BARCLAYS PLC Form 6-K July 30, 2013

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, DC 20549

FORM 6-K

REPORT OF FOREIGN PRIVATE ISSUER PURSUANT TO RULE 13A-16 OR 15D-16 UNDER THE SECURITIES EXCHANGE ACT OF 1934

July 30, 2013

Barclays PLC and Barclays Bank PLC (Names of Registrants)

1 Churchill Place

London E14 5HP England

(Address of Principal Executive Offices)

Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.

Form 20-F x Form 40-F

Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes No x

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b):

This Report is a joint Report on Form 6-K filed by Barclays PLC and Barclays Bank PLC. All of the issued ordinary share capital of Barclays Bank PLC is owned by Barclays PLC.

This Report comprises:

Information given to The London Stock Exchange and furnished pursuant to General Instruction B to the General Instructions to Form 6-K.

EXHIBIT INDEX

| Half Yearly Report dated 30 July 2013 | |
|---|------------------------------------|
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| | |
| | |
| SIGNATURES | |
| Pursuant to the requirements of the Securities Exchange Act of 1934, each of the report to be signed on its behalf by the undersigned, thereunto duly authorized. | |
| | |
| | BARCLAYS PLC (Registrant) |
| Date: July 30, 2013 | |
| | By: /s/ Patrick Gonsalves |
| | Patrick Gonsalves Deputy Secretary |
| | BARCLAYS BANK PLC |
| Data: July 30, 2013 | (Registrant) |
| Date: July 30, 2013 | |
| | By: /s/ Patrick Gonsalves |
| | Patrick Gonsalves Joint Secretary |

Barclays Bank PLC Interim Results Announcement

30 June 2013

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Barclays PLC Results Announcement

BARCLAYS BANK PLC, 1 CHURCHILL PLACE, LONDON, E14 5HP, UNITED KINGDOM. TELEPHONE: +44 (0) 20 7116 1000. COMPANY NO. 1026167

The term 'Barclays PLC Group' or the 'Group' means Barclays PLC together with its subsidiaries and the term 'Barclays Bank PLC Group' means Barclays Bank PLC together with its subsidiaries. 'Barclays' is used to refer to either of the preceding groups when the subject matter is identical. The term 'Parent Company' or 'Parent' refers to Barclays PLC and the term 'Bank' or 'Company' refers to Barclays Bank PLC.

Unless otherwise stated, the income statement analyses compare the six months to 30 June 2013 to the corresponding six months of 2012 and balance sheet comparisons relate to the corresponding position at 31 December 2012. The abbreviations '£m' and '£bn' represent millions and thousands of millions of Pounds Sterling respectively; the abbreviations '\$m' and '\$bn' represent millions and thousands of millions of US dollars respectively.

The comparatives have been restated to reflect the implementation of IFRS 10 Consolidated Financial Statements and IAS 19 Employee Benefits (Revised 2011), the reallocation of elements of the Head Office results to businesses and portfolio restatements between businesses, as detailed in our announcement on 16 April 2013.

Relevant terms that are used in this document but are not defined under applicable regulatory guidance or International Financial Reporting Standards (IFRS) are explained in the Results glossary that can be accessed at www.barclays.com/results

In accordance with Barclays policy to provide meaningful disclosures that help investors and other stakeholders understand the financial position, performance and changes in the financial position of the Group, and having regard to the British Bank Association Disclosure Code, the information provided in this report goes beyond minimum requirements. Barclays continues to develop its financial reporting considering best practice and welcomes feedback from investors, regulators and other stakeholders on the disclosures that they would find most useful.

The information in this announcement, which was approved by the Board of Directors on 29 July 2013 does not comprise statutory accounts within the meaning of Section 434 of the Companies Act 2006. Statutory accounts for the year ended 31 December 2012, which included certain information required for the Joint Annual Report on Form 20-F of Barclays PLC and Barclays Bank PLC to the US Securities and Exchange Commission (SEC) and which contained an unqualified audit report under Section 495 of the Companies Act 2006 and which did not make any statements under Section 498 of the Companies Act 2006, have been delivered to the Registrar of Companies in accordance with Section 441 of the Companies Act 2006.

These results will be furnished as a Form 6-K to the SEC as soon as practicable following their publication. Once filed with the SEC, copies of the Form 6-K will also be available from the Barclays Investor Relations website www.barclays.com/investorrelations and from the SEC's website (www.sec.gov).

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Basis of Preparation

Barclays Bank PLC is a wholly owned subsidiary of Barclays PLC, which is the Group's ultimate parent company. The consolidated financial statements of Barclays Bank PLC and Barclays PLC are materially the same, with the key differences being that, in accordance with IFRS:

- Preference shares issued by Barclays Bank PLC are included within share capital and share premium in Barclays Bank PLC, but presented as non-controlling interests in the financial statements of Barclays PLC Group.
- Certain issuances of capital notes by Barclays Bank PLC are included within other shareholders' equity in Barclays Bank PLC, but presented as non-controlling interests in the financial statements of Barclays PLC Group.
- Barclays PLC shares held for the purposes of employee share schemes and for trading are recognised as available
 for sale investments and trading portfolio assets respectively within Barclays Bank PLC. Barclays PLC deducts
 these treasury shares from shareholders equity.
- The Group has made two issuances of contingent capital notes (CCNs). These were both issued by Barclays Bank PLC and pay interest and principal to the holder unless the consolidated CET 1 ratio of Barclays PLC falls below 7% for both issuances, in which case they are cancelled from the consolidated perspective. The coupon payable on the CCNs is higher than a market rate of interest for a similar note without this risk.

The accounting for these instruments differs in the consolidated financial statements of Barclays PLC and Barclays Bank PLC as follows:

- In the case of the first CCN issuance, the cancellation is effected by an automatic legal transfer from the holder to Barclays PLC. In these circumstances, Barclays Bank PLC remains liable to Barclays PLC. Barclays Bank PLC does not benefit from the cancellation feature although it pays a higher than market rate for a similar note, and therefore the initial fair value of the note recognised was higher than par. The difference between fair value and par is amortised to the income statement over time.
- In the case of the second CCN issuance, the cancellation is directly effected in Barclays Bank PLC. To Barclays Bank PLC, the cancellation feature is separately valued from the host liability (see accounting policy 15 on page 253 of the Barclays PLC 2012 Annual Report) as an embedded derivative with changes in fair value reported in the income statement. The initial fair value of the host liability recognised was higher than par by the amount of the initial fair value of the derivative and the difference is amortised to the income statement over time.

More extensive disclosures are contained in the Barclays PLC Results Announcement for the period ended 30 June 2013, attached, including risk exposures and business performance, which are materially the same as those for Barclays Bank PLC.

These consolidated interim financial statements do not comprise the Barclays Bank PLC Group's statutory accounts. The Barclays Bank PLC Group's statutory accounts for the year ended 31 December 2012, on which the auditors issued an unmodified audit opinion, have been filed with the Registrar of Companies.

Accounting Policies

The Results Announcement has been prepared in accordance with IAS 34 Interim Financial Reporting, using the same accounting policies and methods of computation as those used in the 2012 Annual Report, except for the following

accounting standards which were adopted by Barclays Bank PLC Group on 1 January 2013:

IFRS 10 Consolidated Financial Statements

IFRS 10 replaced requirements in IAS 27 Consolidated and Separate Financial Statements and SIC 12 Consolidation – Special Purpose Entities. This introduced new criteria to determine whether entities in which Barclays Bank PLC Group has interests should be consolidated. The implementation of IFRS 10 resulted in Barclays Bank PLC Group consolidating some entities that were previously not consolidated and deconsolidating some entities that were previously consolidated, principally impacting the consolidation of entities in the Investment Bank with credit market exposures.

IAS 19 Employee Benefits (Revised 2011)

IAS 19 (Revised 2011), amongst other changes, requires actuarial gains and losses arising from defined benefit pension schemes to be recognised in full. Previously Barclays Bank PLC Group deferred these over the remaining average service lives of the employees (known as the 'corridor' approach).

Comparatives have been fully restated for these standards in accordance with their transition requirements. IFRS 10 only requires the presentation of restated comparatives for the period immediately prior to the first period of application.

The Group published a restatement document on 16 April 2013 describing the financial impacts of IFRS 10 and IAS 19.

Basis of Preparation

The financial impact on Barclays Bank PLC Group for the year ended 31 December 2012 had IFRS 10 and IAS 19 been adopted is shown in the table below:

| Impact of Accounting Restatements | Restatement Adjustments | | | | | |
|-----------------------------------|-------------------------|-----------|---------|-----------|-------|----------|
| | | 2012 as | | | | 2012 as |
| | | Published | IFRS | 10 IA | AS 19 | Restated |
| Income Statement | | £m | £ | Cm | £m | £m |
| Profit/(loss) before tax | 99 | 573 | (22) | 650 | | |
| Tax | (483) | (134) | - | (617) | | |
| (Loss)/profit after tax | (384) | 439 | (22) | 33 | | |
| Balance Sheet | | | | | | |
| Total assets | 1,490,747 | (144) | (1,842) | 1,488,761 | | |
| Total liabilities | 1,427,853 | 333 | 652 | 1,428,838 | | |
| Total shareholders' equity | 62,894 | (477) | (2,494) | 59,923 | | |

- The positive financial impact of adopting IFRS 10 on Barclays Bank PLC Group's results for the year ended 31 December 2012 principally reflects an increase in trading income and a reduction in impairment in the Investment Bank. However, there is a cumulative reduction in total shareholders' equity at 31 December 2012 of £477m as previously disclosed in the 2012 Barclays Bank PLC Annual Report.
- Following the adoption of IAS 19, retirement benefit assets reduced by £2.3bn and retirement benefit liabilities increased by £1.0bn as at 31 December 2012, with additional deferred tax assets recognised of £0.8bn, of which

£0.4bn has been recognised in deferred tax assets and £0.4bn in deferred tax liabilities. As a result total assets reduced by £1.8bn and total liabilities increased by £0.7bn. Profit after tax for the period reduced by £22m with other comprehensive income lower by £2.4bn, resulting in a £2.5bn reduction in shareholders' equity.

IFRS 13 Fair Value Measurement

IFRS 13 provides comprehensive guidance on how to calculate the fair value of financial and non-financial assets. The adoption of IFRS 13 did not have a material financial impact on Barclays Bank PLC Group.

Future Accounting Developments

IFRS 9 Financial Instruments

IFRS 9 will change the classification and therefore the measurement of its financial assets, the recognition of impairment and hedge accounting. In addition to these changes, the portion of gains and losses arising from changes in the Group's credit rating included in changes in the value of Barclays Bank PLC Group issued debt securities held at fair value through profit or loss will be included in other comprehensive income rather than the income statement. The proposals have yet to be finalised and it is therefore not yet possible to estimate the financial effects. The current effective date is 1 January 2015, but may be delayed.

For more information on future accounting changes, refer to the Barclays Bank PLC 2012 Annual Report.

Going Concern

Barclays Bank PLC Group's business activities and financial position, the factors likely to affect its future development and performance, and its objectives and policies in managing the financial risks to which it is exposed and its capital are discussed in the Results by Business, Performance Management and Risk Management sections of the Barclays PLC Interim Results Announcement.

The Directors confirm that they are satisfied that Barclays Bank PLC Group has adequate resources to continue in business for the foreseeable future. For this reason, they continue to adopt the going concern basis for preparing accounts.

Statement of Directors' Responsibilities

The Directors confirm to the best of their knowledge that the condensed consolidated interim financial statements set out on pages 5 to 10 have been prepared in accordance with International Accounting Standard 34, 'Interim Financial Reporting', as adopted by the European Union, and that the interim management report herein includes a fair review of the information required by Disclosure and Transparency Rules 4.2.7 and 4.2.8 namely:

- an indication of important events that have occurred during the six months ended 30 June 2013 and their impact on the condensed consolidated interim financial statements, and a description of the principal risks and uncertainties for the remaining six months of the financial year; and
- material related party transactions in the six months ended 30 June 2013 and any material changes in the related party transactions described in the last Annual Report.

On behalf of the Board

Anthony Jenkins Chris Lucas

Chief Executive Group Finance Director

Independent Auditor's Review

Independent Auditors' Review Report to Barclays Bank PLC

Introduction

We have been engaged by Barclays Bank PLC to review the condensed set of consolidated interim financial statements in the interim results announcement for the six months ended 30 June 2013, which comprises the Condensed Consolidated Income Statement, Condensed Consolidated Statement of Profit or Loss and other Comprehensive Income, Condensed Consolidated Balance Sheet, Condensed Consolidated Statement of Changes in Equity, Condensed Consolidated Cash Flow Statement and related notes. We have read the other information contained in the interim results announcement and considered whether it contains any apparent misstatements or material inconsistencies with the information in the condensed consolidated interim financial statements.

Directors' Responsibilities 1,2

The interim results announcement is the responsibility of, and has been approved by, the Directors. The Directors are responsible for preparing the interim results announcement in accordance with the Disclosure and Transparency Rules of the United Kingdom's Financial Conduct Authority.

As disclosed in the 'Accounting Policies' section, the annual financial statements of the Group are prepared in accordance with IFRSs as adopted by the European Union. The condensed consolidated interim financial statements included in this interim results announcement has been prepared in accordance with International Accounting Standard 34, "Interim Financial Reporting", as adopted by the European Union.

Our Responsibility

Our responsibility is to express to the company a conclusion on the condensed consolidated interim financial statements in the interim results announcement based on our review. This report, including the conclusion, has been prepared for and only for the company for the purpose of the Disclosure and Transparency Rules of the Financial Conduct Authority and for no other purpose. We do not, in producing this report, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

Scope of Review

We conducted our review in accordance with International Standard on Review Engagements (UK and Ireland) 2410, 'Review of Interim Financial Information Performed by the Independent Auditor of the Entity' issued by the Auditing Practices Board for use in the United Kingdom. A review of interim financial information consists of making enquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with International Standards on Auditing (UK and Ireland) and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit

opinion.

Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the condensed consolidated interim financial statements in the interim results announcement for the six months ended 30 June 2013 are not prepared, in all material respects, in accordance with International Accounting Standard 34 as adopted by the European Union and the Disclosure and Transparency Rules of the United Kingdom's Financial Conduct Authority.

