

HSBC HOLDINGS PLC
Form 6-K
August 06, 2018

FORM 6-K

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

Report of Foreign Private Issuer

Pursuant to Rule 13a - 16 or 15d - 16 of

the Securities Exchange Act of 1934

For the month of August 2018

Commission File Number: 001-14930

HSBC Holdings plc

42nd Floor, 8 Canada Square, London E14 5HQ, England

(Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F).

Form 20-F Form 40-F

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(1):

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(7):

(Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934).

Yes..... No

(If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82-.....).

This Report on Form 6-K is hereby incorporated by reference in the following HSBC Holdings plc registration statements:

Registration Statement on Form F-3 (Nos. 333-92024, 333-135007, 333-158065, 333-180288, 333-202420,

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333-223191), Registration Statement on Form F-4 (No. 333-126531) and Registration Statements on Form S-8 (Nos. 333-103887, 333-104203, 333-109288, 333-113427, 333-127327, 333-143639, 333-145859, 333-155338, 333-162565, 333-170525, 333-176732, 333-183806, 333-197839, 333-220458).

Connecting customers to opportunities

HSBC aims to be where the growth is, enabling business to thrive and economies to prosper, and ultimately helping people to fulfil their hopes and realise their ambitions.

None of the websites referred to in this Interim Report on Form 6-K for the half year ended June 30, 2018 (the 'Form 6-K'), including where a link is provided, nor any of the information contained on such websites is incorporated by reference in the Form 6-K.

Our cover image

Guangzhou is one of China's largest and most dynamic cities. It is the capital of Guangdong Province and lies at the heart of China's Pearl River Delta (PRD), one of the country's fastest growing economic regions. The PRD in recent years has transformed from being the exporting factory floor of the world into a global leader in digital commerce and innovation. HSBC has had a presence in China for more than 150 years. China is an important part of the Group's strategy and we have branches across the PRD. In December 2017 HSBC Qianhai Securities Limited, the first joint venture securities company in mainland China to be majority-owned by a foreign bank, opened for business in the PRD.

Inside front cover image

Dubai financial district.

Our photo competition winners

This report showcases four images taken by our employees around the world. The images were selected from more than 2,100 submissions to a Group-wide photography competition. Launched in June 2017, HSBC NOW Photo is an ongoing project that encourages employees to capture and share the diverse world around them with a camera.

HSBC Holdings plc

Our values

Our values define who we are as an organisation and make us distinctive.

Dependable

We are dependable, standing firm for what is right and delivering on commitments.

Open

We are open to different ideas and cultures, and value diverse perspectives.

Connected

We are connected to our customers, communities, regulators and each other, caring about individuals and their progress.

As a reminder

Reporting currency

We use US dollars.

Adjusted measures

We supplement our IFRS figures with adjusted measures used by management internally. These measures are highlighted with the following symbol: <>

Further explanation may be found on page 18.

In this document we use the following abbreviations to refer to reporting periods.

1H18 First half of 2018

2H17 Second half of 2017

1H17 First half of 2017

For a full list of abbreviations see page 121.

Unless stated otherwise, risk-weighted assets and capital are calculated and presented on a transitional CRD IV basis as implemented by the Prudential Regulation Authority.

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Cautionary statement regarding forward-looking statements

This Form 6-K contains certain forward-looking statements with respect to HSBC's financial condition, results of operations and business, including the strategic priorities and 2020 financial, investment and capital targets described herein.

Statements that are not historical facts, including statements about HSBC's beliefs and expectations, are forward-looking statements. Words such as 'expects', 'targets', 'anticipates', 'intends', 'plans', 'believes', 'seeks', 'estimates', 'potential' and 'reasonably possible', variations of these words and similar expressions are intended to identify forward-looking statements. These statements are based on current plans, estimates and projections, and therefore undue reliance should not be placed on them. Forward-looking statements speak only as of the date they are made. HSBC makes no commitment to revise or update any forward-looking statements to reflect events or circumstances occurring or existing after the date of any forward-looking statements.

Written and/or oral forward-looking statements may also be made in the periodic reports to the US Securities and Exchange Commission, summary financial statements to shareholders, proxy statements, offering circulars and prospectuses, press releases and other written materials, and in oral statements made by HSBC's Directors, officers or employees to third parties, including financial analysts.

Forward-looking statements involve inherent risks and uncertainties. Readers are cautioned that a number of factors could cause actual results to differ, in some instances materially, from those anticipated or implied in any forward-looking statement. These include, but are not limited to:

Changes in general economic conditions in the markets in which we operate, such as continuing or deepening recessions and fluctuations in employment beyond those factored into consensus forecasts; changes in foreign exchange rates and interest rates; volatility in equity markets; lack of liquidity in wholesale funding markets; illiquidity and downward price pressure in national real estate markets; adverse changes in central banks' policies with respect to the provision of liquidity support to financial markets; heightened market concerns over sovereign creditworthiness in over-indebted countries; adverse changes in the funding status of public or private defined benefit pensions; consumer perception as to the continuing availability of credit and price competition in the market segments we serve; and deviations from the market and economic assumptions that form the basis for our ECL measurements. Changes in government policy and regulation, including the monetary, interest rate and other policies of central banks and other regulatory authorities; initiatives to change the size, scope of activities and interconnectedness of financial institutions in connection with the implementation of stricter regulation of financial institutions in key markets worldwide; revised capital and liquidity benchmarks which could serve to deleverage bank balance sheets and lower returns available from the current business model and portfolio mix; imposition of levies or taxes designed to change business mix and risk appetite; the practices, pricing or responsibilities of financial institutions serving their consumer markets; expropriation, nationalisation, confiscation of assets and changes in legislation relating to foreign ownership; changes in bankruptcy legislation in the principal markets in which we operate and the consequences thereof; general changes in government policy that may significantly influence investor decisions; extraordinary government actions as a result of current market turmoil; other unfavourable political or diplomatic developments producing social instability or legal uncertainty which in turn may affect demand for our products and services; the costs, effects and outcomes of product regulatory reviews, actions or litigation, including any additional compliance requirements; and the effects of competition in the markets where we operate including increased competition from non-bank financial services companies, including securities firms.

Factors specific to HSBC, including our success in adequately identifying the risks we face, such as the incidence of loan losses or delinquency, and managing those risks (through account management, hedging and other techniques). Effective risk management depends on, among other things, our ability through stress testing and other techniques to prepare for events that cannot be captured by the statistical models it uses; our success in addressing operational, legal and regulatory, and litigation challenges; and the other risks and uncertainties we identify in 'top and emerging risks' on pages 16 and 17.

1aHSBC Holdings plc

Certain defined terms

Unless the context requires otherwise, 'HSBC Holdings' means HSBC Holdings plc and 'HSBC', the 'Group', 'we', 'us' and 'our' refer to HSBC Holdings together with its subsidiaries. Within this document the Hong Kong Special Administrative Region of the People's Republic of China is referred to as 'Hong Kong'. When used in the terms 'shareholders' equity' and 'total shareholders' equity', 'shareholders' means holders of HSBC Holdings ordinary shares and those preference shares and capital securities issued by HSBC Holdings classified as equity. The abbreviations '\$m', '\$bn' and '\$tn' represent millions, billions (thousands of millions) and trillions of US dollars, respectively.

HSBC Holdings plc 1b

Highlights

Our international network, access to high-growth markets, and balance sheet strength deliver long-term value for customers and shareholders.

Group performance

For the half-year ended 30 June 2018

(1H17: \$10.2bn)

\$10.7bn

(1H17: \$12.4bn)

\$12.1bn

(1H17: \$26.2bn)

\$27.3bn
At 30 June 2018

(31 Dec 2017: \$871bn)
\$865bn
(31 Dec 2017: 14.5%)
14.2%
(31 Dec 2017: \$2,522bn)
\$2,607bn

About HSBC

More than
38 million
customers bank with us

We employ around
229,000
people around the world¹

We have around
200,000
shareholders in more than 125 countries and territories

Today, HSBC has around
3,800
offices in 66 countries and territories worldwide

Strategy highlights

In June 2018, we announced the next phase of our strategy, focused on a return to growth and value creation. This builds on our position as a leading international bank with high-return transaction banking, access to high-growth markets and balance sheet strength.

>90%
of global GDP, trade and capital flows covered by our footprint

#1
Global transaction bank²

#1
International bank in Asia³

\$177bn
of total capital

For footnotes, see page 47.

2HSBC Holdings plc

Our global businesses

Our operating model consists of four global businesses and a Corporate Centre, supported by HSBC Operations Services and Technology, and 11 global functions, including: risk, finance, financial crime risk, legal, marketing and human resources.

Retail Banking and Wealth Management ('RBWM')	Commercial Banking ('CMB')	Global Banking and Markets ('GB&M')	Global Private Banking ('GPB')
We help close to 37 million customers across the world to manage their finances, buy their homes, and save and invest for the future. Our Insurance and Asset Management businesses support all our global businesses in meeting their customers' needs.	We support approximately 1.7 million business customers in 53 countries and territories with banking products and services to help them operate and grow. Our customers range from small enterprises focused primarily on their domestic markets, through to large companies operating globally.	We provide financial services and products to companies, governments and institutions. Our comprehensive range of products and solutions, across capital financing, advisory and transaction banking services, can be combined and customised to meet clients' specific objectives.	We help high net worth individuals and their families to grow, manage and preserve their wealth.
Adjusted profit before tax <> (1H17: \$3.4bn) \$3.6bn	(1H17: \$3.6bn) \$4.1bn	(1H17: \$3.5bn) \$3.6bn	(1H17: \$0.1bn) \$0.2bn
Adjusted risk-weighted assets <> (31 Dec 2017: \$119.5bn) \$124.1bn	(31 Dec 2017: \$294.7bn) \$315.1bn	(31 Dec 2017: \$295.7bn) \$284.5bn	(31 Dec 2017: \$15.9bn) \$17.0bn

<> Our global businesses are presented on an adjusted basis, which is consistent with the way in which we assess their performance.

Delivery against Group financial targets

Return on tangible equity	Adjusted jaws <>	Dividends per ordinary share in respect of 1H18
9.7%	-5.6%	\$0.20

For further details, see page 11.

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Group Chairman's statement

At the start of the year, I spoke of the Board's focus on enhancing HSBC's performance and reputation. The Group has made a good start in both regards.

The strength of our global businesses underlines the potential of the Group to make further revenue and market share gains, and provides room to invest in revenue growth, resilience, and technology to support our customers. These are all necessary to further strengthen HSBC's reputation among our many stakeholders.

The strategy that John Flint, the Group Chief Executive, unveiled in June is designed to unlock this potential. We have created a strategy that builds on past achievements to improve the Group's competitiveness and increase value for shareholders. It focuses on areas where HSBC is already strong, but which also hold the greatest capacity for revenue growth and value creation. This demonstrates the many competitive advantages the Group already enjoys.

Investing in the future of the business is a key pillar of the bank's strategy. No business can hope to thrive unless it anticipates and adapts to the changes around it. Technological change, in particular, will only accelerate in the coming years. Being able to invest thoughtfully and at scale at this point in the cycle will differentiate future winners from the rest of the industry.

This edge was evident in the first half of 2018. Our award-winning PayMe app acquired its millionth user and is now an established part of the daily lives of people and business in Hong Kong. In May, HSBC executed the first ever live trade finance transaction using scalable blockchain technology, making an important breakthrough in an area previously rich in potential but low on delivery. In July, we announced an expansion of our use of Google Cloud technology, increasing access to some of the leading machine learning and data analytics technology in the world. These are just a few examples of how we are marrying emerging technology with the needs and expectations of our customers.

We are also investing to keep our customers safe. Both the Board and management remain unequivocally committed to safeguarding our clients and delivering industry-leading financial crime standards. This is a permanent priority for everyone at HSBC.

Our global businesses continue to benefit from the economic growth trends we identified at our 2017 Annual Results presentation. The diversity of the Group underpins our ability to manage the external environment effectively. We remain cautiously optimistic for global growth in the remainder of the year. In particular, the fundamentals of Asia remain strong despite rising concerns around the future of international trade and protectionism.

The Board has appointed Jonathan Symonds as the Deputy Group Chairman of HSBC Holdings plc. Jon already serves as the senior independent director. He takes up this new role today and steps down as Chairman of HSBC Bank plc. I am delighted that Jon has agreed to support me in this new capacity.

I am very grateful to all our people for the excellent work that they do in service of the bank, our customers and each other. Our results for the first half demonstrate that the Group has strong foundations. I have every confidence that we will build on them further.

Mark E Tucker
Group Chairman
6 August 2018

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Group Chief Executive's review

In June this year, I announced eight strategic priorities for the bank between now and 2020. These have two aims – to get HSBC back to growth and to create value.

We will seek to achieve these aims by increasing returns from the Group's areas of strength, particularly in Asia and across our network; turning around low-return businesses of high strategic importance, particularly in the United States; investing in building a bank for the future with the customer at its centre; and making it easier for our colleagues to do their jobs.

Our first-half performance both reflected these intentions and met our expectations. We grew reported and adjusted revenue in our four global businesses relative to the same period last year, creating the room to invest at the start of this strategy phase while remaining committed to achieving full-year positive adjusted jaws.

Our investment in the first half included hiring more front-line staff in our strongest businesses and expanding our digital capabilities in core markets, both of which will improve the service we offer customers. Our first-half reported and adjusted operating expenses rose as a consequence, which contributed to a drop in adjusted profit before tax. We continued to benefit from a low credit-loss environment in the first half.

Retail Banking and Wealth Management, and Commercial Banking were again our strongest performing businesses. Both continued to gain from a positive interest rate environment, and used the benefits of past investment to grow lending and deposit balances, particularly in Asia and the UK.

Strong adjusted revenue growth in Commercial Banking was supported by our leading transaction banking capabilities. Global Liquidity and Cash Management had another excellent six months, and Global Trade and Receivables Finance made further progress in its core markets.

Adjusted revenue growth in Retail Banking and Wealth Management was underpinned by higher retail deposit balances and strong Wealth Management product sales in Hong Kong. We also grew our share of the UK mortgage market.

Global Banking and Markets had a steady first half. Strong performances from Global Liquidity and Cash Management, Securities Services and Foreign Exchange more than covered the impact of lower client activity in Rates and Credit.

Global Private Banking enjoyed a successful six months, growing adjusted revenue and attracting net new money through collaboration with our other global businesses.

HSBC UK Bank plc – our UK ring-fenced bank – commenced business on 1 July, six months ahead of the legal deadline. Ringfencing presents a major opportunity to get closer to our 14.5 million personal and business customers in the UK.

HSBC is a strong business with a number of clear commercial advantages. In particular, we are a leading international bank with a network that gives us unparalleled access to high-growth markets, particularly in Asia and the Middle East. Our aim for this next strategy phase is to build on these strengths to grow profits consistently, leading to the creation of value for shareholders. With a period of significant restructuring now behind us, and with monetary policy in the US-dollar bloc normalising, it is now time to realise the potential of the Group.

John Flint
Group Chief Executive
6 August 2018

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Our strategy

Our long-term strategy positions us to capture value from our international network, capitalising on global trends affecting the industry and our unique combination of strategic advantages.

Strategic advantages

Leading international bank

More than 50% of Group client revenue connected to the network

No. 1 global transaction bank², gaining market share

Recognised by customers as leading international bank

International client revenue⁴ <> (% of total)

Unparalleled access to high-growth markets

Access to high-growth developing markets in Asia, the Middle East and Latin America

Investment aligned to high-growth markets to deliver shareholder value

Committed to enhanced customer service and investments in technology to help capture growth opportunities

Geographical revenue mix⁵ (%)

1H18 revenue: \$27.3bn

Balance sheet strength

Strong capital, funding and liquidity position with diversified business model

Conservative approach to credit risk and liquidity management

Low earnings volatility

Foundation for sustained dividend; strong capacity for distribution to shareholders

For footnotes, see page 47

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HSBC has entered the next phase of its strategy, focused on growth and value creation. To achieve this, eight strategic priorities have been put together with targeted outcomes by 2020. These eight priorities aim to deliver growth, turn around low-return businesses, put our customers at the centre, and empower our people.

	Strategic priorities	Targeted outcome by 2020
Deliver growth from areas of strength	–	–
	Accelerate growth from our Asian franchise	High single-digit revenue growth p.a. from Asian franchise
	–	–
	Build on strength in Hong Kong	Market share gains in eight scale markets ⁶
	–	–
	1 Invest in Pearl River Delta, ASEAN, and Wealth in Asia (incl. Insurance and Asset Management)	No. 1 international bank for Belt and Road Initiative
	Be the leading bank to support drivers of global investment: China-led Belt and Road Initiative and the transition to a low-carbon economy	–
		\$100bn in sustainable financing and investment ⁷
Turnaround of low-return businesses	2 Complete establishment of UK ring-fenced bank, grow mortgage market share, grow commercial customer base, and improve customer service	–
		Market share gains
	–	–
	3 Gain market share and deliver growth from our international network	Mid to high single-digit revenue growth p.a. from international network
Build a bank for the future that puts the customer at the centre	–	–
	4 Turn around our US business	Market share gains in Transaction Banking
	–	–
Empower our people	5 Turn around our US business	US return on tangible equity >6%
	–	–
	6 Improve capital efficiency; redeploy capital into higher-return businesses	Increase in asset productivity
	–	–
	7 Create capacity for increasing investments in growth and technology through efficiency gains	Positive adjusted jaws, on an annual basis, each financial year
Build a bank for the future that puts the customer at the centre	Enhance customer centricity and customer service through investments in technology	–
	–	–
	Invest in digital capabilities to deliver improved customer service	–
	7 Expand the reach of HSBC, including partnerships	Improve customer satisfaction in eight scale markets ⁸
Empower our people	–	–
	8 Safeguard our customers and deliver industry-leading financial crime standards	–
Empower our people	8 Simplify the organisation and invest in future skills	–

Improved employee engagement

–

ESG rating: ‘Outperformer’

For footnotes, see page 47
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Financial overview

Reported results

This table shows our reported results for the last three half-years, ended 30 June 2018 ('1H18'), 31 December 2017 ('2H17') and 30 June 2017 ('1H17').

Under IFRS 9, the recognition and measurement of expected credit losses differs from the approach under IAS 39. The change in expected credit losses relating to financial assets under IFRS 9 is recorded in the income statement under 'change in expected credit losses and other credit impairment charges' ('ECL'). As prior periods have not been restated, changes in impairment of financial assets in the comparative periods remain in accordance with IAS 39 and are recorded in the income statement under 'loan impairment charges and other credit risk provisions' ('LICs') and are therefore not necessarily comparable to ECL recorded for the current period.

All commentary in this Financial overview compares the 1H18 results with 1H17, unless otherwise stated.

Reported results	Half-year to		
	30 Jun 2018 \$m	30 Jun 2017 \$m	31 Dec 2017 \$m
Net operating income before change in expected credit losses and other credit impairment charges ('revenue')	27,287	26,166	25,279
ECL/LICs	(407)	(663)	(1,106)
Net operating income	26,880	25,503	24,173
Total operating expenses	(17,549)	(16,443)	(18,441)
Operating profit	9,331	9,060	5,732
Share of profit in associates and joint ventures	1,381	1,183	1,192
Profit before tax	10,712	10,243	6,924

Reported profit before tax

Reported profit before tax of \$10.7bn was \$0.5bn or 5% higher than in 1H17, reflecting net favourable movements in significant items and favourable foreign currency translation differences, which are described in more detail on page 18. Excluding significant items and currency translation, profit before tax decreased by \$0.2bn or 2%.

Reported revenue

Reported revenue of \$27.3bn was \$1.1bn or 4% higher. This included the favourable effects of foreign currency translation of \$0.9bn, which were partly offset by a net adverse movement in significant items of \$0.4bn. Significant items included:

- a loss on disposals, acquisitions and investment in new businesses of \$0.1bn in 1H18, mainly relating to the early redemption of subordinated debt in the US. This compared with a gain of \$0.4bn in 1H17, largely related to the disposal of our membership interest in Visa Inc.; and
- lower adverse fair value movements on financial instruments (down \$0.1bn).

Excluding significant items and the effects of foreign currency translation, revenue increased by \$0.6bn or 2%, reflecting higher revenue across all of our global businesses, partly offset by a reduction in Corporate Centre.

Reported ECL/LICs

The reported ECL were \$0.4bn in 1H18. This mainly related to charges of \$0.5bn in RBWM, partly offset by net releases of ECL in GB&M (\$0.1bn) and Corporate Centre (\$0.1bn).

In 1H17, reported LICs of \$0.7bn mainly related to RBWM (\$0.6bn) and CMB (\$0.1bn).

The effect of foreign currency translation between the periods was minimal.

Reported operating expenses

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Reported operating expenses of \$17.5bn were \$1.1bn or 7% higher and included an adverse effect of foreign currency translation of \$0.7bn, offset by a favourable movement in significant items of \$0.8bn, which included: the non-recurrence of costs to achieve of \$1.7bn in 1H17; and customer redress programme costs of \$0.1bn in 1H18, compared with \$0.3bn in 1H17. These were partly offset by:

settlements and provisions in connection with legal matters of \$0.8bn in 1H18, compared with a net release of \$0.3bn in 1H17.

Excluding significant items and the favourable effects of foreign currency translation, operating expenses increased by \$1.2bn, primarily reflecting investment for growth.

Reported income from associates and joint ventures

Reported income from associates and joint ventures of \$1.4bn increased by \$0.2bn, and included the favourable effects of foreign currency translation of \$0.1bn.

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Adjusted performance

Our reported results are prepared in accordance with IFRSs, as detailed in the Financial Statements on page 78. We also present adjusted performance measures to align internal and external reporting, identify and quantify items management believes to be significant, and provide insight into how management assesses period-on-period performance. Adjusted performance measures are highlighted with the following symbol: <>

To derive adjusted performance, we adjust for:

the period-on-period effects of foreign currency translation; and

the effect of significant items that distort period-on-period comparisons, which are excluded in order to understand better the underlying trends in the business.

For reconciliations of our reported results to an adjusted basis, including lists of significant items, see page 33.

Adjusted results <>

This table shows our adjusted results for 1H18 and 1H17. These are discussed in more detail on the following pages.

Adjusted results <>	Half-year to		Movements compared with 1H17	
	30 Jun 2018	30 Jun 2017	Adverse	Favourable%
	\$m	\$m		
Revenue	27,535	26,957		2
ECL/LICs	(407)	(657))	250
Total operating expenses	(16,370)	(15,195)) (1,175)	(8)
Operating profit	10,758	11,105	(347)	(3)
Share of profit in associates and joint ventures	1,381	1,259		122
Profit before tax	12,139	12,364	(225)	(2)

Adjusted profit before tax<>

On an adjusted basis, profit before tax of \$12.1bn was \$0.2bn or 2% lower. Revenue increased by \$0.6bn and income from associates and joint ventures rose by \$0.1bn. In addition, ECL in 1H18 were \$0.4bn, compared with LICs of \$0.7bn in 1H17. These favourable movements were more than offset by an increase in operating expenses of \$1.2bn in 1H18, which included the ongoing impact of a number of investment programmes launched in 2H17, including investments to grow the business and investments in digital. This increase in operating expenses resulted in 1H18 adjusted jaws of negative 5.6%.

Reconciliation of reported to adjusted profit before tax

Half-year to		
30 Jun 2018	30 Jun 2017	
\$m	\$m	
Adjusted profit before tax	12,364	
Currency translation	(289))
Significant items:	(1,832))
– costs of structural reform	(180))
– costs to achieve 10	(1,670))
– customer address programmes	(299))
– disposals, acquisitions and investment in new businesses	348)
– fair value movements on financial instruments	(245))
– restructuring and other related costs	—)
– settlements and provisions in connection with legal and	322)

regulatory
matters¹¹
– currency
translation
on (108)
significant
items
Reported
profit
10,712 10,243
before
tax

For footnotes, see page 47.

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Adjusted revenue <>

Adjusted revenue of \$27.5bn was \$0.6bn or 2% higher, reflecting growth in all of our global businesses, partly offset by a reduction in Corporate Centre.

In RBWM, revenue increased by \$0.8bn or 8%, with growth in both Retail Banking and Wealth Management. In Retail Banking, revenue grew in current accounts, savings and deposits, reflecting wider margins and balance growth, primarily in Hong Kong, partly offset by lower personal lending revenue. In Wealth Management, revenue also increased mainly from investment distribution, primarily in Hong Kong reflecting increased investor confidence. This was partly offset by lower life insurance manufacturing revenue, largely from a net adverse movement in market impacts.

In CMB, revenue increased by \$0.8bn or 12%, notably in Global Liquidity and Cash Management ('GLCM'), as we benefited from wider deposit margins and higher balances, primarily in Hong Kong and the US. In addition, revenue increased in Credit and Lending ('C&L'), notably in the UK, North America and Latin America as lending growth more than offset narrower margins.

In GB&M, revenue was \$0.1bn or 1% higher. Strong growth in GLCM and Securities Services reflected interest rate rises and deposit balance growth, primarily in Asia. Revenue also increased in Principal Investments, from the revaluation of certain investments. These increases were partly offset by lower revenue in Global Markets as Rates and Credit revenue fell due to narrower margins and lower activity in emerging markets, partly offset by an increase in Foreign Exchange revenue.

In GPB, revenue was \$0.1bn or 6% higher, mainly in Hong Kong from higher deposit revenue as we benefited from wider margins, and from higher investment revenue, reflecting increased client activity.

In Corporate Centre, we recorded net negative revenue of \$0.2bn in 1H18, compared with revenue of \$1.0bn in 1H17. This primarily reflected lower revenue in Central Treasury due to higher adverse fair value movements relating to the hedging of our long-term debt, a reduction in Balance Sheet Management ('BSM') revenue and a loss arising from swap mark-to-market movements following a bond reclassification under IFRS 9 'Financial Instruments'. Revenue from legacy portfolios also decreased, mainly driven by losses on portfolio disposals.

Adjusted revenue <>	Half-year to		Variance	%
	30 Jun 2018	30 Jun 2017		
	\$m	\$m	\$m	
RBWM	11,065	10,283	782	8
CMB	7,439	6,622	817	12
GB&M	8,265	8,192	73	1
GPB	929	874	55	6
Corporate Centre	(163))986	(1,149))(117)
Total	27,535	26,957	578	2

Adjusted ECL/LICs <>

Adjusted ECL of \$0.4bn mainly related to charges in RBWM (\$0.5bn), notably in Mexico and the UK, and to a lesser extent in Hong Kong, against our unsecured lending portfolios. These charges were partly offset by net releases in Corporate Centre related to our legacy credit portfolio, as well as in GB&M, where net releases relating to a small number of clients in the US were partly offset by charges in the UK.

In 1H17, adjusted LICs of \$0.7bn mainly related to RBWM (\$0.6bn). This included LICs in Mexico reflecting our strategic growth in unsecured lending and an associated rise in delinquency, and also in the UK against unsecured lending. In CMB, LICs of \$0.1bn in 1H17 included charges in Hong Kong related to a small number of customers, partly offset by net releases across multiple sectors in the US and Canada.

Adjusted operating expenses <>

Adjusted operating expenses of \$16.4bn were \$1.2bn or 8% higher. This primarily reflected continued investments to grow the business (\$0.5bn), notably in RBWM and GB&M, and continued investment in digital across all global businesses (\$0.2bn), as well as an increase in variable pay (\$0.2bn).

Our total investment in regulatory and compliance programmes in 1H18 was \$1.6bn, up \$0.1bn or 6%. This reflected the continued focus on our Global Standards programme to ensure that changes we have made are effective and sustainable. These costs included expenditures incurred to deliver the programmes, as well as recurring costs to maintain the activities.

The number of employees expressed in full-time equivalent staff ('FTEs') at 30 June 2018 was 229,195, an increase of 508 from 31 December 2017. This was primarily driven by investments in business growth programmes.

Adjusted income from associates and joint ventures<>

Adjusted income from associates and joint ventures of \$1.4bn increased by \$0.1bn, primarily reflecting higher income from Bank of Communications Co., Limited ('BoCom').

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Balance sheet and capital

Balance sheet strength

Total reported assets were \$2.6tn or 4% higher than at 1 January 2018 on a reported basis, and 5% higher on a constant currency basis. This reflects our continuing targeted asset growth, notably in Asia.

