content delivery will continue to grow or that emerging standards in these markets will not adversely affect the growth of UNIX®, Windows®, and the World Wide Web server markets upon which we depend. In addition, our business also depends on general economic and business conditions. A reduction in demand for network storage and content delivery caused by weakening economic conditions and decreases in corporate spending have resulted in decreased revenues and lower revenue growth rates. The network storage and content delivery market growth declined significantly beginning in the third quarter of fiscal 2001, causing both our revenues and operating results to decline. If the network storage and content delivery markets grow more slowly than anticipated or if emerging standards other than those adopted by us become increasingly accepted by these markets, our operating results could be materially adversely affected.

***The market price for our common stock has fluctuated significantly in the past and will likely continue to do so in the future.***

The market price for our common stock has experienced substantial volatility in the past, and several factors could cause the price to fluctuate substantially in the future. These factors include:

fluctuations in our operating results;

fluctuations in the valuation of companies perceived by investors to be comparable to us;

economic developments in the network storage market as a whole;

international conflicts and acts of terrorism;

a shortfall in revenues or earnings compared to securities analysts' expectations;

changes in analysts' recommendations or projections;

announcements of new products, applications or product enhancements by us or our competitors;

changes in our relationships with our suppliers, customers and strategic partners; and

general market conditions.

In addition, the stock market has experienced volatility that has particularly affected the market prices of equity securities of many high-technology companies. Additionally, certain macroeconomic factors such as changes in interest rates, the market climate for the high-technology sector, and levels of corporate spending on information technology could also have an impact on the trading price of our stock. As a result, the market price of our common stock may fluctuate significantly in the future and any broad market decline, as well as our own operating results, may materially adversely affect the market price of our common stock.

***If we are unable to develop and introduce new products and respond to technological change, or if our new products do not achieve market acceptance, or if we fail to manage the transition between our new and old products, our operating results could be materially adversely affected.***

Our future growth depends upon the successful development and introduction of new hardware and software products. Due to the complexity of storage subsystems and Internet caching devices, and the difficulty in gauging the engineering effort required to produce new products, such products are subject to significant technical risks. However, we cannot assure you that any of our new products will achieve market acceptance. Additional product introductions in future periods may also impact the sales of existing products. In addition, our new products must respond to technological changes and evolving industry standards. If we are unable, for technological or other reasons, to develop and introduce new products in a timely manner in response to changing market conditions or customer requirements, or if such products do not achieve market acceptance, our operating results could be materially adversely affected.

In particular, in conjunction with the introduction of our product offerings in the block-data storage market, we have begun introducing products with new features and functionality that address the storage area network (SAN) market. We also introduced Direct Access File System (DAFS) protocol-capable products and NearStore backup and recovery products during fiscal 2002. We face risks relating to these product introductions, including risks relating to forecasting of demand for such products, as well as possible product





**Table of Contents**

and software defects and a potentially different sales and support environment associated with selling these new systems. If any of the foregoing occur, our operating results could be adversely affected.

As new or enhanced products are introduced, we must successfully manage the transition from older products in order to minimize disruption in customers' ordering patterns, avoid excessive levels of older product inventories, and ensure that enough supplies of new products can be delivered to meet customers' demands.

***Our business could be materially adversely affected as a result of war or acts of terrorism.***

Current global economic and political factors, including terrorism, could harm our business. Weak economic conditions, terrorist actions, and the effects of ongoing military actions against terrorists could lead to significant business interruptions. If such disruptions result in cancellations of customer orders, a general decrease in corporate spending on information technology, or direct impacts on our marketing, manufacturing, financial functions or our suppliers' logistics function, our results of operations and financial condition could be adversely affected.

***We depend on attracting and retaining qualified technical and sales personnel.***

Our continued success depends, in part, on our ability to identify, attract, motivate, and retain qualified technical and sales personnel. Because our future success is dependent on our ability to continue to enhance and introduce new products, we are particularly dependent on our ability to identify, attract, motivate, and retain qualified engineers with the requisite education, backgrounds, and industry experience. Competition for qualified engineers, particularly in Silicon Valley, is intense. The loss of the services of a significant number of our engineers or sales people could be disruptive to our development efforts or business relationships and could materially adversely affect our operating results.