PricewaterhouseCoopers LLP Chartered Accountants London, United Kingdom 29 July 2013

- 1 The maintenance and integrity of the Barclays website is the responsibility of the Directors; the work carried out by the auditors does not involve consideration of these matters and, accordingly, the auditors accept no responsibility for any changes that may have occurred to the financial statements since they were initially presented on the website.
- 2 Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Condensed Consolidated Financial Statements

Condensed Consolidated Income Statement (Unaudited)

| Constitution Constitution in the state of th | Half Year Ended Half Year Ended Half Year Ended | | | | |
|--|---|----------|---------|-------|----------|
| Continuing Operations | | 30.06.13 | 31. | 12.12 | 30.06.12 |
| | Notes1 | £m | | £m | £m |
| Net interest income | 5,601 | 5,523 | 6,127 | | |
| Net fee and commission income | 4,396 | 4,306 | 4,230 | | |
| Net trading income | 4,570 | 1,741 | 1,609 | | |
| Net investment income | 417 | 479 | 211 | | |
| Net premiums from insurance contracts | 387 | 380 | 516 | | |
| Net gain on disposal of investment in BlackRock, Inc. | - | - | 227 | | |
| Other income | 32 | 48 | 60 | | |
| Total income | 15,403 | 12,477 | 12,980 | | |
| Net claims and benefits incurred on insurance contracts | (268) | (237) | (363) | | |
| Total income net of insurance claims | 15,135 | 12,240 | 12,617 | | |
| Credit impairment charges and other provisions | (1,631) | (1,630) | (1,710) | | |
| Net operating income | 13,504 | 10,610 | 10,907 | | |
| Staff costs | (6,431) | (5,522) | (5,945) | | |
| Administration and general expenses | (3,357) | (3,172) | (3,573) | | |
| Operating expenses excluding UK bank levy, provisions for PPI and interest rate hedging products redress | (9,788) | (8,694) | (9,518) | | |
| UK bank levy | - | (345) | - | | |

| Provision for PPI redress Provision for interest rate hedging products redress Operating expenses | | (1,350) (650) (11,788) | (1,300) (400) (10,739) | (300) (450) (10,268) |
|---|---|------------------------------|------------------------------|----------------------------|
| (Loss)/profit on disposal of undertakings and share of results of associates and joint ventures | | (68) | 63 | 77 |
| Profit/(loss) before tax | | 1,648 | (66) | 716 |
| Tax | | (590) | (304) | (313) |
| Profit/(loss) after tax | | 1,058 | (370) | 403 |
| Attributable to: | | | | |
| Equity holders of the parent | | 886 | (533) | 227 |
| Non-controlling interests | 1 | 172 | 163 | 176 |
| Profit/ (loss) after tax | | 1,058 | (370) | 403 |

Condensed Consolidated Financial Statements

Condensed Consolidated Statement of Profit or Loss and other Comprehensive Income (Unaudited)

| | Half | | | ded Half Year Ended |
|--|---------|----------|---------|---------------------|
| Continuing Operations | | 30.06.13 | | |
| | Notes1 | £m | | £m £m |
| Profit/(loss) after tax | 1,058 | 370) | 403 | |
| Other comprehensive income that may be recycled to profit or loss: | | | | |
| Currency translation reserve | 51 | 1 (946) | (602) | |
| Available for sale reserve | (97 | 7) 743 | (43) | |
| Cash flow hedge reserve | (1,137) | 7) 420 | 242 | |
| Other | 20 |) 45 | 51 | |
| Total comprehensive income that may be recycled to profit or loss | (703 | 3) 262 | (352) | |
| Other comprehensive income not recycled to profit or loss: | | | | |
| Retirement benefit remeasurements | (37 | 7) (55) | (1,180) | |
| Other comprehensive income for the period | (740 | 207 | (1,532) | |
| Total comprehensive income for the period | 318 | 3 (163) | (1,129) | |
| Attributable to: Equity holders of the parent | 444 | 4 (161) | (1,261) | |

¹ For notes specific to Barclays Bank PLC see page 10 and for those that also relate to Barclays PLC see pages 97 to 130 in the Barclays PLC Results Announcement.

| Non-controlling interests | 1 | (126) | (2) | 132 |
|---|---|-------|-------|---------|
| Total comprehensive income for the period | | 318 | (163) | (1,129) |

¹ For notes specific to Barclays Bank PLC see page 10 and for those that also relate to Barclays PLC see pages 97 to 130 in the Barclays PLC Results Announcement.

Condensed Consolidated Financial Statements

Condensed Consolidated Balance Sheet (Unaudited)

| , | | As at | | As at | As at |
|---|-----------|-----------|-----------|-------|----------|
| | | 30.06.13 | 31. | 12.12 | 30.06.12 |
| Assets | Notes1 | £m | | £m | £m |
| Cash and balances at central banks | 72,720 | 86,191 | 126,074 | | |
| Items in the course of collection from other banks | 2,578 | 1,473 | 2,598 | | |
| Trading portfolio assets | 151,990 | 146,352 | 167,458 | | |
| Financial assets designated at fair value | 46,847 | 46,629 | 46,761 | | |
| Derivative financial instruments | 403,249 | 469,156 | 517,693 | | |
| Loans and advances to banks | 46,887 | 40,871 | 48,765 | | |
| Loans and advances to customers | 470,062 | 423,906 | 452,744 | | |
| Reverse repurchase agreements and other similar secured lending | 222,881 | 176,522 | 173,814 | | |
| Available for sale financial investments | 91,730 | 75,133 | 68,952 | | |
| Current and deferred tax assets | 4,697 | 3,811 | 3,959 | | |
| Prepayments, accrued income and other assets | 5,579 | 4,362 | 5,896 | | |
| Investments in associates and joint ventures | 591 | 633 | 549 | | |
| Goodwill and intangible assets | 7,849 | 7,915 | 7,861 | | |
| Property, plant and equipment | 5,618 | 5,754 | 5,909 | | |
| Retirement benefit assets | 100 | 53 | 56 | | |
| Total assets | 1,533,378 | 1,488,761 | 1,629,089 | | |
| | | | | | |
| Liabilities | | | | | |
| Deposits from banks | 78,330 | 77,012 | 94,467 | | |
| Items in the course of collection due to other banks | 1,542 | 1,587 | 1,671 | | |
| Customer accounts | 460,294 | 385,500 | 408,351 | | |
| Repurchase agreements and other similar secured borrowing | 259,539 | 217,178 | 245,833 | | |
| Trading portfolio liabilities | 59,360 | 44,794 | 51,747 | | |
| Financial liabilities designated at fair value | 71,274 | 78,561 | 95,150 | | |
| Derivative financial instruments | 396,125 | 462,721 | 507,712 | | |
| Debt securities in issue | 102,946 | 119,525 | 124,901 | | |
| Accruals, deferred income and other liabilities | 14,471 | 12,532 | 12,589 | | |
| Current and deferred tax liabilities | 978 | 958 | 999 | | |
| Subordinated liabilities | 23,270 | 24,422 | 22,089 | | |
| Provisions | 4,425 | 2,766 | 1,851 | | |
| Retirement benefit liabilities | 1,430 | 1,282 | 1,358 | | |
| Total liabilities | 1,473,984 | 1,428,838 | 1,568,718 | | |

| Shareholders' Equity | | | | |
|--|---|-----------|-----------|-----------|
| Shareholders' equity excluding non-controlling | | 56,774 | 57.067 | 57,414 |
| interests | | 30,774 | 37,007 | 37,414 |
| Non-controlling interests | 1 | 2,620 | 2,856 | 2,957 |
| Total shareholders' equity | | 59,394 | 59,923 | 60,371 |
| Total liabilities and shareholders' equity | | 1,533,378 | 1,488,761 | 1,629,089 |

¹ For notes specific to Barclays Bank PLC see page 10 and for those that also relate to Barclays PLC see pages 97 to 130 in the Barclays PLC Results Announcement.

Condensed Consolidated Financial Statements

Condensed Consolidated Statement of Changes in Equity (Unaudited)

| | Called up | | | | | |
|--------------------------------------|-------------|----------|----------|---------|----------------|---------|
| | Share | | | | | |
| | Capital and | | | | | |
| | Share | Other | Retained | No | on-controlling | Total |
| | Premium1 | Reserves | Earnings | Total | Interests 1 | Equity |
| Half Year Ended 30.06.13 | £m | £m | £m | £m | £m | £m |
| Balance at 1 January 2013 | 14,494 | 3,329 | 39,244 | 57,067 | 2,856 | 59,923 |
| Profit after tax | - | - | 886 | 886 | 172 | 1,058 |
| Currency translation movements | - | 750 | _ | 750 | (239) | 511 |
| Available for sale investments | - | (99) | _ | (99) | 2 | (97) |
| Cash flow hedges | - | (1,080) | _ | (1,080) | (57) | (1,137) |
| Retirement benefit remeasurements | - | - | (33) | (33) | (4) | (37) |
| Other | - | - | 20 | 20 | - | 20 |
| Total comprehensive income for the | | (420) | 873 | 444 | (126) | 318 |
| year | - | (429) | 8/3 | 444 | (126) | 318 |
| Equity settled share schemes | - | - | 337 | 337 | - | 337 |
| Vesting of Barclays PLC shares under | - | - | (1,034) | (1,034) | - | (1,034) |
| share-based payment schemes | | | | | | |
| Dividends paid | - | - | (489) | (489) | (98) | (587) |
| Dividends on preference shares and | - | - | (225) | (225) | - | (225) |
| other shareholders equity | | | | | | |
| Capital injection from Barclays PLC | - | - | 750 | 750 | - | 750 |
| Redemption of capital notes | - | (100) | _ | (100) | - | (100) |
| Other reserve movements | - | 22 | 2 | 24 | (12) | 12 |
| Balance at 30 June 2013 | 14,494 | 2,822 | 39,458 | 56,774 | 2,620 | 59,394 |
| | | | | | | |
| Half Year Ended 31.12.12 | | | | | | |
| Balance at 1 July 2012 | 14,494 | 2,962 | 39,958 | 57,414 | 2,957 | 60,371 |
| (Loss)/ profit after tax | - | - | (533) | (533) | 163 | (370) |
| Currency translation movements | - | (758) | - | (758) | (188) | (946) |
| Available for sale investments | - | 718 | - | 718 | 25 | 743 |
| Cash flow hedges | - | 423 | - | 423 | (3) | 420 |
| Retirement benefit remeasurements | - | - | (55) | (55) | - | (55) |
| Other | - | - | 44 | 44 | 1 | 45 |

| Total comprehensive income for the year | - | 383 | (544) | (161) | (2) | (163) |
|--|--------|---------|---------|---------|---------|---------|
| Equity settled share schemes | - | - | 348 | 348 | - | 348 |
| Vesting of Barclays PLC shares under share-based payment schemes | - | - | (34) | (34) | - | (34) |
| Dividends paid | - | - | (234) | (234) | (86) | (320) |
| Dividends on preference shares and other shareholders equity | - | - | (244) | (244) | - | (244) |
| Other reserve movements | - | (16) | (6) | (22) | (13) | (35) |
| Balance at 31 December 2012 | 14,494 | 3,329 - | 39,244 | 57,067 | 2,856 - | 59,923 |
| Half Year Ended 30.06.12 | | | | | | |
| Balance at 1 January 2012 | 14,494 | 3,308 | 42,093 | 59,895 | 3,092 | 62,987 |
| Profit after tax | - | - | 227 | 227 | 176 | 403 |
| Currency translation movements | - | (531) | - | (531) | (71) | (602) |
| Available for sale investments | - | (62) | - | (62) | 19 | (43) |
| Cash flow hedges | - | 234 | - | 234 | 8 | 242 |
| Retirement benefit remeasurements | - | - | (1,180) | (1,180) | - | (1,180) |
| Other | - | 1 | 50 | 51 | - | 51 |
| Total comprehensive income for the year | - | (358) | (903) | (1,261) | 132 | (1,129) |
| Equity settled share schemes | - | - | 369 | 369 | - | 369 |
| Vesting of Barclays PLC shares under share-based payment schemes | - | - | (912) | (912) | - | (912) |
| Dividends paid | - | - | (462) | (462) | (143) | (605) |
| Dividends on preference shares and other shareholders equity | - | - | (221) | (221) | - | (221) |
| Other reserve movements | - | 12 | (6) | 6 | (124) | (118) |
| Balance at 30 June 2012 | 14,494 | 2,962 | 39,958 | 57,414 | 2,957 | 60,371 |

¹ Details of share capital and non-controlling interests are shown on page 10.

Condensed Consolidated Financial Statements

Condensed Consolidated Cash Flow Statement (Unaudited)

| Continuing Operations | , | Half Year I | Ended .06.13 £m | Half Year Ended 31.12.12 £m | Half Year Ended 30.06.12 £m |
|---|----------|-------------|-----------------------|--------------------------------------|--------------------------------------|
| Profit/(loss) before tax | 1,648 | (66) | 71 | 6 | |
| Adjustment for non-cash items | (450) | 5,447 | 3,77 | 0 | |
| Changes in operating assets and liabilities | 10,094 | (49,924) | 26,60 | 8 | |
| Corporate income tax paid | (794) | (627) | (88) | 9) | |
| Net cash from operating activities | 10,498 | (45,170) | 30,20 | 5 | |
| Net cash from investing activities | (16,629) | (4,627) | (2,15 | 1) | |
| Net cash from financing activities | (841) | 1,056 | (2,97) | 9) | |
| Effect of exchange rates on cash and cash equivalents | 3,323 | (1,683) | (2,42 | 8) | |

| Net increase in cash and cash equivalents | (3,649) | (50,424) | 22,647 |
|--|---------|----------|---------|
| Cash and cash equivalents at beginning of the period | 121,896 | 172,320 | 149,673 |
| Cash and cash equivalents at end of the period | 118,247 | 121,896 | 172,320 |

Notes

1. Non-controlling Interests

| | | Profit Attributable to Non-controlling Interest | | | | Equity A | | |
|--|-----------|---|------------------------------------|-----------------------|----|------------------------------------|-----------------------|-----------------------|
| | _ | Half Year Ended 06 13 3 | Half Year Ended 1.12.12 3 | Half Year Ended | 3(| Half Year Ended 0.06.13 3 | Half Year Ended | Half Year Ended |
| | 50. | £m | £m | £m | | £m | £m | £m |
| Absa Group Limited Other non-controlling | 158 14 | 150 13 | 154 22 | , | , | * | | |
| interests Total | 172 | 163 | 176 | | | | | |

2.Dividends

| | Half Year Ended 30.06.13 | | | | |
|----------------------------------|-----------------------------------|-----|----|-----|-----|
| Dividends paid during the period | £m | £m | £m | | |
| Ordinary shares | | 489 | | 234 | 462 |
| Preference shares | | 225 | | 244 | 221 |
| Total | | 714 | | 478 | 683 |

Ordinary dividends were paid to enable Barclays PLC to fund its dividend to shareholders.

3. Share Capital

Ordinary Shares

At 30 June 2013 and 31 December 2012 the issued ordinary share capital of Barclays Bank PLC, comprised 2,342 million ordinary shares of £1 each.

Preference Shares

At 30 June 2013 and 31 December 2012 the issued preference share capital of Barclays Bank PLC comprised 1,000 Sterling Preference Shares of £1 each; 240,000 Euro Preference Shares of €100 each; 75,000 Sterling Preference Shares of £100 each; 100,000 US Dollar Preference Shares of US\$ 100 each; and 237 million US Dollar Preference Shares of US\$0.25 each.

Appendix: Barclays PLC Results Announcement

Barclays PLC Results Announcement

30 June 2013

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| BARCLAYS PLC, 1 CHURCHILL PLACE, LONDON, E14 5HP, UNITED KINGDOM. TELEPHONE: +44 (0) 20 7116 1000. COMPANY NO. 48839 |

Notes

The term Barclays or Group refers to Barclays PLC together with its subsidiaries. Unless otherwise stated, the income statement analysis compares the six months to 30 June 2013 to the corresponding six months of 2012 and balance sheet comparatives relate to 31 December 2012. The abbreviations '£m' and '£bn' represent millions and thousands of millions of Pounds Sterling respectively; the abbreviations '\$m' and '\$bn' represent millions and thousands of millions of US Dollars respectively; '€m' and '€bn' represent millions and thousands of millions of Euros respectively; and 'C\$m' and 'C\$bn' represent millions and thousands of millions of Canadian Dollars respectively.

The comparatives have been restated to reflect the implementation of IFRS 10 Consolidated Financial Statements and IAS 19 Employee Benefits (Revised 2011), the reallocation of elements of the Head Office results to businesses and

portfolio restatements between businesses, as detailed in our announcement on 16 April 2013.

Adjusted profit before tax and adjusted performance metrics have been presented to provide a more consistent basis for comparing business performance between periods. Adjusting items are considered to be significant and not representative of the underlying business performance. Items excluded from the adjusted measures are: the impact of own credit; gains on debt buy-backs; impairment and disposal of the investment in BlackRock, Inc.; the provision for Payment Protection Insurance redress payments and claims management costs (PPI redress); the provision for interest rate hedging products redress and claims management costs (interest rate hedging products redress); goodwill impairments; and losses and gains on acquisitions and disposals. The regulatory penalties relating to the industry-wide investigation into the setting of interbank offered rates were not excluded from adjusted measures.

Relevant terms that are used in this document but are not defined under applicable regulatory guidance or International Financial Reporting Standards (IFRS) are explained in the Results glossary that can be accessed at www.Barclays.com/results.

In accordance with Barclays' policy to provide meaningful disclosures that help investors and other stakeholders understand the financial position, performance and changes in the financial position of the Group, and having regard to the British Bank Association Disclosure Code and the Enhanced Disclosure Task Force recommendations, the information provided in this report goes beyond minimum requirements. Barclays continues to develop its financial reporting considering best practice and welcomes feedback from investors, regulators and other stakeholders on the disclosures that they would find most useful.

The information in this announcement, which was approved by the Board of Directors on 29 July 2013 does not comprise statutory accounts within the meaning of Section 434 of the Companies Act 2006. Statutory accounts for the year ended 31 December 2012, which included certain information required for the Joint Annual Report on Form 20-F of Barclays PLC and Barclays Bank PLC to the US Securities and Exchange Commission (SEC) and which contained an unqualified audit report under Section 495 of the Companies Act 2006 and which did not make any statements under Section 498 of the Companies Act 2006, have been delivered to the Registrar of Companies in accordance with Section 441 of the Companies Act 2006.