Distributable reserves

The distributable reserves of HSBC Holdings at 30 June 2018 were \$36.5bn, compared with \$38.0bn at 31 December 2017. The decrease was primarily driven by distributions to shareholders of \$6.3bn, which were higher than profits generated of \$4.7bn, and certain other movements broadly offset one another, including IFRS 9 transitional adjustments, share buy-backs and fair value gains net of tax due to movements in our own credit risk.

Capital strength

We manage our capital aiming to ensure we exceed current regulatory requirements and are well placed to meet those expected in the future. We monitor our position using capital ratios. These measure capital relative to a regulatory assessment of risks taken. We quantify how these risks relate to our business using RWAs.

Our common equity tier 1 ('CET1') ratio at 30 June 2018 was 14.2%, down from 14.5% at 31 December 2017.

Adoption of IFRS 9 'Financial Instruments'

HSBC adopted the requirements of IFRS 9 on 1 January 2018, with the exception of the provisions relating to the presentation of gains and losses on financial liabilities designated at fair value, which were adopted from 1 January 2017. The adoption of IFRS 9 reduced our net assets at 1 January 2018 by \$1.6bn.

Further explanation of the impact of the implementation of IFRS 9 is provided in Note 1 on the Financial Statements on page 84.

Delivery against Group financial targets

Return on tangible equity

Our target is to achieve a reported return on tangible equity ('RoTE') of more than 11% by the end of 2020. We intend to do this with a CET1 ratio of greater than 14%.

RoTE is calculated as reported profit attributable to ordinary shareholders less changes in goodwill and present value of in-force long-term insurance business, divided by average tangible shareholders' equity. A targeted reported RoTE of 11% in 2020 is broadly equivalent to a reported return on equity ('RoE') of 10%.

In the first half of 2018, we achieved a RoTE of 9.7%, compared with 9.9% in the first half of 2017.

Adjusted jaws <>

Our target is to maintain positive adjusted jaws on an annual basis.

Jaws measures the difference between the rates of change in revenue and operating expenses. Positive jaws occurs when the figure for the percentage change in revenue is higher than, or less negative than, the corresponding rate for operating expenses.

We calculate adjusted jaws using adjusted revenue and adjusted operating expenses.

In 1H18, adjusted revenue increased by 2.1%, whereas our adjusted operating expenses increased by 7.7%. Adjusted jaws was therefore negative 5.6%.

Adjusted
revenue

up
2.1%

Adjusted
jaws
-5.6%

Adjusted
costs

up
7.7%

Dividends

We plan to sustain the annual dividend in respect of the year at its current level for the foreseeable future. Growing our dividend in the future will depend on the overall profitability of the Group, delivering further release of less efficiently deployed capital and meeting regulatory capital requirements in a timely manner.

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Global businesses

We manage our products and services globally through our global businesses.

The 'Management view of adjusted revenue' tables provide a breakdown of revenue by major products, and reflect the basis on which revenue performance of each business is assessed and managed.

Commentary is on an adjusted basis, which is consistent with how we assess the performance of our global businesses. <>

Retail Banking and Wealth Management

RBWM serves close to 37 million customers worldwide through four main businesses: Retail Banking, Wealth Management, Asset Management, and Insurance. Our HSBC Premier and Advance propositions are aimed at mass affluent and emerging affluent customers who value international connectivity and benefit from our global reach and scale. For customers with simpler banking needs, RBWM offers a full range of products and services reflecting local requirements.

Key events

Continued progress with our digital transformation through the enhancement of customer journeys and product features, including the PayMe app in Hong Kong, which has one million users, and the Connected Money app in the UK, which has had 100,000 downloads since its launch in May 2018. Over 80% of global equity sales and a significant part of retail sales are made digitally.

Delivering on unsecured lending growth, supported by new offers and marketing initiatives. Strong progress in new credit cards issuance in 1H18, notably in the UK (282,000), mainland China (221,000, including 101,000 in the PRD) and the US (135,000).

Financial performance

Adjusted profit before tax of \$3.6bn was \$0.2bn or 7% higher, reflecting strong revenue growth, partly offset by higher operating expenses.

Adjusted revenue of \$11.1bn was \$0.8bn or 8% higher.

In Retail Banking, the increase reflected:

Higher current accounts, savings and deposits, up \$0.8bn due to wider margins and balance growth, mainly in Hong Kong.

Lower personal lending revenue, which reduced by \$0.2bn, despite growth in total lending balances of \$27bn, or 8% compared with 1H17. This reflected the effects of mortgage margin compression from higher funding costs, mainly in the UK, Hong Kong, mainland China and the US. Lower credit cards revenue reflected margin compression in Turkey and policy tightening in Mexico and the UAE.

Wealth Management was up from:

Higher investment distribution revenue, up \$0.3bn, reflecting higher sales of retail securities and mutual funds, notably in Hong Kong, following increased investor confidence.

Life insurance manufacturing generated growth in annualised new business premiums (up 22%), which was more than offset by net adverse market impacts of \$0.3bn. Therefore, total life insurance manufacturing revenue decreased by \$0.2bn.

Adjusted ECL were \$0.5bn in 1H18 mainly related to charges in Mexico, the UK and Hong Kong, notably against unsecured lending. These new allowances broadly offset write-offs, and the credit quality of our loan portfolio remained stable.

In 1H17, adjusted LICs of \$0.6bn were notably related to charges in Mexico, the UK and Hong Kong against unsecured lending balances.

Adjusted operating expenses of \$6.9bn increased by \$0.6bn or 9%, driven by investments in digital capabilities and marketing to help deliver improved customer services, and investments to grow the business, particularly in the UK, Hong Kong, mainland China (including PRD) and the US. In addition, staff numbers increased as we invested in front-line growth and technology initiatives, including in Hong Kong and the PRD.

Management view of adjusted revenue <>	Half-year to			1H18 vs 1H17	
	30 Jun 2018 \$m	30 Jun 2017 \$m	31 Dec 2017 \$m	\$m	%
Retail Banking	7,413	6,756	6,894	657	10
Current accounts, savings and deposits	3,889	3,072	3,311	817	27
Personal lending	3,524	3,684	3,583	(160)	(4)
– mortgages	1,095	1,209	1,199	(114)	(9)
– credit cards	1,451	1,512	1,412	(61)	(4)
– other personal lending ^{d2}	978	963	972	15	2
Wealth Management	3,380	3,278	2,991	102	3
– investment distribution ^{l3}	1,907	1,628	1,678	279	17
– life insurance manufacturing	919	1,117	766	(198)	(18)
– asset management	554	533	547	21	4
Other ¹⁴	272	249	395	23	9
Net operating income ¹⁵	11,065	10,283	10,280	782	8
Adjusted RoRWA (%) ¹⁶	6.0	6.0	5.3		
RoTE excluding significant items and UK bank levy (%) ¹⁷	21.3	22.6	21.6		

For footnotes, see page 47.

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Commercial Banking

CMB serves approximately 1.7 million customers in 53 countries and territories. Our customers range from small enterprises focused primarily on their domestic markets through to corporates operating globally. We support customers with tailored financial products and services to allow them to operate efficiently and grow.

Services provided include working capital, term loans, payment services and international trade facilitation, as well as expertise in mergers and acquisitions, and access to financial markets.

Key events

Corporate customer value from our international subsidiary banking proposition grew 18%* compared with 1H17, demonstrating the value of our global network.

We further strengthened our leadership position in GLCM through investment in our digital capabilities, including mobile facial recognition technology, and collaboration with PayPal to help companies manage their liquidity and payments in real time.

We continue to embrace new technologies in Global Trade and Receivables Finance ('GTRF'), demonstrated through the completion of four live trades on the we.trade blockchain platform, the world's first commercially scalable Distributed Ledger Technology platform for open account trade.

Financial performance

Adjusted profit before tax of \$4.1bn was \$0.5bn or 15% higher, reflecting higher revenue and low levels of ECL. This was partly offset by an increase in operating expenses.

Adjusted revenue of \$7.4bn was \$0.8bn or 12% higher, mainly driven by increases in GLCM and C&L. Revenue also increased in Markets products, Insurance and Investments, notably in Asia, and in GTRF.

In GLCM, revenue increased by \$0.5bn or 20%, primarily in Hong Kong and the US, mainly reflecting wider margins and increased balances, with notable growth in Asia, North America and Europe.

In C&L, revenue was \$0.1bn or 5% higher. Revenue grew in the UK, North America and Latin America as lending growth more than offset narrower margins. Revenue also grew in Asia, as balance growth in Hong Kong more than offset the effects of margin compression, in part reflecting competitive pressures.

In GTRF, revenue was \$18m or 2% higher, driven by balance sheet growth in the UK and Asia, mainly in mainland China. This was partly offset by a reduction in revenue in the Middle East and North Africa ('MENA'), reflecting the effects of managed customer exits in the UAE.

Adjusted ECL were \$55m in 1H18, as charges in MENA, Latin America and Europe were partly offset by releases in North America and Hong Kong. In 1H17, net adjusted LICs of \$109m related to charges in Hong Kong, across various sectors, partly offset by net releases in North America and the UK.

Adjusted operating expenses were \$0.3bn or 11% higher. This reflected increases in: staff costs, including higher variable pay; our continued investment in digital capabilities; regulatory programme and compliance costs; and inflation.

Management view of adjusted revenue <>	Half-year to			1H18
	30 Jun 2018	30 Jun 2017	31 Dec 2017	vs 1H17
	\$m	\$m	\$m	\$m %
Global Trade and Receivables Finance	943	925	910	18 2
Credit and Lending	2,672	2,545	2,594	127 5
Global Liquidity and Cash Management	2,793	2,336	2,480	457 20
Markets products, Insurance and Investments, and Other ¹⁸	1,031	816	899	215 26
Net operating income ¹⁵	7,439	6,622	6,883	817 12
Adjusted RoRWA (%) ¹⁶	2.7	2.5	2.3	

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RoTE excluding significant items and UK bank levy (%)¹⁷ 15.1 14.8 14.0
For footnotes, see page 47.

*Analysis relates to corporate client income, which includes total income from GB&M products, including Foreign Exchange and Debt Capital Markets. This measure differs from reported revenue in that it excludes Business Banking and Other and internal cost of funds.

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Global Banking and Markets

GB&M serves approximately 4,100 clients in more than 50 countries and territories. It supports major government, corporate and institutional clients worldwide. Our product specialists continue to deliver a comprehensive range of transaction banking, financing, advisory, capital markets and risk management services.

Key events

Leading the way with the digitisation of Trade Finance by completing the first transaction using blockchain Distributed Ledger Technology in the banking industry.

We acted as green structuring adviser on a \$1.25bn green sukuk bond for the Republic of Indonesia, the first ever international offering of green securities by an Asian sovereign.

Financial performance

Adjusted profit before tax of \$3.6bn was \$25m or 1% higher, reflecting increased revenue and a net ECL release in 1H18, compared with LICs in 1H17. This was partly offset by higher operating expenses as we continued to invest in the business.

Adjusted revenue of \$8.3bn was \$0.1bn or 1% higher, and included a net favourable movement of \$54m on credit and funding valuation adjustments. This reflected:

Strong GLCM revenue growth of \$0.2bn, or 19%, across all regions, mainly in Asia, from continued momentum since 2017, benefiting from higher average balances since 1H17 (up 7%) and higher interest rates.

Double-digit revenue growth in Securities Services (up \$0.1bn) reflected growth of over 10% in both assets under custody and assets under administration since 1H17, primarily in Asia as we continued to win new business. The increase in revenue was also from higher interest rates, which more than offset margin compression.

Principal Investments revenue increased by \$0.1bn, reflecting the revaluation of certain investments.

Global Banking revenue was \$24m or 1% higher, as Leveraged and Acquisition Finance continued to perform well, with notable client wins, and favourable movements in Credit and Lending portfolio hedges. We grew our market share in Debt Capital Markets ('DCM'), but this was more than offset by lower corporate issuances. Despite lower lending revenue, overall performance was positive, reflecting growth in fee business.

Global Markets revenue decreased by \$0.4bn. In Fixed Income, Rates and Credit revenue fell by \$0.4bn and \$0.2bn respectively, as a result of narrower margins and lower activity in emerging markets. By contrast, Foreign Exchange revenue grew by \$0.2bn or 11%, with increased client volumes, continuing to build on a strong performance in 2017.

Net ECL releases in 1H18 of \$97m related to a small number of clients in the US, notably in the oil and gas sector.

These were partly offset by charges in the UK against exposures in the retail and construction sectors.

In 1H17, adjusted LICs of \$40m were primarily in the US. This reflected net charges against specific clients, notably in the oil and gas, and mining sectors.

Adjusted operating expenses of \$4.8bn were \$0.2bn or 4% higher, driven by higher volume-related transaction costs and investments to grow the business, notably in Securities Services and Global Markets, and in HSBC Qianhai Securities, our Chinese joint venture. These increases more than offset the benefit of cost-saving initiatives.

Management view of adjusted revenue <>	Half-year to			1H18 vs 1H17	
	30 Jun 2018	30 Jun 2017	31 Dec 2017	\$m	%
	\$m	\$m	\$m		
Global Markets	3,474	3,907	3,026	(433)	(11)
– Equities	705	697	604	8	1
– FICC	2,769	3,210	2,422	(441)	(14)
Foreign Exchange	1,552	1,398	1,234	154	11
Rates	795	1,215	847	(420)	(35)
Credit	422	597	341	(175)	(29)
Global Banking	2,060	2,036	1,883	24	1
Global Liquidity and Cash Management	1,274	1,070	1,166	204	19
Securities Services	981	876	923	105	12

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Global Trade and Receivables Finance	360	370	346	(10)	(3)
Principal Investments	171	83	246	88	>100
Credit and funding valuation adjustments ¹⁹	(44)(98)(170) 54	(55)
Other ²⁰	(11)(52)(34) 41	(79)
Net operating income ¹⁵	8,265	8,192	7,386	73	1
Adjusted RoRWA (%) ¹⁶	2.5	2.4	1.6		
RoTE excluding significant items and UK bank levy (%) ¹⁷	12.3	12.5	10.6		

For footnotes, see page 47.

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Global Private Banking

GPB serves high net worth individuals and families, including those with international banking needs.

We provide a full range of private banking services, including Investment Management, which includes advisory and brokerage services, and Private Wealth Solutions, which comprises trusts and estate planning, to protect and preserve wealth for future generations.

Key events

Net new money inflows of \$9bn in key markets targeted for growth, of which more than 60% was from collaboration with our other global businesses. Net new money inflows were mainly in Hong Kong, the UK and Channel Islands, Switzerland and the US.

Continued momentum in discretionary and advisory mandates, with strong growth in 1H18, mainly in Switzerland, Hong Kong, Germany and the US.

Financial performance

Adjusted profit before tax of \$0.2bn was \$46m or 32% higher, driven by revenue growth.

Adjusted revenue of \$0.9bn increased by \$55m or 6%, mainly in Hong Kong from higher deposit revenue as margins widened following interest rate rises, and from higher investment revenue due to increased client activity.

Adjusted operating expenses of \$0.7bn were broadly stable, as higher variable pay was broadly offset by lower costs following the wind-down of our operations in Monaco.

Management view of adjusted revenue <>	Half-year to			1H18 vs 1H17	
	30 Jun 2018	30 Jun 2017	31 Dec 2017	\$m	%
	\$m	\$m	\$m		
Investment revenue	386	362	339	24	7
Lending	200	193	202	7	4
Deposit	244	194	211	50	26
Other	99	125	114	(26)	(21)
Net operating income ¹⁵	929	874	866	55	6
Adjusted RoRWA (%) ¹⁶	2.3	1.8	1.9		
RoTE excluding significant items and UK bank levy (%) ¹⁷	11.2	6.5	7.1		

For footnotes, see page 47.

Corporate Centre

Corporate Centre comprises Central Treasury, including BSM, our legacy businesses, interests in our associates and joint ventures, central stewardship costs and the UK bank levy.

Financial performance

Adjusted profit before tax of \$0.6bn was \$1.1bn or 63% lower, mainly reflecting a reduction in revenue.

Net negative revenue of \$0.2bn, compared with revenue of \$1.0bn in 1H17, reflected lower revenue in Central Treasury (down \$0.7bn), and from legacy portfolios (down \$0.2bn) following losses related to portfolio disposals.

Other income also decreased (down \$0.2bn), mainly driven by a change in allocation of liquidity costs in anticipation of a change in regulatory environment, lower revaluation gains of investment properties and the non-recurrence of a 1H17 gain on the disposal of our operations in Lebanon.

Central Treasury revenue decreased due to:

lower BSM revenue (down \$0.2bn), mainly as a result of de-risking activities undertaken during 2017 in anticipation of interest rate rises, lower reinvestment yields and lower disposal gains;

higher adverse fair value movements (\$0.2bn), relating to the economic hedging of interest rate and exchange rate risk on our long-term debt with long-term derivatives;

a loss arising from adverse swap mark-to-market movements following a bond reclassification under IFRS 9 'Financial Instruments' (\$0.2bn); and

higher interest expense on our debt (up \$0.1bn), driven by both higher issuances and the higher average cost of debt issued to meet regulatory requirements.

ECL releases of \$0.1bn in 1H18 and prior year net LICs releases were both primarily related to our legacy credit portfolio.

Adjusted operating expenses of \$0.7bn rose by \$0.1bn or 9% due to a higher UK bank levy and higher local taxes and regulatory costs.

Adjusted income from associates rose by \$0.1bn or 7%.

Management view of adjusted revenue <>	Half-year to			1H18 vs 1H17	
	30 Jun 2018	30 Jun 2017	31 Dec 2017	\$m	%
	\$m	\$m	\$m		
Central Treasury ²¹	78	776	556	(698)	(90)
Legacy portfolios	(88))136	(127)	(224))>(100)
– US run-off portfolio	20	75	(36)	(55)	(73)
– legacy credit	(108))61	(91)	(169))>(100)
Other ²²	(153))74	(106)	(227))>(100)
Net operating income ¹⁵	(163))986	323	(1,149))>(100)

For footnotes, see page 47.

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Risk overview

We actively manage risk to protect and enable the business.

Managing risk

HSBC has maintained a conservative and consistent approach to risk throughout its history, helping to ensure we protect customers' funds, lend responsibly and support economies. By carefully aligning our risk appetite to our strategy, we aim to deliver sustainable long-term shareholder returns.

All employees are responsible for the management of risk, with the ultimate accountability residing with the Board. We have a strong risk culture, which is embedded through clear and consistent communication and appropriate training for all employees. A comprehensive risk management framework is applied throughout the Group, with governance and corresponding risk management tools. This framework is underpinned by our risk culture and reinforced by the HSBC Values.

Our Global Risk function oversees the framework and is led by the Group Chief Risk Officer, an executive Director. It is independent from the global businesses, including our sales and trading functions, to provide challenge, appropriate oversight and balance in risk/reward decisions.

HSBC's risk appetite defines our desired forward-looking risk profile, and informs the strategic and financial planning process. It is articulated in our risk appetite statement, which is approved by the Board. Key elements include:

risks that we accept as part of doing business, such as credit risk and market risk;

risks that we incur as part of doing business, such as operational risk, which are actively managed to remain below an acceptable tolerance; and

risks for which we have zero tolerance, such as knowingly engaging in activities where foreseeable reputational risk has not been considered.

We operate a comprehensive stress testing programme to help ensure the strength and resilience of HSBC, taking part in regulators' as well as our own stress tests. In 2017, the results for HSBC as published by the Bank of England ('BoE') showed that our capital ratios, after taking account of CRD IV restrictions and strategic management actions, exceeded the BoE's requirements. This outcome reflected our strong capital position, conservative risk appetite, diversified geographical and business mix, and strategic actions undertaken.

Internal stress tests are an important element in our risk management and capital management frameworks. They include potential adverse macroeconomic, geopolitical and operational risk events, and other potential events that are specific to HSBC. The selection of scenarios reflects our top and emerging risks identification process and our risk appetite. Stress testing analysis helps management understand the nature and extent of vulnerabilities to which the bank is exposed.

Our risk management framework, and risks associated with our banking and insurance manufacturing operations, are described from pages 66 to 81 of the Annual Report and Accounts 2017.

Top and emerging risks

Our top and emerging risks framework helps enable us to identify forward-looking risks so that we may take action to either prevent them materialising or limit their effect.

Top risks are those that may have a material impact on the financial results, reputation or business model of the Group in the year ahead. Emerging risks are those that have largely unknown components and may form beyond a one-year horizon. If any of these risks were to occur, they could have a material effect on HSBC.

During 1H18, we made three changes to our top and emerging risks framework.

The thematic issue 'Impact of organisational change and regulatory demands on employees' was renamed 'Risks associated with workforce capability, capacity and environmental factors with potential impact on growth' to better reflect the challenges facing the Group and summarise the broader focus on strategic growth capability.

The theme 'Libor replacement' has been added, as the expected replacement or changes to key interbank offered rates such as Libor with alternative benchmark rates introduces uncertainty to HSBC, its clients and the financial services industry. Discontinuation of, or changes to, benchmark rates may require amendments to agreements that refer to current benchmarked rates made by HSBC, our clients and other market participants, as well as to our systems and processes.

'Execution risk' was removed, following the successful completion of a number of high-priority programmes during the period. The Group Change Committee retains close oversight of progress on the highest priority programmes, ensuring we achieve consistent delivery across critical initiatives.

Our top and emerging risks are also summarised and discussed in more detail on pages 63 to 66 of the Annual Report and Accounts 2017.

Our approach to identifying and monitoring top and emerging risks is described on page 69 of the Annual Report and Accounts 2017.

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Risk	Trend	Mitigants
Externally driven		
Economic outlook and capital flows	^	We actively monitor our wholesale credit and trading portfolios, including undertaking stress tests, to identify sectors and clients that may come under stress due to: escalating tariffs and other trade restrictions; an economic slowdown in the eurozone and mainland China; and adverse outcomes of negotiations concerning the UK's exit from the EU.
Geopolitical risk	^	We continually assess the impact of geopolitical events on our businesses and exposures, and take steps to mitigate them, where required, to help ensure we remain within our risk appetite. We have also strengthened physical security at our premises where the risk of terrorism is heightened.
The credit cycle	>	We continue to undertake detailed reviews of our portfolios and are assessing proactively customers and sectors likely to come under stress as a result of geopolitical or macroeconomic events, reducing limits where appropriate.
Cyber threat and unauthorised access to systems	^	We continue to strengthen our cyber control framework and implement initiatives to improve our resilience and cybersecurity capabilities, including threat detection and analysis, access control, payment systems controls, data protection and backup and recovery.
Regulatory, technological and sustainability developments including conduct, with adverse impact on business model and profitability	>	We engage proactively with regulators wherever possible to help ensure new regulatory requirements are effectively implemented, and work with them in relation to their investigations into historical activities. We also engage with non-governmental organisations to help ensure our policies address environmental concerns.
Financial crime risk environment	>	We are on track to integrate the majority of the Global Standards programme financial crime risk core capabilities into our day-to-day operations by the end of 2018, and expect to complete the closure of the programme infrastructure in early 2019. We will continue to take further steps to refine and strengthen our defences against financial crime by applying advanced analytics and artificial intelligence.
Libor replacement	^	We are evaluating the impact on HSBC's products, services and processes as the industry accord evolves, with the intention of minimising disruption through appropriate mitigating actions.
Internally driven		
IT systems infrastructure and resilience	>	We continue to monitor and improve service resilience across our technology infrastructure, enhancing our problem diagnosis/resolution and change execution capabilities, reducing service disruption to our customers.
Risks associated with workforce * capability, capacity and environmental factors with potential impact on growth	>	We continue to monitor workforce capability and capacity, particularly in our strategically relevant areas, and other conduct and cultural factors that may affect our business. Understanding our capability needs for growth will be an area of focus as well as improving employee engagement and our approach to leadership succession planning.
Risks arising from the receipt of services from third parties	>	We have strengthened essential governance processes and relevant policies relating to how we identify, assess, mitigate and manage risks across the range of third parties with which we do business. This includes control monitoring and assurance throughout the third-party lifecycle.
Enhanced model risk management expectations	^	We have strengthened our model risk management framework by establishing an independent second line of defence Model Risk Management sub-function, and we continue to enhance

our existing policy and standards in order to address evolving regulatory, external and internal requirements.

Data management

^

We continue to improve our insights, consistency of data aggregation, reporting and decisions through ongoing enhancement of our data governance, data quality, data privacy and architecture framework.

^ Risk heightened during 2018

> Risk remained at the same level as 2017

* Thematic risk renamed during 1H18

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Financial summary

Financial summary

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Use of non-GAAP financial measures

Our reported results are prepared in accordance with IFRSs as detailed in the Financial Statements starting on page 78. To measure our performance we also use non-GAAP financial measures, including those derived from our reported results that eliminate factors that distort period-on-period comparisons. The 'adjusted performance' measure used throughout this report is described below, and where others are used they are described. All non-GAAP financial measures are reconciled to the closest reported financial measure.

The global business segmental results on pages 31 to 37 are presented on an adjusted basis in accordance with IFRS 8 'Operating Segments' as detailed in 'Basis of preparation' on page 31.

Adjusted performance

Adjusted performance is computed by adjusting reported results for the effects of foreign currency translation differences and significant items, which both distort period-on-period comparisons.

We consider adjusted performance provides useful information for investors by aligning internal and external reporting, identifying and quantifying items management believes to be significant and providing insight into how management assesses period-on-period performance.

Significant items

'Significant items' refers collectively to the items that management and investors would ordinarily identify and consider separately to understand better the underlying trends in the business.

The tables on pages 34 to 37 and pages 41 to 43 detail the effects of significant items on each of our global business segments and geographical regions in 1H18, and 1H17 and 2H17.

Foreign currency translation differences

Foreign currency translation differences reflect the movements of the US dollar against most major currencies during 2018. We exclude them to derive constant currency data, allowing us to assess balance sheet and income statement

performance on a like-for-like basis and better understand the underlying trends in the business.

Foreign currency translation differences

Foreign currency translation differences for the half-year to 30 June 2018 are computed by retranslating into US dollars for non-US dollar branches, subsidiaries, joint ventures and associates:

- the income statements for the half-years to 30 June 2017 and 31 December 2017 at the average rates of exchange for the half-year to 30 June 2018; and

- the balance sheets at 30 June 2017 and 31 December 2017 at the prevailing rates of exchange on 30 June 2018. No adjustment has been made to the exchange rates used to translate foreign currency denominated assets and liabilities into the functional currencies of any HSBC branches, subsidiaries, joint ventures or associates. When reference is made to foreign currency translation differences in tables or commentaries, comparative data reported in the functional currencies of HSBC's operations has been translated at the appropriate exchange rates applied in the current period on the basis described above.

Changes from 1 January 2018

IFRS 9

HSBC adopted the requirements of IFRS 9 'Financial Instruments' on 1 January 2018, with the exception of the provisions relating to the presentation of gains and losses on financial liabilities designated at fair value, which were adopted on 1 January 2017. The impact of transitioning to IFRS 9 at 1 January 2018 on the consolidated financial statements of HSBC was a decrease in net assets of \$1.6bn, arising from:

- a decrease of \$2.2bn from additional impairment allowances;
- a decrease of \$0.9bn from our associates reducing their net assets;
- an increase of \$1.1bn from the remeasurement of financial assets and liabilities as a consequence of classification changes, mainly from revoking fair value accounting designations for certain long-dated issued debt instruments; and
- an increase in net deferred tax assets of \$0.4bn.

The effect of IFRS 9 on the carrying value of investments in associates has been updated from the effect disclosed in our Annual Report and Accounts 2017 and in our Report on Transition to IFRS 9 'Financial Instruments' 1 January 2018 as a result of those entities publicly reporting their expected transition impacts. This resulted in a further decrease in net assets of \$0.6bn, net of tax.

Refer to 'Standards applied during the half-year to 30 June 2018' on page 84 and Note 14 'Effect of reclassification upon adoption of IFRS 9' for further detail. A Report on Transition to IFRS 9 'Financial Instruments' detailing the impact of the initial application was issued on 27 February 2018.