***Risks inherent in our international operations could have a material adverse effect on our operating results.***

We conduct business internationally. For the first quarter of fiscal 2003, approximately 37.5% of our total revenues were from international customers (including United States exports). Accordingly, our future operating results could be materially adversely affected by a variety of factors, some of which are beyond our control, including regulatory, political, or economic conditions in a specific country or region, trade protection measures and other regulatory requirements, government spending patterns, and acts of terrorism and international conflicts.

Our international sales are denominated in U.S. dollars and in foreign currencies. An increase in the value of the U.S. dollar relative to foreign currencies could make our products more expensive and, therefore, potentially less competitive in foreign markets. For international sales and expenditures denominated in foreign currencies, we are subject to risks associated with currency fluctuations. We hedge risks associated with foreign currency transactions in order to minimize the impact of changes in foreign currency exchange rates on earnings. We utilize forward contracts to hedge trade and intercompany receivables and payables. All hedge contracts are marked to market through earnings every period. There can be no assurance that such hedging strategy will be successful and that currency exchange rate fluctuations will not have a material adverse effect on our operating results.

Additional risks inherent in our international business activities generally include, among others, longer accounts receivable payment cycles, difficulties in managing international operations, and potentially adverse tax consequences. Such factors could materially adversely affect our future international sales and, consequently, our operating results.

Although operating results have not been materially adversely affected by seasonality in the past, because of the significant seasonal effects experienced within the industry, particularly in Europe, our future operating results could be materially adversely affected by seasonality.

We cannot assure you that we will be able to maintain or increase international market demand for our products.

**Table of Contents**

***An increase in competition could materially adversely affect our operating results.***

The storage and content delivery markets are intensely competitive and are characterized by rapidly changing technology.

In the storage market, our filer appliances and data management software compete primarily against storage products and data management software from EMC Corporation, Hitachi Data Systems, Hewlett-Packard Company (including the integrated Compaq Computer Corporation), IBM Corporation, and Sun Microsystems, Inc. We have also historically encountered less-frequent competition from companies including Auspex Systems, Inc., Dell, LSI Logic Corp., MTI Corp., and Procom Technology.

In the content delivery market, our NetCache appliances and content delivery software compete against caching appliance and content delivery software vendors including Cisco Systems, Inc., CacheFlow, Inc., Inktomi Corp., and Akamai Technologies, Inc.

Additionally a number of new, privately held companies are currently attempting to enter our markets, some of which may become significant competitors in the future.

We believe that the principal competitive factors affecting our market include product benefits such as response time, reliability, data availability, scalability, ease of use, price, multiprotocol capabilities, and customer service and support. Although we believe that our products currently compete favorably with respect to these factors, we cannot assure you that we can maintain our competitive position against current and potential competitors, especially those with significantly greater financial, marketing, service, support, technical, and other resources.

Increased competition could result in price reductions, reduced gross margins, and loss of market share, any of which could materially adversely affect our operating results. Our competitors may be able to respond more quickly than we can to new or emerging technologies and changes in customer requirements, or devote greater resources to the development, promotion, sale, and support of their products. In addition, current and potential competitors have established or may establish cooperative relationships among themselves or with third parties. Accordingly, it is possible that new competitors or alliances among competitors may emerge and rapidly acquire significant market share. We cannot assure you that we will be able to compete successfully against current or future competitors. Competitive pressures we face could materially adversely affect our operating results.

***We rely on a limited number of suppliers and any disruption or termination of these supply arrangements could delay shipment of our products and could materially adversely affect our operating results.***

We rely on a limited number of suppliers of several key components utilized in the assembly of our products. We purchase most of our disk drives through a single supplier. We purchase computer boards and microprocessors from a limited number of suppliers. Our reliance on a limited number of suppliers involves several risks, including:

a potential inability to obtain an adequate supply of required components because we do not have long-term supply commitments;

supplier capacity constraints;

price increases;

timely delivery; and

component quality.