Forward-looking statements

This document contains certain forward-looking statements within the meaning of Section 21E of the US Securities Exchange Act of 1934, as amended, and Section 27A of the US Securities Act of 1933, as amended, with respect to certain of the Barclays Group's (the Group) plans and its current goals and expectations relating to its future financial condition and performance. Barclays cautions readers that no forward-looking statement is a guarantee of future performance and that actual results could differ materially from those contained in the forward-looking statements. These forward-looking statements can be identified by the fact that they do not relate only to historical or current facts. Forward-looking statements sometimes use words such as "may", "will", "seek", "continue", "aim", "anticipate", "projected", "expect", "estimate", "intend", "plan", "goal", "believe", "achieve" or other words of similar meaning. Example 1. forward-looking statements include, among others, statements regarding the Group's future financial position, income growth, assets, impairment charges and provisions, business strategy, capital ratios, leverage, payment of dividends, projected levels of growth in the banking and financial markets, projected costs, commitments and targets in connection with the Transform Programme, estimates of capital expenditures and plans and objectives for future operations and other statements that are not historical fact. By their nature, forward-looking statements involve risk and uncertainty because they relate to future events and circumstances. These may be affected by changes in legislation, the development of standards and interpretations under International Financial Reporting Standards (IFRS), evolving practices with regard to the interpretation and application of standards, the outcome of current and future legal proceedings and regulatory investigations, future levels of conduct provisions, the policies and actions of

governmental and regulatory authorities, geopolitical risks and the impact of competition. In addition, factors including (but not limited to) the following may have an effect: prudential capital rules applicable to past, current and future periods; UK domestic, Eurozone and global macroeconomic and business conditions; the effects of continued volatility in credit markets; market related risks such as changes in interest rates and foreign exchange rates; changes in valuation of issued notes; volatility in capital markets, particularly as it may affect the timing and cost of planned capital raisings, changes in credit ratings of the Group; requirements regarding capital and Group structures; the potential for one or more countries exiting the Eurozone; the ability to implement the Transform Programme and the success of future acquisitions, disposals and other strategic transactions. A number of these influences and factors are beyond the Group's control. As a result, the Group's actual future results, dividend payments, and capital and leverage ratios may differ materially from the plans, goals, and expectations set forth in the Group's forward-looking statements.

Any forward-looking statements made herein speak only as of the date they are made. Except as required by the Prudential Regulation Authority, the Financial Conduct Authority, the London Stock Exchange plc (the LSE) or applicable law, Barclays expressly disclaims any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements contained herein to reflect any change in Barclays expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based. The reader should, however, consult any additional disclosures that Barclays has made or may make in documents it has published or may publish via the Regulatory News Service of the LSE and/or has filed or may file with the US Securities and Exchange Commission.

Performance Highlights

Performance Highlights

- Adjusted profit before tax was down 17% (£748m) to £3,591m, driven by costs to achieve Transform of £640m
- Statutory profit increased £806m to £1,677m, including a £1,350m (2012: £300m) provision relating to PPI redress, a £650m (2012: £450m) provision relating to interest rate hedging products redress and an own credit gain of £86m (2012: charge of £2,945m)
- Adjusted return on average shareholders' equity decreased to 7.8% (2012: 10.6%) principally reflecting costs to achieve Transform. Statutory return on shareholders' equity increased to 2.6% (2012: 0.6%)
- Adjusted income decreased 3% to £15,071m, with income growth across the majority of businesses offset by cost of funding deposit growth across the Group
- Investment Bank income was stable at £6,473m driven by increases in Equities and Prime Services and Investment Banking, offset by a decrease in Fixed Income, Currency and Commodities (FICC) income
- Credit impairment charges were down 5% to £1,631m, reflecting improvements in Corporate Banking and Africa RBB, partially offset by increases in Barclaycard, UK RBB, Wealth and Investment Management and Europe RBB
- Adjusted operating expenses were up 3% (£261m) to £9,781m, reflecting costs to achieve Transform of £640m, principally related to restructuring costs in Europe RBB and the Investment Bank. The adjusted cost: income ratio increased to 65% (2012: 61%) largely due to costs to achieve Transform. Excluding costs to achieve Transform, the Investment Bank compensation: income ratio was 38% (2012: 40%)

- Risk weighted assets (RWAs) were stable at £387bn. On an estimated CRD IV basis, Transform Exit Quadrant RWAs reduced by £25.4bn to £68.4bn
 - Core Tier 1 ratio increased to 11.1% (2012: 10.8%) principally reflecting capital generated through earnings and the exercise of warrants offset by dividends paid
- Total assets increased to £1,533bn (2012: £1,488bn), principally reflecting increases in reverse repurchase agreements and other similar secured lending, growth in loans and advances and an increase in available for sale investments. These increases were partially offset by a decrease in derivative assets
 - Total liabilities increased to £1,473bn (2012: £1,428bn) primarily due to higher than expected deposit inflows, resulting in a decrease in the loan: deposit ratio from 110% to 102%
- Net asset value per share of 397p (2012: 414p) and net tangible asset value per share of 336p (2012: 349p) reflecting an increase in shares issued, including the exercise of warrants
- An estimated £42bn of Funding for Lending (FLS) eligible gross new lending was made to UK households and businesses in H113

Performance Highlights

| Barclays Unaudited Results1 | 30.06.13 | Adjusted 30.06.12 | | | | |
|---|----------|-------------------|----------|----------|----------|----------|
| | £m | £m | % Change | £m | £m | % Change |
| Total income net of insurance claims | 15,071 | 15,492 | (3) | 15,157 | 12,774 | 19 |
| Credit impairment charges and other provisions | (1,631) | (1,710) | (5) | (1,631) | (1,710) | (5) |
| Net operating income | 13,440 | 13,782 | (2) | 13,526 | 11,064 | 22 |
| Operating expenses (excluding costs to achieve Transform) | (9,141) | (9,520) | (4) | (11,141) | (10,270) | 8 |
| Costs to achieve Transform | (640) | - | | (640) | - | |
| Operating expenses | (9,781) | (9,520) | 3 | (11,781) | (10,270) | 15 |
| Other net (expense)/ income | (68) | 77 | | (68) | 77 | |
| Profit before tax | 3,591 | 4,339 | (17) | 1,677 | 871 | 93 |
| Profit after tax | 2,467 | 3,148 | (22) | 1,083 | 558 | 94 |
| Attributable profit | 2,055 | 2,738 | (25) | 671 | 148 | |
| Performance Measures | | | | | | |
| Return on average shareholders' equity | 7.8% | 10.6% | | 2.6% | 0.6% | |
| Return on average tangible shareholders' equity | 9.1% | 12.5% | | 3.0% | 0.7% | |
| Return on average risk weighted assets | 1.3% | 1.6% | | 0.5% | 0.3% | |
| Cost: income ratio | 65% | 61% | | 78% | 80% | |
| | 38% | 38% | | 38% | 47% | |

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| Compensation: net operating income ratio | | | | | | |
|--|----------|----------|----------|----------|-----------|-------------|
| Loan loss rate | 63bps | 67bps | | 63bps | 67bps | |
| Basic earnings per share | 16.2p | 22.4p | | 5.3p | _ | |
| Dividend per share | 2.0p | 2.0p | | 2.0p | 2.0p | |
| Capital and Balance Sheet | | | | 30.06.13 | 31.12.12 | |
| Core Tier 1 ratio | | | | 11.1% | 10.8% | |
| Risk weighted assets | | | | £387bn | £387bn | |
| Adjusted gross leverage | | | | 20x | 19x | |
| Group liquidity pool | | | | £138bn | £150bn | |
| Net asset value per share | | | | 397p | 414p | |
| Net tangible asset value per share | | | | 336p | 349p | |
| Loan: deposit ratio | | | | 102% | 110% | |
| Adjusted Profit Reconciliation | | | | 30.06.13 | 30.06.12 | |
| Adjusted profit before tax | | | | 3,591 | 4,339 | |
| Own credit | | | | 86 | (2,945) | |
| Gain on disposal of BlackRock investment | | | | - | 227 | |
| Provision for PPI redress | | | | (1,350) | (300) | |
| Provision for interest rate hedging products redress | | | | (650) | (450) | |
| Statutory profit before tax | | | | 1,677 | 871 | |
| | | | | | | |
| | A | djusted | | ; | Statutory | |
| Profit/(Loss) Before Tax by Business | 30.06.13 | 30.06.12 | | 30.06.13 | 30.06.12 | |
| | £m | £m | % Change | £m | £m | % Change |
| UK RBB | 632 | 592 | 7 | (28) | 292 | |
| Europe RBB | (709) | (148) | | (709) | (148) | |
| Africa RBB | 212 | 183 | 16 | 212 | 183 | 16 |
| Barclaycard | 775 | 751 | 3 | 85 | 751 | (89) |
| T (D 1 | 2 200 | 2 2 4 2 | 7 | 2 200 | 2 2 4 2 | 7 |

7

29

(53)

(17)

2,389

(248)

47

(71)

1,677

2,242

(139)

(2,409)

871

99

(53)

93

2,242

311

99

309

4,339

2,389

402

47

(157)

3,591

Investment Bank

Management

Corporate Banking

Wealth and Investment

Total profit before tax

Head Office and Other Operations

¹ The comparatives on pages 3 to 43 have been restated to reflect the implementation of IFRS 10 Consolidated Financial Statements and IAS 19 Employee Benefits (Revised 2011), the reallocation of elements of Head Office results to businesses and portfolio restatements between businesses, as detailed in our announcement on 16 April 2013, accessible at http://group.barclays.com/about-barclays/investor-relations/investor-news

"In February, we outlined our Transform plan to become the 'Go-To' bank. As part of Transform, we set out a number of financial commitments, including in relation to capital, to be achieved by the end of 2015.

As a consequence of the Prudential Regulation Authority (PRA) review we have had to modify our capital plans, in order to meet the 3% PRA Leverage Ratio target by June 2014. After careful consideration of the options, the Board and I have determined that Barclays should respond quickly and decisively to meet this new target.

The plan is a combination of: a rights issue; prudent reduction of our leverage exposure; issuance of additional tier 1 securities; and the retention of earnings and other forms of capital accretion. We believe this represents the right combination to meet the PRA's leverage target. It also enables us to maintain our planned lending growth and broader support of our customers and clients.

I am certain the decisive and prompt action we are taking will leave Barclays stronger and our goal of becoming the 'Go-To' bank even more attainable.

Our first half results demonstrate the strength of our business. We saw good momentum in our performance and - five months on - the execution of our Transform plan is progressing well. Adjusted profit before tax was £3.6bn, excluding an additional £1.35bn charge in respect of PPI redress and an additional £650m for Interest Rate Hedging Products. This takes the total provision Barclays has made for both issues to £5.45bn, of which almost £3bn is unspent, reducing uncertainty for shareholders around these conduct risks. As a result the PRA capital adjustments for the PRA Leverage Ratio no longer include provisions for conduct.

Cost remains a critical component of our commitments and we expect to accelerate part of the £2.7bn of costs to achieve (CTA) Transform in 2013, having recognised £640m in the first half of the year focused on restructuring and investment in the Investment Bank and Europe Retail and Business Banking.

The CTA have impacted Barclays return on equity of 7.8% in the first half but strategic reduction of the cost base is an important step to achieve sustainable returns over the cost of equity in the medium term. Return on equity, excluding costs to achieve, was 9.5% driven by continued momentum across the businesses and in particular in the Corporate and Investment Bank, Barclaycard and UK Retail and Business Banking.

We continue to make good progress in running down Exit Quadrant business units in a positive way for shareholders; in the first half we reduced estimated CRD IV Risk Weighted Assets by £25.4bn. Our commitment to lend has not faltered and we provided a gross £42bn of lending to UK households and businesses under the Funding for Lending Scheme in the first half of the year.

Our capital position remains a key focus, with an estimated fully loaded CRD IV Common Equity Tier 1 ratio of 8.1% as of 30 June 2013. Adjusted for the rights issue this is equivalent to 9.3%. The Board and I expect this ratio to increase during the second half of 2013, with an accelerated achievement of the target 10.5% fully loaded CET1 ratio by early 2015.

We remain committed to our Purpose of helping people achieve their ambitions, in the right way – and the Values that underpin it. To this end, I am pleased to say that 95% of our colleagues have now attended a half day Values workshop and we will be launching our Balanced Scorecard across the Senior Leadership Group in the second half of 2013 to measure our progress. This is a new approach to how we measure and report our performance and will be critical to our success in the future.

It is early days, and there is a long way to go, but I'm pleased with our progress and confident that we are on track to become the 'Go To' bank."

Antony Jenkins, Chief Executive

Group Finance Director's Review

Income Statement

- Adjusted profit before tax decreased 17% to £3,591m, driven by costs to achieve Transform of £640m in H113
- Statutory profit increased £806m to £1,677m, including a £1,350m (2012: £300m) provision relating to PPI redress, a £650m (2012: £450m) provision relating to interest rate hedging products redress and an own credit gain of £86m (2012: charge of £2,945m)
- Adjusted return on average shareholders' equity decreased to 7.8% (2012: 10.6%) while statutory return on average shareholders' equity increased to 2.6% (2012: 0.6%)
- Adjusted income decreased 3% to £15,071m largely due to the margin achieved on higher than expected growth in deposits across the Group. Non-recurring gains of £235m in relation to hedges on employee share awards in Head Office in Q112 was offset by a fair value adjustment of £259m in the Investment Bank primarily as a result of greater certainty regarding the recoverability of certain assets not yet received from the 2008 US Lehman acquisition
- Investment Bank income was stable at £6,473m including increases in Equities and Prime Services and Investment Banking, partially offset by a decrease in Fixed Income, Currency and Commodities (FICC) given strong performance in H112. Income decreased 13% from Q113 to Q213 to £3,010m due to the seasonally higher contributions from FICC in Q113
- Customer net interest income from RBB, Barclaycard, Corporate Banking and Wealth and Investment Management increased 4% to £5,105m. Total net interest income in these businesses increased 2% to £5,628m, as the growth in assets offset the net interest margin decline from 186bps to 177bps
- Credit impairment charges were down 5% to £1,631m, reflecting improvements in Corporate Banking and Africa RBB, partially offset by increases in Barclaycard, UK RBB, Wealth and Investment Management and Europe RBB
- Improved impairment performance in wholesale lending reflected lower charges in Corporate Banking in Europe despite the continued challenging nature of economic conditions in that region
- Higher charges in retail businesses principally reflected an increase in South Africa Card portfolios in Barclaycard, which included the impact of recent acquisitions, and increased impairment in UK RBB principally due to the non-recurrence of provision releases in 2012
 - The annualised loan loss rate decreased to 63bps (2012: 67bps) compared to a long term average of 91bps
- Other net expense increased £145m to £68m due to a valuation adjustment of £148m recognised in Europe RBB in respect of contractual obligations to trading partners, based in locations affected by our restructuring plans
- The statutory effective tax rate on statutory profit before tax was 35.4% (2012: 35.9%) principally due to profit taxed in countries with high local tax rates and non-deductible expenses. The effective tax rate on adjusted profit before tax was 31.3% (2012: 27.4%)

- Adjusted operating expenses were up 3% to £9,781m, reflecting costs to achieve Transform of £640m
- Non-performance costs excluding costs to achieve Transform decreased by 3% to £7,865m with the non-recurrence of a £290m charge relating to the setting of inter-bank offered rates in H112
 - Performance costs excluding costs to achieve Transform reduced by 10% to £1,276m

The adjusted cost: income ratio increased to 65% (2012: 61%) largely due to costs to achieve Transform of £640m. The Investment Bank cost: net operating income ratio decreased 3% to 62% within which the compensation: income ratio was 39% (2012: 40%). Excluding costs to achieve Transform, the Investment Bank compensation: income ratio was 38% (2012: 40%)