Income statement presentation

The classification and measurement requirements under IFRS 9, which was adopted from 1 January 2018, are based on an entity's assessment of both the business model for managing the assets and the contractual cash flow characteristics of the assets. The standard contains a classification for items measured mandatorily at fair value through profit or loss as a residual category. Given its residual nature, the presentation of the income statement has been updated to present separately items in this category which are of a dissimilar nature or function, in line with IAS 1 'Presentation of Financial Statements' requirements. Comparative data has been re-presented. There is no net impact on total operating income.

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Prior to 2018, foreign exchange exposure on some financial instruments designated at fair value was presented in the same line in the income statement as the underlying fair value movement on these instruments. In 2018 we have grouped the presentation of the entire effect of foreign exchange exposure in profit or loss and presented it within 'net income from financial

instruments held for trading or managed on a fair value basis'. Comparative data has been re-presented. There is no net impact on total operating income and the impact on 'changes in fair value of long-term debt and related derivatives' is \$(276)m in 1H17 and \$(241)m in 2H17.

Summary consolidated income statement

		Half-year to		
		30 Jun	30 Jun	31 Dec
		2018	2017	2017
	Footnotes	\$m	\$m	\$m
Net interest income		15,100	13,777	14,399
Net fee income		6,767	6,491	6,320
Net income from financial instruments held for trading or managed on a fair value basis		4,883	4,232	4,194
Net income/(expense) from assets and liabilities of insurance businesses, including related derivatives, measured at fair value through profit or loss		(222)	1,499	1,337
Changes in fair value of long-term debt and related derivatives		(126)	204	(49)
Changes in fair value of other financial instruments mandatorily measured at fair value through profit or loss		345	N/A	N/A
Gains less losses from financial investments		124	691	459
Dividend income		41	49	57
Net insurance premium income		5,776	4,811	4,968
Other operating income/(expense)		359	526	(189)
Total operating income		33,047	32,280	31,496
Net insurance claims and benefits paid and movement in liabilities to policyholders		(5,760)	(6,114)	(6,217)
Net operating income before change in expected credit losses and other credit impairment charges	15	27,287	26,166	25,279
Change in expected credit losses and other credit impairment charges		(407)	N/A	N/A
Loan impairment charges and other credit risk provisions		N/A	(663)	(1,106)
Net operating income		26,880	25,503	24,173
Total operating expenses		(17,549)	(16,443)	(18,441)
Operating profit		9,331	9,060	5,732
Share of profit in associates and joint ventures		1,381	1,183	1,192
Profit before tax		10,712	10,243	6,924
Tax expense		(2,296)	(2,195)	(3,093)
Profit for the period		8,416	8,048	3,831
Attributable to:				
– ordinary shareholders of the parent company		7,173	6,999	2,684
– preference shareholders of the parent company		45	45	45
– other equity holders		530	466	559
– non-controlling interests		668	538	543
Profit for the period		8,416	8,048	3,831
		\$	\$	\$
Basic earnings per share		0.36	0.35	0.13
Diluted earnings per share		0.36	0.35	0.13

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Dividend per ordinary share (declared in the period)		0.31	0.31	0.20
		%	%	%
Post-tax return on average total assets		0.6	0.7	0.3
Return on average risk-weighted assets	23	2.5	2.4	1.6
Return on average ordinary shareholders' equity (annualised)		8.7	8.8	5.9
Return on average tangible equity (annualised)	17	9.7	9.9	6.8
Average foreign exchange translation rates to \$:				
\$1: £		0.727	0.795	0.759
\$1: €		0.827	0.924	0.851
For footnotes, see page 47.				

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Group performance by income and expense item

For further financial performance data for each global business and geographical region, see pages 31 to 37, and 39 to 43, respectively.

Net interest income

	Footnotes	Half-year to		
		30 Jun 2018	30 Jun 2017	31 Dec 2017
		\$m	\$m	\$m
Interest income		23,422	19,727	21,268
Interest expense		(8,322)	(5,950)	(6,869)
Net interest income	24	15,100	13,777	14,399
Average interest-earning assets		1,839,603	1,690,585	1,761,076
		%	%	%
Gross interest yield	25	2.57	2.35	2.40
Less: cost of funds		(1.07)	(0.84)	(0.92)
Net interest spread	26	1.50	1.51	1.48
Net interest margin	27	1.66	1.64	1.62

For footnotes, see page 47.

In 1H18, our net interest margin was 1.66%, compared with 1.64% in 1H17, including the effects of customer redress programmes and foreign currency translation.

Summary of interest income by type of asset

	Footnotes	Half-year to								
		30 Jun 2018			30 Jun 2017			31 Dec 2017		
		Average balance	Interest income	Yield	Average balance	Interest income	Yield	Average balance	Interest income	Yield
		\$m	\$m	%	\$m	\$m	%	\$m	\$m	%
Short-term funds and loans and advances to banks		240,804	1,116	0.93	225,031	923	0.83	247,040	1,107	0.89
Loans and advances to customers		966,481	16,036	3.35	870,652	13,955	3.23	933,261	14,796	3.15
Reverse repurchase agreements – non-trading		198,154	1,589	1.62	170,984	949	1.12	176,491	1,242	1.40
Financial investments		385,907	4,220	2.21	403,043	3,637	1.82	376,787	3,803	2.00
Other interest-earning assets		48,257	461	1.93	20,875	263	2.53	27,497	320	2.31
Total interest-earning assets		1,839,603	23,422	2.57	1,690,585	19,727	2.35	1,761,076	21,268	2.40
Trading assets and financial assets designated or mandatorily measured at fair value	28, 29	201,696	2,775	2.77	N/A	N/A	N/A	N/A	N/A	N/A
Trading assets and financial assets designated at fair value		N/A	N/A	N/A	181,316	1,972	2.19	191,943	2,273	2.35
Expected credit losses provision		(7,739)			N/A	N/A	N/A	N/A	N/A	N/A
Impairment allowance		N/A	N/A	N/A	(8,099)			(7,587)		
Non-interest-earning assets		617,148			623,410			610,076		
Total		2,650,708	26,197	1.99	2,487,212	21,699	1.76	2,555,508	23,541	1.83

For footnotes, see page 47.

Summary of interest expense by type of liability and equity

		Half-year to					
		30 Jun 2018		30 Jun 2017		31 Dec 2017	
		Average	Interest	Average	Interest	Average	Interest
		Cost	Cost	Cost	Cost	Cost	Cost

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	Footnotes	balance \$m	expense \$m	%	balance \$m	expense \$m	%	balance \$m	expense \$m	%
Deposits by banks	30	45,142	226	1.01	45,288	227	1.01	49,353	224	0.90
Financial liabilities designated at fair value – own debt issued	31	55,056	685	2.51	60,505	609	2.03	60,626	652	2.13
Customer accounts	32	1,138,617	3,463	0.61	1,071,352	2,514	0.47	1,118,104	2,891	0.51
Repurchase agreements – non-trading		159,293	1,488	1.88	134,184	674	1.01	138,899	991	1.42
Debt securities in issue		124,847	1,969	3.18	108,540	1,511	2.81	108,812	1,619	2.95
Other interest-bearing liabilities		48,649	491	2.04	7,345	415	11.42	6,678	492	14.59
Total interest-bearing liabilities		1,571,604	8,322	1.07	1,427,214	5,950	0.84	1,482,472	6,869	0.92
Trading liabilities and financial liabilities designated at fair value (excluding own debt issued)	31, 33	140,485	1,804	2.59	147,168	1,094	1.50	160,276	1,231	1.52
Non-interest bearing current accounts		211,839			190,644			203,459		
Total equity and other non-interest bearing liabilities		726,780			722,186			709,301		
Total		2,650,708	10,126	0.77	2,487,212	7,044	0.57	2,555,508	8,100	0.63

For footnotes, see page 47.

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Significant items and currency translation

	Half-year to		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$m	\$m	\$m
Significant items	46	—	(111)
– customer redress programmes	46	—	(108)
– currency translation on significant items		—	(3)
Currency translation		(367)	(70)
Total	46	(367)	(181)

Reported net interest income for 1H18 was \$15.1bn, an increase of \$1.3bn or 10% compared with 1H17. This included the favourable effects of a release related to customer redress programmes and foreign currency translation of \$0.4bn.

Excluding these, net interest income increased by \$0.9bn, mainly in Asia, notably in Hong Kong and mainland China, partly offset by a fall in Europe, notably in the UK.

Net interest margin of 1.66% increased by 3 basis points ('bps') compared with 2017, including the effects of customer redress programmes and foreign currency translation, which contributed to an increase of 1bp. Net interest margin, excluding the effects of customer redress programmes and foreign currency translation, increased by 2bps. This reflected higher yields on customer lending, notably in Asia driven by rate rises in Hong Kong, together with higher yields on surplus liquidity in most regions. These were partly offset by higher customer account costs, notably in Asia driven by rate rises in Hong Kong, and higher Group debt costs.

Compared with 1H17, net interest margin increased by 2bps, including the effects of customer redress programmes and foreign currency translation.

Interest income

Interest income increased by \$3.7bn compared with 1H17 and includes the favourable effects of a release related to customer redress programmes and foreign currency translation of \$0.6bn. Excluding these, interest income increased by \$3.1bn, driven by higher income from loans and advances to customers, surplus liquidity and reverse repurchase agreements.

Interest income on loans and advances to customers was \$2.1bn higher. The increase arose in:

- Asia, from higher balances and yields in term lending, notably in Hong Kong; and
- Latin America, from higher balances and yields in term lending, notably in Mexico driven by interest rate rises.

These increases were partly offset by decreases in North America, primarily resulting from the completed run-off of our US Consumer and Mortgage Lending ('CML') portfolio, although yields in term lending increased.

Interest income on surplus liquidity was \$0.8bn higher, primarily in Asia and North America, following central bank rate rises.

Interest income on reverse repurchase agreements was \$0.6bn higher, driven by higher yields in North America and balance growth in Europe. This increase was more than offset by an increase in the cost of repurchase agreements.

Interest expense

Reported interest expense increased by \$2.4bn compared with 1H17, including the adverse effects of a release relating to customer redress programmes and foreign currency translation of \$0.1bn. Excluding these, interest expense increased by \$2.2bn. This was mainly as a result of the increased cost of customer accounts, repurchase agreements and Group debt.

Interest expense on customer accounts increased by \$0.9bn, as average balances grew in most regions, mainly in:

- Asia, notably in Hong Kong, reflecting balance growth and the effect of rate rises;
- Europe, as a result of the effect of rate rises in the UK and balance growth; and
- Latin America, notably in Mexico, reflecting increases in central bank rates.

Interest expense on repurchase agreements rose by \$0.8bn, reflecting higher costs in North America as the US yield curve steepened and higher yields in Europe from a portfolio shift towards longer tenor repos.

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Interest expense on debt issued rose by \$0.5bn, reflecting a rise in the cost of debt, and an increase in average balances from new debt issued by HSBC Holdings to meet regulatory requirements.

Net fee income

	Half-year to		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$m	\$m	\$m
Account services	1,156	1,123	1,121
Funds under management	1,149	1,061	1,127
Cards	965	930	1,064
Credit facilities	897	873	845
Broking income	710	564	627
Unit trusts	613	516	494
Underwriting	431	485	344
Global custody	378	326	366
Imports/exports	362	379	357
Remittances	361	372	387
Insurance agency commission	233	209	201
Other	1,214	1,068	1,014
Fee income	8,469	7,906	7,947
Less: fee expense	(1,702)	(1,415)	(1,627)
Net fee income	6,767	6,491	6,320

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Financial summary

Significant items and currency translation

	Half-year to		
	30 Jun	30 Jun	31 Dec
	2018	2017	2017
	\$m	\$m	\$m
Significant items	—	—	—
Currency translation		(214)	(54)
Total	—	(214)	(54)

Net fee income increased by \$0.3bn compared with 1H17. This included the effect of foreign currency translation which increased net fee income by \$0.2bn.

Excluding the effect of foreign currency translation, net fee income increased by \$0.1bn, reflecting increases in fee income from broking and unit trusts in RBWM, partly offset by lower underwriting fees and corporate finance (disclosed within 'Other' in table above) in GB&M.

Fee income from broking and unit trusts increased by \$0.2bn and from funds under management increased by \$0.1bn, notably in Hong Kong, from increased investor confidence.

Fee income from cards also increased, mainly in Asia due to increased customer activity, partly offset by the reclassification from cards to interbank and clearing fees mentioned below.

Other fee income increased due in part to an increase in interbank and clearing fees in the UK and Mexico, following the reclassification of interchange fee income from cards with effect from 1 January 2018.

These increases were partly offset by lower fee income from underwriting and corporate finance, as a result of lower issuances in DCM and reduced client activity.

In addition, fee expense increased by \$0.3bn, in part from cards due to increased customer activity in Asia.

Net income from financial instruments measured at fair value through profit and loss

	Half-year to			
	30	30	31	
	Jun	Jun	Dec	
	2018	2017	2017	
	Footnotes	\$m	\$m	
	\$m	\$m	\$m	
Trading activities	34	5,190	4,157	3,974
Other trading income – hedge ineffectiveness		(17)	36	(38)
– on cash flow hedges		(8)	4	(10)
– on fair value hedges		(9)	32	(28)
Fair value movement on non-qualifying hedges		(210)	10	96
Other instruments designated and managed on a fair value basis and related derivatives		(80)	29	162
Net income from financial instruments held for trading or managed on a fair value basis		4,883	4,232	4,194
Financial assets held to meet liabilities under insurance and investment contracts		(240)	1,709	1,502
Liabilities to customers under investment contracts		18	(210)	(165)
Net income/(expense) from assets and liabilities of insurance businesses, including related derivatives, measured at fair value through profit or loss		(222)	1,499	1,337
Changes in fair value of long-term debt and related derivatives	34	(126)	204	(49)
Changes in fair value of other financial instruments mandatorily measured at fair value through profit or loss		345	N/A	N/A
Net income from financial instruments measured at fair value through profit or loss		4,880	5,935	5,482

For footnote, see page 47.

Significant items and currency translation

	Half-year to		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$m	\$m	\$m
Significant items	(160)	(259)	(3)
– disposals, acquisitions and investment in new businesses	(8)	—	—
– fair value movement on financial instruments	(152)	(245)	—
– currency translation on significant items		(14)	(3)
Currency translation		(249)	(83)
Total	(160)	(508)	(86)

Net income from financial instruments measured at fair value of \$4.9bn was \$1.1bn lower than in 1H17, and included a favourable effect of foreign currency translation, and significant items relating to favourable fair value movements on financial instruments, including non-qualifying hedges and debit valuation adjustments. The reduction reflected the following:

Net income from assets and liabilities of insurance businesses, including related derivatives, measured at fair value through profit or loss decreased by \$1.7bn due to adverse fair value movements of \$0.2bn, compared with a favourable movement of \$1.5bn in 1H17. This reflected gains in 1H17 in Asia, notably in Hong Kong and Singapore from favourable performance in equities and unit trusts, compared

with less favourable conditions in 1H18. In France, revenue fell from a reversal of gains in 1H17 on investment contracts.

Net income arising from financial assets held to meet liabilities under insurance and investment contracts results in a corresponding movement in liabilities to customers, reflecting the extent to which they participate in the investment performance of the associated asset portfolio. These offsetting movements are recorded in 'Net income/(expense) arising from liabilities to customers under investment contracts' and 'Net insurance claims and benefits paid and movement in liabilities to policyholders'.

Changes in fair value of long-term debt and related derivatives reflected an adverse movement of \$0.1bn in 1H18, compared with a favourable movement of \$0.2bn in 1H17.

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These movements were driven by changes in interest rates between the periods, notably in USD and GBP.

These reductions were partly offset by:

Net income from financial instruments held for trading or managed on a fair value basis, which increased by \$0.7bn, driven by favourable foreign currency translation (\$0.2bn), and by higher revenue from trading activities, partly offset by an adverse impact of (\$0.1bn) of significant items, including fair value movements on non-qualifying hedges.

Revenue from trading activities increased, due to a number of accounting reclassifications under IFRS 9, partly offset in GB&M:

a change in accounting treatment on 1 January 2018 of issued debt securities, which resulted in the change in fair value movements relating to changes in credit spreads on structured liabilities being reported in other comprehensive income. This compared with an expense of \$0.3bn recognised in trading activities in 2017;

a reclassification on 1 January 2018 of stock lending and borrowing instruments in Hong Kong from 'amortised cost' to 'held for trading'. This resulted in the income relating to these instruments no longer being recognised in net interest income, and instead being recognised in trading activities. See Note 14 on the Financial Statements for further details;

a reclassification of a net expense related to structured notes to Other instruments designated and managed on a fair value basis and related derivatives; and

a favourable foreign exchange revaluation in mainland China on capital denominated in USD, as a result of strengthening of the USD against the RMB.

These increases were partly offset by:

a decrease in revenue from trading activities in GB&M. This was primarily in Europe, as our Global Markets business experienced lower client activity in Europe, notably in Rates, partly offset by an increase in the US from higher metals and emerging markets trading activity.

Changes in fair value of other financial instruments mandatorily measured at fair value through profit or loss is a new revenue category under IFRS 9 and recorded revenue of \$0.3bn in 1H18. This revenue was mainly in the UK, reflecting gains on debt securities, as well as gains in GB&M on disposal of investments and fair value movements on underlying equities.

The majority of our financial liabilities designated at fair value are fixed-rate, long-term debt issuances, and are managed in conjunction with interest rate swaps as part of our interest rate management strategy. These liabilities are discussed further on page 44 of the Annual Report and Accounts 2017.

Gains less losses from financial investments

	Half-year to		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$m	\$m	\$m
Net gains from disposal	124	712	536
– debt securities	114	287	116
– equity securities	N/A	419	419
– other financial investments	10	6	1
Impairment of available-for-sale equity securities	N/A	(21)	(77)
Gains less losses from financial investments	124	691	459

Significant items and currency translation

	Half-year to		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$m	\$m	\$m
Significant items	—	312	122
– disposals, acquisitions and investment in new businesses	—	312	122
– currency translation on significant items	—	—	—

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Currency translation	(22)	(6)
Total	—	290 116

Gains less losses from financial investments of \$0.1bn decreased by \$0.6bn compared with 1H17. This was partly due to the non-recurrence of the gain on disposal of our membership interest in Visa Inc. in the US of \$0.3bn, a significant item in 1H17.

The remaining decrease was mainly in Corporate Centre, which included net losses related to disposals in legacy credit, and lower gains on the disposal of available-for-sale assets in Balance Sheet Management, notably in Europe and Asia. We also recorded lower disposal gains in GB&M in France and the UK.

Net insurance premium income

	Half-year to		
	30 Jun	30 Jun	31
	2018	2017	2017
	\$m	\$m	\$m
Gross insurance premium income	6,078	5,551	5,251
Reinsurance premiums	(302)	(740)	(283)
Net insurance premium income	5,776	4,811	4,968

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Financial summary

Significant items and currency translation

	Half-year to		
	30 Jun	30 Jun	31 Dec
	2018	2017	2017
	\$m	\$m	\$m

Significant items	—	—	—
Currency translation		(126)	(30)
Total	—	(126)	(30)

Net insurance premium income of \$5.8bn was \$1.0bn higher compared with 1H17, and included the effects of currency translation.

This was driven by higher new business volumes, particularly in Hong Kong and France, and lower reinsurance ceded in Hong Kong.

Other operating income

	Half-year to		
	30 Jun	30 Jun	31 Dec
	2018	2017	2017
	\$m	\$m	\$m
Rent received	84	87	84
Gains/(losses) recognised on assets held for sale	(30)	131	83
Gains on investment properties	23	27	21
Gains on disposal of property, plant and equipment, intangible assets and non-financial investments	6	1	45
Change in present value of in-force long-term insurance business	363	151	(127)
Other	(87)	129	(295)
Other operating income/(expense)	359	526	(189)

Significant items and currency translation

	Half-year to		
	30 Jun	30 Jun	31 Dec
	2018	2017	2017
	\$m	\$m	\$m
Significant items	(134)	52	(205)
– disposals, acquisitions and investment in new businesses	(134)	46	(206)
– currency translation on significant items		6	1
Currency translation		(90)	(46)
Total	(134)	(38)	(251)

Other operating income of \$0.4bn fell by \$0.2bn compared with 1H17. We recorded net losses on assets held for sale in 1H18, compared with net gains in 1H17. The movement largely related to 1H17 gains on the disposal of our holding in VocaLink and of our operations in Lebanon.

In Other, we recorded losses on the early redemption of subordinated debt linked to the US run-off portfolio (\$0.1bn), and net losses related to asset sales in legacy credit. This was partly offset by a small gain on financial guarantees in relation to asset-backed securities.

These decreases were partly offset by a \$0.2bn increase from favourable movements in the present value of in-force ('PVIF') long-term insurance business, driven by the future sharing of investment returns with policyholders, primarily in Hong Kong, and an increase in the value of new business, partly offset by adverse movements from changes in assumptions on investment returns and updates to lapse rate assumptions, primarily in Hong Kong.

Net insurance claims and benefits paid and movement in liabilities to policyholders

	Half-year to		
	30 Jun	30 Jun	31 Dec
	2018	2017	2017
	\$m	\$m	\$m
Gross	5,879	6,795	6,413
Less reinsurers' share	(119)	(681)	(196)
Net total	5,760	6,114	6,217

Significant items and currency translation

	Half-year to		
	30 Jun	30 Jun	31 Dec
	2018	2017	2017
	\$m	\$m	\$m
Significant items	—	—	—
Currency translation		(169)	(27)
Total	—	(169)	(27)

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Net insurance claims and benefits paid and movement in liabilities to policyholders of \$5.8bn were \$0.4bn lower compared with 1H17, and included the effects of currency translation.

This was primarily due to lower returns on financial assets supporting policyholders where the policyholder is subject to part or all of the investment risk, reflecting weaker equity market performance in Hong Kong and France compared with 1H17.

These decreases were partly offset by the impact of higher policy surrender payments, higher net premium income and lower reinsurance ceded in Hong Kong.

The gains or losses recognised on the financial assets measured at fair value that are held to support these insurance contract liabilities are reported in 'Net income/(expense) from assets and liabilities of insurance businesses, including related derivatives, measured at fair value through profit or loss' on page 22.

Change in expected credit losses and other credit impairment charges/Loan impairment charges and other credit risk provisions³⁵

	Half-year to		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$m	\$m	\$m
Loans and advances to banks and customers	508	779	1,213
– new allowances net of allowance releases	769	1,065	1,571
– recoveries of amounts previously written off	(261)	(286)	(358)
Loan commitments and guarantees	(7)	(53)	3
Other financial assets	(5)	6	11
Debt instruments measured at fair value through other comprehensive income	(89)	N/A	N/A
Available-for-sale debt securities	N/A	(69)	(121)
Change in expected credit losses and other credit impairment charges/Loan impairment charges and other credit risk provisions	407	663	1,106

For footnotes, see page 47.

Significant items and currency translation

	Half-year to		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$m	\$m	\$m
Significant items	—	—	—
Currency translation	—	6	(7)
Total	—	6	(7)

Changes in expected credit losses and other credit impairment charges ('ECL') of \$0.4bn in 1H18 remained at low levels, and reflected charges in RBWM and CMB, partly offset by net releases in GB&M and Corporate Centre.

In 1H17, loan impairment charges and other credit risk provisions ('LICs') of \$0.7bn were primarily in RBWM and CMB. The effects of currency translation between the periods were minimal.

First half of 2018

In 1H18, ECL in RBWM of \$0.5bn primarily comprised new allowances in Mexico (\$0.2bn), the UK (\$0.1bn) and Hong Kong (\$0.1bn) and mainly related to unsecured lending balances. The overall allowance for ECL remained broadly unchanged compared with 1 January 2018, as these new allowances broadly offset releases, mainly from write-offs.

In CMB, ECL charges of \$0.1bn were mainly in MENA (\$0.1bn), reflecting challenging economic conditions in the region, which resulted in charges against a small number of clients across multiple sectors in Turkey, the UAE and Qatar. There were also smaller charges in Mexico and France related to specific exposures. These increases were partly offset by releases of \$0.1bn in the US and Canada relating to specific customers in various sectors.

In GB&M, a net ECL release of \$0.1bn was driven by the US (\$0.2bn) relating to a small number of clients, notably within the

oil and gas sector. These releases were partly offset by charges against two large corporate exposures in the UK in the retail and construction sectors.

In Corporate Centre, a net ECL release of \$90m related to Legacy Credit in the UK following disposals in the portfolio.

First half of 2017

In 1H17, LICs in RBWM were \$0.6bn, of which the largest portion of the charge was in Mexico (\$0.2bn), reflecting our strategic growth in unsecured lending, together with an associated rise in delinquency, and in the UK (\$0.1bn), primarily against our unsecured lending exposure. LICs in RBWM also included charges in Asia (\$0.1bn), mainly in Hong Kong and Malaysia, and in MENA (\$0.1bn).

In CMB, LICs of \$0.1bn were driven by an increase in allowances in Hong Kong (\$0.2bn), related to a small number of clients in a number of sectors, partly offset by releases in the US and Canada, notably in the oil and gas sector, as well as in the UK related to an exposure in the construction sector.

In GB&M, LICs of \$41m were primarily in Hong Kong against a small number of specific customers in various sectors, partly offset by releases in the US, notably in the mining sector.

In Corporate Centre, a net LICs release of \$53m was mainly related to our legacy credit portfolio in the UK.

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Financial summary

Operating expenses

Operating expenses by category

	Half-year to		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$m	\$m	\$m
Employee compensation and benefits	8,836	8,680	8,635
Premises and equipment (excluding depreciation and impairment)	1,733	1,711	1,819
General and administrative expenses	6,034	5,189	6,988
Administrative expenses	16,603	15,580	17,442
Depreciation and impairment of property, plant and equipment	568	567	599
Amortisation and impairment of intangible assets	378	296	400
Operating expenses	17,549	16,443	18,441

Staff numbers (full-time equivalents)

	At		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
Retail Banking and Wealth Management	129,999	127,469	129,402
Commercial Banking	43,529	44,659	44,871
Global Banking and Markets	47,298	46,270	45,725
Global Private Banking	6,922	8,069	7,250
Corporate Centre	1,447	6,490	1,439
Total staff numbers	229,195	232,957	228,687

Significant items and currency translation

	Half-year to		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$m	\$m	\$m
Significant items	1,179	1,938	1,928
– costs to achieve	—	1,670	1,332
– costs of structural reform	211	180	240
– customer redress programmes	100	299	356
– disposals, acquisitions and investment in new businesses	3	10	43
– gain on partial settlement of pension obligation	—	—	(188)
– restructuring and other related costs	24	—	—
– settlements and provisions in connection with legal and regulatory matters	841	(322)	124
–		101	21
– currency translation on significant items		(690)	(217)
Currency translation		(690)	(217)
Total	1,179	1,248	1,711

Reported operating expenses of \$17.5bn were \$1.1bn or 7% higher than in 1H17. This included a reduction in significant items of \$0.8bn, which was broadly offset by adverse currency translation. Significant items comprised: the non-recurrence of costs to achieve of \$1.7bn in 1H17; and

customer redress programme costs of \$0.1bn in 1H18, compared with \$0.3bn in 1H17.

These were partly offset by:

settlements and provisions in connection with legal matters of \$0.8bn in 1H18, compared with a net release of \$0.3bn in 1H17.

Excluding significant items and currency translation, operating expenses of \$16.4bn were \$1.2bn or 8% higher than in 1H17. The increase primarily reflected investments to grow the business (\$0.5bn), notably in RBWM and GB&M, and in digital capabilities across all of our global businesses (\$0.2bn), as well as an increase in variable pay (\$0.2bn). The impact of our cost-saving efficiencies more than offset inflation and investment in regulatory programmes and compliance.

We have maintained our momentum to grow the business, including:

- in RBWM, investment in digital capabilities and marketing to help deliver improved customer services and
- investments to grow the business, including front-line sales capacity and technology, mainly in the UK, Hong Kong, cards in China (including the Pearl River Delta), and in the US as part of the US turnaround strategy;
- in GB&M, notably in Securities Services and Global Markets, and in HSBC Qianhai Securities, our Chinese joint venture; and
- in CMB, enhanced propositions in HSBCnet, Trade Transaction Tracker and Digital Business Banking in Hong Kong.

Our total investment in regulatory programmes and compliance was \$1.6bn, up \$0.1bn or 6% from 1H17. This reflected the continued focus on our Global Standards programme to help ensure that the changes that we have made are effective and sustainable. These costs included spend incurred to deliver the programmes, as well as recurring costs to maintain the activities.