Component quality is particularly significant with respect to our suppliers of disk drives. In order to meet product performance requirements, we must obtain disk drives of extremely high quality and capacity. In addition, there are periodic supply-and-demand issues for disk drives, microprocessors, and for semiconductor memory components, which could result in component shortages, selective supply allocations, and increased prices of such components. We cannot assure you that we will be able to obtain our full requirements of such components in the future or that prices of such components will not increase. In addition, problems with respect to yield and quality of such components and timeliness of deliveries could occur. Disruption or



**Table of Contents**

termination of the supply of these components could delay shipments of our products and could materially adversely affect our operating results. Such delays could also damage relationships with current and prospective customers.

In addition, we license certain technology and software from third parties that is incorporated into our products. If we are unable to obtain or license the technology and software on a timely basis, we will not be able to deliver product to our customers in a timely manner.

***The loss of our sole contract manufacturer or the failure to accurately forecast demand for our products or successfully manage our relationship with our contract manufacturer could negatively impact our ability to manufacture and sell our products.***

We currently rely on a contract manufacturer to manufacture most of our products. Our reliance on a third-party contract manufacturer reduces our control over the manufacturing process, exposing us to risks including reduced control over quality assurance, production costs, and product supply. If we should fail to effectively manage our relationship with our contract manufacturer, or if our contract manufacturer experiences delays, disruptions, capacity constraints, or quality control problems in its manufacturing operations, our ability to ship products to our customers could be delayed and our competitive position and reputation could be harmed. Qualifying a new contract manufacturer and commencing volume production are expensive and time-consuming. If we are required to change contract manufacturers or assume internal manufacturing operations, we may lose revenue and damage our customer relationships. If we inaccurately forecast demand for our products, we may have excess or inadequate inventory, or incur cancellation charges or penalties, which could adversely impact our operating results.

We intend to regularly introduce new products and product enhancements, which will require us to rapidly achieve volume production by coordinating with our contract manufacturer and suppliers. We may need to increase our material purchases, contract manufacturing capacity, and internal test and quality functions to meet anticipated demand. The inability of our contract manufacturer to provide us with adequate supplies of high-quality products, or the ability to obtain raw materials, could cause a delay in our ability to fulfill orders.

***We may incur problems with current or future equity investments and acquisitions, and these investments may not achieve our objectives.***

From time to time, we make equity investments for the promotion of business and strategic objectives. We have already made strategic investments in a number of network storage-related technology companies. Equity investments may result in the loss of investment capital. The market price and valuation of our equity investments in these companies may fluctuate due to market conditions and other circumstances over which we have little or no control, and recent events have adversely affected the public equity market. To the extent that the fair value of these securities is less than our cost over an extended period of time, our results of operations and financial position could be negatively impacted. In the first quarter of fiscal 2003, we recorded a non-cash, other-than-temporary write down of \$0.7 million related to the impairment of our investment in a publicly traded company.

As part of our strategy, we are continuously evaluating opportunities to buy other businesses or technologies that would complement our current products, expand the breadth of our markets, or enhance our technical capabilities. We have acquired two companies since the beginning of fiscal 2001. We may engage in future acquisitions that dilute our stockholders' investments and cause us to use cash, to incur debt, or to assume contingent liabilities.

Acquisitions of companies entail numerous risks, and we may not be able to successfully integrate acquired operations and products or to realize anticipated synergies, economies of scale, or other value. In addition, we may experience a diversion of management's attention, the loss of key employees of acquired operations, or the inability to recover strategic investments in development stage entities. Any such problems could have a material adverse effect on our business, financial condition, and results of operation.

**Table of Contents**

***We do not have exclusive relationships with our resellers and accordingly there is a risk that those resellers may give higher priority to products of other suppliers, which could materially adversely affect our operating results.***

Our reseller partners generally offer products from several different companies, including products of our competitors. Accordingly, there is risk that these resellers may give higher priority to products of other suppliers, which could materially adversely affect our operating results.