Group Finance Director's Review

Balance Sheet

- Total assets increased to £1,533bn (2012: £1,488bn), principally reflecting increases in reverse repurchase agreements and other similar secured lending (broadly matched by an increase in repurchase agreements and other similar secured liabilities), growth in loans and advances and an increase in available for sale investments. These increases were partially offset by a decrease in derivative assets (broadly matched by a decrease in derivative liabilities) due to increases in major forward curves and exposure reduction initiatives with central clearing parties
- Total loans and advances increased to £517bn (2012: £464bn) primarily due to higher settlement balances in the Investment Bank, the acquisition of ING Direct and increased retail lending in UK RBB and Barclaycard
- Total shareholders' equity including non-controlling interests, was £60.1bn (2012: £60.0bn). Excluding non-controlling interests, shareholders' equity increased £0.5bn to £51.1bn. This reflects a £1.5bn increase in share capital and share premium including the exercise of warrants, and increase of £0.8bn in currency translation reserves, partially offset by a decrease in cash flow hedge reserve of £1.1bn and dividends paid of £0.6bn
- Net asset value per share was 397p (2012: 414p) and the net tangible asset value per share 336p (2012: 349p). The decrease was mainly attributable to an increase in shares issued, including the exercise of warrants
- Adjusted gross leverage was 20x (2012: 19x). Excluding the liquidity pool, adjusted gross leverage was 17x (2012: 16x)
- During H113 the Group's net on-balance sheet exposures to Spain, Italy, Portugal, Ireland, Cyprus and Greece decreased to £57.2bn (2012: £59.3bn)

Capital Management

- The Core Tier 1 ratio strengthened to 11.1% (2012: 10.8%)
- Core Tier 1 capital increased by £1.2bn to £42.9bn principally due to the exercise of outstanding warrants of £0.8bn and foreign currency movements of £0.5bn. Capital generated from earnings absorbed the impact of dividends paid

- RWAs were stable at £387bn, primarily driven by business activity risk reductions of £11.0bn, including Exit Quadrant RWAs, offset by foreign currency movements of £7.1bn and methodology changes of £4.2bn. On a CRD IV basis, Exit Quadrant RWAs reduced by £25.4bn
- Barclays estimated transitional CRD IV Common Equity Tier 1 (CET1) ratio assuming the final rules were applied as at 30 June 2013 is approximately 10.0%. The estimated fully loaded CET1 ratio is approximately 8.1%
- In April 2013, Barclays issued a further \$1.0bn of Tier 2 contingent capital notes and repurchased existing Tier 2 instruments for a similar amount, as a step in transitioning towards its future CRD IV capital structure. Barclays also obtained authority, from shareholders, to issue Equity Conversion Notes (ECNs) and/or shares on conversion or exchange of ECNs

Group Finance Director's Review

Funding and Liquidity

- The Group maintained a strong liquidity position throughout H113 as it managed down its internal surplus whilst remaining within internal and regulatory requirements. As at 30 June 2013, the Group estimates the Liquidity Coverage Ratio (LCR) at 111% (2012: 126%) and the Net Stable Funding Ratio (NSFR) at 105% (2012: 104%) based upon the latest standards published by the Basel Committee
- Consistent with optimising the surplus to internal and regulatory stress requirements, the Group liquidity pool as at 30 June 2013 reduced to £138bn (2012: £150bn). During H113, the month end liquidity pool ranged from £138bn to £157bn (2012: £150bn to £173bn)
- As a result of strong growth of customer deposits in UK RBB, Corporate Banking, and Wealth and Investment Management, the loan to deposit ratio for the Group improved to 102% as at 30 June 2013 (2012: 110%) and the ratio for RBB, Barclaycard, Corporate Banking and Wealth and Investment Management businesses, improved to 94% (2012: 102%)
- Strong growth in customer deposits and continued reduction in legacy assets reduced wholesale funding needs. In addition, a significant portion of the Group's 2013 term funding needs were pre-funded in 2012. As a result, term issuance in H113 was fully offset by buybacks
- Total wholesale funding outstanding (excluding repurchase agreements) also reduced as at 30 June 2013 to £217bn (2012: £240bn). Term funding maturities for 2013 were £18bn of which £7bn remains outstanding

Group Finance Director's Review

Other Matters

— As part of its review of the capital adequacy of major UK banks, the PRA introduced a minimum 3% PRA Leverage Ratio¹ target. Barclays discussed a number of options with the PRA to meet the 3% PRA Leverage Ratio target, following which Barclays was asked to submit a plan to achieve a 3% PRA Leverage Ratio the target by 30 June 2014

Following careful consideration of a number of options, Barclays plans to meet this target through a combination of a rights issue, CRD IV leverage exposure reduction, the business as usual issuance of contingent capital and retained earnings and other capital accretion

— The provision in respect of Payment Protection Insurance (PPI) has been increased by £1,350m, bringing the cumulative expense recognised to £3,950m. The monthly volume of claims received has declined by 46% since the peak in May 2012, although the rate of decline has been less than previously expected. Consequently the future level of expected complaints has been increased to reflect the slower rate of decline. With the overall increase in volume of expected complaints, expectations on the number of complaints which are likely to be referred to the Financial Ombudsman Service (FOS) have been revised upwards. As a result an additional provision of £1.35bn was recognised as at June 2013 to reflect these updated assumptions including a provision for operational costs through to December 2014

The resulting provision represents Barclays' best estimate of all future expected costs of PPI redress. However, it is possible the eventual outcome may differ from the current estimate and if this were to be material a further provision will be made, otherwise any residual costs will be handled as part of normal operations

— The provision in respect of interest rate hedging product redress has been increased by £650m, bringing the cumulative expense recognised to £1.5bn. As at 31 December 2012, an expense of £850m had been recognised, reflecting our best estimate of redress costs to customers categorised as non-sophisticated and related costs. This was based on an extrapolation of the results of an initial pilot review. During 2013, additional cases have been reviewed providing a larger and more representative sample upon which to base our provision. The provision on the balance sheet as at 30 June 2013 is £1,349m reflecting cumulative utilisation of £151m. It is expected that this provision will be sufficient to cover the full cost of completing the redress, however no provision has been recognised in relation to claims from customers classified as sophisticated, which are not covered by the redress exercise, or incremental consequential loss claims from customers classified as non-sophisticated. These will be monitored and future provisions recognised to the extent an obligation resulting in a probable outflow is identified

Dividends

— It is our policy to declare and pay dividends on a quarterly basis. We will pay a second interim dividend for 2013 of 1p per share on 13 September 2013. The Barclays PLC Scrip Dividend Programme will be offered for the second interim dividend

Outlook

— We continue to remain cautious about the environment in which we operate and our focus remains on costs, capital, leverage and returns to drive sustainable performance improvements

Chris Lucas, Group Finance Director

1 PRA Leverage Ratio is a non risk based ratio introduced by the PRA in June 2013, calculated as CRD IV CET1 capital after PRA adjustments divided by CRD IV leverage exposures.

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Barclays Results by Quarter

| Barclays Results by Quarter | Q213 £m | Q113 £m | Q412 £m | Q312 £m | Q212 £m | Q112 £m | Q411 £m | _ |
|--|------------|------------|------------|------------|------------|------------|------------|---------|
| Adjusted basis | | | | | | | | |
| Total income net of insurance claims | 7,337 | 7,734 | 6,867 | 7,002 | 7,384 | 8,108 | 6,213 | 7,001 |
| Credit impairment charges and other provisions | (925) | (706) | (825) | (805) | (926) | (784) | (951) | (1,023) |
| Net operating income | 6,412 | 7,028 | 6,042 | 6,197 | 6,458 | 7,324 | 5,262 | 5,978 |
| Operating expenses (excluding costs | , | , | ŕ | ŕ | ŕ | ŕ | , | , |
| to achieve Transform and UK bank levy) | | (4,782) | (4,345) | (4,353) | (4,555) | (4,965) | (4,441) | (4,686) |
| Costs to achieve Transform | (126) | (514) | _ | _ | _ | _ | _ | _ |
| UK bank levy | (120) | (314) | (345) | _ | _ | _ | (325) | _ |
| Operating expenses | (4.485) | | , , | | | | (4,766) | |
| Other net income | (122) | 54 | 43 | 21 | 41 | 36 | (4,700) | 18 |
| | . , | | | | | | - | |
| Adjusted profit before tax | 1,803 | 1,786 | 1,393 | 1,865 | 1,944 | 2,393 | 501 | 1,310 |
| Adjusting items | | | | | | | | |
| Own credit | 337 | (251) | (560) | (1,074) | (325) | (2,620) | (263) | 2,882 |
| Gains on debt buy-backs | - | - | - | - | - | - | 1,130 | - |
| Gain on disposal and impairment of | | | | _ | 227 | | | (1,800) |
| BlackRock investment | - | - | - | _ | 221 | _ | - | (1,000) |
| Provision for PPI redress | (1,350) | - | (600) | (700) | - | (300) | - | - |
| Provision for interest rate hedging | | | | | | | | |
| products | (650) | - | (400) | - | (450) | - | - | - |
| redress | | | | | | | | |
| Goodwill impairment | _ | - | _ | _ | - | _ | (550) | - |
| (Losses)/gains on acquisitions and | | | | | | | (22) | 2 |
| disposals | - | - | - | - | - | - | (32) | 3 |
| Statutory profit/(loss) before tax | 142 | 1,535 | (165) | 91 | 1,396 | (525) | 786 | 2,395 |
| Statutory profit/(loss) after tax | 39 | 1,044 | (364) | (13) | 943 | (385) | 581 | 1,345 |
| | | , | , | , , | | , , | | , |
| Attributable to: | | | | | | | | |
| Equity holders of the parent | (168) | | | (183) | | (598) | | 1,132 |
| Non-controlling interests | 207 | 205 | 225 | 170 | 197 | 213 | 246 | 213 |
| Adjusted basic earnings per share | 8.1p | 8.1p | 7.2p | 8.3p | 9.2p | 13.2p | 1.0p | 6.8p |
| Adjusted cost: income ratio | 61% | 68% | 68% | 62% | 62% | 61% | 77% | • |
| Basic earnings per share | (1.4p) | 6.7p | (4.8p) | | | (4.9p) | 2.8p | |
| Cost: income ratio | 85% | 71% | 90% | 85% | 69% | 96% | 75% | _ |
| Cost. IIICOIIIC IAUO | 03% | / 1 % | 90% | 03% | 09% | 90% | 13% | 58% |
| | | | | | | | | |
| Adjusted Profit/(Loss) Before Tax | Q213 | Q113 | Q412 | Q312 (| Q212 (| Q112 | Q411 Q | 2311 |
| by Business | £m | £m |
| UK RBB | 333 | 299 | 275 | 358 | 360 | 232 | 162 | 429 |
| Europe RBB | (247) | (462) | (114) | (81) | (76) | (72) | (176) | 21 |

| Africa RBB | 131 | 81 | 105 | 34 | 51 | 132 | 231 | 191 |
|----------------------------------|-------|-------|-------|-------|-------|-------|------|-------|
| Barclaycard | 412 | 363 | 335 | 396 | 404 | 347 | 261 | 367 |
| Investment Bank | 1,074 | 1,315 | 760 | 988 | 1,060 | 1,182 | (32) | 210 |
| Corporate Banking | 219 | 183 | 61 | 88 | 108 | 203 | (10) | 140 |
| Wealth and Investment | (13) | 60 | 105 | 70 | 49 | 50 | 43 | 70 |
| Management | (13) | 00 | 103 | 70 | 43 | 30 | 43 | 70 |
| Head Office and Other Operations | (104) | (53) | (132) | 12 | (12) | 321 | 22 | (118) |
| Total profit before tax | 1,805 | 1,786 | 1,395 | 1,865 | 1,944 | 2,395 | 501 | 1,310 |

Condensed Consolidated Financial Statements Condensed Consolidated Income Statement (Unaudited)

| Condensed Consolidated Income Statement (Chai | uanea) | | | | | |
|---|--------|----------|----------|----------|----------|---------------|
| | | На | | | | lf Year Ended |
| Continuing Operations | | | 30.06 | | 31.12.12 | 30.06.12 |
| | Note | es1 | | £m | £m | £m |
| Net interest income | 2 | 5,577 | 5,525 | 6,129 | | |
| Net fee and commission income | | 4,396 | 4,306 | 4,230 | | |
| Net trading income | | 4,574 | 1,738 | 1,609 | | |
| Net investment income | | 417 | 478 | 366 | | |
| Net premiums from insurance contracts | | 387 | 380 | 516 | | |
| Net gain on disposal of investment in BlackRock, | | | | | | |
| Inc. | | - | - | 227 | | |
| Other income | | 74 | 45 | 60 | | |
| Total income | | 15,425 | 12,472 | 13,137 | | |
| Net claims and benefits incurred on insurance | | • | | | | |
| contracts | | (268) | (237) | (363) | | |
| Total income net of insurance claims | | 15,157 | 12,235 | 12,774 | | |
| Credit impairment charges and other provisions | | (1,631) | (1,630) | (1,710) | | |
| Net operating income | | 13,526 | 10,605 | 11,064 | | |
| | | | | | | |
| Staff costs | 3 | (6,431) | (5,522) | (5,945) | | |
| Administration and general expenses | 4 | (3,350) | (3,175) | (3,575) | | |
| Operating expenses excluding UK bank levy, | | | | | | |
| provisions for PPI and interest rate hedging | | (9,781) | (8,697) | (9,520) | | |
| products redress | _ | | | | | |
| UK bank levy | 5 | - | (345) | - | | |
| Provision for PPI redress | | (1,350) | (1,300) | (300) | | |
| Provision for interest rate hedging products redres | SS | (650) | (400) | (450) | | |
| Operating expenses | | (11,781) | (10,742) | (10,270) | | |
| | | | | | | |
| (Loss)/profit on disposal of undertakings and shar | e | | | | | |
| of results of | | (60) | 60 | | | |
| associates and joint ventures | | (68) | 63 | 77 | | |
| Profit/(loss) before tax | | 1,677 | (74) | 871 | | |
| Tax | 6 | (594) | (303) | (313) | | |
| Profit/(loss) after tax | | 1,083 | (377) | 558 | | |
| Attributable to: | | | | | | |
| Equity holders of the parent | | 671 | (772) | 148 | | |
| Equity horself of the purent | | 0,1 | (,,2) | 1.0 | | |

| Non-controlling interests Profit/(loss) after tax | 7 | 412 1,083 | 395 (377) | 410 558 |
|--|---|--------------|--------------|------------|
| Earnings per Share from Continuing Operations | | | | |
| Basic earnings/(loss) per ordinary share | 8 | 5.3p | (6.3p) | 1.2p |
| Diluted earnings/(loss) per ordinary share | 8 | 5.2p | (6.3p) | 1.2p |

¹ For notes to the Financial Statements see pages 97 to 130.

Condensed Consolidated Financial Statements

Condensed Consolidated Statement of Profit or Loss and other Comprehensive Income (Unaudited)

| Continuing Operations | Notes1 | Half Ye | ear Ended l 30.06.13 £m | | Ended Half 12.12 £m | Year Ended 30.06.12 £m |
|--|--------|-------------------|-------------------------------|---------------------------|---------------------------|------------------------------|
| Profit/(loss) after tax | | 1,083 | (377) | 558 | | |
| Other comprehensive income that may be recycled profit or loss: | d to | | | | | |
| Currency translation reserve | 18 | 511 | (946) | (602) | | |
| Available for sale reserve | 18 | (94) | 745 | (199) | | |
| Cash flow hedge reserve | 18 | (1,137) | 420 | 242 | | |
| Other | | 20 | 46 | 50 | | |
| Total comprehensive (loss)/income that may be recycled to profit or loss | | (700) | 265 | (509) | | |
| Other comprehensive income not recycled to profiloss: | t or | | | | | |
| Retirement benefit remeasurements | 18 | (37) | (55) | (1,180) | | |
| Other comprehensive (loss)/income for the period | | (737) | 210 | (1,689) | | |
| Total comprehensive income/(loss) for the period | | 346 | (167) | (1,131) | | |
| Attributable to: Equity holders of the parent Non-controlling interests Total comprehensive income/(loss) for the period | | 232 114 346 | (396) 229 (167) | (1,498) 367 (1,131) | | |

¹ For notes, see pages 97 to 130.