The number of employees expressed in FTEs at 30 June 2018 was 229,195, an increase of 508 since 31 December 2017. This was primarily driven by investments in business growth programmes.

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Share of profit in associates and joint ventures

	Half-year to		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$m	\$m	\$m
Share of profit in associates	1,371	1,173	1,176
– Bank of Communications Co., Limited	1,072	938	925
– The Saudi British Bank	264	231	191
– other	35	4	60
Share of profit in joint ventures	10	10	16
Share of profit in associates and joint ventures	1,381	1,183	1,192

Our share of profit in associates and joint ventures was \$1.4bn in 1H18, an increase of \$0.2bn or 17% and included favourable effects of foreign currency translation movements of \$0.1bn. The remaining increase mainly reflected an increase in our share of profit from Bank of Communications Co., Limited ('BoCom').

We recorded a higher share of profit from Barrowgate Limited, partly as 1H17 included property revaluation losses. We also recognised a higher share of income from The Saudi British Bank ('SABB'), reflecting improved performance. At 30 June 2018, we performed an impairment review of our investment in BoCom and concluded that it was not impaired,

based on our value in use calculation (see Note 9 on the Financial Statements for further details).

In future periods, the value in use may increase or decrease depending on the effect of changes to model inputs. It is expected that the carrying amount will increase due to retained profits earned by BoCom. At the point where the carrying amount exceeds the value in use, HSBC will determine whether an impairment exists. If so, we would continue to recognise our share of BoCom's profit or loss, but the carrying amount would be reduced to equal the value in use, with a corresponding reduction in income, unless the market value has increased to a level above the carrying amount.

Tax expense

	Half-year to		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$m	\$m	\$m
Profit before tax	10,712	10,243	6,924
Tax expense	(2,296)	(2,195)	(3,093)
Profit after tax	8,416	8,048	3,831
Effective tax rate	21.4%	21.4%	44.7%

The effective tax rate for 1H18 of 21.4% was in line with the 21.4% in 1H17 and lower than the 44.7% for 2H17, principally due to the impact of US tax reform in 2H17 that did not recur in 1H18.

Financial summary

Summary consolidated balance sheet

	At		
	30 Jun 2018 \$m	1 Jan 2018 ³⁶ \$m	31 Dec 2017 \$m
Assets			
Cash and balances at central banks	189,842	180,621	180,624
Trading assets	247,892	254,410	287,995
Financial assets designated and otherwise mandatorily measured at fair value through profit or loss	40,678	39,746	N/A
Financial assets designated at fair value	N/A	N/A	29,464
Derivatives	227,972	219,818	219,818
Loans and advances to banks	83,924	82,559	90,393
Loans and advances to customers	973,443	949,737	962,964
Reverse repurchase agreements – non-trading	208,104	201,553	201,553
Financial investments	386,436	383,499	389,076
Other assets	249,023	206,487	159,884
Total assets	2,607,314	2,518,430	2,521,771
Liabilities and equity			
Liabilities			
Deposits by banks	64,792	64,492	69,922
Customer accounts	1,356,307	1,360,227	1,364,462
Repurchase agreements – non-trading	158,295	130,002	130,002
Trading liabilities	83,845	80,864	184,361
Financial liabilities designated at fair value	151,985	144,006	94,429
Derivatives	222,961	216,821	216,821
Debt securities in issue	81,708	66,536	64,546
Liabilities under insurance contracts	86,918	85,598	85,667
Other liabilities	209,209	173,660	113,690
Total liabilities	2,416,020	2,322,206	2,323,900
Equity			
Total shareholders' equity	183,607	188,644	190,250
Non-controlling interests	7,687	7,580	7,621
Total equity	191,294	196,224	197,871
Total liabilities and equity	2,607,314	2,518,430	2,521,771

For footnote, see page 47.

Selected financial information

	At	
	30 Jun 2018 \$m	31 Dec 2017 \$m
Called up share capital	10,159	10,160
Capital resources	176,610	182,383
Undated subordinated loan capital	1,969	1,969
Preferred securities and dated subordinated loan capital	35,673	42,147

Risk-weighted assets	865,467	871,337
Financial statistics		
Loans and advances to customers as a percentage of customer accounts	71.8	70.6
Average total shareholders' equity to average total assets	7.16	7.33
Net asset value per ordinary share at period end (\$)	8.10	8.35
Number of \$0.50 ordinary shares in issue (millions)	19,963	20,321
Closing foreign exchange translation rates to \$:		
\$1: £	0.760	0.740
\$1: €	0.859	0.834

A more detailed consolidated balance sheet is contained in the Financial Statements on page 80.

Balance sheet commentary compared with 1 January 2018

The effect of transitioning to IFRS 9 'Financial Instruments' on 1 January 2018 was a reduction in our total assets of \$3.3bn from 31 December 2017, and the reclassification of certain items within the balance sheet. The commentary that follows compares our balance sheet at 30 June 2018 with that at 1 January 2018.

At 30 June 2018 our total assets were \$2.6tn, an increase of \$89bn or 4% on a reported basis and \$134bn or 5% on a constant currency basis.

We increased our balance sheet by targeting lending growth, notably in Asia, which grew by \$30bn or 7% on a constant

currency basis, as we continued to focus on loan growth in the region.

Our ratio of customer advances to customer accounts was 72%, up from 70% at 1 January 2018, reflecting targeted lending growth. Loans and advances to customers increased on a reported basis by \$24bn, and customer accounts decreased by \$4bn. These changes included adverse currency translation of \$19bn on loans and advances to customers, and \$24bn on customer accounts.

Excluding the effects of currency translation, loans and advances to customers increased by \$43bn or 5%, and customer accounts increased by \$20bn or 2%.

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Assets

Cash and balances at central banks increased by \$9bn or 5%, reflecting the redeployment of our commercial surplus in the US to maximise returns.

Trading assets decreased by \$7bn or 3%, reflecting lower equity security holdings, notably in the UK. This was partly offset by increased debt securities held in the US.

Reverse repurchase agreements – non-trading increased by \$7bn or 3%, notably in the UK and France, mainly driven by customer demand in our Markets business. This was partly offset by a reduction in the US reflecting the redeployment of our commercial surplus.

Derivative assets increased by \$8bn or 4%, primarily in the UK reflecting revaluation movements as a result of changes in exchange rates, partly offset by adverse movements in yield curves in France. The increase in derivative assets was partly offset by an increase in derivative liabilities.

Other assets grew by \$43bn or 21%, primarily due to an increase in settlement accounts in the UK, the US and Hong Kong from higher trading activity compared with the seasonal reduction in December 2017. We also saw cash collateral increase, reflecting higher derivative balances.

Loans and advances

Loans and advances to customers increased by \$24bn on a reported basis compared with 1 January 2018, notably in Asia. This included an adverse effect of foreign currency translation of \$19bn.

Excluding the effects of currency translation, loans and advances to customers increased by \$43bn or 5%. This growth was primarily in Asia (up \$30bn) in GB&M (up \$11bn) and CMB (up \$11bn), reflecting higher term lending in Hong Kong from our continued strategic focus on loan growth in the region, as well as an increase in customer demand. In RBWM, we continued to increase lending, primarily in Hong Kong (up \$6bn) reflecting our strategy to maintain our leading position in mortgages and loans in Hong Kong.

Customer lending increased in Europe by \$8bn, notably in UK mortgages (up \$4bn), reflecting our focus on broker-originated mortgages. We also grew balances in CMB in the UK by \$4bn driven by higher term lending and overdraft balances, primarily to mid-market and large corporate clients.

In North America, loans and advances to customers increased by \$1bn, primarily from increased lending to both existing and new clients in Canada, partly offset by higher maturities in GB&M in the US.

Liabilities

Repurchase agreements – non-trading increased by \$28bn or 22%, primarily in the UK and the US, mainly driven by an increased use of repurchase agreements for funding in our Markets business.

Financial liabilities designated at fair value increased by \$8bn or 6%, driven by debt issuances in France and Taiwan, an increase in equity-linked notes and commercial deposits in Hong Kong, and favourable fair value movements on debt securities in the UK resulting from exchange rate movements.

Derivative liabilities increased by \$6bn or 3%, which is consistent with the increase in derivative assets, since the underlying risk is broadly matched.

Debt securities in issue increased by \$15bn or 23%, reflecting an increase in commercial paper, primarily USD denominated. In addition, there was an increase in senior MREL issuances in the period.

Other liabilities increased by \$36bn or 20%, primarily due to an increase in settlement accounts in the UK and the US from higher seasonal trading activity compared with December.

Customer accounts

Customer accounts decreased by \$4bn on a reported basis, and included the adverse effect of foreign currency translation of

\$24bn. Excluding this, customer accounts increased by \$20bn or 2%. This growth was notably in Europe (up \$16bn) in GB&M (up \$12bn), primarily reflecting higher GLCM deposits as we priced competitively to facilitate higher stable funding. The increase in RBWM balances (up \$3bn) was driven by the UK, primarily in current accounts. In Asia, we grew customer accounts by \$8bn, notably in RBWM (up \$4bn) and also in GB&M (up \$3bn) reflecting higher customer inflows. This was partly offset by a managed reduction of balances in GPB (down \$1bn), reflecting active redeployment of client deposits to maximise their returns.

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Customer accounts growth was partly offset in North America (down \$4bn), notably in the US, reflecting a reduction in RBWM following repricing of a portfolio of savings accounts, and in Corporate Centre from lower time deposits. In addition, customer accounts fell in Canada in CMB and GB&M due to the effect of US tax reform and resulting repatriation of balances to the US, and seasonal reductions.

Equity

Total shareholders' equity decreased by \$5bn or 3% compared with 1 January 2018. The effects of profits generated in the period were more than offset by an increase in accumulated foreign exchange losses, the dividends paid to shareholders, the effects of the \$2.0bn share buy-back announced in May 2018 and the redemption of Tier 1 instruments.

Customer accounts by country

	At	
	30 Jun	31 Dec
	2018	2017
	\$m	\$m
Europe	507,066	505,182
– UK	404,129	401,733
– France	43,057	45,833
– Germany	20,500	17,355
– Switzerland	8,477	7,936
– other	30,903	32,325
Asia	656,620	657,395
– Hong Kong	477,728	477,104
– Mainland China	42,100	45,991
– Singapore	40,592	41,144
– Australia	20,231	20,212
– Taiwan	15,835	13,459
– Malaysia	14,113	14,027
– India	12,915	13,228
– Indonesia	4,169	4,211
– other	28,937	28,019
Middle East and North Africa	34,207	34,658
– United Arab Emirates	16,215	16,602
– Egypt	3,983	3,912
– Turkey	3,502	3,772
– other	10,507	10,372
North America	135,736	143,432
– US	84,541	89,887
– Canada	43,313	45,510
– other	7,882	8,035
Latin America	22,678	23,795
– Mexico	17,784	17,809
– other	4,894	5,986
At end of period	1,356,307	1,364,462

Risk-weighted assets

Risk-weighted assets totalled \$865.5bn at 30 June 2018, a \$5.8bn decrease in the first half of the year that includes a reduction of \$13.9bn due to foreign currency translation differences. The \$8.1bn increase (excluding foreign currency translation differences) was mainly due to an increase in asset size of \$10.5bn and changes in asset quality of \$3.7bn, less decreases due to model updates of \$5.3bn.

Financial summary | Global businesses

Ratios of earnings to combined fixed charges (and preference share dividends)

	Half-year	Year ended 31 Dec				
	ended 30 Jun	2017	2016	2015	2014	2013
	2018					
Ratios of earnings to fixed charges						
Excluding interest on deposits	2.54	2.76	1.79	3.68	3.39	3.84
Including interest on deposits	1.91	2.00	1.37	2.00	1.86	2.09
Ratios of earnings to fixed charges and preference share dividends						
Excluding interest on deposits	2.22	2.26	1.31	3.05	3.07	3.50
Including interest on deposits	1.76	1.77	1.17	1.85	1.79	2.01

Computation of ratios of earnings to combined fixed charges (and preference share dividends)

For the purpose of calculating the ratios, earnings consist of income from continuing operations before taxation and non-controlling interests, plus fixed charges, and after deduction of the unremitted pre-tax income of associated undertakings. Fixed charges consist of total interest expense, including or excluding interest on deposits, as appropriate, dividends on preference shares and other equity instruments, as applicable, and the proportion of rental expense deemed representative of the interest factor.

	Footnotes	Half-year	Year ended 31 Dec				
		ended 30 Jun	2017	2016	2015	2014	2013
		2018	2017	2016	2015	2014	2013
		\$m	\$m	\$m	\$m	\$m	\$m
Profit before tax		10,712	17,167	7,112	18,867	18,680	22,565
Dividends received from associates		126	740	751	879	757	694
Share of profit in associates and joint ventures		(1,381)	(2,375)	(2,354)	(2,556)	(2,532)	(2,325)
Fixed charges		10,359	15,594	15,063	17,250	19,667	19,238
– interest on deposits		4,200	6,790	8,127	10,846	12,581	11,874
– rental expense and other charges	1	6,159	8,804	6,936	6,404	7,086	7,364
Earnings	2						
Excluding interest on deposits		15,616	24,336	12,445	23,594	23,991	28,298
Including interest on deposits		19,816	31,126	20,572	34,440	36,572	40,172
Preference share dividends	3	892	1,964	2,563	1,334	728	726
Combined fixed charges and preference share dividends							
Excluding interest on deposits		7,050	10,768	9,499	7,738	7,814	8,090
Including interest on deposits		11,250	17,558	17,626	18,584	20,395	19,964

¹ Includes an estimate of the interest in rental expense, charges incurred in respect of subordinated liabilities and interest on preference shares.

² Includes profit before tax, dividends received from associates and fixed charges, less share of profit in associates and joint ventures.

³ Dividends on preference shares and other equity instruments.

Global businesses

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Summary

The Group Chief Executive and the rest of the Group Management Board ('GMB') review operating activity on a number of bases, including by global business and geographical region. Global businesses are our reportable segments under IFRS 8 'Operating segments'.

Basis of preparation

Global business results are assessed by the Chief Operating Decision Maker on the basis of adjusted performance that removes the effects of significant items and currency translation from reported results. We therefore present these results on an adjusted basis. 1H17 and 2H17 adjusted performance information is presented on a constant currency basis as described on page 18.

As required by IFRS 8, reconciliations of the total adjusted global business results of the Group reported results are presented on page 34.

Supplementary reconciliations from reported to adjusted results by global business are presented on pages 33 to 36 for information purposes.

Global business performance is also assessed using Return on Tangible Equity ('ROTE') excluding significant items and the UK bank levy. A reconciliation of global business ROTE excluding significant items and the UK bank levy to the Group's ROTE is provided in the Reconciliations of non-GAAP financial measures 30 June 2018.

Our operations are closely integrated and, accordingly, the presentation of data includes internal allocations of certain items of income and expense. These allocations include the costs of certain support services and global functions to the extent that they can be meaningfully attributed to operational business lines and geographical regions. While such allocations have been made on a systematic and consistent basis, they necessarily involve a degree of subjectivity.

Costs that are not allocated to global businesses are included in Corporate Centre.

Where relevant, income and expense amounts presented include the results of inter-segment funding along with inter-company and inter-business line transactions. All such transactions are undertaken on arm's length terms. The intra-Group elimination items for the global businesses are presented in Corporate Centre.

The expense of the UK bank levy is included in the Europe geographical region as HSBC regards the levy as a cost of being headquartered in the UK. For the purposes of the presentation by global business, the cost of the levy is included in Corporate Centre.

The results of geographical regions are presented on a reported basis.

Geographical information is classified by the location of the principal operations of the subsidiary or, for The Hongkong and Shanghai Banking Corporation, HSBC Bank plc, HSBC Bank Middle East and HSBC Bank USA, by the location of the branch responsible for reporting the results or providing funding.

A description of the global businesses is provided in the Overview section, pages 3 and 12 to 15.

Analysis of adjusted results by global business

HSBC adjusted profit before tax and balance sheet data

Half-year to 30 Jun 2018

Retail	Commercial	Global	Global	Corporate	Total
Banking and	Banking	Banking	Private	Centre	
Wealth		and	Banking		

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		Management		Markets			
	Footnote	\$m	\$m	\$m	\$m	\$m	\$m
Net operating income/(expense) before change in expected credit losses and other credit impairment charges	15	11,065	7,439	8,265	929	(163))27,535
– external		9,092	7,319	9,498	800	826	27,535
– inter-segment		1,973	120	(1,233))129	(989))—
of which: net interest income/(expense)		7,661	5,189	2,489	446	(731))15,054
Change in expected credit losses and other credit impairment charges		(543))55)97	4	90	(407)
Net operating income		10,522	7,384	8,362	933	(73))27,128
Total operating expenses		(6,909))3,273)4,794)743)651)16,370)
Operating profit/(loss)		3,613	4,111	3,568	190	(724))10,758
Share of profit/(loss) in associates and joint ventures		17	—	—	—	1,364	1,381
Adjusted profit before tax		3,630	4,111	3,568	190	640	12,139
		%	%	%	%	%	%
Share of HSBC's adjusted profit before tax		29.9	33.9	29.4	1.6	5.2	100.0
Adjusted cost efficiency ratio		62.4	44.0	58.0	80.0	(399.4))59.5
Adjusted balance sheet data		\$m	\$m	\$m	\$m	\$m	\$m
Loans and advances to customers (net)		351,114	329,300	250,058	40,902	2,069	973,443
Interests in associates and joint ventures		391	—	—	—	22,181	22,572
Total external assets		474,507	363,939	1,054,181	46,133	668,554	2,607,314
Customer accounts		635,598	355,650	291,711	63,593	9,755	1,356,307
Adjusted risk-weighted assets		124,059	315,064	284,553	16,984	122,158	862,818

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Global businesses

HSBC adjusted profit before tax and balance sheet data (continued)

	Footnote	Half-year to 30 Jun 2017					Total
		Retail Banking and Wealth Management \$m	Commercial Banking \$m	Global Banking and Markets \$m	Global Private Banking \$m	Corporate Centre \$m	
Net operating income before loan impairment charges and other credit risk provisions	15	10,283	6,622	8,192	874	986	26,957
– external		8,825	6,679	8,727	733	1,993	26,957
– inter-segment		1,458	(57)	(535)	(141)	(1,007)	—
of which: net interest income		6,920	4,423	2,307	407	103	14,160
Loan impairment (charges)/recoveries and other credit risk provisions		(565)	(109)	(40)	(1)	58	(657)
Net operating income		9,718	6,513	8,152	873	1,044	26,300
Total operating expenses		(6,311)	(2,949)	(4,609)	(729)	(597)	(15,195)
Operating profit		3,407	3,564	3,543	144	447	11,105
Share of profit/(loss) in associates and joint ventures		(10)	—	—	—	1,269	1,259
Adjusted profit before tax		3,397	3,564	3,543	144	1,716	12,364
		%	%	%	%	%	%
Share of HSBC's adjusted profit before tax		27.5	28.8	28.7	1.2	13.8	100.0
Adjusted cost efficiency ratio		61.4	44.5	56.3	83.4	60.5	56.4
Adjusted balance sheet data		\$m	\$m	\$m	\$m	\$m	\$m
Loans and advances to customers (net)		324,604	304,204	244,144	38,436	7,753	919,141
Interests in associates and joint ventures		378	—	—	—	20,929	21,307
Total external assets		440,751	331,670	1,030,547	44,769	648,313	2,496,050
Customer accounts		618,263	341,681	268,447	68,214	14,778	1,311,383
Adjusted risk-weighted assets		115,676	287,965	305,511	16,455	142,497	868,104
				Half-year to 31 Dec 2017			
Net operating income/(expense) before loan impairment charges and other credit risk provisions		15 10,280	6,883	7,386	866	323	25,738
– external			8,487	6,978	8,126	734	25,738
– inter-segment			1,793	(95)	(740)	(132)	(1,090)
of which: net interest income/(expense)			7,249	4,814	2,655	428	(583)
Loan impairment (charges)/recoveries and other credit risk provisions			(415)	(382)	(432)	(16)	(1,113)
Net operating income			9,865	6,501	6,954	850	24,625
Total operating expenses			(6,755)	(3,128)	(4,567)	(698)	(16,730)
Operating profit/(loss)			3,110	3,373	2,387	152	(1,127)
Share of profit in associates and joint ventures			27	—	—	—	1,203
Adjusted profit before tax			3,137	3,373	2,387	152	76
			%	%	%	%	%

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Share of HSBC's adjusted profit before tax	34.4	37.0	26.2	1.7	0.7	100.0
Adjusted cost efficiency ratio	65.7	45.4	61.8	80.6	489.8	65.0
Adjusted balance sheet data	\$m	\$m	\$m	\$m	\$m	\$m
Loans and advances to customers (net)	338,511	310,087	247,805	39,763	7,379	943,545
Interests in associates and joint ventures	363	—	—	—	22,121	22,484
Total external assets	458,384	341,091	962,267	45,330	670,727	2,477,799
Customer accounts	628,854	356,542	277,751	65,446	11,070	1,339,663
Adjusted risk-weighted assets	119,548	294,714	295,670	15,893	129,133	854,958
For footnote, see page 47.						

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Reconciliation of reported and adjusted items

Adjusted results reconciliation

	Footnote	Half-year to 30 Jun 2018		30 Jun 2017			31 Dec 2017			Signi items \$m	
		Adjusted \$m	Significant items \$m	Reported \$m	Adjusted \$m	Currency translation \$m	Significant items \$m	Reported \$m	Adjusted \$m		Currency translation \$m
Revenue	15	27,535	(248)27,287	26,957	(897)106	26,166	25,738	(261)(198
ECL		(407)—	(407)N/A	N/A	N/A	N/A	N/A	N/A	N/A
LICs		N/A	N/A	N/A	(657)6)—	(663)(1,113)7	—
Operating expenses		(16,370)(1,179)(17,549)(15,195)690	(1,938)(16,443)(16,730)217	(1,92
Share of profit in associates and joint ventures		1,381	—	1,381	1,259	(76)—	1,183	1,230	(38)—
Profit/(loss) before tax		12,139	(1,427)10,712	12,364	(289)(1,832)10,243	9,125	(75)(2,12

For footnote, see page 47.

Adjusted balance sheet reconciliation

	At 30 Jun 2018		31 Dec 2017	
	Reported and Adjusted \$m	Adjusted \$m	Currency translation \$m	Reported \$m
Loans and advances to customers (net)	973,443	943,545	19,419	962,964
Interests in associates and joint ventures	22,572	22,484	260	22,744
Total external assets	2,607,314	2,477,799	43,972	2,521,771
Customer accounts	1,356,307	1,339,663	24,799	1,364,462

Adjusted profit reconciliation

	Footnote	Half-year to		
		30 Jun 2018 \$m	30 Jun 2017 \$m	31 Dec 2017 \$m
Adjusted profit before tax		12,139	12,364	9,125
Significant items		(1,427)(1,832)(2,126
– customer redress programmes		(54)(299)(464
– disposals, acquisitions and investment in new businesses		(145)348	(127
– fair value movements on financial instruments	37	(152)(245)—
– costs to achieve		—	(1,670)(1,332
– costs of structural reform		(211)(180)(240
– gain on partial settlement of pension obligation		—	—	188
– restructuring and other related costs		(24)—	—
– settlements and provisions in connection with legal and regulatory matters		(841)322	(124
– currency translation on significant items			(108)(27
Currency translation			(289)(75
Reported profit before tax		10,712	10,243	6,924

For footnote, see page 47.

Global businesses

Reconciliation of reported and adjusted items – global businesses

Supplementary analysis of significant items by global business is presented below.

		Half-year to 30 Jun 2018					Total
		Retail Banking and Wealth Management	Commercial Banking	Global Banking and Markets	Global Private Banking	Corporate Centre	
	Footnotes	\$m	\$m	\$m	\$m	\$m	\$m
Revenue	15						
Reported		11,058	7,485	8,330	929	(515)27,287
Significant items	7		(46)(65)—	352	248
– customer redress programmes		—	(46)—	—	—	(46)
– disposals, acquisitions and investment in new businesses	7		—	—	—	135	142
– fair value movements on financial instruments	37		—	(65)—	217	152
Adjusted		11,065	7,439	8,265	929	(163)27,535
ECL							
Reported		(543)(55)97	4	90	(407)
Adjusted		(543)(55)97	4	90	(407)
Operating expenses							
Reported		(7,020)(3,281)(4,702)(787)(1,759)(17,549)
Significant items		111	8	(92)44	1,108	1,179
– costs of structural reform	1		2	16	—	192	211
– customer redress programmes		94	6	—	—	—	100
– disposals, acquisitions and investment in new businesses		—	—	—	3	—	3
– restructuring and other related costs		—	—	—	—	24	24
– settlements and provisions in connection with legal and regulatory matters		16	—	(108)41	892	841
Adjusted		(6,909)(3,273)(4,794)(743)(651)(16,370)
Share of profit in associates and joint ventures							
Reported		17	—	—	—	1,364	1,381
Adjusted		17	—	—	—	1,364	1,381
Profit before tax							
Reported		3,512	4,149	3,725	146	(820)10,712
Significant items		118	(38)(157)44	1,460	1,427

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– revenue	7	(46) (65)—	352	248
– operating expenses	111	8	(92) 44	1,108	1,179
Adjusted	3,630	4,111	3,568	190	640	12,139
Loans and advances to customers (net)						
Reported	351,114	329,300	250,058	40,902	2,069	973,443
Adjusted	351,114	329,300	250,058	40,902	2,069	973,443
Customer accounts						
Reported	635,598	355,650	291,711	63,593	9,755	1,356,307
Adjusted	635,598	355,650	291,711	63,593	9,755	1,356,307

For footnotes, see page 47.

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Reconciliation of reported results to adjusted items – global businesses (continued)

	Half-year to 30 Jun 2017						
	Retail Banking and Wealth Management	Commercial Banking	Global Banking and Markets	Global Private Banking	Corporate Centre	Total	
	Footnotes \$m	\$m	\$m	\$m	\$m	\$m	\$m
Revenue	15						
Reported		10,282	6,407	7,548	858	1,071	26,166
Currency translation		240	215	355	29	58	897
Significant items		(239))—	289	(13))(143)(106)
– disposals, acquisitions and investment in new businesses		(239))—	—	(12))(107)(358)
– fair value movement on financial instruments	37	—	—	275	—	(30))245
– currency translation on significant items		—	—	14	(1))(6)7
Adjusted		10,283	6,622	8,192	874	986	26,957
LICs							
Reported		(556))(118)(41)(1)53	(663)
Currency translation		(9))9	1	—	5	6
Adjusted		(565))(109)(40)(1)58	(657)
Operating expenses							
Reported		(6,617))(2,858)(4,155)(704)(2,109)(16,443)
Currency translation		(228))(103)(213)(27)(119)(690)
Significant items		534	12	(241))2	1,631	1,938
–							
costs of structural reform		—	—	1	—	179	180
– costs to achieve		197	12	97	2	1,362	1,670
– customer redress programmes		299	—	—	—	—	299
– disposals, acquisitions and investment in new businesses		—	—	—	—	10	10
– settlements and provisions in connection with legal and regulatory matters		—	—	(322))—	—	(322)
–							
currency translation on significant items		38	—	(17))—	80	101
Adjusted		(6,311))(2,949)(4,609)(729)(597)(15,195)
Share of profit in associates and joint ventures							
Reported		(11))—	—	—	1,194	1,183
Currency translation		1	—	—	—	75	76
Adjusted		(10))—	—	—	1,269	1,259

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Profit before tax						
Reported	3,098	3,431	3,352	153	209	10,243
Currency translation	4	121	143	2	19	289
Significant items	295	12	48	(11)1,488	1,832
– revenue	(239)—	289	(13)143	(106)
– operating expenses	534	12	(241)2	1,631	1,938
Adjusted	3,397	3,564	3,543	144	1,716	12,364
Loans and advances to customers (net)						
Reported	324,464	305,018	243,989	38,601	7,766	919,838
Currency translation	140	(814)155	(165)13	(697)
Adjusted	324,604	304,204	244,144	38,436	7,753	919,141
Customer accounts						
Reported	619,858	341,596	267,274	68,226	15,004	1,311,958
Currency translation	(1,595)85	1,173	(12)226	(575)
Adjusted	618,263	341,681	268,447	68,214	14,778	1,311,383
For footnotes, see page 47.						