***Undetected software errors or failures found in new products may result in loss of or delay in market acceptance of our products, which could materially adversely affect our operating results.***

Our products may contain undetected software errors or failures when first introduced or as new versions are released. Despite testing by us and by current and potential customers, errors may not be found in new products until after commencement of commercial shipments, resulting in loss of or delay in market acceptance, which could materially adversely affect our operating results.

***If we are unable to protect our intellectual property we may be subject to increased competition that could materially adversely affect our operating results.***

Our success depends significantly upon our proprietary technology. We currently rely on a combination of copyright and trademark laws, trade secrets, confidentiality procedures, contractual provisions, and patents to protect our proprietary rights. We seek to protect our software, documentation, and other written materials under trade secret, copyright, and patent laws, which afford only limited protection. Some United States trademarks and some United States-registered trademarks are registered internationally as well. We will continue to evaluate the registration of additional trademarks as appropriate. We generally enter into confidentiality agreements with our employees and with our resellers and customers. We currently have multiple United States and international patent applications pending and multiple United States patents issued. The pending applications may not be approved and if patents are issued, such patents may be challenged. If such challenges are brought, the patents may be invalidated. We cannot assure you that we will develop proprietary products or technologies that are patentable, that any issued patent will provide us with any competitive advantages or will not be challenged by third parties, or that the patents of others will not materially adversely affect our ability to do business.

Litigation may be necessary to protect our proprietary technology. Any such litigation may be time-consuming and costly. Despite our efforts to protect our proprietary rights, unauthorized parties may attempt to copy aspects of our products or to obtain and use information that we regard as proprietary. In addition, the laws of some foreign countries do not protect proprietary rights to as great an extent as do the laws of the United States. We cannot assure you that our means of protecting our proprietary rights will be adequate or that our competitors will not independently develop similar technology, duplicate our products, or design around patents issued to us or other intellectual property rights of ours.

We are subject to intellectual property infringement claims. We may, from time to time, receive claims that we are infringing third parties intellectual property rights. Third parties may in the future claim infringement by us with respect to current or future products, patents, trademarks, or other proprietary rights. We expect that companies in the appliance market will increasingly be subject to infringement claims as the number of products and competitors in our industry segment grows and the functionality of products in different industry segments overlaps. Any such claims could be time-consuming, result in costly litigation, cause product shipment delays, require us to redesign our products or require us to enter into royalty or licensing agreements, any of which could materially adversely affect our operating results. Such royalty or licensing agreements, if required, may not be available on terms acceptable to us or at all.

**Table of Contents**

**PART II. OTHER INFORMATION**

**Item 6. Exhibits and Reports on Form 8-K**

(a) Exhibits

99.1	Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
------	--

(b) Reports on Form 8-K

None

**Table of Contents**

**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

NETWORK APPLIANCE INC.  
(Registrant)

By: /s/ STEVEN J. GOMO

---

Steven J. Gomo  
*Senior Vice President of Finance  
and Chief Financial Officer*

Date: December 6, 2002

**Table of Contents**

**CERTIFICATIONS PURSUANT TO RULE 13a-14 UNDER THE  
SECURITIES EXCHANGE ACT OF 1934, AS AMENDED**

I, Daniel J. Warmenhoven, Chief Executive Officer, certify that:

1. I have reviewed this quarterly report on Form 10-Q/A of Network Appliance Inc. (the registrant );
2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report.

Date: December 6, 2002

/S/ DANIEL J. WARMENHOVEN

---

Daniel J. Warmenhoven  
*Chief Executive Officer*



**Table of Contents**

**CERTIFICATIONS PURSUANT TO RULE 13a-14 UNDER THE  
SECURITIES EXCHANGE ACT OF 1934, AS AMENDED**

I, Steven J. Gomo, Senior Vice President and Chief Financial Officer, certify that:

1. I have reviewed this quarterly report on Form 10-Q/A of Network Appliance Inc. (the registrant );
2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report.

Date: December 6, 2002

/s/ STEVEN J. GOMO

---

Steven J. Gomo  
*Senior Vice President and Chief Financial Officer*

**Table of Contents**

**EXHIBIT INDEX**

<b>Exhibit Number</b>	<b>Description</b>
99.1	Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002