Condensed Consolidated Financial Statements Condensed Consolidated Balance Sheet (Unaudited)

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| Assets | Notes1 | | As at 30.06.13 £m | 31 | As at .12.12 £m | As at 30.06.12 £m |
|---|--------|-----------------|-------------------|----------------|-----------------|-------------------|
| Cash and balances at central banks | | 72,720 | 86,191 | 126,074 | | |
| Items in the course of collection from other banks | | 2,578 | 1,473 | 2,598 | | |
| Trading portfolio assets | | 151,981 | 146,352 | 167,452 | | |
| Financial assets designated at fair value | | 46,847 | 46,629 | 46,761 | | |
| Derivative financial instruments | 10 | 403,072 | 469,156 | 517,693 | | |
| Loans and advances to banks | | 46,451 | 40,462 | 48,765 | | |
| Loans and advances to customers | | 470,062 | 423,906 | 452,744 | | |
| Reverse repurchase agreements and other similar secured lending | | 222,881 | 176,522 | 173,814 | | |
| Available for sale investments | | 91,707 | 75,109 | 68,925 | | |
| Current and deferred tax assets | 6 | 4,697 | 3,815 | 3,959 | | |
| Prepayments, accrued income and other assets | | 5,579 | 4,365 | 5,896 | | |
| Investments in associates and joint ventures | | 591 | 633 | 549 | | |
| Goodwill and intangible assets | 13 | 7,849 | 7,915 | 7,861 | | |
| Property, plant and equipment | | 5,618 | 5,754 | 5,909 | | |
| Retirement benefit assets | 16 | 100 | 53 | 56 | | |
| Total assets | | 1,532,733 | 1,488,335 | 1,629,056 | | |
| Liabilities | | | | | | |
| Deposits from banks | | 78,330 | 77,012 | 94,467 | | |
| Items in the course of collection due to other banks | S | 1,542 | 1,587 | 1,671 | | |
| Customer accounts | | 460,264 | 385,411 | 408,269 | | |
| Repurchase agreements and other similar secured borrowing | | 259,539 | 217,178 | 245,833 | | |
| Trading portfolio liabilities | | 59,360 | 44,794 | 51,747 | | |
| Financial liabilities designated at fair value | | 71,274 | 78,561 | 95,150 | | |
| Derivative financial instruments | 10 | 396,125 | 462,721 | 507,712 | | |
| Debt securities in issue | | 102,946 | 119,525 | 124,901 | | |
| Accruals, deferred income and other liabilities | | 13,738 | 12,532 | 12,589 | | |
| Current and deferred tax liabilities | 6 | 982 | 962 | 999 | | |
| Subordinated liabilities | 14 | 22,641 | 24,018 | 22,089 | | |
| Provisions | 15 | 4,425 | 2,766 | 1,851 | | |
| Retirement benefit liabilities | 16 | 1,430 | 1,282 | 1,358 | | |
| Total liabilities | | 1,472,596 | 1,428,349 | 1,568,636 | | |
| Shareholders' Equity | | | | | | |
| Shareholders' equity excluding non-controlling | | # 4 00 - | # 0 51 = | #0.22 = | | |
| interests | | 51,083 | 50,615 | 50,935 | | |
| Non-controlling interests | 7 | 9,054 | 9,371 | 9,485 | | |
| Total shareholders' equity | - | 60,137 | 59,986 | 60,420 | | |
| Total liabilities and shareholders' equity | | 1,532,733 | 1,488,335 | 1,629,056 | | |

¹ For notes, see pages 97 to 130.

Condensed Consolidated Financial Statements

Condensed Consolidated Statement of Changes in Equity (Unaudited)

Called up

| | Called up | | | | | | | |
|--|-------------|----------|---------|---------|---------|----------------|-------------|-----------|
| | Share | | | | | | | |
| | Capital and | 0.1 | | | | 2.7 | . 111 | 1 |
| ** 10** | Share | Othe | | tained | _ | | controlling | Total |
| Half Year Ended 30.06.13 | Premium1 | Reserves | | rnings | | otal | Interests2 | Equity |
| | £m | £n | 1 | £m | | £m | £m | £m |
| Balance at 1 January 2013 | 12,477 | 3,674 | 34,464 | 50.615 | 9.371 | 59,986 | | |
| Profit after tax | , | - | 671 | 671 | 412 | 1,083 | | |
| Currency translation movements | _ | 750 | _ | 750 | (239) | 511 | | |
| Available for sale investments | _ | (96) | _ | (96) | 2 | (94) | | |
| Cash flow hedges | _ | (1,080) | _ | (1,080) | | (1,137) | | |
| Retirement benefit remeasurements | _ | - | (33) | | (4) | (37) | | |
| Other | _ | _ | 20 | 20 | - | 20 | | |
| Total comprehensive income for the | | (10.6) | | | | | | |
| period | - | (426) | 658 | 232 | 114 | 346 | | |
| Issue of new ordinary shares | 750 | - | - | 750 | - | 750 | | |
| Issue of shares under employee share | 761 | _ | 337 | 1,098 | _ | 1,098 | | |
| schemes | 701 | | | | | | | |
| Increase in treasury shares | - | (1,049) | - | (1,049) | - | (1,049) | | |
| Vesting of shares under employee share | e _ | 1,034 | (1,034) | _ | _ | _ | | |
| schemes | | 1,00. | | | | | | |
| Dividends paid | - | - | (570) | ` ′ | (323) | (893) | | |
| Other reserve movements | - | - | 7 | 7 | (108) | (101) | | |
| Balance at 30 June 2013 | 13,988 | 3,233 | 33,862 | 51,083 | 9,054 | 60,137 | | |
| Half Year Ended 31.12.12 | | | | | | | | |
| Balance at 1 July 2012 | 12,462 | 3,279 | 35,194 | 50,935 | 9,485 | 60,420 | | |
| (Loss)/profit after tax | - | - | (772) | (772) | 395 | (377) | | |
| Currency translation movements | _ | (758) | - | (758) | (188) | (946) | | |
| Available for sale investments | _ | 720 | _ | 720 | 25 | 745 | | |
| Cash flow hedges | _ | 423 | _ | 423 | (3) | 420 | | |
| Retirement benefit remeasurements | _ | _ | (55) | | - | (55) | | |
| Other | - | _ | 46 | 46 | - | 46 | | |
| Total comprehensive income for the | | 205 | (701) | (206) | 220 | (1.67) | | |
| period | - | 385 | (781) | (396) | 229 | (167) | | |
| Issue of new ordinary shares | - | - | - | - | - | - | | |
| Issue of shares under employee share | 15 | | 240 | 262 | | 262 | | |
| schemes | 15 | - | 348 | 363 | - | 363 | | |
| Increase in treasury shares | - | (24) | - | (24) | - | (24) | | |
| Vesting of shares under employee share | e | 34 | (34) | | | | | |
| schemes | - | 34 | (34) | - | - | - | | |
| Dividends paid | - | - | (245) | | (330) | (575) | | |
| Other reserve movements | - | - | (18) | (18) | (13) | (31) | | |
| D 1 21 D 1 2012 | 40 4 | 2 (- 1 | 21161 | | 0 0 = 1 | = 0.006 | | |

12,477 3,674 34,464 50,615 9,371 59,986

Half Year Ended 30.06.12

Balance at 31 December 2012

| Balance at 1 January 2012 | 12,380 | 3,837 | 37,189 | 53,406 | 9,607 | 63,013 |
|--|--------|-------|---------|---------|-------|---------|
| Profit after tax | - | - | 148 | 148 | 410 | 558 |
| Currency translation movements | - | (531) | - | (531) | (71) | (602) |
| Available for sale investments | - | (218) | - | (218) | 19 | (199) |
| Cash flow hedges | - | 234 | - | 234 | 8 | 242 |
| Retirement benefit remeasurements | - | - | (1,180) | (1,180) | - | (1,180) |
| Other | - | - | 49 | 49 | 1 | 50 |
| Total comprehensive income for the period | - | (515) | (983) | (1,498) | 367 | (1,131) |
| Issue of new ordinary shares | - | - | - | - | - | - |
| Issue of shares under employee share schemes | 82 | - | 369 | 451 | - | 451 |
| Increase in treasury shares | - | (955) | - | (955) | - | (955) |
| Vesting of shares under employee share schemes | - | 912 | (912) | - | - | - |
| Dividends paid | - | - | (488) | (488) | (364) | (852) |
| Other reserve movements | - | - | 19 | 19 | (125) | (106) |
| Balance at 30 June 2012 | 12,462 | 3,279 | 35,194 | 50,935 | 9,485 | 60,420 |

¹ Details of Share Capital and Other Reserves are shown on page 120.

Condensed Consolidated Financial Statements Condensed Consolidated Cash Flow Statement (Unaudited)

| | | Half Year l | Ended | Half Year | Half Year |
|---|----------|-------------|--------|------------|-----------|
| | | | | Ended | Ended |
| Continuing Operations | | 30. | .06.13 | 31.12.12 | 30.06.12 |
| | | | £m | £m | £m |
| Profit/(loss) before tax | 1,677 | (74) | 87 | ' 1 | |
| Adjustment for non-cash items | 351 | 5,478 | 4,01 | 4 | |
| Changes in operating assets and liabilities | 9,634 | (49,530) | 27,09 | 00 | |
| Corporate income tax paid | (794) | (627) | (88) | 9) | |
| Net cash from operating activities | 10,868 | (44,753) | 31,08 | 66 | |
| Net cash from investing activities | (16,628) | (5,007) | (2,15) | 0) | |
| Net cash from financing activities | (1,212) | 1,019 | (3,86 | 1) | |
| Effect of exchange rates on cash and cash equivalents | 3,323 | (1,683) | (2,42) | 8) | |
| Net increase in cash and cash equivalents | (3,649) | (50,424) | 22,64 | -7 | |
| Cash and cash equivalents at beginning of the period | 121,896 | 172,320 | 149,67 | '3 | |
| Cash and cash equivalents at end of the period | 118,247 | 121,896 | 172,32 | 20 | |

Results by Business

Retail and Business Banking

| | Half Year | | Half Year | |
|------------------------------|-----------|-----------------|-----------|-----|
| | Ended | Half Year Ended | Ended | |
| Income Statement Information | 30.06.13 | 31.12.12 | 30.06.12 | YoY |
| | £m | £m | £m | |

² Details of Non-controlling Interests are shown on page 101.

| | | | Chai | % nge |
|--|---------------------------|----------------|----------------|----------|
| Net interest income | 1,621 | 1,596 | 1,594 | 2 |
| Net fee and commission income | 567 | 587 | 567 | _ |
| Net premiums from insurance contracts | 27 | 35 | 39 | (31) |
| Other (expense)/income | (2) | (2) | 1 | (01) |
| Total income | 2,213 | 2,216 | 2,201 | 1 |
| Net claims and benefits incurred under | | | | |
| insurance contracts | (11) | (16) | (17) | |
| Total income net of insurance claims | 2,202 | 2,200 | 2,184 | 1 |
| Credit impairment charges and other | (178) | (147) | (122) | 46 |
| provisions | (176) | (147) | (122) | 40 |
| Net operating income | 2,024 | 2,053 | 2,062 | (2) |
| Operating expenses (excluding provision | | | | |
| for PPI redress, Costs to achieve | (1,393) | (1,407) | (1,470) | (5) |
| Transform and UK bank levy) | | | | |
| Provision for PPI redress | (660) | (880) | (300) | |
| Costs to achieve Transform | (27) | - | - | |
| UK bank levy | - (2.000) | (17) | - (1.770) | 10 |
| Operating expenses | (2,080) | (2,304) | (1,770) | 18 |
| Other net income | 28 | 4 | - | |
| (Loss)/profit before tax | (28) | (247) | 292 | |
| Adjusted profit before tax1 | 632 | 633 | 592 | 7 |
| Adjusted attributable profit1,2 | 480 | 450 | 424 | 13 |
| Balance Sheet Information and Key Facts | | | | |
| Loans and advances to customers at | £135.4bn | £128.1bn | £123.4bn | |
| amortised cost | 2133.4011 | 2120.1011 | 2123.4011 | |
| Customer deposits | £133.2bn | £116.0bn | £113.9bn | |
| Total assets3 | £159.5bn | £134.6bn | £129.7bn | |
| Risk weighted assets3 | £43.6bn | £39.1bn | £36.0bn | |
| Number of UK current accounts | 11.8m | 11.7m | 12.0m | |
| Number of UK savings accounts | 16.7m | 15.4m | 15.6m | |
| Number of UK mortgage accounts | 983,000 | 945,000 | 932,000 | |
| Number of Barclays Business customers | 790,000 | 765,000 | 790,000 | |
| Number of branches | 1,577 | 1,593 | 1,614 | |
| 90 day arrears rates - UK personal loans | 1.3% | 1.3% | 1.4% | |
| 90 day arrears rates - Home loans | 0.3% | 0.3% | 0.3% | |
| Average LTV of mortgage portfolio4 | 45% | 46% | 44% | |
| Average LTV of new mortgage lending4 | 54% | 56% | 55% | |
| Number of employees (full time equivalent) | 33,600 | 33,000 | 32,500 | |
| | Adjusted1 | Stat | utory | |
| Performance Measures | 30.06.13 31.12.12 30.06.1 | | 12.12 30.06.12 | |
| Return on average equity | 12.2% 12.3% 12.2% (1.0 | 0%)(6.0%) 5.79 | % | |

| Return on average risk weighted assets | 2.4% | 2.5% | 2.6% | (0.1%)(1.1%) | 6) 1.3% |
|--|------|------|------|--------------|---------|
| Cost: income ratio | 64% | 65% | 67% | 94% 1059 | % 81% |
| Loan loss rate (bps) | 26 | 21 | 19 | 26 2 | 1 19 |

- 1 Adjusted profit before tax, adjusted attributable profit and adjusted performance measures excludes the impact of the provision for PPI redress of £660m (H212: £880m; H112: £300m).
 - 2 Adjusted attributable profit includes profit after tax and non-controlling interests.
- 3 2013 total assets and risk weighted assets include an allocation of liquidity pool assets previously held centrally.
 - 4 Average LTV of mortgage portfolio and new mortgage lending calculated on the Valuation basis.

Results by Business

UK Retail and Business Banking

Income Statement – H113 compared to H112

- Net interest income increased 2% to £1,621m driven by strong mortgage balance growth and contribution from Barclays Direct (previously ING Direct UK, acquired during Q113). Net interest margin was down 11bps to 127bps primarily reflecting reduced contributions from structural hedges
- Customer asset margin increased 10bps to 118bps reflecting higher customer margin on newly written mortgages. Average customer assets increased 9% to £132.8bn driven by mortgage growth and Barclays Direct
 - Customer liability margin decreased 9bps to 88bps reflecting higher customer deposit rates. Average customer liabilities increased 12% to £124.3bn driven by Barclays Direct and growth in personal customer deposits
 - Net fee and commission income was in line at £567m
 - Other net income includes a £25m gain on acquisition of ING Direct UK
- Credit impairment charges increased £56m to £178m primarily due to provision releases in 2012 impacting unsecured lending and mortgages
 - Loan loss rate increased to 26bps (2012: 19bps)
- 90 day arrears rates on UK personal loans improved to 1.3% (2012: 1.4%). 90 day arrears rates on home loans were flat at 0.3%
- Adjusted operating expenses decreased 3% to £1,420m, despite the increased costs relating to Barclays Direct and costs to achieve Transform of £27m, driven in part by non-recurring operational costs incurred in H112. Statutory operating expenses increased by 18% to £2,080m due to the £660m provision for PPI redress (2012: £300m)
- Adjusted profit before tax improved 7% to £632m, while statutory loss before tax was £28m (2012: profit of £292m) due to the provision for PPI redress

Income Statement – Q213 compared to Q113

Adjusted profit before tax increased 11% to £333m reflecting a 6% increase in income primarily due to Barclays Direct

— Statutory loss before tax was £327m (Q113: profit of £299m) due to the provision for PPI redress

Balance Sheet – 30 June 2013 compared to 31 December 2012

- Barclays has successfully completed the acquisition of ING Direct UK and customer deposit balances at H113 are higher than initially expected
- Total loans and advances to customers increased 6% to £135.4bn primarily due to Barclays Direct, which added £5.3bn at H113
- Mortgage balances including Barclays Direct of £121.7bn (2012: £114.7bn). Gross new mortgage lending of £7.7bn (30 June 2012: £7.8bn) and mortgage redemptions of £6.0bn (30 June 2012: £5.6bn)
- Average Loan to Value (LTV) ratio on the mortgage portfolio (including Buy to Let) was 45% (2012: 46%).
 Average LTV of new mortgage lending was 54% (full year to 31 December 2012: 56%)
- Total customer deposits increased 15% to £133.2bn primarily due to Barclays Direct, which added £9.8bn at H113 and continued growth in personal customer deposits
 - RWAs increased 12% to £43.6bn primarily due to Barclays Direct and mortgage asset growth