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Global businesses

Reconciliation of reported results to adjusted items – global businesses (continued)

	Half-year to 31 Dec 2017						
	Retail Banking and Wealth Management	Commercial Banking	Global Banking and Markets	Global Private Banking	Corporate Centre	Total	
	Footnotes \$m	\$m	\$m	\$m	\$m	\$m	\$m
Revenue	15						
Reported		10,237	6,713	7,069	865	395	25,279
Currency translation		36	64	114	10	37	261
Significant items		7	106	203	(9)(109)198
– customer redress programmes		3	103	2	—	—	108
– disposals, acquisitions and investment in new businesses		4	—	99	(8)(11)84
– fair value movements on financial instruments	37	—	—	98	—	(98)—
– currency translation on significant items		—	3	4	(1)—	6
Adjusted		10,280	6,883	7,386	866	323	25,738
LICs							
Reported		(424)(378)(418)(15)(129	(1,106)
Currency translation		9	(4)(14)(1)3	(7)
Adjusted		(415)(382)(432)(16)(132	(1,113)
Operating expenses							
Reported		(7,117)(3,143)(4,568)(882)(2,731)(18,441)
Currency translation		(39)(28)(69)(10)(71)(217)
Significant items		401	43	70	194	1,220	1,928
– costs of structural reform		6	3	7	—	224	240
– costs to achieve		73	32	143	1	1,083	1,332
– customer redress programmes		338	16	2	—	—	356
– disposals, acquisitions and investment in new businesses		—	—	—	31	12	43
– gain on partial settlement of pension obligation		(26)(9)(9)(3)(141)(188)
– settlements and provisions in connection with legal and regulatory matters		—	—	(54)164	14	124
– currency translation on significant items		10	1	(19)1	28	21
Adjusted		(6,755)(3,128)(4,567)(698)(1,582)(16,730)

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Share of profit in associates and joint ventures						
Reported	29	—	—	—	1,163	1,192
Currency translation	(2)—	—	—	40	38
Adjusted	27	—	—	—	1,203	1,230
Profit before tax						
Reported	2,725	3,192	2,083	(32)(1,044)6,924
Currency translation	4	32	31	(1)9	75
Significant items	408	149	273	185	1,111	2,126
– revenue	7	106	203	(9)(109)198
– operating expenses	401	43	70	194	1,220	1,928
Adjusted	3,137	3,373	2,387	152	76	9,125
Loans and advances to customers (net)						
Reported	346,148	316,533	252,474	40,326	7,483	962,964
Currency translation	(7,637)(6,446)(4,669)(563)(104)(19,419)
Adjusted	338,511	310,087	247,805	39,763	7,379	943,545
Customer accounts						
Reported	639,592	362,908	283,943	66,512	11,507	1,364,462
Currency translation	(10,738)(6,366)(6,192)(1,066)(437)(24,799)
Adjusted	628,854	356,542	277,751	65,446	11,070	1,339,663
For footnotes, see page 47.						

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Reconciliation of reported and adjusted risk-weighted assets

At 30 Jun 2018						
	Retail Banking and Wealth Management	Commercial Banking	Global Banking and Markets	Global Private Banking	Corporate Centre	Total
	\$bn	\$bn	\$bn	\$bn	\$bn	\$bn
Risk-weighted assets						
Reported	124.1	315.1	284.5	17.0	124.8	865.5
Disposals	—	—	—	—	(2.7)	(2.7)
– Brazil operations	—	—	—	—	(2.7)	(2.7)
Adjusted	124.1	315.1	284.5	17.0	122.1	862.8

At 30 Jun 2017						
Risk-weighted assets						
Reported	116.6	289.2	306.1	16.4	147.8	876.1
Currency translation	(0.9)	(1.2)	(0.6)	—	(0.1)	(2.8)
Disposals	—	—	—	—	(5.2)	(5.2)
– Brazil operations	—	—	—	—	(5.2)	(5.2)
Adjusted	115.7	288.0	305.5	16.4	142.5	868.1

At 31 Dec 2017						
Risk-weighted assets						
Reported	121.5	301.0	299.3	16.0	133.5	871.3
Currency translation	(2.0)	(6.3)	(3.6)	(0.1)	(1.6)	(13.6)
Disposals	—	—	—	—	(2.7)	(2.7)
– Brazil operations	—	—	—	—	(2.7)	(2.7)
Adjusted	119.5	294.7	295.7	15.9	129.2	855.0

Supplementary tables for RBWM and GPB

A breakdown of RBWM by business unit is presented below to reflect the basis of how the revenue performance of the business units is assessed and managed.

For GPB, a key measure of business performance is client assets, which is also presented below.

RBWM – summary (adjusted basis)

	Footnote	Consists of			Asset management \$m
		Total RBWM \$m	Banking operations \$m	Insurance manufacturing \$m	
Half-year to 30 Jun 2018					
Net operating income before change in expected credit losses and other credit impairment charges	15	11,065	9,523	988	554
– net interest income		7,661	6,653	1,008	—
– net fee income/(expense)		2,795	2,548	(307)	(554)
– other income		609	322	287	—
ECL		(543)	(543)	—	—
Net operating income		10,522	8,980	988	554
Total operating expenses		(6,909)	(6,326)	(220)	(363)
Operating profit		3,613	2,654	768	191
Share of profit in associates and joint ventures		17	—	17	—
Profit before tax		3,630	2,654	785	191

Half-year to 30 Jun 2017

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Net operating income before loan impairment charges and other credit risk provisions	15	10,283	8,584	1,165	534
– net interest income		6,920	5,938	982	—
– net fee income/(expense)		2,577	2,338	(269))508
– other income		786	308	452	26
LICs		(565)(565)—	—
Net operating income		9,718	8,019	1,165	534
Total operating expenses		(6,311)(5,748)(207)(356
Operating profit		3,407	2,271	958	178
Share of profit in associates and joint ventures		(10)1	(11)—
Profit before tax		3,397	2,272	947	178

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RBWM – summary (adjusted basis) (continued)

Half-year to 31 Dec 2017

Net operating income before loan impairment charges and other credit risk provisions	15	10,280	8,926	813	541
– net interest income		7,249	6,212	1,037	—
– net fee income/(expense)		2,654	2,367	(231)	518
– other income		377	347	7	23
LICs		(415)	(415)	—	—
Net operating income		9,865	8,511	813	541
Total operating expenses		(6,755)	(6,202)	(199)	(354)
Operating profit		3,110	2,309	614	187
Share of profit in associates and joint ventures		27	5	22	—
Profit before tax		3,137	2,314	636	187

For footnote, see page 47.

Insurance manufacturing for RBWM excluded other global businesses which contributed net operating income of \$144m (1H17: \$120m; 2H17:\$77m) and profit before tax of \$119m (1H17: \$92m; 2H17: \$50m) to overall insurance manufacturing. In 1H18 insurance manufacturing net operating income for RBWM included \$919m within Wealth Management (1H17: \$1,117m; 2H17: \$759m) and \$69m within other products (1H17: \$48m; 2H17: \$54m).

In total, insurance manufacturing generated \$1,828m of annualised new business premiums (1H17: \$1,493m; 2H17: \$1,235m) of which \$1,767m (1H17: \$1,448m; 2H17: \$1,220m) related to RBWM.

Distribution of insurance products by HSBC channels contributed \$597m of net fee income (1H17: \$557m; 2H17: \$482m) of which RBWM channels earned \$517m (1H17: \$480m; 2H17: \$434m). Of this total income, \$367m (1H17: \$344m; 2H17: \$288m) was in respect of HSBC manufactured products and a corresponding fee expense is therefore recognised within insurance manufacturing.

GPB – reported client assets³⁸

	Footnote	Half-year to		
		30 Jun 2018	30 Jun 2017	31 Dec 2017
		\$bn	\$bn	\$bn
Opening balance		330	298	316
Net new money		6	1	(1)
– of which: areas targeted for growth		9	8	7
Value change		(3)	12	9
Disposals		—	(9)	(1)
Exchange and other		(3)	14	7
Closing balance	39	330	316	330

For footnote, see page 47.

GPB – reported client assets by geography

	At		
	30 Jun 2018	30 Jun 2017	31 Dec 2017
	\$bn	\$bn	\$bn
Europe	161	155	161
Asia	131	119	130
North America	38	42	39
Closing balance	330	316	330

Funds under management

	At		
	30 Jun	30 Jun	31 Dec
	2018	2017	2017
	\$bn	\$bn	\$bn
Global Asset Management	456	440	462
Global Private Banking	262	243	258
Affiliates	4	4	4
Other	224	202	219
Funds under management	946	889	943

	Half-year to		
	30 Jun	30 Jun	31 Dec
	2018	2017	2017
	\$bn	\$bn	\$bn
At beginning of period	943	831	889
Net new money	11	(6)8
Value change	6	39	38
Exchange and other	(14)25	8
At end of period	946	889	943

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Geographical regions

		Half-year to 30 Jun 2018						
	Footnotes	Europe \$m	Asia \$m	MENA \$m	North America \$m	Latin America \$m	Intra-HSBC items \$m	Total \$m
Analysis of reported results by geographical regions								Page 39
Reconciliation of reported and adjusted items – geographical regions								41
Analysis by country								44
Analysis of reported results by geographical regions								
HSBC reported profit/(loss) before tax and balance sheet data								
Net interest income		3,527	7,821	864	1,747	1,039	102	15,100
Net fee income		2,110	3,139	320	930	268	—	6,767
Net income from financial instruments held for trading or managed on a fair value basis		1,926	1,981	147	456	384	(11))4,883
Net income/(expense) from assets and liabilities of insurance businesses, including related derivatives, measured at fair value through profit or loss		(141))(79))—	—	(2))—	(222)
Changes in fair value of other financial instruments mandatorily measured at fair value through profit or loss		424	(16))(1))19	10	(91))345
Other income/(expense)	40	1,025	1,666	26	260	(103))(2,460))414
Net operating income before change in expected credit losses and other credit impairment charges	15	8,871	14,512	1,356	3,412	1,596	(2,460))27,287
Change in expected credit losses and other credit impairment charges/(recoveries)		(187))(116))(103))234	(235))—	(407)
Net operating income		8,684	14,396	1,253	3,646	1,361	(2,460))26,880
Total operating expenses		(8,592))(6,110))(686))(3,604))(1,017))2,460	(17,549)
Operating profit		92	8,286	567	42	344	—	9,331
Share of profit in associates and joint ventures		18	1,094	269	—	—	—	1,381
Profit before tax		110	9,380	836	42	344	—	10,712
		%	%	%	%	%		%
Share of HSBC's profit before tax		1.0	87.6	7.8	0.4	3.2		100.0
Cost efficiency ratio		96.9	42.1	50.6	105.6	63.7		64.3
Balance sheet data		\$m	\$m	\$m	\$m	\$m	\$m	\$m

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Loans and advances to customers (net)		374,264	445,692	29,106	104,361	20,020	—	973,443
Total assets		1,198,988	1,042,326	57,336	417,317	48,201	(156,854)	2,607,314
Customer accounts		507,066	656,620	34,207	135,736	22,678	—	1,356,307
Risk-weighted assets	41	301,253	363,977	58,043	132,970	36,991	—	865,467
Half-year to 30 Jun 2017								
Net interest income		3,470	6,765	858	1,770	1,010	(96))13,777
Net fee income		2,175	2,819	316	929	252	—	6,491
Net income from financial instruments held for trading or managed on a fair value basis		2,010	1,517	118	274	217	96	4,232
Net income from assets and liabilities of insurance businesses, including related derivatives, measured at fair value through profit or loss		401	1,070	—	—	28	—	1,499
Changes in fair value of other financial instruments mandatorily measured at fair value through profit or loss		N/A	N/A	N/A	N/A	N/A	N/A	N/A
Other income	40	847	615	70	523	42	(1,930))167
Net operating income before loan impairment charges and other credit risk provisions	15	8,903	12,786	1,362	3,496	1,549	(1,930))26,166
Loan impairment charges and other credit risk provisions		19	(448))(122))137	(249))—	(663)
Net operating income		8,922	12,338	1,240	3,633	1,300	(1,930))25,503
Total operating expenses		(8,361))(5,640))(673))(2,683))(1,016))1,930	(16,443)
Operating profit		561	6,698	567	950	284	—	9,060
Share of profit in associates and joint ventures		11	932	237	3	—	—	1,183
Profit before tax		572	7,630	804	953	284	—	10,243
		%	%	%	%	%		%
Share of HSBC's profit before tax		5.6	74.5	7.8	9.3	2.8		100.0
Cost efficiency ratio		93.9	44.1	49.4	76.7	65.6		62.8
Balance sheet data		\$m	\$m	\$m	\$m	\$m	\$m	\$m
Loans and advances to customers (net)		364,943	400,505	28,489	105,996	19,905	—	919,838
Total assets		1,148,654	975,165	57,781	436,175	46,834	(172,166)	2,492,443
Customer accounts		479,079	635,809	34,794	139,770	22,506	—	1,311,958
Risk-weighted assets	41	311,690	347,019	59,329	137,274	38,641	—	876,118

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Geographical regions

HSBC reported profit/(loss) before tax and balance sheet data (continued)

Half-year to 31 Dec 2017

		Europe	Asia	MENA	North America	Latin America	Intra-HSBC items	Total
	Footnotes	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Net interest income		3,500	7,388	894	1,671	1,088	(142)	14,399
Net fee income/(expense)		1,986	2,812	303	951	268	—	6,320
Net income from financial instruments held for trading or managed on a fair value basis		2,056	1,412	62	253	269	142	4,194
Net income from assets and liabilities of insurance businesses, including related derivatives, measured at fair value through profit or loss		368	933	—	—	36	—	1,337
Changes in fair value of other financial instruments mandatorily measured at fair value through profit or loss		N/A	N/A	N/A	N/A	N/A	N/A	N/A
Other income/(expense)	40	607	475	39	342	15	(2,449)	(971)
Net operating income before loan impairment charges and other credit risk provisions	15	8,517	13,020	1,298	3,217	1,676	(2,449)	25,279
Loan impairment charges and other credit risk provisions		(677)	(122)	(85)	52	(274)	—	(1,106)
Net operating income		7,840	12,898	1,213	3,269	1,402	(2,449)	24,173
Total operating expenses		(10,304)	(6,150)	(721)	(2,622)	(1,093)	2,449	(18,441)
Operating profit/(loss)		(2,464)	6,748	492	647	309	—	5,732
Share of profit/(loss) in associates and joint ventures		28	951	205	1	7	—	1,192
Profit/(loss) before tax		(2,436)	7,699	697	648	316	—	6,924
		%	%	%	%	%		%
Share of HSBC's profit before tax		(35.3)	111.2	10.1	9.4	4.6		100.0
Cost efficiency ratio		121.0	47.2	55.5	81.5	65.2		72.9
Balance sheet data		\$m	\$m	\$m	\$m	\$m	\$m	\$m
Loans and advances to customers (net)		381,547	425,971	28,050	107,607	19,789	—	962,964
Total assets		1,169,515	1,008,498	57,469	391,292	48,413	(153,416)	2,521,771
Customer accounts		505,182	657,395	34,658	143,432	23,795	—	1,364,462
Risk-weighted assets	41	311,612	357,808	59,196	131,276	36,372	—	871,337
For footnotes, see page 47.								

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Reconciliation of reported and adjusted items – geographical regions

Reconciliation of reported results to adjusted performance – geographical regions

Half-year to 30 Jun 2018

	Footnotes	Europe	Asia	MENA	North America	Latin America	Total	UK	Hong Kong
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Revenue	15								
Reported	42	8,871	14,512	1,356	3,412	1,596	27,287	6,813	9,155
Significant items		141	(20)	(2)	96	33	248	143	7
– customer redress programmes		(46)	—	—	—	—	(46)	(46)	—
– disposals, acquisitions and investment in new businesses		—	—	—	103	39	142	—	—
– fair value movements on financial instruments	37	187	(20)	(2)	(7)	(6)	152	189	7
Adjusted	42	9,012	14,492	1,354	3,508	1,629	27,535	6,956	9,162
ECL									
Reported		(187)	(116)	(103)	234	(235)	(407)	(156)	(20)
Adjusted		(187)	(116)	(103)	234	(235)	(407)	(156)	(20)
Operating expenses									
Reported	42	(8,592)	(6,110)	(686)	(3,604)	(1,017)	(17,549)	(6,768)	(3,179)
Significant items		213	—	—	966	—	1,179	135	1
– costs of structural reform		209	2	—	—	—	211	178	2
– customer redress programmes		100	—	—	—	—	100	100	—
– disposals, acquisitions and investment in new businesses		3	—	—	—	—	3	—	—
– restructuring and other related costs		21	—	—	3	—	24	21	—
– settlements and provisions in connection with legal and regulatory matters		(120)	(2)	—	963	—	841	(164)	(1)
Adjusted	42	(8,379)	(6,110)	(686)	(2,638)	(1,017)	(16,370)	(6,633)	(3,178)
Share of profit in associates and joint ventures									
Reported		18	1,094	269	—	—	1,381	18	20
Adjusted		18	1,094	269	—	—	1,381	18	20
Profit before tax									
Reported		110	9,380	836	42	344	10,712	(93)	(5,976)
Significant items		354	(20)	(2)	(1,062)	33	1,427	278	8
– revenue		141	(20)	(2)	96	33	248	143	7
– operating expenses		213	—	—	966	—	1,179	135	1
Adjusted		464	9,360	834	1,104	377	12,139	185	5,984
Loans and advances to customers (net)									
Reported		374,264	445,692	29,106	104,361	20,020	973,443	290,469	283,265
Adjusted		374,264	445,692	29,106	104,361	20,020	973,443	290,469	283,265
Customer accounts									
Reported		507,066	656,620	34,207	135,736	22,678	1,356,307	404,129	477,728
Adjusted		507,066	656,620	34,207	135,736	22,678	1,356,307	404,129	477,728
					Mainland China	US	Mexico		
					\$m	\$m	\$m		

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Revenue			
Reported	1,458	2,422	1,109
Significant items	—	97	(4)
– disposals, acquisitions and investment in new businesses	—	103	—
– fair value movements on financial instruments	37—	(6)	(4)
Adjusted	1,458	2,519	1,105

For footnotes, see page 47.

HSBC Holdings plc 41

Geographical regions

Reconciliation of reported results to adjusted performance – geographical regions (continued)
Half-year to 30 Jun 2017

	Footnotes	Europe \$m	Asia \$m	MENA \$m	North America \$m	Latin America \$m	Total \$m	UK \$m	Hong Kong \$m
Revenue	15								
Reported	42	8,903	12,786	1,362	3,496	1,549	26,166	6,559	7,959
Currency translation	42	910	119	(16))32	(113))897	660	(64)
Significant items		3	123	1	(238))5	(106))2)56
– disposals, acquisitions and investment in new businesses		(90))—	—	(268))—	(358))78)—
– fair value movements on financial instruments	37	88	121	1	30	5	245	71	56
– currency translation on significant items		5	2	—	—	—	7	5	—
Adjusted	42	9,816	13,028	1,347	3,290	1,441	26,957	7,217	7,951
LICs									
Reported		19	(448))122)137	(249))663)32	(388)
Currency translation		1	(1))—	3	3	6	2	3
Adjusted		20	(449))122)140	(246))657)34	(385)
Operating expenses									
Reported	42	(8,361))5,640)673)2,683)1,016)16,443)6,659)2,950
Currency translation	42	(715))81)13	(19))77	(690))535)24
Significant items		1,327	359	14	213	25	1,938	1,232	167
– costs of structural reform		180	—	—	—	—	180	180	—
– costs to achieve		1,072	355	15	203	25	1,670	986	168
– customer redress programmes		299	—	—	—	—	299	299	—
– disposals, acquisitions and investment in new businesses		2	—	—	8	—	10	—	—
– settlement and provisions in connection with legal and regulatory matters		(322))—	—	—	—	(322))322)—
– currency translation on significant items		96	4	(1))2	—	101	89	(1)
Adjusted	42	(7,749))5,362)646)2,489)914)15,195)5,962)2,759
Share of profit in associates and joint ventures									
Reported		11	932	237	3	—	1,183	11	(12)
Currency translation		2	74	—	—	—	76	2	—
Adjusted		13	1,006	237	3	—	1,259	13	(12)
Profit before tax									
Reported		572	7,630	804	953	284	10,243	(57))4,609
Currency translation		198	111	(3))16	(33))289	129	(37)
Significant items		1,330	482	15	(25))30	1,832	1,230	223
– revenue		3	123	1	(238))5	(106))2)56
– operating expenses		1,327	359	14	213	25	1,938	1,232	167
Adjusted		2,100	8,223	816	944	281	12,364	1,302	4,795

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Loans and advances to customers (net)								
Reported	364,943	400,505	28,489	105,996	19,905	919,838	284,701	252,994
Currency translation	4,981	(1,408)	(900)	(633)	(2,737)	(697)	3,998	(1,276)
Adjusted	369,924	399,097	27,589	105,363	17,168	919,141	288,699	251,718
Customer accounts								
Reported	479,079	635,809	34,794	139,770	22,506	1,311,958	378,800	467,278
Currency translation	6,283	(2,048)	(813)	(727)	(3,270)	(575)	5,237	(2,358)
Adjusted	485,362	633,761	33,981	139,043	19,236	1,311,383	384,037	464,920
				Mainland China	US	Mexico		
				\$m	\$m	\$m		
Revenue								
Reported				1,224	2,626	1,012		
Currency translation				97	—	15		
Significant items				2	(244)	5		
– disposals, acquisitions and investment in new businesses				—	(269)	—		
– fair value movements on financial instruments				372	25	5		
– currency translation on significant items				—	—	—		
Adjusted				1,323	2,382	1,032		
For footnotes, see page 47.								

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Reconciliation of reported results to adjusted performance – geographical regions (continued)

Half-year to 31 Dec 2017

	Footnotes	Europe	Asia	MENA	North America	Latin America	Total	UK	Hong Kong
		\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Revenue	15								
Reported	42	8,517	13,020	1,298	3,217	1,676	25,279	6,363	8,158
Currency translation	42	381	41	(16)	(10)	(131)	261	320	(27)
Significant items		73	(1)	—	145	(19)	198	67	(107)
– customer redress programmes		108	—	—	—	—	108	108	—
– disposals, acquisitions and investment in new businesses		(8)	(27)	—	138	(19)	84	—	(126)
– fair value movements on financial instruments	37	(34)	27	—	7	—	—	(47)	19
– currency translation on significant items		7	(1)	—	—	—	6	6	—
Adjusted	42	8,971	13,060	1,282	3,352	1,526	25,738	6,750	8,024
LICs									
Reported		(677)	(122)	(85)	52	(274)	(1,106)	(524)	(8)
Currency translation		(22)	(1)	1	—	15	(7)	(19)	—
Adjusted		(699)	(123)	(84)	52	(259)	(1,113)	(543)	(8)
Operating expenses									
Reported	42	(10,304)	(6,150)	(721)	(2,622)	(1,093)	(18,441)	(8,427)	(3,181)
Currency translation	42	(302)	(32)	15	5	93	(217)	(255)	10
Significant items		1,601	284	17	(11)	37	1,928	1,350	139
– costs of structural reform		240	—	—	—	—	240	230	—
– costs to achieve		836	268	19	168	41	1,332	780	123
– customer redress programmes		356	—	—	—	—	356	356	—
– disposals, acquisitions and investment in new businesses		34	—	—	9	—	43	—	—
– gain on partial settlement of pension obligation		—	—	—	(188)	—	(188)	—	—
– settlements and provisions in connection with legal and regulatory matters		107	17	—	—	—	124	(40)	17
– currency translation on significant items		28	(1)	(2)	—	(4)	21	24	(1)
Adjusted	42	(9,005)	(5,898)	(689)	(2,628)	(963)	(16,730)	(7,332)	(3,032)
Share of profit in associates and joint ventures									
Reported		28	951	205	1	7	1,192	27	20
Currency translation		—	40	—	—	(2)	38	—	—
Adjusted		28	991	205	1	5	1,230	27	20
Profit before tax									
Reported		(2,436)	7,699	697	648	316	6,924	(2,561)	4,989
Currency translation		57	48	—	(5)	(25)	75	46	(17)
Significant items		1,674	283	17	134	18	2,126	1,417	32
– revenue		73	(1)	—	145	(19)	198	67	(107)
– operating expenses		1,601	284	17	(11)	37	1,928	1,350	139
Adjusted		(705)	8,030	714	777	309	9,125	(1,098)	5,004

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Loans and advances to customers (net)									
Reported	381,547	425,971	28,050	107,607	19,789	962,964	295,518	268,965	
Currency translation	(10,183)	(5,349)	(726)	(1,971)	(1,190)	(19,419)	(7,671)	(1,056))
Adjusted	371,364	420,622	27,324	105,636	18,599	943,545	287,847	267,909	
Customer accounts									
Reported	505,182	657,395	34,658	143,432	23,795	1,364,462	401,733	477,104	
Currency translation	(13,689)	(6,631)	(692)	(2,234)	(1,553)	(24,799)	(10,436)	(1,873))
Adjusted	491,493	650,764	33,966	141,198	22,242	1,339,663	391,297	475,231	
				Mainland China	US	Mexico			
				\$m	\$m	\$m			
Revenue									
Reported				1,156		2,250	1,147		
Currency translation				54		—	(42))
Significant items				98		145	—		
– disposals, acquisitions and investment in new businesses				99		139	—		
– fair value movements on financial instruments				37	—	6	—		
– currency translation on significant items				(1))	—		—
Adjusted				1,308		2,395	1,105		

For footnotes, see page 47.

HSBC Holdings plc 43

Geographical regions

Analysis by country

Profit/(loss) before tax by priority growth market within global businesses

		Retail Banking and Wealth Management	Commercial Banking	Global Banking and Markets	Global Private Banking	Corporate Centre	Total
	Footnotes	\$m	\$m	\$m	\$m	\$m	\$m
Europe		186	1,261	641	(61)	(1,917))110
– UK	43	185	1,082	473	3	(1,836))(93)
of which: HSBC Holdings	44	(314))(193)(154)(44)(1,168)(1,873)
– France		(5)77	(15)6	(64)(1)
– Germany		8	39	54	5	(5)101
– Switzerland		(1)2	—	(65)18	(46)
– other		(1)61	129	(10)(30)149
Asia		3,218	2,216	2,018	198	1,730	9,380
– Hong Kong		3,067	1,621	915	177	196	5,976
– Australia		48	56	83	—	31	218
– India		2	77	187	—	169	435
– Indonesia		(1)36	43	—	19	97
– mainland China		(68)145	299	(2)1,175	1,549
– Malaysia		61	39	93	—	20	213
– Singapore		40	47	116	22	52	277
– Taiwan		43	12	71	—	19	145
– other		26	183	211	1	49	470
Middle East and North Africa		71	70	377	4	314	836
– Egypt		11	38	99	—	20	168
– UAE		60	33	159	4	(2)254
– Saudi Arabia		—	—	—	—	269	269
– other		—	(1)119	—	27	145
North America		(54)503	490	5	(902)42
– US		(103)241	461	6	(975)(370)
– Canada		17	240	67	—	65	389
– other		32	22	(38)(1)8	23
Latin America		91	99	199	—	(45)344
– Mexico		103	56	103	—	6	268
– other		(12)43	96	—	(51)76
Half-year to 30 Jun 2018		3,512	4,149	3,725	146	(820)10,712
Europe		(68)1,136	1,042	(22)(1,516)572
– UK	43	(110)943	613	8	(1,511)(57)
of which: HSBC Holdings	44	(326)(151)(256)(36)(1,063)(1,832)
– France		27	96	201	4	(84)244
– Germany		11	36	95	4	19	165
– Switzerland		—	—	—	(39)1	(38)
– other		4	61	133	1	59	258
Asia		2,736	1,585	1,625	148	1,536	7,630
– Hong Kong		2,539	1,092	648	129	201	4,609

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– Australia	58	51	34	—	17	160
– India	10	96	187	—	167	460
– Indonesia	(20)49	53	—	10	92
– mainland China	—	74	253	(2)996	1,321
– Malaysia	32	21	82	—	15	150
– Singapore	61	64	107	21	38	291
– Taiwan	25	6	66	—	21	118
– other	31	132	195	—	71	429
Middle East and North Africa	87	114	291	—	312	804
– Egypt	14	27	78	—	24	143
– UAE	71	38	144	—	38	291
– Saudi Arabia	—	—	—	—	237	237
– other	2	49	69	—	13	133
North America	274	481	270	27	(99)953
– US	224	221	200	27	(135)537
– Canada	27	247	57	—	24	355
– other	23	13	13	—	12	61
Latin America	69	115	124	—	(24)284
– Mexico	57	61	69	—	(13)174
– other	12	54	55	—	(11)110
Half-year to 30 Jun 2017	3,098	3,431	3,352	153	209	10,243

For footnotes, see page 47.

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Profit/(loss) before tax by priority growth market within global businesses (continued)

		Retail	Banking and	Commercial	Global Banking	Global Private	Corporate	
		Banking and	Wealth	Banking	and Markets	Banking	Centre	Total
		Management						
	Footnote	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Europe		(91))763	(265))209	(2,634))2,436)	
– UK		(67))596	(421))31	(2,638))2,561)	
of which: HSBC Holdings	44	(332))221	(483))53	(1,643))2,732)	
– France		(39))108	27	1	(72))25	
– Germany		10	25	46	5	20	106	
– Switzerland		(2))7	1	(153))1	(146)	
– other		7	27	82	(31))55	140	
Asia		2,636	1,809	1,510	137	1,607	7,699	
– Hong Kong		2,500	1,368	709	128	284	4,989	
– Australia		64	50	74	(1))18	205	
– India		11	63	175	—	207	456	
– Indonesia		(4))27	45	—	20	88	
– mainland China		(44))87	134	(2))992	1,167	
– Malaysia		53	29	80	—	13	175	
– Singapore		8	30	95	13	26	172	
– Taiwan		18	4	41	(1))19	81	
– other		30	151	157	—	28	366	
Middle East and North Africa		57	85	302	—	253	697	
– Egypt		12	42	86	—	22	162	
– UAE		39	15	124	—	10	188	
– Saudi Arabia		—	—	—	—	204	204	
– other		6	28	92	—	17	143	
North America		31	451	401	40	(275))648	
– US		(58))214	294	39	(309))180	
– Canada		34	206	75	—	19	334	
– other		55	31	32	1	15	134	
Latin America		92	84	135	—	5	316	
– Mexico		82	44	89	—	1	216	
– other		10	40	46	—	4	100	
Half-year to 31 Dec 2017		2,725	3,192	2,083	(32)	(1,044))6,924	

For footnote, see page 47.

HSBC Holdings plc 45

Geographical regions

Reconciliations of return on equity and return on tangible equity

Return on equity and return on tangible equity

	Half-year ended 30 Jun		Year ended 31			
	2018	2017	Dec			
	\$m	\$m	\$m			
Profit						
Profit attributable to the ordinary shareholders of the parent company	7,173	6,999	9,683			
Increase in PVIF (net of tax)	(243)	(89)	16			
Profit attributable to the ordinary shareholders, excluding PVIF	6,930	6,910	9,699			
Significant items (net of tax) and bank levy	1,362	1,298	3,827			
Profit attributable to the ordinary shareholders, excluding PVIF, significant items and UK bank levy	8,292	8,208	13,526			
Equity						
Average ordinary shareholders' equity	165,733	160,725	163,419			
Effect of goodwill, PVIF and other intangibles (net of deferred tax)	(22,038)	(20,154)	(20,721)			
Average tangible equity	143,695	140,571	142,698			
Fair value of own debt, DVA and other adjustments	2,130	2,726	2,788			
Average tangible equity excluding fair value of own debt, DVA and other adjustments	145,825	143,297	145,486			
	%	%	%)			
Ratio						
Return on equity	8.7	8.8	5.9			
Return on tangible equity	9.7	9.9	6.8			
Return on tangible equity excluding significant items and UK bank levy	11.5	11.6	9.3			
Return on tangible equity by global business						
	Half-year ended 30 Jun 2018					
	Total	Retail Banking and Wealth Management	Commercial Banking	Global Banking and Markets	Global Private Banking	Corporate Centre
	\$m	\$m	\$m	\$m	\$m	\$m
Profit attributable to ordinary shareholders, excluding PVIF, significant items and bank levy	8,292	2,623	3,090	2,931	190	(542)
Average tangible shareholders' equity excluding fair value of own debt, DVA and other adjustments	145,825	24,809	41,377	47,866	3,436	28,337
Return on tangible equity excluding significant items and UK bank levy (%)	11.5	21.3	15.1	12.3	11.2	(3.9)
	Half-year ended 30 Jun 2017					
Profit attributable to ordinary shareholders, excluding PVIF, significant items and bank levy	8,208	2,615	2,634	2,742	157	60
	143,297	23,312	36,001	44,102	4,906	34,976

Average tangible shareholders' equity excluding fair value of own debt, DVA and other adjustments

Return on tangible equity

excluding significant items and UK bank levy (%)	11.6	22.6	14.8	12.5	6.5	0.3
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Year ended 31 Dec 2017

Profit attributable to ordinary shareholders, excluding PVIF, significant items and bank levy

	13,526	5,159	5,161	4,744	314	(1,852)
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Average tangible shareholders' equity excluding fair value of own

debt, DVA and other adjustments	145,486	23,838	36,935	44,664	4,400	35,649
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Return on tangible equity

excluding significant items and UK bank levy (%)	9.3	21.6	14.0	10.6	7.1	(5.2)
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Footnotes to pages 2 to 45

1 Full-time equivalent staff.

2 Based on 2017 Transaction Banking product total revenue (including Payments, Cash Management, Trade Finance, FX and Securities Services) compared with US and European peers. Source: HSBC Research.

3 Based on 2017 total revenue in Asia among major international and regional banks in Asia. Peers include Standard Chartered, DBS, Citi, UOB, OCBC, Maybank and CIMB. Source: Company accounts.

4 Revenue from international clients is derived from an allocation of adjusted revenue based on internal management information. International clients are businesses and individuals with an international presence.

5 Adjusted basis, geographical view; Group total and regional % composition excludes Holdings; regional % composition calculated with regional figures that include intra-Group revenues.

6 Eight scale markets are Hong Kong, UK, Mexico, Pearl River Delta, Singapore, Malaysia, UAE and Saudi Arabia.

7 Commitment by 2025; on track to deliver 2025 target (see HSBC ESG Update November 2017).

8 Top 3 or improvement by 2 ranks; measured by customer recommendation for RBWM and customer satisfaction for CMB among relevant competitors.

9 Based on Sustainalytics.

10 'Costs to achieve' comprise those specific costs relating to the achievement of the strategic actions set out in the Investor Update in June 2015. They comprise costs incurred between 1 July 2015 and 31 December 2017.

11 Costs relating to 'Settlements and provisions in connection with legal and regulatory matters', a significant item in 1H18 includes a 1Q18 provision in relation to the DoJ's civil claims relating to its investigation of HSBC's legacy RMBS origination and securitisation activities from 2005 to 2007. Refer to Note 12 'Legal proceedings and regulatory matters' for further details.

12 'Other personal lending' includes personal non-residential closed-end loans and personal overdrafts.

13 'Investment distribution' includes Investments, which comprises mutual funds (HSBC manufactured and third party), structured products and securities trading, and wealth insurance distribution, consisting of HSBC manufactured and third-party life, pension and investment insurance products.

14 'Other' mainly includes the distribution and manufacturing (where applicable) of retail and credit protection insurance.

15 Net operating income before change in expected credit losses and other credit impairment charges/Net operating income before loan impairment charges and other credit risk provisions, also referred to as revenue.

16 Adjusted return on average risk-weighted assets ('Adjusted RoRWA') is used to measure the performance of RBWM, CMB, GB&M and GPB. Adjusted RoRWA is calculated using annualised profit before tax and reported average risk-weighted assets at constant currency adjusted for the effects of significant items.

17 Return on average tangible equity ('RoTE') is calculated as Profit Attributable to Ordinary Shareholders (based on annualised Reported PBT, as adjusted for tax, insurance balances, certain capital securities and associates) divided by allocated Average Tangible Shareholders' Equity. In 1H18, Group RoTE on this basis was 9.7%. RoTE excluding significant items and the UK bank levy adjusts RoTE for the effects of significant items after tax, the UK bank levy and other items. This is the RoTE measure used at the global business level. In 1H18, Group RoTE excluding significant items and the UK bank levy was 11.5%. The reconciling items between Group RoTE and Group RoTE excluding significant items and the UK bank levy in 1H18 were significant items (1.83% points), the UK bank levy (0.06% points) and other items (-0.12% points). The RoTE presented for the half-year to 31 December 2017 relates to full-year 2017 performance.

18 'Markets products, Insurance and Investments and Other' includes revenue from Foreign Exchange, insurance manufacturing and distribution, interest rate management and global banking products.

19 In 1H18, GB&M included an adverse fair value movement of \$331m on the widening of credit spreads on structured liabilities (1H17: favourable fair value movement of \$197m; 2H16: adverse fair value movement of \$317m).

20

‘Other’ in GB&M includes net interest earned on free capital held in this global business not assigned to products, allocated funding costs and gains resulting from business disposals. Within the management view of total operating income, notional tax credits are allocated to the businesses to reflect the economic benefit generated by certain activities which is not reflected within operating income; for example, notional credits on income earned from tax-exempt investments where the economic benefit of the activity is reflected in tax expense. In order to reflect the total operating income on an IFRS basis, the offset to these tax credits is included within ‘Other’.

Central Treasury includes revenue relating to BSM of \$1.3bn (1H17: \$1.5bn; 2H17:\$1.2bn), interest expense of \$758m (1H17: \$644m; 2H17: \$617m) and adverse valuation differences on issued long-term debt and associated swaps of \$365m (1H17: gains of \$53m; 2H17: gains of \$25m). Revenue relating to BSM includes other internal allocations, including notional tax credits to reflect the economic benefit generated by certain activities which are not reflected within operating income, such as notional credits on income earned from tax-exempt investments where the economic benefit of the activity is reflected in tax expense. In order to reflect the total operating income on an IFRS basis, the offset to these tax credits is included in other Central Treasury.

22 Other miscellaneous items in Corporate Centre includes internal allocations relating to legacy credit.

23 Return on average risk-weighted assets is calculated using annualised profit before tax and reported average risk-weighted assets.

Net trading income includes the revenues of internally funded trading assets, while the related costs are reported in net interest income. In our global business results, the total cost of funding trading assets is included within Corporate Centre net trading income as an interest expense. In the statutory presentation, internal interest income and expenses are eliminated.

25 Gross interest yield is the average annualised interest rate earned on average interest-earning assets (‘AIEA’).

26 Net interest spread is the difference between the average annualised interest rate earned on AIEA, net of amortised premiums and loan fees, and the average annualised interest rate payable on average interest-bearing funds.

27 Net interest margin is net interest income expressed as an annualised percentage of AIEA.

Interest income on trading assets is reported as ‘Net income/(expense) from financial instruments held for trading or managed on a fair value basis’ in the consolidated income statement.

Interest income on financial assets designated and otherwise mandatorily measured at fair value is reported as ‘Net income/(expense) from financial instruments held for trading or managed on a fair value basis’ in the consolidated income statement.

30 Including interest-bearing bank deposits only.

Interest expense on financial liabilities designated at fair value is reported as ‘Net income/(expense) from financial instruments held for trading or managed on a fair value basis’ in the consolidated income statement, other than interest on own debt, which is reported in ‘Interest expense’.

32 Including interest-bearing customer accounts only.

Interest expense on trading liabilities is reported as ‘Net income/(expense) from financial instruments held for trading or managed on a fair value basis’ in the consolidated income statement.

Prior to 2018, foreign exchange exposure on some financial instruments designated at fair value was presented in the same line in the income statement as the underlying fair value movement on these instruments. In 2018, we have grouped the presentation of the entire effect of foreign exchange exposure in profit or loss and presented it within ‘net income from financial instruments held for trading or managed on a fair value basis’. Comparative data have been re-presented. There is no net impact on total operating income and the impact on ‘changes in fair value of long-term debt and related derivatives’ is \$(241)m in 2H17 and \$(276)m in 1H17.

35 1H18 ECL are prepared on an IFRS 9 basis and 1H17/2H17 LICs are prepared on an IAS 39 basis and are not comparable.

36 Balances at 1 January 2018 have been prepared in accordance with accounting policies referred to on page 84; 31 December 2017 balances have not been re-presented.

37 Excludes items where there are substantial offsets in the income statement for the same period.

38 'Client assets' are translated at the rates of exchange applicable for their respective period-ends, with the effects of currency translation reported separately. The main components of client assets are funds under management, which are not reported on the Group's balance sheet, and customer deposits, which are reported on the Group's balance sheet.

39 'Client assets' includes \$295bn of client assets in areas targeted for growth (1H16: \$266bn; 2H16: \$262bn).

40 Other income in this context comprises where applicable net income/expense from other financial instruments designated at fair value, gains less losses from financial investments, dividend income, net insurance premium income and other operating income less net insurance claims and benefits paid and movement in liabilities to policyholders.

41 RWAs are non-additive across geographical regions due to market risk diversification effects within the Group.

42 Amounts are non-additive across geographical regions and global businesses due to inter-company transactions within the Group.

43 UK includes results from the ultimate holding company, HSBC Holdings plc, and the separately incorporated group of service companies ('ServCo Group').

44 Excludes intra-Group dividend income.

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Risk

Risk

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A summary of our current policies and practices regarding the management of risk is set out in the ‘Risk management’ section on pages 66 to 81 of the Annual Report and Accounts 2017.

Areas of special interest

During 1H18, we considered a number of areas because of the effect they may have on the Group. While these areas have been considered as part of our top and emerging risks, we have placed particular focus in this section on the UK’s withdrawal from the European Union, and on HSBC’s foreign exchange deferred prosecution agreement.

Process of UK withdrawal from the EU

The UK is due to formally leave the EU in March 2019. Before then, the UK and the EU have to finalise the Article 50 Withdrawal Agreement, which will need to be approved by their respective Parliaments. A comprehensive trade deal will not be concluded within this time frame. A period of transition until 31 December 2020 has therefore been agreed between the UK and the EU. However, there will be no legal certainty until this is enshrined in the Withdrawal Agreement, in autumn 2018 at the earliest.

Our objective in all scenarios is to continue to meet customers’ needs and minimise disruption. This will require adjustments to our cross-border banking model, with affected business transferring from the UK to our existing subsidiary in France or other European subsidiaries, as appropriate.

Given the complexity of negotiations, we have put in place a robust contingency plan. It is based on a scenario whereby the UK exits the EU, without the existing passporting or regulatory equivalence framework that supports cross-border business. When negotiation positions become clearer, we will update our contingency plan.

Foreign exchange deferred prosecution agreement

In January 2018, HSBC Holdings entered into a three-year deferred prosecution agreement with the US Department of Justice (‘DoJ’) (the ‘FX DPA’), regarding fraudulent conduct in connection with two particular transactions in 2010 and 2011. This concluded the DoJ’s investigation into HSBC’s historical foreign exchange activities. Under the terms of the FX DPA, HSBC has a number of ongoing obligations, including continuing to cooperate with authorities and implementing enhancements to its internal controls and procedures in its Global Markets business, which will be the subject of annual reports to the DoJ. In addition, HSBC agreed to pay a financial penalty and restitution.

HSBC is committed to ensuring fair outcomes for customers and to protecting the orderly and transparent operation of the markets. We have already invested significant resources and taken a number of steps to improve our policies, procedures and controls designed to promote and ensure high standards of conduct.

Key developments in the first half of 2018

There were no material changes to the policies and practices for the management of risk, as described in the Annual Report and Accounts 2017, in 1H18 except for the following:

• We continued to strengthen the controls that manage our operational risks, as described on page 72 under ‘Operational risk profile’.

The Board oversight of conduct matters and whistleblowing arrangements have been transitioned to the Group Risk Committee and Group Audit Committee, respectively, following the demise of the Conduct & Values Committee during 1H18. For information on initiatives implemented in 1H18 to raise our standards in relation to the conduct of our business, see page 72 under ‘Conduct of business’. For further details on whistleblowing, see page 23 of our Environmental, Social and Governance (ESG) Update – April 2018.

We are on track to integrate the majority of the Global Standards programme financial crime risk core capabilities into our day-to-day operations by the end of 2018, and expect to complete the closure of the programme infrastructure in early 2019. We will continue to take steps to further refine and strengthen our defences against financial crime by applying advanced analytics and artificial intelligence. For further details on the Global Standards programme, see page 13 of the Annual Report and Accounts 2017.

Credit risk profile

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Credit risk is the risk of financial loss if a customer or counterparty fails to meet an obligation under a contract. Credit risk arises principally from direct lending, trade finance and leasing business, but also from certain other products, such as guarantees and derivatives.

Comparative credit tables at 1 January 2018 reflecting the adoption of IFRS 9 as published in our Report on transition to IFRS 9 'Financial Instruments' 1 January 2018 have been included where available. Comparative credit tables at 31 December 2017 from our Interim Report 2017 which do not reflect the adoption of IFRS 9 have been disclosed separately on pages 62 to 67 as they are not directly comparable.

Refer to 'Standards applied during the half-year to 30 June 2018' on page 84 and Note 14 Effect of reclassification upon adoption of IFRS 9 for further detail.

There were no material changes to the policies and practices for the management of credit risk in 1H18.

A summary of our current policies and practices for the management of credit risk is set out in 'Credit risk management' on page 72 of the Annual Report and Accounts 2017.

Risk elements in the loan portfolio

Unless otherwise stated, the disclosure of credit risk elements in this section reflects US accounting practice and classifications. The purpose of the disclosure is to present within the US disclosure framework those elements of the loan portfolios with a greater risk of loss. The three main classifications of credit risk elements presented are:

- impaired loans;
- unimpaired loans contractually more than 90 days past due as to interest or principal; and
- troubled debt restructurings not included in the above.

Impaired loans

In the following tables, we present information on our impaired loans and advances in accordance with the classification approach described in the Annual Report and Accounts 2017 for balances at 31 December 2017. Balances at 30 June 2018 are presented in accordance with the information about the application of IFRS 9 'Financial Instruments' set out in the Interim Report 2018.

A loan is impaired, and an impairment allowance is recognised, when there is objective evidence of a loss event that has an effect on the cash flows of the loan which can be reliably estimated. In accordance with IFRSs, we recognise interest income on assets after they have been written down as a result of an impairment loss.

Unimpaired loans more than 90 days past due

Under IFRS 9 the Group determines that a financial instrument is credit-impaired and in stage 3 by considering relevant objective evidence, primarily whether:

- contractual payments of either principal or interest are past due for more than 90 days;
- there are other indications that the borrower is unlikely to pay such as that a concession has been granted to the borrower for economic or legal reasons relating to the borrower's financial condition; and
- the loan is otherwise considered to be in default.

If such unlikeliness to pay is not identified at an earlier stage, it is deemed to occur when an exposure is 90 days past due, even where regulatory rules permit default to be defined based on 180 days past due. Therefore the definitions of credit-impaired and default are aligned as far as possible so that stage 3 represents all loans which are considered defaulted or otherwise credit-impaired. Interest income is recognised by applying the effective interest rate to the amortised cost amount, (i.e. gross carrying amount less ECL allowance).

As a financial instrument is considered impaired if contractual payments of either principal or interest are past due for more than 90 days, these amounts will be reported under impaired loans with no balance reported under unimpaired loans more than 90 days past due.

Prior to IFRS 9, examples of unimpaired loans more than 90 days past due included individually assessed mortgages that were in arrears more than 90 days where there was no other indicators of impairment, but where the value of collateral was sufficient to repay both the principal debt and all potential interest for at least one year; and short-term trade facilities past due more than 90 days for technical reasons such as delays in documentation, but where there was no concern over the creditworthiness of the counterparty.

Troubled debt restructurings

Under US GAAP, a troubled debt restructuring ('TDR') is a loan, the terms of which have been modified for economic or legal reasons related to the borrower's financial difficulties to grant a concession to the borrower that the lender would not otherwise consider. A modification which results in a delay in payment that is considered insignificant is not regarded as a concession for the purposes of this disclosure. The SEC requires separate disclosure of any loans which meet the definition of a TDR that are not included in the previous two loan categories. Loans that have been identified as TDRs under the US guidance retain this designation until maturity or derecognition. This treatment differs from the Group's impaired loans disclosure convention under IFRSs under which a loan may return to unimpaired status after demonstrating a significant reduction in the risk of non-payment of future cash flows. As a result, reported TDRs include those loans that have returned to unimpaired status under the Group's disclosure convention for renegotiated loans.

The balance of TDRs not included as impaired loans at 30 June 2018 was \$2.2bn, \$0.7bn lower than at

31 December 2017. Under the Group's IFRS 9 methodology financial instruments (except for renegotiated loans) are transferred out of stage 3 when they no longer exhibit any evidence of credit impairment. Wholesale renegotiated loans will continue to be in stage 3 until there is sufficient evidence to demonstrate a significant reduction in the risk of non-payment of future cash flows, observed over a minimum one-year period and there are no other indicators of impairment. For loans that are assessed for impairment on a portfolio basis, the evidence typically comprises a history of payment performance against the original or revised terms, as appropriate to the circumstances. For loans that are assessed for impairment on an individual basis, all available evidence is assessed on a case-by-case basis. Retail renegotiated loans are deemed to remain credit impaired until repayment or derecognition.

Potential problem loans

Potential problem loans are loans where information on possible credit problems among borrowers causes management to seriously doubt their ability to comply with the loan repayment terms.

Under IFRS 9, an assessment of whether credit risk has increased significantly since initial recognition is performed at each reporting period by considering the change in the risk of default occurring over the remaining life of the financial instrument. Any financial instrument deemed to have suffered a significant increase in credit risk is transferred from stage 1 to stage 2.

The assessment explicitly or implicitly compares the risk of default occurring at the reporting date with that at initial recognition, taking into account reasonable and supportable information, including information about past events, current conditions and future economic conditions. The assessment is unbiased, probability weighted and, to the extent relevant, uses forward-looking information consistent with that used in the measurement of ECL.

The analysis of credit risk is multifactor. The determination of whether a specific factor is relevant and its weight compared with other factors depends on the type of product, the characteristics of the financial instrument and the borrower, and the geographical region. Therefore, it is not possible to provide a single set of criteria that will determine what is considered to be a significant increase in credit risk and these criteria will differ for different types of lending, particularly between retail and wholesale. However, unless identified at an earlier stage, all financial assets are deemed to have suffered a significant increase in credit risk when 30 days past due. Financial instruments classified as stage 2 and greater than 30 days past due are considered to have a higher risk of containing potential problem loans.

Analysis of risk elements in the loan portfolio by geographical region

The analysis below sets out the amount of risk elements in loan portfolios included within loans and advances to customers and banks in the consolidated balance sheet, trading loans classified as in default and assets obtained by taking possession of security.

The table excludes the amount of risk elements in loan portfolios classified as 'assets held for sale' in the consolidated balance sheet.

Risk

Risk elements in the loan portfolio by geographical region

	At	
	At 30 Jun 2018	At 31 Dec 2017
	\$m	\$m
Impaired loans	14,548	15,470
– Europe	7,306	8,042
– Asia	2,530	2,249
– Middle East and North Africa	2,232	1,949
– North America	1,867	2,606
– Latin America	613	624
Unimpaired loans contractually more than 90 days past due as to principal or interest	—	24
– Europe	—	—
– Asia	—	—
– Middle East and North Africa	—	24
– North America	—	—
– Latin America	—	—
Troubled debt restructurings (not included in the classifications above)	2,187	2,879
– Europe	1,392	1,890
– Asia	86	273
– Middle East and North Africa	474	459
– North America	194	174
– Latin America	41	83
Trading loans classified as in default	—	56
– Europe	—	56
– Asia	—	—
– Middle East and North Africa	—	—
– North America	—	—
– Latin America	—	—
Risk elements on loans	16,735	18,429
– Europe	8,698	9,988
– Asia	2,616	2,522
– Middle East and North Africa	2,706	2,432
– North America	2,061	2,780
– Latin America	654	707
Assets held for resale	87	94
– Europe	11	14
– Asia	59	51
– Middle East and North Africa	—	—
– North America	12	11
– Latin America	5	18
Total risk elements	16,822	18,523
– Europe	8,709	10,002
– Asia	2,675	2,573
– Middle East and North Africa	2,706	2,432
– North America	2,073	2,791
– Latin America	659	725
	%	%

Loan impairment allowances as a percentage of risk elements on loans	52.3	40.6
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Credit risk in the first half of 2018

IFRS 9 gross loans and advances to customers of \$982.2bn have increased from \$959.1bn at 1 January 2018; this increase includes adverse foreign exchange movements of \$19.3bn. Loans and advances to banks of \$83.9bn have increased from \$82.6bn at 1 January 2018; this includes adverse foreign exchange movements of \$1.6bn. Personal and wholesale lending movements are disclosed on pages 59 to 60 .

The income statement 'change in expected credit losses and other credit impairment charges' for the period were \$0.4bn.

Income statement movements are analysed further on page 25.

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Summary of credit risk

The disclosure below presents the gross carrying/nominal amount of financial instruments to which the impairment requirements in IFRS 9 are applied and the associated allowance for ECL. Due to the forward-looking nature of IFRS 9, the scope of financial instruments on which ECL are recognised is greater than the scope of IAS 39.

The following tables analyse loans by industry sector and represent the concentration of exposures on which credit risk is managed.

The IFRS 9 allowance for ECL has decreased from \$10.2bn at 1 January 2018 to \$9.5bn at 30 June 2018; this decrease includes favourable foreign exchange movements of \$0.4bn.

The IFRS 9 allowance for ECL at 30 June 2018 comprises \$8.8bn in respect of assets held at amortised cost, \$0.5bn in respect of loan commitments and financial guarantees, and \$0.2bn in respect of debt instruments measured at fair value through other comprehensive income ('FVOCI').

Summary of financial instruments to which the impairment requirements in IFRS 9 are applied

	At 30 Jun 2018		At 1 Jan 2018			
	Gross carrying/nominal amount	Allowance for ECL ¹	Gross carrying/nominal amount	Allowance for ECL ¹		
	Footnotes \$m	\$m	\$m	\$m		
Loans and advances to customers at amortised cost		982,178	(8,735)959,080	(9,343)
– personal		382,927	(2,895)375,069	(3,047)
– corporate and commercial		538,982	(5,561)520,137	(6,053)
– non-bank financial institutions		60,269	(279)63,874	(243)
Loans and advances to banks at amortised cost		83,939	(15)82,582	(23)
Other financial assets measured at amortised cost		613,129	(56)557,864	(114)
– cash and balances at central banks		189,845	(3)180,624	(3)
– items in the course of collection from other banks		8,081	—	6,628	—	
– Hong Kong Government certificates of indebtedness		35,754	—	34,186	—	
– reverse repurchase agreements – non-trading		208,104	—	201,553	—	
– financial investments		62,772	(16)59,539	(16)
– prepayments, accrued income and other assets	2	108,573	(37)75,334	(95)
Total gross carrying amount on balance sheet		1,679,246	(8,806)1,599,526	(9,480)
Loans and other credit related commitment		523,015	(319)501,361	(376)
– personal		203,854	(9)196,093	(14)
– corporate and commercial		259,319	(301)262,391	(355)
– financial		59,842	(9)42,877	(7)
Financial guarantee and similar contracts		91,103	(205)89,382	(161)
– personal		1,003	(3)791	(4)

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– corporate and commercial	76,384	(198)78,102	(153)
– financial	13,716	(4)10,489	(4)
Total nominal amount off balance sheet	3 614,118	(524)590,743	(537)
	2,293,364	(9,330)2,190,269	(10,017)
	Fair value	Memorandum allowance for ECL ⁴	Fair value	Memorandum allowance for ECL ⁴	
	\$m	\$m	\$m	\$m	
Debt instruments measured at fair value through other comprehensive income	321,940	(152)322,163	(184)

For footnotes, see page 74.

The following table provides an overview of the Group’s credit risk by stage and industry, and the associated ECL coverage. The financial assets recorded in each stage have the following characteristics:

Stage 1: Unimpaired and without significant increase in credit risk on which a 12-month allowance for ECL is recognised.