Results by Business

Europe Retail and Business Banking

| Europe Retail and Business Banking | | | | |
|--|-----------|-----------------|-----------|------------|
| | Half Year | | Half Year | |
| | Ended | Half Year Ended | Ended | |
| Income Statement Information | 30.06.13 | 31.12.12 | 30.06.12 | YoY |
| | £m | £m | £m C | % hange |
| Net interest income | 219 | 207 | 221 | (1) |
| Net fee and commission income | 93 | 117 | 131 | (29) |
| Net trading (expense)/income | (1) | 3 | 4 | |
| Net investment income | 45 | 25 | 27 | 67 |
| Net premiums from insurance contracts | 148 | 111 | 220 | (33) |
| Other income/(expense) | 10 | (12) | 13 | |
| Total income | 514 | 451 | 616 | (17) |
| Net claims and benefits incurred under insurance contracts | (162) | (122) | (237) | (32) |
| Total income net of insurance claims | 352 | 329 | 379 | (7) |
| Credit impairment charges and other provisions | (142) | (132) | (125) | 14 |
| Net operating income | 210 | 197 | 254 | (17) |
| Operating expenses (excluding costs to achieve Transform and UK bank levy) | (422) | (378) | (409) | 3 |
| Costs to achieve Transform | (356) | - | - | |
| UK bank levy | - | (20) | - | |

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| Operating expenses | (778) | (398) | (409) | 90 |
|---|---------------------------|-------------------|--------------------------------|----|
| Other net (expense)/income | (141) | 6 | 7 | |
| Loss before tax | (709) | (195) | (148) | |
| Attributable loss1 | (522) | (156) | , , | |
| Balance Sheet Information and Key Facts | | | | |
| Loans and advances to customers at | 620.01 | 620.21 | 0.40, 41 | |
| amortised cost | £39.8bn | £39.2br | £40.4bn | |
| Customer deposits | £17.5bn | £17.6br | £18.3bn | |
| Total assets2 | £48.7bn | £46.1br | £47.1bn | |
| Risk weighted assets2 | £16.7bn | £15.8br | £15.4bn | |
| Number of customers | 2.0m | 2.0m | 2.0m | |
| Number of branches | 797 | 923 | 951 | |
| Number of sales centres | 166 | 219 | | |
| Number of distribution points | 963 | 1,142 | 1,179 | |
| 90 day arrears rate - Spain home loans | 0.7% | 0.7% | 0.8% | |
| 90 day arrears rate - Portugal home loans | 0.4% | 0.7% | | |
| 90 day arrears rate - Italy home loans | 1.0% | 1.0% | 1.0% | |
| 90 day arrears rate - Total Europe RBB home loans | 0.8% | 0.8% | 0.8% | |
| Number of employees (full time equivalent) | 6,900 | 7,500 | 7,700 | |
| Performance Measures | Adjusted 30.06.1331.12.12 | 30.06.12 30.06.13 | Statutory 331.12.1230.06.12 | |
| | | | | |
| Return on average equity | (49.1%)(15.0%)(1 | | | |
| Return on average risk weighted assets | (6.2%) $(2.0%)$ | | (2.0%) (1.4%) | |
| Cost: income ratio | 221% 121% | 108% 221% | 121% 108% | |
| Loan loss rate (bps) | 70 64 | 61 70 | 64 61 | |

¹ Attributable loss includes profit after tax and non-controlling interests.

Results by Business

Europe Retail and Business Banking

Income Statement – H113 compared to H112

Income declined 7% to £352m, reflecting actions taken to reduce the volume of new assets written as part of the
Transform programme and address the continuing economic challenges across Europe, partially offset by an
increase due to foreign currency movements

^{2 2013} total assets and risk weighted assets include an allocation of liquidity pool assets previously held centrally.

- Net interest income was in line at £219m. Net interest margin was broadly in line at 81bps
- Customer asset margin remained flat at 47bps, with higher customer lending rates offset by higher funding costs. Average customer assets decreased 3% to £40.1bn
- Customer liability margin decreased 5bps to 41bps, with higher rates on new deposits partially offset by increased funding rates. Average customer liabilities were down 9% to £14.1bn
 - Net fee and commission income declined 29% to £93m, reflecting lower asset volumes
- Other net expense increased by £148m due to a valuation adjustment recognised in respect of contractual obligations to trading partners, based in locations affected by our restructuring plans
- Net premiums from insurance contracts declined 33% to £148m due to discontinuance of certain products leading to a corresponding 32% decline in net claims and benefits to £162m
- Credit impairment charges increased 14% to £142m due to foreign currency movements and deterioration in recoveries performance within mortgages reflecting current economic conditions across Europe
 - Loan loss rate increased to 70bps (2012: 61bps)
 - Overall 90 day arrears rate increased to 97bps (2012: 94bps)
- Operating expenses increased by £369m to £778m, primarily reflecting costs to achieve Transform of £356m. This related to restructuring costs to significantly downsize the distribution network, with the remaining increase driven by foreign currency movements
- Loss before tax increased £561m to £709m, including costs to achieve Transform of £356m and an increase in other net expenses

Income Statement – Q213 compared to Q113

— Loss before tax of £247m (Q113: £462m), mainly reflecting a reduction in operating expenses including restructuring costs to achieve Transform of £356m in Q113, partially offset by an increase in other net expenses

Balance Sheet – 30 June 2013 compared to 31 December 2012

- Loans and advances to customers increased by 2% to £39.8bn, driven by foreign currency movements offset by reduced volumes as part of the Transform programme
- Customer deposits reduced by 1% to £17.5m, due to customer attrition partially offset by foreign currency movements
- RWAs increased 6% to £16.7bn primarily driven by foreign currency movements and methodology changes to better reflect the risk of forbearance

Results by Business

Africa Retail and Business Banking

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| | Half Year Ended | Half Year Ended | Half Year Ended | |
|--|---------------------|-----------------|--------------------|------------|
| Income Statement Information | 30.06.13 | 31.12.12 | 30.06.12 | YoY |
| | £m | £m | £m C | % hange |
| Net interest income | 733 | 819 | 835 | (12) |
| Net fee and commission income | 478 | 526 | 539 | (11) |
| Net trading (expense)/income | (2) | (10) | 6 | |
| Net investment income/(expense) | 10 | (3) | 8 | |
| Net premiums from insurance contracts | 185 | 203 | 214 | (14) |
| Other income/(expense) | 43 | (1) | (1) | |
| Total income | 1,447 | 1,534 | 1,601 | (10) |
| Net claims and benefits incurred under insurance contracts | (95) | (99) | (108) | (12) |
| Total income net of insurance claims | 1,352 | 1,435 | 1,493 | (9) |
| Credit impairment charges and other | (208) | (318) | (314) | (34) |
| provisions | | ` , | | |
| Net operating income | 1,144 | 1,117 | 1,179 | (3) |
| Operating expenses (excluding costs to | (926) | (961) | (999) | (7) |
| achieve Transform and UK bank levy) | | , | , | · / |
| Costs to achieve Transform | (9) | (24) | - | |
| UK bank levy | (025) | (24) | (000) | (6) |
| Operating expenses | (935) | (985) | (999) | (6) |
| Other net income | 3 | 7 | 3 | - |
| Profit before tax | 212 | 139 | 183 | 16 |
| Attributable profit/(loss)1 | 35 | (38) | 35 | - |
| Balance Sheet Information and Key Facts | | | | |
| Loans and advances to customers at | £27.6bn | £29.9bn | £32.1bn | |
| amortised cost | £27.00H | £29.90II | £32.10II | |
| Customer deposits | £18.2bn | £19.5bn | £19.9bn | |
| Total assets2 | £37.5bn | £42.2bn | £44.3bn | |
| Risk weighted assets2 | £25.5bn | £24.5bn | £25.1bn | |
| Number of customers | 13.3m | 13.5m | 14.8m | |
| Number of ATMs | 10,529 | 10,468 | 10,365 | |
| Number of branches | 1,317 | 1,339 | 1,342 | |
| Number of sales centres | 119 | 112 | 106 | |
| Number of distribution points | 1,436 | 1,451 | 1,448 | |
| - | | | • • • | |
| 90 days arrears rate- Home loans | 1.1% | 1.6% | 2.8% | |
| Number of employees (full time equivalent) | 40,900 | 40,500 | 41,600 | |
| | Adjusted | Sta | tutory | |
| Performance Measures | 30.06.1331.12.1230. | | • | |

| Return on average equity | 3.0%(| 3.0%) | 2.5% | 3.0%(| (3.0%) | 2.5% |
|--|-------|-------|------|-------|--------|------|
| Return on average risk weighted assets | 1.1% | 0.3% | 1.0% | 1.1% | 0.3% | 1.0% |
| Cost: income ratio | 69% | 69% | 67% | 69% | 69% | 67% |
| Loan loss rate (bps) | 146 | 202 | 186 | 146 | 202 | 186 |

- 1 Attributable profit includes profit after tax and non-controlling interests.
- 2 2013 total assets and risk weighted assets include an allocation of liquidity pool assets previously held centrally.

Results by Business

Africa Retail and Business Banking

Income Statement – H113 compared to H112

- The average ZAR depreciated against GBP by 13% on H112. The deterioration was a significant contributor to the year on year movement in the reported results, which are in GBP. Other currency movements were considered insignificant
- Income declined 9% to £1,352m, driven by foreign currency movements, primarily the depreciation of ZAR, partially offset by prior year fair value adjustments on the commercial property finance portfolio. On a constant currency basis income growth was broadly steady following pressure on transaction volumes in a subdued economic environment
- Net interest income declined 12% to £733m. On a constant currency basis, net interest income was broadly stable. Net interest margin was down 12bps to 311bps through a decrease in the customer asset and liability margins
- Customer asset margin decreased 8bps to 308bps, driven by higher funding costs in South African home loans together with competitor pressure in commercial property finance. Average customer assets decreased 11% to £28.9bn, driven by the depreciation of ZAR. On a constant currency basis, customer assets, particularly home loans, remained broadly stable
- Customer liability margin decreased 5bps to 271bps through increased competition and change in product mix.
 Average customer liabilities decreased 5% to £18.7bn. Excluding foreign currency movements, deposits reflected modest growth
- Net fee and commission income declined 11% to £478m. On a constant currency basis, net fee and commission income was broadly steady following pressure on transaction volumes through a subdued economic environment
- Credit impairment charges decreased 34% to £208m, driven in part by foreign currency movements. On a constant currency basis, credit impairment charges reduced due to higher 2012 provisions on the South African home loans recovery book. This decrease was partly offset by deterioration in the South African unsecured lending portfolio, which is due to the challenging economic environment
 - 90 day arrears rates on home loans improved to 1.1% (2012: 2.8%)

- Operating expenses decreased 6% to £935m. On a constant currency basis, costs remained well contained despite inflation in South Africa of 6%
- Profit before tax increased 16% to £212m, despite currency depreciation, primarily due to higher 2012 provisions on the South African home loans recovery book and prior year fair value adjustments on the commercial property finance portfolio

Income Statement – Q213 compared to Q113

 Profit before tax of £131m (Q113: £81m) was driven by lower credit impairment charges in South African home loans coupled with lower claims in the Absa insurance business, partially offset by further depreciation of ZAR in Q213

Balance Sheet – 30 June 2013 compared to 31 December 2012

- The closing ZAR depreciated against GBP by 10%. The deterioration was a significant contributor to the movement in the reported results, which are in GBP
- Loans and advances to customers decreased 8% to £27.6bn, mainly due to foreign currency movements. On a constant currency basis, loans and advances, particularly home loans, were broadly unchanged
- Customer deposits decreased 7% to £18.2bn, driven by foreign currency movements. On a constant currency basis, deposits were broadly in line
- RWAs increased 4% to £25.5bn primarily driven by the deterioration in Egypt credit ratings and RWA reallocation across businesses partially offset by foreign currency movements

Results by Business

Barclaycard

| • | Half Year Ended | Half Year Ended | Half Year Ended | |
|---|--------------------|-----------------|--------------------|------------|
| Income Statement Information | 30.06.13 | 31.12.12 | 30.06.12 | YoY |
| | £m | £m | £m C | % hange |
| Net interest income | 1,626 | 1,542 | 1,467 | 11 |
| Net fee and commission income | 698 | 674 | 618 | 13 |
| Net trading expense | (4) | (4) | (5) | |
| Net premiums from insurance contracts | 14 | 14 | 22 | |
| Other income | 9 | 6 | 11 | |
| Total income | 2,343 | 2,232 | 2,113 | 11 |
| Net claims and benefits incurred under insurance contracts | | - | (1) | |
| Total income net of insurance claims | 2,343 | 2,232 | 2,112 | 11 |
| Credit impairment charges and other provisions | (616) | (557) | (492) | 25 |
| Net operating income | 1,727 | 1,675 | 1,620 | 7 |
| Operating expenses (excluding provision for PPI redress, costs to achieve | (963) | (940) | (886) | 9 |

| Transform and UK bank levy) | | | | |
|--|----------------------|-------------------------|--------------|------|
| Provision for PPI redress | (690) | (420) | - | |
| Costs to achieve Transform | (5) | - | - | |
| UK bank levy | - | (16) | - | |
| Operating expenses | (1,658) | (1,376) | (886) | 87 |
| | | | | |
| Other net income | 16 | 12 | 17 | (6) |
| Profit before tax | 85 | 311 | 751 | (89) |
| A 1' | 775 | 721 | 751 | 2 |
| Adjusted profit before tax1 | 775 524 | 731 | 751 | 3 |
| Adjusted attributable profit1,2 | 524 | 482 | 492 | 7 |
| Balance Sheet Information and Key Facts | | | | |
| Loans and advances to customers at | | | | |
| amortised cost | £34.7bn | £33.8bn | £31.5bn | |
| Customer deposits | £4.5bn | £2.8bn | £2.0bn | |
| Total assets3 | £39.2bn | £38.2bn | £35.4bn | |
| Risk weighted assets3 | £38.8bn | £37.8bn | £34.2bn | |
| THISIR WEIGHTER ASSETS | 250.0011 | 227.0011 | 23 1.2011 | |
| Total number of Barclaycard customers | 33.7m | 32.8m | 27.0m | |
| Total number of Barclaycard clients | 339,200 | 315,500 | 315,800 | |
| Payments processed | £124bn | £121bn | £114bn | |
| 30 day arrears rates - UK cards | 2.5% | 2.5% | 2.7% | |
| 30 day arrears rates - US cards | 2.0% | 2.4% | 2.5% | |
| 30 day arrears rates - South Africa cards4 | 9.1% | 7.4% | 5.1% | |
| Number of employees (full time | 11 000 | 11,100 | 11,100 | |
| equivalent) | 11,800 | 11,100 | 11,100 | |
| | | | | |
| | Adjusted1 | Statu | • | |
| Performance Measures | 30.06.1331.12.1230.0 | 06.12 30.06.1331.1 | 2.1230.06.12 | |
| Return on average equity | 19.3% 19.4% 20.1% | 0.5% 6.5% 20.19 | % | |
| Return on average risk weighted assets | 3.0% 3.1% 3.1% | 0.3% 1.2% 3.19 | | |
| Cost: income ratio | 41% 43% 42% | 71% 62% 429 | | |
| Loan loss rate (bps) | 339 294 295 | 339 294 29 | | |
| Loan loss raic (ops) | 339 474 493 | 339 43 4 49. | 5 | |

¹ Adjusted profit before tax, adjusted attributable profit and adjusted performance measures excludes the impact of the provision for PPI redress of £690m (H212: £420m; H112: £nil).

Results by Business

Barclaycard

Income Statement – H113 compared to H112

² Adjusted attributable profit includes profit after tax and non-controlling interests.

^{3 2013} total assets and risk weighted assets include an allocation of liquidity pool assets previously held centrally.

⁴ H212 30 day arrears rates on South Africa cards restated to reflect a portfolio acquisition.

- Income improved 11% to £2,343m reflecting continued net lending growth across the business and contributions from 2012 portfolio acquisitions
 - UK income increased by 6% to £1,344m reflecting net lending growth
- International income improved 19% to £999m reflecting contribution from 2012 portfolio acquisitions and higher US customer balances
- Net interest income increased by 11% to £1,626m driven by volume growth and a lower impact from structural hedges offsetting lower customer asset margin
- Customer asset margin declined modestly by 29bps to 9.42% reflecting lower rates on customer lending. Average customer assets increased 9% to £36.0bn due to 2012 portfolio acquisitions and business growth
- Customer liability margin was negative 0.33% reflecting the cost of deposit funding initiatives in the US and Germany
- Net fee and commission income improved 13% to £698m due to increased payment volumes predominantly in the US and UK
- Credit impairment charges increased 25% to £616m primarily driven by the impact of portfolio acquisitions and non-recurrence of provision releases in 2012
- Impairment loan loss rates in consumer credit cards remained stable at 366bps (2012: 372bps) in the UK and 280bps (2012: 275bps) in the US, while the impairment loan loss rates in South Africa increased to 493bps (2012: 192bps) due to acquisitions driving a change in product mix
- 30 day arrears rates for consumer cards in UK were down 20bps to 2.5%, in the US were down 50bps to 2.0% and in South Africa were up 401bps to 9.1%
- Adjusted operating expenses increased 9% to £968m reflecting contribution from 2012 portfolio acquisitions, net lending growth and higher operating losses. Statutory operating expenses increased 87% to £1,658m due to the £690m provision for PPI redress (2012: nil)
- Adjusted profit before tax improved 3% to £775m driven by the US and UK card portfolios, while statutory profit before tax was £85m (2012: £751m) due to the provision for PPI redress

Income Statement – Q213 compared to Q113

- Adjusted profit before tax improved 13% to £412m driven by higher income reflecting seasonal trends and business growth
 - Statutory loss before tax was £278m (Q113: profit of £363m) due to the provision for PPI redress

Balance Sheet – 30 June 2013 compared to 31 December 2012

- Total assets increased 3% to £39.2bn in line with loans and advances to customers across UK and International businesses
 - Customer deposits increased by £1.7bn to £4.5bn due to funding initiatives in the US and Germany

— RWAs increased 3% to £38.8bn primarily driven by asset growth and foreign currency movements

Results by Business

| Investment 1 | Bank |
|--------------|------|
|--------------|------|

| Investment Bank | | | | |
|---|------------|-----------------|------------|--------|
| | Half Year | | Half Year | |
| | Ended | Half Year Ended | Ended | |
| Income Statement Information | 30.06.13 | 31.12.12 | 30.06.12 | YoY |
| | | | | % |
| | £m | £m | £m (| Change |
| | | | | mange |
| Net interest income | 86 | 166 | 364 | (76) |
| Net fee and commission income | 1,622 | 1,527 | 1,502 | 8 |
| Net trading income | 4,435 | 3,369 | 4,319 | 3 |
| Net investment income | 329 | 250 | 271 | 21 |
| Other income | 1 | 3 | 4 | |
| Total income | 6,473 | 5,315 | 6,460 | _ |
| Credit impairment charges and other | • | | | |
| provisions | (181) | (2) | (202) | (10) |
| Net operating income | 6,292 | 5,313 | 6,258 | 1 |
| Net operating meome | 0,272 | 3,313 | 0,230 | 1 |
| Operating expenses (excluding costs to | | | | |
| achieve Transform and UK bank levy) | (3,751) | (3,381) | (4,044) | (7) |
| Costs to achieve Transform | (169) | _ | _ | |
| UK bank levy | (107) | (206) | _ | |
| Operating expenses | (3,920) | (3,587) | (4,044) | (3) |
| Operating expenses | (3,720) | (3,367) | (4,044) | (3) |
| Other net income | 17 | 22 | 28 | |
| Profit before tax | 2,389 | 1,748 | 2,242 | 7 |
| Attributable profit1 | 1,541 | 1,236 | 1,446 | 7 |
| | | | | |
| Balance Sheet Information and Key Facts | | | | |
| Loans and advances to banks and | £186.6bn | £143.5bn | £184.3bn | |
| customers at amortised cost2 | | | | |
| Customer deposits2 | £117.4bn | £75.9bn | £114.3bn | |
| Total assets3 | £1,043.8bn | £1,073.7bn | £1,224.0bn | |
| Assets contributing to adjusted gross | £568.5bn | £567.0bn | £649.2bn | |
| leverage3 | | | | |
| Risk weighted assets3 | £168.8bn | £177.9bn | £190.5bn | |
| Average DVaR (95%) | £31m | £34m | £42m | |
| Number of employees (full time | | | | |
| equivalent) | 25,300 | 25,600 | 24,500 | |
| 1 | | | | |
| | | | | |
| | Δdinsted | | Statutory | |

| | Adjusted | Statutory |
|--|--------------------------|--------------------------|
| Performance Measures | 30.06.1331.12.1230.06.12 | 30.06.1331.12.1230.06.12 |
| | | |
| Return on average equity | 15.4% 11.9% 13.4% 15.4 | % 11.9% 13.4% |
| Return on average risk weighted assets | 1.8% 1.5% 1.6% 1.8 | 3% 1.5% 1.6% |
| Cost: income ratio | 61% 67% 63% 61 | % 67% 63% |

| Cost: net operating income ratio | 62% | 68% | 65% | 62% | 68% | 65% |
|----------------------------------|-----|-----|-----|-----|-----|-----|
| Compensation: income ratio | 39% | 40% | 40% | 39% | 40% | 40% |
| Loan loss rate (bps) | 19 | 13 | 22 | 19 | 13 | 22 |

1 Attributable profit includes profit after tax and non-controlling interests.

- 2 Loans and advances includes £146.4bn of loans and advances to customers (including settlement balances and cash collateral of £103.5bn) and loans and advances to banks of £40.2bn (including settlement balances and cash collateral of £26.2bn). Customer deposits includes £91.1bn relating to settlement balances and cash collateral.
- 3 2013 total assets, assets contributing to adjusted gross leverage and risk weighted assets reflect a reallocation of liquidity pool assets to other businesses.

Results by Business

Investment Bank

Income Statement – H113 compared to H112

| | Half Year | Half Year | Half Year | |
|---|-----------|-----------|-----------|----------|
| | Ended | Ended | Ended | |
| Analysis of Total Income | 30.06.13 | 31.12.12 | 30.06.12 | YoY |
| | £m | £m | £m | % Change |
| Macro Products1 | 2,013 | 1,548 | 2,476 | (19) |
| Credit Products1 | 1,467 | 1,206 | 1,441 | 2 |
| Exit Quadrant Assets1 | 88 | 415 | 163 | (46) |
| Fixed Income, Currency and Commodities (FICC) | 3,568 | 3,169 | 4,080 | (13) |
| Equities and Prime Services | 1,531 | 977 | 1,206 | 27 |
| Investment Banking | 1,086 | 1,113 | 1,024 | 6 |
| Principal Investments and Other Income | 288 | 56 | 150 | 92 |
| Total income | 6,473 | 5,315 | 6,460 | - |

[—] Total income of £6,473m was in line with H112

- Macro Products income decreased 19% to £2,013m due to a strong Q112 where markets were supported by the European Long Term Refinancing Operation (LTRO)
- Credit Products income increased 2% to £1,467m benefitting from credit spreads tightening and strong trading volumes
- Exit Quadrant Assets income of £88m reduced £75m from the prior year as we accelerated the disposal of exit assets
- Equities and Prime Services income increased 27% to £1,531m across US, Asia and European businesses, reflecting steady commission gains, an improvement in global equity markets driven by increased market confidence and increased client activity in Prime Services

⁻ FICC income decreased 13% to £3,568m

- Investment Banking income increased 6% to £1,086m driven by equity and debt underwriting due to increased client activity in favourable market conditions
- Principal Investments and Other income of £288m included a fair value adjustment of £259m as a result of greater certainty regarding the recoverability of certain assets not yet received from the 2008 US Lehman acquisition
- Net credit impairment charges of £181m (2012: £202m) reflect a charge against a single name exposure, partially offset by a number of releases
- Operating expenses reduced 3% to £3,920m, including £169m of costs to achieve Transform primarily related to restructuring. The reduction in operating expenses was driven by the ongoing cost saving initiatives despite £188m of costs relating to infrastructure improvement, including investments to meet the requirements of the Dodd-Frank Act, CRD IV and other regulatory reporting change projects. 2012 included a £193m charge relating to the setting of inter-bank offered rates
- Cost: net operating income ratio improved 3% to 62%. Compensation: income ratio improved to 39% (2012: 40%)
 - Profit before tax increased 7% to £2,389m
- 1 Macro Products represent Rates, Currency and Commodities income. Credit Products represent Credit and Securitised Products income. Exit Quadrant Assets consist of the Investment Bank Exit Quadrant business units as detailed on page 40.

Results by Business

Investment Bank

Income Statement – Q213 compared to Q113

— Income decreased 13% to £3.010m

- FICC income decreased 37% to £1,378m, reflecting lower activity in Macro and Credit Products driven by a
 decrease in client flow and a decline in Rates as the market weakened over concerns of central banks tapering
 quantitative easing programmes
- Equities and Prime Services income increased 17% to £825m, with growth in equity derivatives and Prime Services
 as the business continues to gain market share
- Investment Banking income decreased 5% to £528m, reflecting lower debt underwriting when compared to a seasonally strong first quarter coupled with declines in financial advisory market activity
- Principal Investments and Other income included a fair value adjustment of £259m in the second quarter as a result
 of greater certainty regarding the recoverability of certain assets not yet received from the 2008 US Lehman
 acquisition

__

Net credit impairment charges of £195m (Q113: release of £14m) reflect a charge against a single name exposure, partially offset by a number of releases

- Operating expenses decreased 19% to £1,750m (Q113: £2,170m) due to lower performance cost and a reduction in costs to achieve Transform
 - Profit before tax decreased 18% to £1,074m

Income Statement – Q213 compared to Q212

- Income of £3,010m is in line with Q212
- FICC income decreased 22% to £1,378m, reflecting lower activity in Macro and Credit Products driven by a
 decrease in client flow market declines over concerns of central banks tapering of quantitative easing
 programmes. There were also charges of £30m (Q212: gains of £56m) related to accelerated disposals of Exit
 Quadrant assets
- Equities and Prime Services income increased 34% to £825m driven by stronger performances in cash equities and equity derivatives as markets improved and trading volumes increased
 - Investment Banking income increased 4% to £528m as increased deal issuance for equity and debt underwriting was offset by declines in financial advisory market activity
- Operating expenses reduced 5% to £1,750m. Q212 included a £78m charge relating to the setting of inter-bank offered rates
 - Profit before tax increased 1% to £1,074m

Balance Sheet – 30 June 2013 compared to 31 December 2012

- Assets contributing to adjusted gross leverage remained in line at £568.5bn reflecting increases in reverse repurchase agreements driven by higher matchbook trading, an increase in available for sale investments, offset by a reduction in cash and balances at central banks
- RWAs decreased 5% to £168.8bn primarily driven by a reduction of sovereign exposures in the trading book and a reduction in Exit Quadrant RWAs, partially offset by foreign currency movements

Results by Business

Corporate Banking

| Income Statement Information | Half Year Ended 30.06.13 £m | Half Year Ended 31.12.12 £m | £m ~. | YoY % ange |
|--|--------------------------------------|-----------------------------------|-------|------------------|
| Net interest income Net fee and commission income Net trading income | 998 | 941 | 970 | 3 |
| | 506 | 487 | 511 | (1) |
| | 49 | 8 | 79 | (38) |

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| Net investment income Other (expense)/income Total income Credit impairment charges and other | 2 (3) 1,552 | 14 13 1,463 | 9 14 1,583 | (2) |
|---|---|---|------------------|------|
| provisions | (258) | (454) | (431) | (40) |
| Net operating income | 1,294 | 1,009 | 1,152 | 12 |
| Operating expenses (excluding provision for interest rate hedging products redress, costs to achieve Transform and UK bank levy) | (852) | (833) | (839) | 2 |
| Provision for interest rate hedging products redress | (650) | (400) | (450) | |
| Costs to achieve Transform | (41) | - | - | |
| UK bank levy Operating expenses | (1,543) | (39) (1,272) | (1,289) | 20 |
| Operating expenses | (1,343) | (1,272) | (1,209) | 20 |
| Other net income /(expense) | 1 | 12 | (2) | |
| Loss before tax | (248) | (251) | (139) | |
| Adjusted profit before tax1 | 402 | 149 | 311 | 29 |
| Adjusted attributable profit1,2 | 277 | 75 | 154 | 80 |
| Balance Sheet Information and Key Facts Loans and advances to customers at amortised cost | £62.7bn | £64.3bn | £65.6bn | |
| Loans and advances to customers at fair value | £16.3bn | £17.6bn | £17.3bn | |
| Customer deposits | £106.7bn | £99.6bn | £90.9bn | |
| Total assets3 | £120.4bn | £87.8bn | £89.9bn | |
| Risk weighted assets3 | £73.1bn | £70.9bn | £72.3bn | |
| Number of employees (full time equivalent) | 13,000 | 13,000 | 13,300 | |
| Performance Measures | Adjusted1 30.06.13 31.12.12 30. | Statut 06.12 30.06.1331.12 | | |
| Return on average equity Return on average risk weighted assets Loan loss rate (bps) Cost: income ratio | 7.1% 2.0% 3.8% 0.9% 0.4% 0.5% 76 127 124 58% 60% 53% | (4.6%)(6.3%)(4.6%) (0.4%)(0.5%)(0.4%) 76 127 124 99% 87% 81% | | |

¹ Adjusted profit before tax, adjusted attributable profit and adjusted performance measures exclude the provision for interest rate hedging products redress of £650m (H212: £400m, H112: £450m).

Results by Business

² Adjusted attributable profit includes profit after tax and non-controlling interests.

^{3 2013} total assets and risk weighted assets include an allocation of liquidity pool assets previously held centrally.

Corporate Banking

| Half Year Ended 30 June 2013 | UK | Europe | RoW | Total |
|--|-------------|-----------|-----------|-------------|
| Income Statement Information Income | £m 1,161 | £m 117 | £m 274 | £m 1,552 |
| Credit impairment (charges)/releases and other provisions | (84) | (180) | 6 | (258) |
| Operating expenses (excluding provision for sale of interest rate hedging products redress and costs to achieve Transform) | (570) | (78) | (204) | (852) |
| Provision for sale of interest rate hedging products redress | (650) | - | - | (650) |
| Costs to achieve Transform | (4) | (37) | - | (41) |
| Other net income | - | - | 1 | 1 |
| (Loss)/profit before tax | (147) | (178) | 77 | (248) |
| Adjusted profit/(loss) before tax1 | 503 | (178) | 77 | 402 |
| Balance Sheet Information | | | | |
| Loans and advances to customers at amortised cost | £50.1bn | £6.1bn | £6.5bn | £62.7bn |
| Loans and advances to customers at fair value | £16.3bn | - 00.21 | - (12.0) | £16.3bn |
| Customer deposits | £84.4bn | £9.3bn | | £106.7bn |
| Risk weighted assets2 | £54.4bn | £10.0bn | £8.7bn | £73.1bn |
| Half Year Ended 31 December 2012 Income Statement Information | | | | |
| Income | 1,085 | 132 | 246 | 1,463 |
| Credit impairment charges and other provisions | (139) | (265) | (50) | (454) |
| Operating expenses (excluding provision for sale of | () | (===) | (0.0) | (10.1) |
| interest rate hedging products redress and UK bank levy) | (531) | (85) | (217) | (833) |
| Provision for sale of interest rate hedging products redress | (400) | - | - | (400) |
| UK bank levy | (39) | _ | _ | (39) |
| Other net income | 4 | - | 8 | 12 |
| Loss before tax | (20) | (218) | (13) | (251) |
| Adjusted profit/(loss) before tax1 | 380 | (218) | (13) | 149 |
| Balance Sheet Information | | | | |
| Loans and advances to customers at amortised cost | £51.5bn | £6.5bn | £6.3bn | £64.3bn |
| Loans and advances to customers at fair value | £17.6bn | - | - | £17.6bn |
| Customer deposits | £79.0bn | £8.2bn | £12.4bn | £99.6bn |
| Risk weighted assets2 | £49.9bn | £10.5bn | £10.5bn | £70.9bn |
| Half Year Ended 30 June 2012 Income Statement Information | | | | |
| Income | 1,136 | 169 | 278 | 1,583 |
| Credit impairment charges and other provisions | (145) | (277) | (9) | (431) |
| | (538) | (78) | (223) | (839) |

Operating expenses (excluding provision for sale of interest rate hedging products redress) Provision for sale of interest rate hedging products (450)(450)redress Other net expense (2)(2) (Loss)/profit before tax 1 (186)46 (139)451 46 311 Adjusted profit/(loss) before tax1 (186)**Balance Sheet Information** Loans and advances to customers at amortised cost £7.0bn £65.6bn £51.1bn £7.5bn Loans and advances to customers at fair value £17.2bn £0.1bn £17.3bn £5.6bn £12.7bn £90.9bn Customer deposits £72.6bn Risk weighted assets2 £49.9bn £11.5bn £10.9bn £72.3bn

- 1 Adjusted profit before tax and adjusted performance measures exclude the provision for interest rate hedging products redress of £650m (H212: £400m, H112: £450m).
- 2 2013 total assets and risk weighted assets include an allocation of liquidity pool assets previously held centrally.