Stage 2: A significant increase in credit risk has been experienced since initial recognition on which a lifetime ECL is recognised.

Stage 3: Objective evidence of impairment, and are therefore considered to be in default or otherwise credit-impaired on which a lifetime ECL is recognised.

POCI: Purchased or originated at a deep discount that reflects the incurred credit losses on which a lifetime ECL is recognised.

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Risk

Summary of credit risk (excluding debt instruments measured at FVOCI) by stage distribution and ECL coverage by industry sector at 30 June 2018

	Gross carrying/nominal amount ³					Allowance for ECL					ECL coverage %				
	Stage 1	Stage 2	Stage 3	POCI ⁵	Total	Stage 1	Stage 2	Stage 3	POCI ⁵	Total	Stage 1	Stage 2	Stage 3	POCI ⁵	Total
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	%	%	%	%	%
Loans and advances to customers at amortised cost	898,871	68,775	14,218	314	982,178	(1,284)	(2,005)	(5,320)	(126)	(8,735)	0.1	2.9	37.4	40.1	0.9
– personal	361,909	16,519	4,499	—	382,927	(585)	(1,148)	(1,162)	—	(2,895)	0.2	6.9	25.8	—	0.8
– corporate and commercial	480,550	48,673	9,445	314	538,982	(655)	(812)	(3,968)	(126)	(5,561)	0.1	1.7	42.0	40.1	1.0
– non-bank financial institutions	56,412	3,583	274	—	60,269	(44)	(45)	(190)	—	(279)	0.1	1.3	69.3	—	0.5
Loans and advances to banks at amortised cost	83,588	335	16	—	83,939	(11)	(2)	(2)	—	(15)	—	0.6	12.5	—	—
Other financial assets measured at amortised cost	611,524	1,525	79	1	613,129	(27)	(4)	(25)	—	(56)	—	0.3	31.6	—	—
Loan and other credit-related commitments	504,160	18,231	613	11	523,015	(119)	(134)	(66)	—	(319)	—	0.7	10.8	—	0.1
– personal	201,751	1,869	234	—	203,854	(9)	—	—	—	(9)	—	—	—	—	—
– corporate and commercial	243,401	15,528	379	11	259,319	(101)	(134)	(66)	—	(301)	—	0.9	17.4	—	0.1
– financial	59,008	834	—	—	59,842	(9)	—	—	—	(9)	—	—	—	—	—
Financial guarantee and similar contracts	81,186	9,136	762	19	91,103	(48)	(62)	(95)	—	(205)	0.1	0.7	12.5	—	0.2

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— personal	993	5	5	—	1,003	(1)	—	(2)	—	(3)	0.1	—	40.0	—	0.3
— corporate and commercial	66,899	8,715	751	19	76,384	(43)	(62)	(93)	—	(198)	0.1	0.7	12.4	—	0.3
— financial	13,294	416	6	—	13,716	(4)	—	—	—	(4)	—	—	—	—	—
At 30 Jun 2018	2,179,329	98,002	15,688	345	2,293,364	(1,489)	(2,207)	(5,508)	(126)	(9,330)	0.1	2.3	35.1	36.5	0.4

Unless identified at an earlier stage, all financial assets are deemed to have suffered a significant increase in credit risk when they are 30 days past due and are transferred from stage 1 to stage 2. The disclosure below presents the ageing of stage 2

financial assets by those less than 30 and greater than 30 days past due and therefore presents those financial assets classified as stage 2 due to ageing (30 days past due) and those identified at an earlier stage (less than 30 days past due).

Stage 2 days past due analysis at 30 June 2018

	Gross carrying amount			Allowance for ECL			ECL coverage %		
	Of which:		Of which:	Of which:		Of which:		Of which:	
	Stage 2	1 to 29 DPD ⁶	30 and > DPD ⁶	Stage 2	1 to 29 DPD ⁶	30 and > DPD ⁶	Stage 2	1 to 29 DPD ⁶	30 and > DPD ⁶
	\$m	\$m	\$m	\$m	\$m	\$m	%	%	%
Loans and advances to customers at amortised cost	68,775	2,816	1,905	(2,005)	(202)	(245)	2.9	7.2	12.9
— personal	16,519	2,027	1,239	(1,148)	(173)	(213)	6.9	8.5	17.2
— corporate and commercial	48,673	758	665	(812)	(29)	(32)	1.7	3.8	4.8
— non-bank financial institutions	3,583	31	1	(45)	—	—	1.3	—	—
Loans and advances to banks at amortised cost	335	1	17	(2)	—	—	0.6	—	—
Other financial assets measured at amortised cost	1,525	13	12	(4)	—	—	0.3	—	—

For footnotes, see page 74.

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Summary of credit risk (excluding debt instruments measured at FVOCI) by stage distribution and ECL coverage by industry sector at

1 January 2018 (continued)

	Gross carrying/nominal amount ³					Allowance for ECL					ECL coverage %				
	Stage 1	Stage 2	Stage 3	POCI ⁵	Total	Stage 1	Stage 2	Stage 3	POCI ⁵	Total	Stage 1	Stage 2	Stage 3	POCI ⁵	Total
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	%	%	%	%	%
Loans and advances to customers at amortised cost	871,566	72,658	13,882	974	959,080	(1,309)	(2,201)	(5,591)	(242)	(9,343)	0.2	3.0	40.3	24.8	1.0
– personal	354,305	16,354	4,410	—	375,069	(581)	(1,156)	(1,310)	—	(3,047)	0.2	7.1	29.7	—	0.8
– corporate and commercial	456,837	53,262	9,064	974	520,137	(701)	(1,037)	(4,073)	(242)	(6,053)	0.2	1.9	44.9	24.8	1.2
– non-bank financial institutions	60,424	3,042	408	—	63,874	(27)	(8)	(208)	—	(243)	—	0.3	51.0	—	0.4
Loans and advances to banks at amortised cost	81,027	1,540	15	—	82,582	(17)	(4)	(2)	—	(23)	—	0.3	13.3	—	—
Other financial assets measured at amortised cost	556,185	1,517	155	7	557,864	(28)	(4)	(82)	—	(114)	—	0.3	52.9	—	—
Loan and other credit related commitments	475,986	24,330	999	46	501,361	(126)	(183)	(67)	—	(376)	—	0.8	6.7	—	0.1
– personal	194,320	1,314	459	—	196,093	(13)	(1)	—	—	(14)	—	0.1	—	—	—
– corporate and commercial	240,854	20,951	540	46	262,391	(108)	(180)	(67)	—	(355)	—	0.9	12.4	—	0.1
– financial	40,812	2,065	—	—	42,877	(5)	(2)	—	—	(7)	—	0.1	—	—	—
Financial guarantee and similar contracts	77,921	11,014	413	34	89,382	(36)	(47)	(78)	—	(161)	—	0.4	18.9	—	0.2
– personal	768	18	5	—	791	—	(2)	(2)	—	(4)	—	11.1	40.0	—	0.5
–	67,596	10,064	408	34	78,102	(35)	(44)	(74)	—	(153)	0.1	0.4	18.1	—	0.2

corporate and commercial

financial	9,557	932	—	—	10,489	(1)	(1)	(2)	—	(4)	—	0.1	—	—	—
At 1 Jan 2018	2,062,685	111,059	15,464	1,061	2,190,269	(1,516)	(2,439)	(5,820)	(242)	(10,017)	0.1	2.2	37.6	22.8	0.5

Stage 2 days past due analysis at 1 January 2018

	Gross carrying amount			Allowance for ECL			ECL coverage %		
	Stage 2	Of which:	Of which:	Stage 2	Of which:	Of which:	Stage 2	Of which:	Of which:
		1 to 29 DPD ⁶	30 and > DPD ⁶		1 to 29 DPD ⁶	30 and > DPD ⁶		1 to 29 DPD ⁶	30 and > DPD ⁶
	\$m	\$m	\$m	\$m	\$m	\$m	%	%	%
Loans and advances to customers at amortised cost	72,658	2,393	2,447	(2,201)	(261)	(261)	3.0	10.9	10.7
personal	16,354	1,683	1,428	(1,156)	(218)	(230)	7.1	13.0	16.1
corporate and commercial	53,262	684	977	(1,037)	(42)	(31)	1.9	6.1	3.2
non-bank financial institutions	3,042	26	42	(8)	(1)	—	0.3	3.8	—
Loans and advances to banks at amortised cost	1,540	7	66	(4)	(2)	—	0.3	28.6	—
Other financial assets measured at amortised cost	1,517	133	46	(4)	—	(1)	0.3	—	2.2

For footnotes, see page 74.

Measurement uncertainty and sensitivity analysis of ECL

The recognition and measurement of expected credit losses ('ECL') is highly complex and involves the use of significant judgement and estimation. This includes the formulation and incorporation of multiple forward-looking economic conditions into ECL to meet the measurement objective of IFRS 9.

Methodology

For most portfolios, HSBC has adopted the use of three economic scenarios, representative of our view of forecast economic conditions, sufficient to calculate unbiased ECL. They represent a 'most likely outcome' (the Central scenario) and two, less likely, 'outer' scenarios, referred to as the 'Upside' and 'Downside' scenarios. Each outer scenario is consistent with a probability of 10%, while the Central scenario is assigned the remaining 80%. This weighting scheme is deemed appropriate for the computation of unbiased ECL. Key scenario assumptions are set using the average of forecasts from external economists, helping to ensure

the IFRS 9 scenarios are unbiased and maximise the use of independent information.

For the Central scenario, HSBC sets key assumptions – such as GDP growth, inflation, unemployment and policy interest rates – using either the average of external forecasts (commonly referred to as consensus forecasts) for most economies or market prices. An external provider's global macro model, conditioned to follow the consensus forecasts, projects the other paths required as inputs to credit models. This external provider model is subject to HSBC's risk governance framework, with oversight by a specialist internal unit.

The Upside and Downside scenarios are designed to be cyclical, in that GDP growth, inflation and unemployment usually revert back to the Central scenario after the first three years for major economies. We determine the maximum divergence of GDP growth from the Central scenario using the 10th and the 90th percentile of the entire distribution of forecast outcomes for major economies. Using externally available forecast distributions helps ensure independence in scenario construction. While key economic variables are set with reference to external distributional

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Risk

forecasts, we also align the overall narrative of the scenarios to the macroeconomic risks described in HSBC's top and emerging risks. This ensures that scenarios remain consistent with the more qualitative assessment of risks captured in top and emerging risks. We project additional variable paths using the external provider's global macro model.

The Central, Upside and Downside scenarios, selected with reference to external forecast distributions using the above approach, are termed the 'Consensus Economic Scenarios'.

To generate the three scenarios, the following are applied:

Economic risk assessment – We develop a shortlist of the upside and downside economic and political risks most relevant to HSBC and the IFRS 9 measurement objective. These include local and global economic and political risks which together affect economies that materially matter to HSBC, namely the UK, eurozone, Hong Kong, China and the US. We compile this list by monitoring developments in the global economy, by reference to HSBC's top and emerging risks, and by consulting external and internal subject matter experts.

Scenario generation – For the Central scenario, we obtain a pre-defined set of economic forecasts from the average taken from the consensus forecast survey of professional forecasters. Paths for the two outer scenarios are benchmarked to the Central scenario and reflect the economic risk assessment. Scenario probabilities reflect management judgement and are informed by data analysis of past recessions, transitions in and out of recession, and the current economic outlook. The key assumptions made, and the accompanying paths, represent our 'best estimate' of a scenario at a specified probability. Suitable narratives are developed for the Central scenario and the paths of the two outer scenarios.

Variable enrichment – We expand each scenario through enrichment of variables. This includes the production of more than 400 variables that are required to calculate ECL. The external provider expands these scenarios by using as inputs the agreed scenario narratives and the variables aligned to these narratives. Scenarios, once expanded, continue to be benchmarked to the latest events and information. Late-breaking events could lead to the revision of scenarios to reflect management judgement.

The Upside and Downside scenarios are generated at year-end and are only updated during the year if economic conditions change significantly. The Central scenario is generated every quarter. In quarters where only the Central scenario is updated, Wholesale outer scenarios are adjusted such that the relationship between the Central scenario and outer scenarios in the quarter is consistent with that observed at the last full scenario generation. In Retail, three scenarios are run annually to establish the effect of non-linearity for each portfolio. This effect is then applied in each quarter with the understanding that the non-linearity of response to economic conditions should not change, unless a significant change in economic conditions occurs.

HSBC recognises that the Consensus Economic Scenario approach, using three scenarios, will be insufficient in certain

economic environments. Additional analysis may be requested at management's discretion, including the production of extra scenarios. We anticipate there will be only limited instances when the standard approach will not apply. But we had occasion to invoke this additional step at 1 January 2018, due to the specific uncertainties facing the UK economy, resulting in the recognition of additional ECL, a 'management overlay' for economic uncertainty. At 30 June 2018, the UK economy continued to face similar levels of uncertainty and, accordingly, the management overlay has been retained. Details on the management overlay are on page 52.

Central scenario

HSBC's Central scenario is characterised by steady growth over the forecast period 2018–2023. Global GDP growth is expected to be 3% on average over the period which is marginally higher than the average growth rate over 2011–2016. GDP growth rate is forecast at 3.2% in 2018 and 3.1% in 2019. The elevated growth rates through 2018–19 are considered temporary in nature, and global growth reverts to a trend rate of 2.9% by the third year of the five-year projection. Across the key markets, we note that:

Expected average rates of growth over the 2018–2023 period are lower than those experienced in the recent past for the UK, China, Canada and the UAE. For the UK, this forecast reflects current views on the UK's exit from the EU, while for China, this suggests rebalancing at a pace in line with expectations.

The US, Hong Kong and Mexico are expected to display similar average rates of GDP growth over the forecast period to recent historical experience. Above-trend growth is expected in the US and Hong Kong in 2018, supported by cyclical factors.

French GDP forecasts are stronger for the forecast period compared with recent history. Supportive factors include the recent cyclical upswing, longer-term expectations of reform and eurozone recovery.

Inflation is expected to be higher in 2018 across most of our key markets compared with 2017, but is expected to converge back towards central bank targets with varying speed over the projection period. As a consequence, US and eurozone central banks are expected to raise rates very gradually. Similarly, in the UK, the Bank of England is expected to raise interest rates slowly. Policy interest rates in advanced economies are expected to remain below their historical long-term averages over the five-year forecast horizon.

Unemployment rates displayed considerable positive cyclical momentum in 2017 across our key markets and such momentum is expected to continue to underpin labour market performance in the forecast period. Central scenario forecasts of the unemployment rate are stable and, for some markets, at historical lows.

Stabilisation of oil prices in 2017, helped by the Organization of Petroleum Exporting Countries' output cuts and a fall in inventory, has enabled a stronger price outlook to develop. Despite this, Central scenario oil price forecasts remain range-bound between \$60–\$62 per barrel over the forecast period.

Central scenario (average 3Q18–2Q23)

	UK	France	Hong Kong	Mainland China	UAE	US	Canada	Mexico
GDP growth rate (%)	1.7	1.6	2.7	6.0	3.3	2.1	1.8	2.5
Inflation (%)	2.1	1.6	2.4	2.5	2.9	2.0	1.9	3.6
Unemployment (%)	4.8	7.7	3.2	4.0	4.2	4.0	6.1	3.8
House price growth (%)	2.9	2.8	4.1	5.6	3.9	3.4	3.1	5.7

Upside scenario

Globally, real GDP growth rises in the first two years of the Upside scenario before converging to the Central scenario. Improved confidence, accommodative monetary policy, fiscal expansion

across major economies, including tax reform in the US, and diminished political risk are the key themes that support the Upside scenario.

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Upside scenario (average 2018-2022)

	UK	France	Hong Kong	Mainland China	UAE	US	Canada	Mexico
GDP growth rate (%)	2.5	1.9	2.8	6.0	4.0	2.7	2.2	3.2
Inflation (%)	2.5	1.8	2.9	2.7	3.3	2.4	2.2	3.9
Unemployment (%)	4.8	8.3	3.2	3.7	3.6	4.1	6.1	3.6
House price growth (%)	4.0	4.6	4.0	6.9	7.7	4.9	4.3	6.8

The Upside scenario was generated for the adoption of IFRS 9 on 1 Jan 2018

Downside scenario

Globally, real GDP growth declines for two years in the Downside scenario before recovering to the Central scenario. House price growth either stalls or contracts, and equity markets correct abruptly. The global slowdown in demand drives commodity

prices lower and inflation falls. Central banks remain accommodative. This is consistent with the risk themes of rising protectionism, central bank policy uncertainty, mainland China choosing to rebalance at a faster pace, and an absence of fiscal support.

Downside scenario (average 2018-2022)

	UK	France	Hong Kong	Mainland China	UAE	US	Canada	Mexico
GDP growth rate (%)	1.2	1.1	2.0	5.5	3.0	1.3	1.6	2.1
Inflation (%)	1.8	1.2	2.2	2.0	2.6	1.8	1.9	3.1
Unemployment (%)	5.6	9.0	3.8	4.2	4.6	5.1	6.7	4.5
House price growth (%)	0.9	0.8	1.7	3.0	4.5	1.1	0.6	5.4

The Downside scenario was generated for the adoption of IFRS 9 on 1 Jan 2018

How economic scenarios are reflected in the wholesale calculation of ECL

HSBC has developed a globally consistent methodology for the application of forward economic guidance ('FEG') in the calculation of ECL. This involves the incorporation of FEG into the estimation of the term structure of probability of default ('PD') and loss given default ('LGD'). For PDs, we consider the correlation of FEG to default rates for a particular industry in a country. For LGD calculations, we consider the correlation of FEG to collateral values and realisation rates for a particular country and industry. PDs and LGDs are estimated for the entire term structure of each instrument.

For stage 3 impaired loans, LGD estimates take into account independent recovery valuations provided by external consultants where available, or internal forecasts corresponding to anticipated economic conditions and individual company conditions. In estimating the ECL on impaired loans that are considered individually not to be significant, HSBC incorporates FEG via the application of a scalar. The scalar reflects the ratio of the probability-weighted outcome to the Central scenario outcome for non-stage 3 populations.

How economic scenarios are reflected in the retail calculation of ECL

The impact of FEG on PD is modelled at a portfolio level. Historical relationships between observed default rates and macroeconomic variables are integrated into ECL by using economic response models. The impact of FEG on PD is modelled over a period equal to the remaining maturity of underlying asset(s). The impact on LGD is modelled for mortgage portfolios by forecasting future loan-to-value ('LTV') profiles for the remaining maturity of the asset, by using national-level forecasts of the house price index ('HPI') and applying the corresponding LGD expectation.

Effect of multiple economic scenarios on ECL

The ECL recognised in the financial statements reflect the effect on expected credit losses of a range of possible outcomes, calculated on a probability-weighted basis, based on the economic scenarios described above, including management overlays where required. The probability-weighted amount is typically a higher number than would result from using only the Central (most likely) economic scenario. Expected losses typically have a non-linear relationship to the many factors which influence credit losses,

such that more favourable macroeconomic factors do not reduce defaults as much as less favourable macroeconomic factors increase defaults. The probability-weighted ECL are 3% higher than the ECL prepared using only Central scenario assumptions, reflecting the relatively stable and benign economic outlook across most markets.

UK economic uncertainty

A management overlay of \$245m has been included in the 30 June 2018 ECL, adding to the result from the consensus economic scenarios; \$150m of this relates to Wholesale, and \$95m to Retail, to address the current economic uncertainty in the UK. This overlay was raised at transition on 1 January 2018 and reflected management's judgement that the consensus economic scenarios did not fully reflect the high degree of uncertainty in estimating the distribution of ECL for UK portfolios. Management considers that the overlay remains appropriate at 30 June 2018. At transition, in arriving at the overlay, the following risks were considered and alternative scenarios modelled to understand potential impacts:

Alternative scenario (a) – While the Central scenario reflects current consensus forecasts, there is the potential for large forecast revisions in the coming quarters, as economic and political events unfold. The consensus Downside scenario was modelled as an alternative to the consensus Central scenario to understand the impact of a significant downward shift in consensus forecasts.

Alternative scenario (b) – Management modelled a further downside scenario of similar severity to (but of longer duration than) the consensus Downside scenario, to reflect the risk that in a downside scenario there may be a longer-term impact on growth than that currently envisaged.

- Alternative scenario (c) – Finally, management modelled an alternative, severe downside scenario reflecting a deeper cyclical shock, resulting in a steep depreciation in sterling and an increase in inflation, with an associated monetary policy response.

The following table compares the core macroeconomic variables under the consensus Central and Upside scenarios, shown as five- year averages, to the most severe assumptions relating to the consensus and alternative scenarios:

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Risk

UK

	GDP growth %	Unemployment level %
Consensus upside (five-year average)	2.5	4.8
Consensus central (five-year average)	1.8	5.2
Consensus downside (central under Alternative (a)) (most severe value)	0.1	6.3
Alternative (b) (most severe value)	(1)7.2
Alternative (c) (most severe value)	(2.4)8.9

These scenarios were generated for the adoption of IFRS 9 on 1 Jan 2018

The management overlay adjusts the ECL calculated on the UK consensus economic scenarios to reflect the alternative scenarios described above, within the 10:80:10 weighting scheme, as follows: half the impact of Alternative scenario (a) is included, in effect giving equal weighting within the central band to consensus Central and consensus Downside assumptions. For the downside, the overlay has the effect of replacing the consensus Downside with Alternative scenario (b) but including a small risk of Alternative scenario (c).

Reconciliation of changes in gross carrying/nominal amount and allowances for loans and advances to banks and customers

The disclosure below provides a reconciliation of the Group's gross carrying/nominal amount and allowances for loans and advances to banks and customers including loan commitments and financial guarantees. The reconciliation excludes the movement in other financial assets measured at amortised cost and debt instruments measured at FVOCI. The 30 June 2018 gross carrying amount and allowance for ECL for these financial

instruments is presented in the 'summary of financial instruments to which the impairment requirements in IFRS 9 are applied' disclosure on page 51.

The change in ECL and other credit impairment charges recognised in the income statement of \$407m includes \$501m presented in the reconciliation below and a net release of \$94m for other financial assets measured at amortised cost and debt instruments measured at FVOCI.

The transfers of financial instruments represents the impact of stage transfers upon the gross carrying/nominal amount and associated allowance for ECL. The net remeasurement of ECL arising from stage transfers represents the increase in ECL due to these transfers. Net new lending comprises new originations, assets derecognised, further lending and repayments. The ECL impacts of changes to risk parameters is estimated at \$0.2bn (release) for stage 1, \$0.2bn (charge) for stage 2 and \$1.0bn (charge) for stage 3.

Reconciliation of changes in gross carrying/nominal amount and allowances for loans and advances to banks and customers including

loan commitments and financial guarantees

	Non credit impaired				Credit impaired		POCI Gross	Total Gross		
	Stage 1		Stage 2		Stage 3					
	Gross carrying/ nominal amount	Allowance for ECL	Gross carrying/ nominal amount	Allowance for ECL	Gross carrying/ nominal amount	Allowance for ECL	Gross carrying/ nominal amount	Allowance for ECL	Gross carrying/ nominal amount	Allowance for ECL
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
At 1 Jan 2018	1,506,500	(1,488)109,542	(2,435)15,309	(5,738)1,054	(242)1,632,405	(9,903
Transfers of financial instruments:	(2,401)(430)(408)635	2,809	(205)—	—	—	—
– transfers from Stage 1 to Stage	(41,853)120	41,853	(120)—	—	—	—	—	—

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– transfers from Stage 2 to Stage 1	40,963	(537)	(40,963)	537	—	—	—	—	—	—				
– transfers to Stage 3	(1,730)	18	(2,126)	263	3,856	(281)	—	—	—				
– transfers from Stage 3	219	(31)	828	(45)	(1,047)	76	—	—	—				
Net remeasurement of ECL arising from transfer of stage	—	360	—	(347)	—	(36)	—	—	—	(23				
Net new lending and changes to risk parameters	94,406	13	(11,384)	(155)	(1,000)	(614)	(526)	17	81,496	(739	
Changes to models used for ECL calculation	—	—	—	—	—	—	—	—	—	—	—	—	—	—		
Assets written off	—	—	—	—	—	—	(1,154)	1,133	(1)	1	(1,155)	1,134	
Foreign exchange and other	(30,700)	83	(1,273)	99	(355)	(23)	(183)	98	(32,511)	257
At 30 Jun 2018	1,567,805	(1,462)	96,477	(2,203)	15,609	(5,483)	344	(126)	1,680,235	(9,274		
ECL income statement (charge)/release for the period		373		(502)		(650)			17			(762		
Recoveries															261	
Total ECL income statement charge for the period															(501	

Credit quality of financial instruments

We assess the credit quality of all financial instruments that are subject to credit risk. The credit quality of financial instruments is a point in time assessment of the probability of default of financial instruments, whereas IFRS 9 stages 1 and 2 are determined based

on relative deterioration of credit quality since initial recognition. Accordingly, for non-credit impaired financial instruments there is no direct relationship between the credit quality assessment and IFRS 9 stages 1 and 2, though typically the lower credit quality bands exhibit a higher proportion in stage 2.

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Quality classification definitions

- ‘Strong’ exposures demonstrate a strong capacity to meet financial commitments, with negligible or low probability of default.
- ‘Good’ exposures demonstrate a good capacity to meet financial commitments, with low default risk.
- ‘Satisfactory’ exposures require closer monitoring and demonstrate an average to fair capacity to meet financial commitments, with moderate default risk.
- ‘Sub-standard’ exposures require varying degrees of special attention and default risk is of greater concern.
- ‘Credit-impaired’ exposures have been assessed as impaired.

The five credit quality classifications defined above each encompass a range of granular internal credit rating grades assigned to wholesale and retail lending businesses and the external ratings attributed by external agencies to debt securities, as shown in the table below. Under IAS 39 retail lending credit

quality was disclosed based on expected-loss percentages. Under IFRS 9 retail lending credit quality is now disclosed based on a 12-month probability-weighted ‘PD’. The credit quality classifications for wholesale lending are unchanged and are based on internal credit risk ratings.

Credit quality classification

Quality classification	Debt securities and other bills	Wholesale lending		Retail lending	
	External credit rating	Internal credit rating	12-month Basel probability of default %	Internal credit rating	12-month probability-weighted PD %
Strong	A- and above	CRR1 to CRR2	0.000–0.169	Band 1 and 2	0.000–0.500
Good	BBB+ to BBB-	CRR3	0.170–0.740	Band 3	0.501–1.500
Satisfactory	BB+ to B and unrated	CRR4 to CRR5	0.741–4.914	Band 4 and 5	1.501–20.000
Sub-standard	B- to C	CRR6 to CRR8	4.915–99.999	Band 6	20.001–99.999
Credit-impaired	Default	CRR9 to CRR10	100.000	Band 7	100.000

Distribution of financial instruments to which the impairment requirements in IFRS 9 are applied, by credit quality and stage allocation

	Gross carrying/notional amount					Total	Allowance for ECL	Net
	Strong	Good	Satisfactory	Sub-standard	Credit impaired			
Footnote	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Loans and advances to customers at amortised cost	476,789	247,732	225,242	17,939	14,476	982,178	(8,735))973,443
– stage 1	473,248	232,695	187,698	5,230	—	898,871	(1,284))897,587
– stage 2	3,541	15,037	37,514	12,683	—	68,775	(2,005))66,770
– stage 3	—	—	—	—	14,218	14,218	(5,320))8,898

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– POCI	—	—	30	26	258	314	(126)188
Loans and advances to banks at amortised cost	71,844	8,350	3,701	28	16	83,939	(15)83,924
– stage 1	71,791	8,188	3,596	13	—	83,588	(11)83,577
– stage 2	53	162	105	15	—	335	(2)333
– stage 3	—	—	—	—	16	16	(2)14
– POCI	—	—	—	—	—	—	—	—
Other financial assets measured at amortised cost	561,643	28,126	23,026	254	80	613,129	(56)613,073
– stage 1	561,611	27,737	22,080	96	—	611,524	(27)611,497
– stage 2	32	389	946	158	—	1,525	(4)1,521
– stage 3	—	—	—	—	79	79	(25)54
– POCI	—	—	—	—	1	1	—	1
Loan and other credit-related commitments	302,478	141,520	73,771	4,622	624	523,015	(319)522,696
– stage 1	300,681	137,817	64,643	1,019	—	504,160	(119)504,041
– stage 2	1,797	3,703	9,128	3,603	—	18,231	(134)18,097
– stage 3	—	—	—	—	613	613	(66)547
– POCI	—	—	—	—	11	11	—	11
Financial guarantees and similar contracts	35,579	30,601	21,773	2,369	781	91,103	(205)90,898
– stage 1	35,067	28,271	17,319	529	—	81,186	(48)81,138
– stage 2	512	2,330	4,454	1,840	—	9,136	(62)9,074
– stage 3	—	—	—	—	762	762	(95)667
– POCI	—	—	—	—	19	19	—	19
At 30 Jun 2018	1,448,333	456,329	347,513	25,212	15,977	2,293,364	(9,330)2,284,034
Debt instruments at FVOCI								
Stage 1	296,478	13,483	9,572	2,401	—	321,934	(34)321,900
Stage 2	110	297	105	832	—	1,344	(107)1,237
Stage 3	—	—	—	—	51	51	(11)40
POCI	—	—	—	—	22	22	—	22
At 30 Jun 2018	296,588	13,780	9,677	3,233	73	323,351	(152)323,199

For footnote, see page 74.

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Risk

Distribution of financial instruments to which the impairment requirements in IFRS 9 are applied, by credit quality and stage allocation
(continued)

	Gross carrying/notional amount					Total \$m	Allowance for ECL \$m	Net \$m
	Footnote \$m	Strong \$m	Good \$m	Satisfactory \$m	Sub-standard \$m			
Loans and advances to customers at amortised cost	479,067	227,146	220,089	17,922	14,856	959,080	(9,343))949,737
– stage 1	475,881	211,084	180,002	4,599	—	871,566	(1,309))870,257
– stage 2	3,186	16,062	40,087	13,323	—	72,658	(2,201))70,457
– stage 3	—	—	—	—	13,882	13,882	(5,591))8,291
– POCI	—	—	—	—	974	974	(242))732
Loans and advances to banks at amortised cost	70,959	7,692	3,890	26	15	82,582	(23))82,559
– stage 1	70,024	7,351	3,642	10	—	81,027	(17))81,010
– stage 2	935	341	248	16	—	1,540	(4))1,536
– stage 3	—	—	—	—	15	15	(2))13
– POCI	—	—	—	—	—	—	—	—
Other financial assets measured at amortised cost	469,898	47,347	39,595	862	162	557,864	(114))557,750
– stage 1	469,691	47,019	38,929	546	—	556,185	(28))556,157
– stage 2	207	328	666	316	—	1,517	(4))1,513
– stage 3	—	—	—	—	155	155	(82))73
– POCI	—	—	—	—	7	7	—	7
Loan and other credit-related commitments	297,683	121,508	74,694	6,431	1,045	501,361	(376))500,985
– stage 1	294,958	115,008	64,429	1,591	—	475,986	(126))475,860
– stage 2	2,725	6,500	10,265	4,840	—	24,330	(183))24,147
– stage 3	—	—	—	—	999	999	(67))932
– POCI	—	—	—	—	46	46	—	46
Financial guarantees and similar contracts	35,537	27,084	23,366	2,948	447	89,382	(161))89,221
– stage 1	33,558	25,009	18,095	1,259	—	77,921	(36))77,885
– stage 2	1,979	2,075	5,271	1,689	—	11,014	(47))10,967
– stage 3	—	—	—	—	413	413	(78))335
– POCI	—	—	—	—	34	34	—	34
At 1 Jan 2018	1,353,144	430,777	361,634	28,189	16,525	2,190,269	(10,017))2,180,252
Debt instruments at FVOCI								
Stage 1	297,753	6,678	12,941	2,450	—	319,822	(28))319,794
Stage 2	208	108	147	1,826	—	2,289	(142))2,147

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Stage 3	—	—	—	—	584	584	(14)570
POCI	—	—	—	—	—	—	—	—
At 1 Jan 2018	297,961	6,786	13,088	4,276	584	322,695	(184)322,511

For footnote, see page 74.

Renegotiated loans and forbearance

The following table shows the gross carrying amounts of the Group's holdings of renegotiated loans and advances to customers by industry sector and by stages. Wholesale renegotiated loans are classified as stage 3 until there is sufficient

evidence to demonstrate a significant reduction in the risk of non-payment of future cash flows, observed over a minimum one-year period, and there are no other indicators of impairment. Personal renegotiated loans are deemed to remain credit-impaired until repayment or derecognition.

Renegotiated loans and advances to customers at amortised cost by stage distribution

	Stage 1	Stage 2	Stage 3	POCI	Total
	\$m	\$m	\$m	\$m	\$m
Gross carrying amount					
Personal	—	—	2,280	—	2,280
– first lien residential mortgages	—	—	1,677	—	1,677
– other personal lending	—	—	603	—	603
Wholesale	1,096	1,335	4,499	219	7,149
– corporate and commercial	1,077	1,334	4,274	219	6,904
– non-bank financial institutions	19	1	225	—	245
At 30 Jun 2018	1,096	1,335	6,779	219	9,429
Allowance for ECL					
Personal	—	—	(394)	—	(394)
– first lien residential mortgages	—	—	(198)	—	(198)
– other personal lending	—	—	(196)	—	(196)
Wholesale	(11)	(45)	(1,561)	(78)	(1,695)
– corporate and commercial	(11)	(45)	(1,399)	(78)	(1,533)
– non-bank financial institutions	—	—	(162)	—	(162)
At 30 Jun 2018	(11)	(45)	(1,955)	(78)	(2,089)

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Personal lending

This section provides further detail on the regions, countries and products driving the increase in personal loans and advances to customers, with the impact of foreign exchange separately identified. Additionally, Hong Kong and UK mortgage book LTV data is provided.

Further product granularity is also provided by stage, with geographical data presented for loans and advances to customers, loan and other credit-related commitments, and financial guarantee and similar contracts.

Total personal lending of \$383bn has increased by \$7.9bn from \$375bn since the Group transitioned to IFRS 9 on 1 January 2018. This increase includes adverse foreign exchange movements of \$7.9bn. Excluding foreign exchange movements, there was growth of \$15.7bn primarily driven by Asia (\$8.7bn) and Europe (\$6.2bn). The allowance for ECL attributable to personal lending, excluding off-balance sheet commitments and guarantees, has decreased slightly from 1 January 2018 to \$2.9bn from \$3.0bn. This is primarily driven by favourable foreign exchange movements and the stable credit environment.

Excluding foreign exchange movements, the total personal lending increase is primarily driven by mortgage balances, which grew by \$11bn. Mortgages in Asia grew by \$6.2bn, notably in Hong Kong

(\$4.1bn) and to a lesser extent in Australia (\$1.6bn), as a result of continued business growth initiatives and property market growth. In Europe, mortgages grew by \$3.9bn, notably in the UK (\$4.2bn), driven by stronger acquisition performance, including the expanded use of broker relationships.

The quality of both our Hong Kong and UK mortgage books remained high, with negligible defaults and impairment allowances. The average LTV ratio on new mortgage lending in Hong Kong was 49%, compared with an estimated 36% for the overall mortgage portfolio. The average LTV ratio on new lending in the UK was 63%, compared with an estimated 49% for the overall mortgage portfolio. In 2018, we aligned our global approach in relation to LTV reporting; this resulted in Hong Kong and the UK changing from a simple average to a balance weighted average. These will no longer be comparable to previously reported amounts.

Excluding foreign exchange movement, other personal lending balances have increased by \$4.7bn since 1 January 2018. Loans and overdrafts grew by \$1.9bn in Hong Kong, and \$2.6bn in the UK, Switzerland and France combined. Credit cards decreased by \$0.7bn in Hong Kong and \$0.4bn in the UK.

Total personal lending for loans and advances to customers by stage distribution

	Gross carrying amount				Allowance for ECL			
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
By portfolio								
First lien residential mortgages	272,106	8,315	2,931	283,352	(38)	(77)	(457)	(572)
–								
of which:								
interest only (including offset)	27,585	1,056	183	28,824	(3)	(16)	(59)	(78)
affordability (including US adjustable rate mortgages)	14,702	2,603	556	17,861	(2)	(3)	(4)	(9)
Other personal lending	89,803	8,204	1,568	99,575	(547)	(1,071)	(705)	(2,323)
– other	67,255	4,309	1,064	72,628	(228)	(387)	(440)	(1,055)
– credit cards	20,109	3,734	433	24,276	(315)	(669)	(248)	(1,232)
– second lien residential mortgages	1,046	120	66	1,232	(2)	(11)	(13)	(26)
– motor vehicle finance	1,393	41	5	1,439	(2)	(4)	(4)	(10)
At 30 Jun 2018	361,909	16,519	4,499	382,927	(585)	(1,148)	(1,162)	(2,895)
By geography								
Europe	164,459	4,741	1,864	171,064	(165)	(299)	(442)	(906)
–								
of which: UK	135,921	3,439	1,247	140,607	(151)	(267)	(236)	(654)
Asia	150,290	5,689	710	156,689	(183)	(379)	(189)	(751)

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–	100,245	2,898	180	103,323	(68)	(237)	(39)	(344)
of which: Hong Kong												
MENA	5,712	388	435	6,535	(75)	(104)	(273)	(452)
North America	36,261	4,687	1,208	42,156	(28)	(86)	(139)	(253)
Latin America	5,187	1,014	282	6,483	(134)	(280)	(119)	(533)
At 30 Jun 2018	361,909	16,519	4,499	382,927	(585)	(1,148)	(1,162)	(2,895)	
Total personal lending for loans and other credit-related commitments and financial guarantee and similar contracts by stage distribution												

	Nominal amount				Allowance for ECL					
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total		
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m		
Europe	54,665	475	56	55,196	(7)	(2)	(9)
–										
of which: UK	52,526	292	48	52,866	(4)	—		(4)
Asia	126,239	951	2	127,192	—		—		—	
–										
of which: Hong Kong	96,329	413	—	96,742	—		—		—	
MENA	3,524	68	59	3,651	(1)	—		(1)
North America	14,310	294	116	14,720	(1)	—		(1)
Latin America	4,006	86	6	4,098	(1)	—		(1)
At 30 Jun 2018	202,744	1,874	239	204,857	(10)	(2)	(12)

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Risk

Wholesale lending

This sections provides further detail on the regions, countries and products driving the increase in wholesale loans and advances to customers and banks, with the impact of foreign exchange separately identified. Additional product granularity is also provided by stage with geographical data presented for loans and advances to customers and banks, loan and other credit-related commitments and financial guarantees and similar contracts.

Total wholesale lending of \$683bn has increased by \$16.6bn from \$667bn since the Group transitioned to IFRS 9 on 1 January 2018; this increase includes adverse foreign exchange movements of

\$13bn. Excluding foreign exchange movements, the total wholesale lending growth was driven by a \$29bn increase in corporate and commercial balances. The primary driver of this increase was Asia (\$20.3bn), most notably in Hong Kong (\$13bn),

Singapore (\$2.2bn) and India (\$1.7bn). Other notable increases were observed in the UK (\$4.4bn), the UAE (\$2.3bn) and Canada (\$1.3bn). The allowance for ECL attributable to wholesale lending, excluding off-balance sheet commitments and guarantees of \$5.8bn, has decreased from \$6.3bn on 1 January 2018. This is primarily driven by releases related to the Group's oil and gas sector and by favourable foreign exchange movements.

Total wholesale lending for loans and advances to banks and customers by stage distribution

	Gross carrying amount					Allowance for ECL				
	Stage 1	Stage 2	Stage 3	POCI	Total	Stage 1	Stage 2	Stage 3	POCI	Total
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Corporate and commercial	480,550	48,673	9,445	314	538,982	(655)	(812)	(3,968)	(126)	(5,561)
– agriculture, forestry and fishing	5,501	1,141	259	15	6,916	(12)	(31)	(109)	(2)	(154)
– mining and quarrying	10,489	2,144	679	2	13,314	(23)	(85)	(175)	(2)	(285)
– manufacture	91,272	9,407	1,878	103	102,660	(124)	(150)	(1,001)	(37)	(1,312)
– electricity, gas, steam and air-conditioning supply	14,051	1,765	122	59	15,997	(15)	(50)	(17)	(33)	(115)
– water supply, sewerage, waste management and remediation	3,111	145	238	—	3,494	(4)	(7)	(15)	—	(26)
– construction	14,136	1,370	1,013	37	16,556	(27)	(17)	(501)	(36)	(581)
– wholesale and retail trade, repair of motor vehicles and motorcycles	84,947	13,227	1,871	42	100,087	(94)	(106)	(873)	(12)	(1,085)
– transportation and storage	24,592	1,671	421	41	26,725	(34)	(49)	(87)	(1)	(171)
– accommodation and food	18,076	2,347	316	4	20,743	(41)	(50)	(86)	(2)	(179)
– publishing, audiovisual and broadcasting	18,711	1,260	224	1	20,196	(47)	(15)	(63)	—	(125)
– real estate	113,056	7,089	1,102	3	121,250	(85)	(66)	(535)	—	(686)
– professional, scientific and technical activities	23,020	1,650	308	—	24,978	(30)	(28)	(104)	—	(162)
– administrative and support services	22,497	2,107	456	3	25,063	(31)	(44)	(146)	(1)	(222)

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– public administration and defence, compulsory social security	1,108	227	8	—	1,343	—	(2)(5)—	(7)
– education	1,693	240	18	—	1,951	(7)(6)(7)—	(20)
– health and care	5,306	630	157	3	6,096	(10)(18)(60)—	(88)
– arts, entertainment and recreation	4,794	777	62	—	5,633	(10)(11)(33)—	(54)
– other services	14,315	623	274	1	15,213	(56)(55)(148)—	(259)
– activities of households	151	648	—	—	799	—	—	—	—	—	
– extra-territorial organisations and bodies activities	907	4	39	—	950	—	—	(3)—	(3)
– government	7,942	121	—	—	8,063	(5)(1)—	—	(6)
– asset-backed securities	875	80	—	—	955	—	(21)—	—	(21)
Non-bank financial institutions	56,412	3,583	274	—	60,269	(44)(45)(190)—	(279)
Loans and advances to banks	83,588	335	16	—	83,939	(11)(2)(2)—	(15)
At 30 Jun 2018	620,550	52,591	9,735	314	683,190	(710)(859)(4,160)(126)(5,855)	
By geography											
Europe	195,378	19,734	5,338	106	220,556	(381)(531)(1,902)(49)(2,863)	
–											
of which: UK	137,939	15,627	3,896	15	157,477	(307)(470)(1,213)(2)(1,992)	
Asia	326,286	19,312	1,721	100	347,419	(163)(99)(957)(27)(1,246)	
–											
of which: Hong Kong	194,677	12,515	847	70	208,109	(80)(58)(402)(26)(566)
MENA	25,302	4,007	1,740	56	31,105	(56)(93)(1,000)(45)(1,194)	
North America	56,722	8,894	656	—	66,272	(35)(114)(148)—	(297)
Latin America	16,862	644	280	52	17,838	(75)(22)(153)(5)(255)
At 30 Jun 2018	620,550	52,591	9,735	314	683,190	(710)(859)(4,160)(126)(5,855)	

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Total wholesale lending for loans and other credit-related commitments and financial guarantee and similar contracts by stage distribution

	Nominal amount					Allowance for ECL				
	Stage 1	Stage 2	Stage 3	POCI	Total	Stage 1	Stage 2	Stage 3	POCI	Total
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Corporate and commercial	310,300	24,243	1,130	30	335,703	(144)	(196)	(159)	—	(499)
Financial	72,302	1,250	6	—	73,558	(13)	—	—	—	(13)
At 30 Jun 2018	382,602	25,493	1,136	30	409,261	(157)	(196)	(159)	—	(512)
By geography										
Europe	152,182	6,414	664	30	159,290	(80)	(64)	(97)	—	(241)
—										
of which: UK	88,193	2,268	451	5	90,917	(50)	(50)	(75)	—	(175)
Asia	89,072	5,706	185	—	94,963	(42)	(16)	(26)	—	(84)
—										
of which: Hong Kong	35,312	2,518	169	—	37,999	(10)	(6)	(23)	—	(39)
MENA	16,602	2,917	197	—	19,716	(15)	(24)	(31)	—	(70)
North America	120,514	10,316	89	—	130,919	(15)	(92)	(4)	—	(111)
Latin America	4,232	140	1	—	4,373	(5)	—	(1)	—	(6)
At 30 Jun 2018	382,602	25,493	1,136	30	409,261	(157)	(196)	(159)	—	(512)

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Risk

Supplementary information

The disclosure below presents the gross carrying/nominal amount of financial instruments to which the impairment requirements in

IFRS 9 are applied by global business and the associated allowance for ECL.

Summary of financial instruments to which the impairment requirements in IFRS 9 are applied – by global business

	Gross carrying/nominal amount					Allowance for ECL				
	Stage 1	Stage 2	Stage 3	POCI	Total	Stage 1	Stage 2	Stage 3	POCI	Total
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Loans and advances to customers at amortised cost	898,871	68,775	14,218	314	982,178	(1,284)	(2,005)	(5,320)	(126)	(8,735)
– RBWM	326,386	22,104	5,534	—	354,024	(577)	(1,151)	(1,184)	—	(2,912)
– CMB	299,854	27,408	6,252	254	333,768	(500)	(614)	(3,223)	(121)	(4,458)
– GB&M	233,956	15,371	1,895	59	251,281	(191)	(199)	(837)	(5)	(1,232)
– GPB	36,718	3,772	509	1	41,000	(13)	(10)	(76)	—	(99)
– Corporate Centre	1,957	120	28	—	2,105	(3)	(31)	—	—	(34)
Loans and advances to banks at amortised cost	83,588	335	16	—	83,939	(11)	(2)	(2)	—	(15)
– RBWM	6,197	23	9	—	6,229	—	—	—	—	—
– CMB	1,888	3	—	—	1,891	(1)	—	—	—	(1)
– GB&M	20,987	261	4	—	21,252	(8)	(2)	(1)	—	(11)
– GPB	120	—	—	—	120	—	—	—	—	—
– Corporate Centre	54,396	48	3	—	54,447	(2)	—	(1)	—	(3)
Other financial assets measured at amortised cost	611,524	1,525	79	1	613,129	(27)	(4)	(25)	—	(56)
– RBWM	49,397	432	14	—	49,843	(12)	—	(1)	—	(13)
– CMB	17,701	623	45	1	18,370	(6)	(3)	(24)	—	(33)
– GB&M	280,074	445	15	—	280,534	(2)	(1)	—	—	(3)
– GPB	1,407	2	1	—	1,410	—	—	—	—	—
– Corporate Centre	262,945	23	4	—	262,972	(7)	—	—	—	(7)
Total gross carrying amount on balance sheet at 30 Jun 2018	1,593,983	70,635	14,313	315	1,679,246	(1,322)	(2,011)	(5,347)	(126)	(8,806)
Loans and other credit related commitments	504,160	18,231	613	11	523,015	(119)	(134)	(66)	—	(319)
– RBWM	176,526	2,028	264	—	178,818	(11)	(7)	(8)	—	(26)
– CMB	73,961	6,377	147	11	80,496	(57)	(47)	(28)	—	(132)
– GB&M	203,285	8,494	163	—	211,942	(50)	(79)	(19)	—	(148)
– GPB	30,118	1,212	2	—	31,332	—	—	—	—	—
– Corporate Centre	20,270	120	37	—	20,427	(1)	(1)	(11)	—	(13)
Financial guarantee and similar contracts	81,186	9,136	762	19	91,103	(48)	(62)	(95)	—	(205)
– RBWM	872	2	9	—	883	(2)	(3)	(5)	—	(10)
– CMB	25,366	4,589	487	19	30,461	(18)	(26)	(75)	—	(119)
– GB&M	52,252	4,516	162	—	56,930	(25)	(33)	(13)	—	(71)
– GPB	1,164	1	2	—	1,167	(2)	—	(2)	—	(4)
– Corporate Centre	1,532	28	102	—	1,662	(1)	—	—	—	(1)

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Total nominal amount off balance sheet at 30 Jun 2018	585,346	27,367	1,375	30	614,118	(167)(196)(161)—	(524)
RBWM	15,866	—	—	—	15,866	(5)—	—	—	(5)
CMB	2,152	—	—	—	2,152	(2)—	—	—	(2)
GB&M	3,214	—	—	—	3,214	(8)—	—	—	(8)
GPB	—	—	—	—	—	—	—	—	—	—	
Corporate Centre	299,734	904	54	16	300,708	(19)(107)(11)—	(137)
Debt instruments measured at FVOCI at 30 Jun 2018	320,966	904	54	16	321,940	(34)(107)(11)—	(152)

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Securitisation exposures and other structured products

The following table summarises the carrying amount of our asset-backed securities ('ABSs') exposure by categories of collateral. It includes assets held in the GB&M legacy credit portfolio with a carrying value of \$6.8bn (31 December 2017: \$9bn).

At 30 June 2018, the FVOCI reserve in respect of ABSs was a deficit of \$205m (31 December 2017: deficit of \$519m). For 2018, the impairment write-back in respect of ABSs was \$107m (31 December 2017: \$53m).

Carrying amount of HSBC's consolidated holdings of ABSs

	Footnote	Financial Trading Investments at FVOCI	Financial Investments at FVOCI	Held at amortised cost	Financial assets designated and otherwise mandatorily measured at fair value through profit or loss	Total	Of which held through consolidated structured entities
	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Mortgage-related assets	1,528	13,107	14,898	71	29,604	376	
– sub-prime residential	17	729	—	16	762	117	
– US Alt-A residential	—	199	3	—	202	116	
– US Government agency and sponsored enterprises: MBSs	8 134	12,018	13,961	—	26,113	—	
– UK buy-to-let residential	—	—	—	—	—	—	
– other residential	1,092	24	889	—	2,005	12	
– commercial property	285	137	45	55	522	131	
Leveraged finance-related assets	336	133	—	323	792	264	
Student loan-related assets	132	1,946	—	24	2,102	1,918	
Auto finance related assets	222	—	3	—	225	—	
Other assets	1,279	800	1	3	2,083	227	
At 30 Jun 2018	3,497	15,986	14,902	421	34,806	2,785	

For footnote, see page 74.

Selected 2017 credit risk disclosures

The disclosures below were included in our 2017 external reports and do not reflect the adoption of IFRS 9. As these tables are not

directly comparable to the current 2018 credit risk tables, which are disclosed on an IFRS 9 basis, these 2017 disclosures have been shown below and not adjacent to 2018 tables.

Summary of credit risk

	At 31 Dec 2017 \$bn
At end of period	
Maximum exposure to credit risk	3,030
– total assets subject to credit risk	2,306
– off-balance sheet commitments subject to credit risk	724
Gross loans and advances	1,060
– personal lending	376
– wholesale lending	684
Impaired loans	15

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– personal lending	5
– wholesale lending	10
Impaired loans as a % of gross loans and advances	%
Personal lending	1.3
Wholesale lending	1.5
Total	1.5
	\$bn
Impairment allowances	7.5
– personal lending	1.7
– wholesale lending	5.8
Loans and advances net of impairment allowances	1,053

	Half-year to	
	30 Jun 2017	31 Dec 2017
	\$bn	\$bn
Loan impairment charges	0.7	1.3
– personal lending	0.5	0.5
– wholesale lending	0.2	0.8
Other credit risk provisions	(0.1)	(0.1)
	0.6	1.2

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Risk

Distribution of total financial instruments exposed to credit risk by credit quality

	Neither past due nor impaired				Past due	Impaired	Total gross amount	Impairment allowances	Total
	Strong	Good	Satisfactory	Sub-standard	but not impaired				
	\$m	\$m	\$m	\$m	\$m				
At 31 Dec 2017	1,635,086	336,212	293,685	23,084	8,716	16,341	2,313,124	(7,532)	2,305,592
	%	%	%	%	%	%	%		
	70.7	14.5	12.7	1.0	0.4	0.7	100.0		

Distribution of loans and advances held at amortised cost by credit quality

	Neither past due nor impaired				Past due	Impaired	Total gross amount	Impairment allowances	Total
	Strong	Good	Satis-factory	Sub-standard	but not impaired				
	\$m	\$m	\$m	\$m	\$m				
At 31 Dec 2017	580,934	231,369	208,306	16,153	8,609	15,470	1,060,841	(7,484)	1,053,357
Loans and advances to customers	503,759	222,343	204,162	16,114	8,600	15,470	970,448	(7,484)	962,964
– personal	324,960	26,612	14,549	780	4,658	4,922	376,481	(1,719)	374,762
– corporate and commercial	140,382	176,745	176,661	14,784	3,422	10,254	522,248	(5,494)	516,754
– non-bank financial institutions	38,417	18,986	12,952	550	520	294	71,719	(271)	71,448
Loans and advances to banks	77,175	9,026	4,144	39	9	—	90,393	—	90,393

Impaired loans by industry sector and geographical region

	Europe	Asia	MENA	North America	Latin America	Total
	\$m	\$m	\$m	\$m	\$m	\$m
Non-renegotiated impaired loans	4,551	1,645	870	1,180	452	8,698
– personal	1,648	475	227	665	280	3,295
– corporate and commercial	2,895	1,146	639	508	172	5,360
– financial	8	24	4	7	—	43
Renegotiated impaired loans	3,491	604	1,079	1,426	172	6,772
– personal	381	125	120	958	43	1,627
– corporate and commercial	2,926	478	895	466	129	4,894
– financial	184	1	64	2	—	251
At 31 Dec 2017	8,042	2,249	1,949	2,606	624	15,470
Impaired loans % of total gross loans and advances	2.0%	0.5%	5.4%	2.2%	2.6%	1.5%

Renegotiated loans and advances to customers by industry sector

	First lien residential mortgages	Other personal lending	Corporate and commercial	Non-bank financial institutions	Total
	\$m	\$m	\$m	\$m	\$m
Neither past due nor impaired	476	268	2,082	257	3,083
Past due but not impaired	58	49	120	—	227
Impaired	1,329	298	4,894	251	6,772
At 31 Dec 2017	1,863	615	7,096	508	10,082

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Impairment allowances on renegotiated loans	165			127		1,584		151	2,027
Renegotiated loans and advances to customers by geographical region									

	Europe	Asia	MENA	North America	Latin America	Total
	\$m	\$m	\$m	\$m	\$m	\$m
At 31 Dec 2017	5,667	921	1,622	1,604	268	10,082

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Loan impairment

Loan impairment charge to the income statement by industry sector

	Europe	Asia	MENA	North America	Latin America	Total
	\$m	\$m	\$m	\$m	\$m	\$m
Personal	103	143	53	8	240	547
– first lien residential mortgages	26	4	—	(11)	(18)	1
– other personal	77	139	53	19	258	546
Corporate and commercial	(69)	286	47	(102)	21	183
– manufacturing and international trade and services	65	231	34	(18)	8	320
– commercial real estate and other property-related	(92)	33	23	3	1	(32)
– other commercial	(42)	22	(10)	(87)	12	(105)
Financial	10	18	20	1	—	49
Total loan impairment charge for the half-year to 30 Jun 2017	44	447	120	(93)	261	779

Personal	37	100	39	24	212	412
– first lien residential mortgages	(20)	(5)	5	11	(9)	(18)
– other personal	57	105	34	13	221	430
Corporate and commercial	688	12	36	(61)	69	744
– manufacturing and international trade and services	249	5	61	36	51	402
– commercial real estate and other property-related	292	(12)	(27)	6	(1)	258
– other commercial	147	19	2	(103)	19	84
Financial	56	(1)	2	—	—	57
Total loan impairment charge for the half-year to 31 Dec 2017	781	111	77	(37)	281	1,213

Charge for impairment losses as a percentage of average gross loans and advances to customers by geographical region

	Europe	Asia	MENA	North America	Latin America	Total
	%	%	%	%	%	%
Half-year to 30 Jun 2017						
New allowances net of allowance releases	0.11	0.26	0.91	(0.10)	3.30	0.25
Recoveries	(0.08)	(0.03)	(0.09)	(0.07)	(0.46)	(0.07)
Total charge for impairment losses	0.03	0.23	0.82	(0.17)	2.84	0.18