Results by Business

Corporate Banking

Income Statement – H113 compared to H112

- Total income decreased 2% to £1,552m reflecting a reduction in gains on fair value items of £24m (2012: £68m), non-recurring income from exited businesses and a reduction in Exit Quadrant portfolios in Europe, partially offset by an increase in UK Cash Management income
- Net interest margin was down 4bps to 123bps primarily reflecting reduced contributions from structural hedges
- Customer asset margin increased 9bps to 128bps reflecting higher margins on term and syndicated loans in the UK.
 Average customer assets decreased 4% to £67.2bn driven by the rundown of Exit Quadrant portfolios in Europe
- Customer liability margin decreased 8bps to 104bps reflecting higher customer deposit rates. Average customer liabilities increased 15% to £95.9bn driven by an increase in deposits from UK corporates
 - Credit impairment charges reduced 40% to £258m. Loan loss rate improved to 76bps (2012: 124bps)
- UK impairment charges reduced by £62m to £84m, partly reflecting reduced impairment against large corporate clients
- Europe impairment charges reduced by £97m to £180m following ongoing action to reduce exposure to the property and construction sector in Spain
- Adjusted operating expenses increased 6% to £893m driven by costs to achieve Transform of £41m largely related to restructuring costs in Europe. Statutory operating expenses increased 20% to £1,543m after charging an additional £650m provision for interest rate hedging products redress (2012: £450m)
 - Adjusted profit before tax increased 29% to £402m

- UK adjusted profit before tax increased 12% to £503m driven by lower credit impairment charges
- Europe loss before tax reduced 4% to £178m principally due to lower credit impairment charges, partially offset by non-recurring income from exited businesses and a reduction in Exit Quadrant portfolios, and costs to achieve Transform
 - Rest of the World profit before tax increased 67% to £77m reflecting lower costs due to exited businesses
- Statutory loss before tax was £248m (2012: £139m) after charging an additional provision for interest rate hedging products redress

Income Statement – Q213 compared to Q113

- Adjusted profit before tax increased 20% to £219m driven by increased UK Cash Management income and reduced operating expenses due to lower costs to achieve Transform
- Statutory loss before tax was £431m (Q113: profit of £183m) after charging an additional provision for interest rate hedging products redress

Balance Sheet – 30 June 2013 compared to 31 December 2012

- Loans and advances to customers declined 2% to £62.7bn driven by a reduction in the client financing requirements as working capital deposits increased and the rundown of Exit Quadrant portfolios in Europe
 - Customer deposits increased 7% to £106.7bn reflecting an increase in UK deposit growth
- Total assets increased £32.6bn to £120.4bn driven by a reallocation of liquidity pool assets. This was following a decision in 2013 to reallocate liquidity costs to the businesses
- RWAs increased 3% to £73.1bn primarily reflecting loss given default recalibration, a change in the regulatory treatment for commercial real estate exposures, and foreign currency movements. This was partially offset by a reduction in Exit Quadrant RWAs and RWA reallocations across businesses

Results by Business

Wealth and Investment Management

| The state of the s | | | | |
|--|-----------|-----------------|-----------|-------------|
| | Half Year | | Half Year | |
| | Ended | Half Year Ended | Ended | |
| Income Statement Information | 30.06.13 | 31.12.12 | 30.06.12 | YoY |
| | £m | £m | £m C | % Change |
| Net interest income | 431 | 436 | 420 |) 3 |
| Net fee and commission income | 485 | 480 | 468 | 3 4 |
| Net trading income | 9 | 11 | 4 | 5 80 |
| Net investment income | 6 | - | | _ |
| Other (expense)/income | - | (1) |] | [|
| Total income | 931 | 926 | 894 | 1 4 |
| Credit impairment charges and other provisions | (49) | (19) | (19 |)) |

| Net operating income | 8 | 82 | 9 | 907 | 875 | 1 |
|--|----------------|------|------------|---------|----------|------|
| Operating expenses (excluding costs to achieve Transform and UK bank levy) | (810) | | (730) | | (775) | 5 |
| Costs to achieve Transform | () | 33) | | - | - | |
| UK bank levy | , | _ | | (4) | - | |
| Operating expenses | (84 | 43) | (7 | 734) | (775) | 9 |
| Other net income/(expense) | | 8 | | 2 | (1) | |
| Profit before tax | • | 47 | | 175 | 99 | (53) |
| Adjusted profit before tax | | 47 | | 175 | 99 | (53) |
| Adjusted attributable profit1 | | 29 | | 153 | 70 | (59) |
| Balance Sheet Information and Key Facts | | | | | | |
| Loans and advances to customers at amortised cost | £22.6 | bn | £21. | .3bn | £19.8bn | |
| Customer deposits | £62.8 | Bbn | £53. | .8bn | £50.0bn | |
| Total assets2 | £36.5 | bn | £24. | .5bn | £23.4bn | |
| Risk weighted assets2 | £17.0 |)bn | £16. | .1bn | £14.0bn | |
| Client assets | £202.8 | Bbn | £186. | .0bn | £176.1bn | |
| Number of employees (full time equivalent) | 8,30 | 00 | 8,. | 300 | 8,200 | |
| | Adjust | ed | | Statut | orv | |
| Performance Measures | 30.06.13 31.12 | | 6.12 30.00 | | • | |
| Return on average equity | 2.5% 14.9% | 7.3% | 2.5% 14.9 | 7.3% | | |
| Return on average risk weighted assets | 0.4% 2.2% | 1.2% | 0.4% 2.2 | 2% 1.2% | | |
| Cost: income ratio | 91% 79% | 87% | 91% 79 | 9% 87% | | |
| Loan loss rate (bps) | 43 17 | 19 | 43 | 17 19 | | |

¹ Attributable profit includes profit after tax and non-controlling interests.

Results by Business

Wealth and Investment Management

Income Statement – H113 compared to H112

- Total income increased 4% to £931m, driven by the High Net Worth businesses, with particular growth in the Americas and Asia regions
- Net interest income grew 3% to £431m, driven by growth in deposit and lending balances primarily in the High Net Worth businesses. Net interest margin decreased 17bps to 108bps primarily reflecting reduced contributions from structural hedges

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^{2 2013} total assets and risk weighted assets include an allocation of liquidity pool assets previously held centrally.

Customer asset margin increased 16bps to 81bps reflecting higher margins on High Net Worth businesses. Average customer assets increased 16% to £22.1bn

- Customer liability margin decreased 12bps to 99bps reflecting changes in product mix. Average customer liabilities increased 21% to £58.4bn
 - Net fees and commission income increased 4% to £485m
- Credit impairment charges increased £30m to £49m, largely due to a £15m charge relating to secured lending on Spanish property
- Operating expenses increased £68m to £843m largely reflecting cost to achieve Transform of £33m related to restructuring costs and a £22m customer remediation provision
- Profit before tax decreased 53% to £47m primarily driven by costs to achieve Transform, customer remediation provision and increased credit impairment charges

Income Statement – Q213 compared to Q113

— Profit before tax decreased £73m to a loss of £13m primarily due to cost to achieve Transform, customer remediation provision and increased credit impairment charges

Balance Sheet – 30 June 2013 compared to 31 December 2012

- Loans and advances to customers increased 7% to £22.6bn and customer deposits increased 17% to £62.8bn primarily driven by growth in the High Net Worth businesses
- Client Assets increased to £202.8bn (2012: £186.0bn) driven by net new assets in the High Net Worth businesses and favourable equity market and foreign currency movements
 - RWAs increased 6% to £17.0bn driven by foreign currency movements

Results by Business

Head Office and Other Operations

| Income Statement Information | Half Year Ended 30.06.13 £m | Half | Year Ended 31.12.12 £m | Half Year Ended 30.06.12 £m |
|---|-----------------------------------|---------|------------------------------|-----------------------------------|
| Net interest (expense)/income | (137) | (182) | 258 | |
| Net fee and commission expense | (53) | (92) | (106) | |
| Net trading income/(expense) | 2 | (5) | 122 | |
| Net investment income | 24 | 192 | 75 | |
| Net premiums from insurance contracts | 13 | 17 | 21 | |
| Other income | 17 | 39 | 17 | |
| Adjusted total (expense)/income net of insurance claims | (134) | (31) | 387 | |
| Own credit | 86 | (1,634) | (2,945) | |
| Gain on disposal of investment in BlackRock, Inc. | - | - | 227 | |
| Total expense net of insurance claims | (48) | (1,665) | (2,331) | |

| Credit impairment release/(charges) and other provisions | 1 | (1) | (5) |
|--|---------|---------|---------|
| Net operating expense | (47) | (1,666) | (2,336) |
| Operating expenses (excluding UK bank levy) | (24) | (67) | (98) |
| UK bank levy | - | (19) | - |
| Operating expenses | (24) | (86) | (98) |
| Other net (expense)/income | - | (2) | 25 |
| Loss before tax | (71) | (1,754) | (2,409) |
| Adjusted (loss)/profit before tax1 | (157) | (120) | 309 |
| Adjusted attributable (loss)/profit1,2 | (313) | (305) | 237 |
| Balance Sheet Information and Key Facts | | | |
| Total assets3 | £47.2bn | £41.3bn | £35.3bn |
| Risk weighted assets3 | £3.7bn | £5.3bn | £2.7bn |
| Number of employees (full time equivalent) | 100 | 200 | 100 |

- 1 Adjusted (loss)/profit before tax, adjusted attributable (loss)/profit and adjusted performance measures and profit before tax exclude the impact of £86m own credit gain (H212: loss of £1,634m, H112: £2,945m) and £nil gain on disposal of strategic investment in BlackRock, Inc (H212: nil, H112: £227m).
 - 2 Attributable profit includes profit after tax and non-controlling interests.
- 3 2013 total assets and risk weighted assets reflect reallocation to businesses of liquidity pool assets previously held centrally.

Results by Business

Head Office and Other Operations

Income Statement – H113 compared to H112

- Adjusted income declined to a net expense of £134m (2012: income of £387m), predominately driven by lower margins achieved on funding higher growth in customer deposits across the Group and the non-recurrence of gains related to hedges of employee share awards in Q112 of £235m
- Operating expenses decreased £74m to £24m, mainly due to the non-recurrence of the £97m penalty arising from the industry wide investigation into the setting of inter-bank offered rates recognised in H112, partially offset by Transform programme costs and the Salz review
- Adjusted loss before tax increased to £157m (2012: profit of £309m). Statutory loss before tax improved to £71m (2012: £2,409m) including an own credit gain of £86m (2012: charge of £2,945m)

Income Statement – Q213 compared to Q113

 Adjusted loss before tax of £104m (Q113: £53m) principally reflecting a decline in total expense net of insurance claims to £100m (Q113: £34m) driven by the impact of growth in customer deposits, partially offset by a gain on debt buy back

 Statutory profit before tax of £233m (Q113: loss of £304m) included an own credit gain of £337m (Q113: charge of £251m)

Balance Sheet – 30 June 2013 compared to 31 December 2012

- Total assets increased 14% to £47.2bn reflecting growth in the liquidity pool bond portfolio, partially offset by a reallocation of liquidity pool assets across the businesses. This was following a decision in 2013 to reallocate liquidity costs to the businesses
 - RWAs decreased 31% to £3.7bn primarily driven by reallocation of liquidity pool assets to the businesses

| Business Results by Quarter | 0212 | 0112 | 0412 | 0212 | 0212 | 0112 | 0411 | 0211 |
|---|-------------|-------------|-------|------------|-------|-------|-------|------------|
| UK Retail and Business Banking Adjusted basis | £m | Q113 £m | £m | Q312 £m | £m | £m | £m | Q311 £m |
| Total income net of insurance claims | 1,135 | 1,067 | 1,077 | 1,123 | 1,118 | 1,066 | 1,129 | 1,244 |
| Credit impairment charges and other | | | | | | | | |
| provisions | (89) | (89) 978 | (71) | (76) | (46) | (76) | | (105) |
| Net operating income Operating expenses (excluding costs to achieve Transform and UK bank | 1,046 | 978 | 1,006 | 1,047 | 1,072 | 990 | 913 | 1,139 |
| levy) | (689) | (704) | (718) | (689) | (713) | (757) | (790) | (711) |
| Costs to achieve Transform | (27) | - | - | - | - | - | - | - |
| UK bank levy | - | - | (17) | - | - | - | (22) | - |
| Operating expenses | (716) | (704) | (735) | (689) | (713) | (757) | (812) | (711) |
| Other net income/(expenses) | 3 | 25 | 4 | 250 | 1 | (1) | 1 | 1 |
| Adjusted profit before tax | 333 | 299 | 275 | 358 | 360 | 232 | 162 | 429 |
| Adjusting items | | | | | | | | |
| Provision for PPI redress | (660) | _ | (330) | (550) | _ | (300) | _ | _ |
| Statutory (loss)/profit before tax | (327) | 299 | (55) | ` / | 360 | (68) | 162 | 429 |
| Europe Retail and Business | | | | | | | | |
| Banking | | | | | | | | |
| Adjusted basis | | | | | | | | |
| Total income net of insurance | | | | | | | | |
| claims | 176 | 176 | 161 | 168 | 191 | 188 | 198 | 309 |
| Credit impairment charges and other | | (70) | (7.4) | (50) | (71) | (5.4) | (65) | (46) |
| provisions | (72) 104 | (70) | (74) | | (71) | (54) | (65) | (46) |
| Net operating income Operating expenses (excluding costs | 104 | 106 | 87 | 110 | 120 | 134 | 133 | 263 |
| to achieve Transform and UK bank | | | | | | | | |
| levy) | (207) | (215) | (185) | (193) | (200) | (209) | (290) | (244) |
| Costs to achieve Transform | - | (356) | - | - | - | (=0) | - | - |
| UK bank levy | _ | - | (20) | _ | _ | _ | (21) | _ |
| Operating expenses | (207) | (571) | (205) | (193) | (200) | (209) | (311) | (244) |
| Other net (expense)/income | (144) | 3 | 4 | 2 | 4 | 3 | 2 | 2 |
| Adjusted (loss)/profit before tax | (247) | (462) | (114) | (81) | (76) | (72) | (176) | 21 |

| Adjusting items Goodwill impairment | | _ | | - <u>-</u> | (427) | _ | | |
|---|-----------|-------|----------|------------|-------|--------------|-------|-------|
| - | 47) (462) | (114) | (81) (76 | (72) | | 21 | | |
| • | , , , | ` ' | | , , , | , , | | | |
| Africa Retail and Business Banking | | | | | | | | |
| Adjusted basis | | | | | | | | |
| Total income net of insurance claims | 684 | 668 | 721 | 714 | 729 | 764 | 806 | 883 |
| Credit impairment charges and other | | | | | | | | |
| provisions | (94) | (114) | (142) | (176) | (208) | (106) | (86) | (108) |
| Net operating income | 590 | 554 | 579 | 538 | 521 | 658 | 720 | 775 |
| Operating expenses (excluding costs to | | | | | | | | |
| achieve Transform and UK bank levy) | (452) | (474) | (455) | (506) | (471) | (528) | (468) | (584) |
| Costs to achieve Transform | (9) | - | - | - | - | - | _ | _ |
| UK bank levy | _ | _ | (24) | _ | _ | _ | (23) | _ |
| Operating expenses | (461) | (474) | | (506) | (471) | (528) | (491) | (584) |
| Other net income | 2 | 1 | 5 | 2 | 1 | 2 | 2 | _ |
| Adjusted profit before tax | 131 | 81 | 105 | 34 | 51 | 132 | 231 | 191 |
| Adjusting items | | | | | | | | |
| Gains on acquisitions and disposals | _ | _ | _ | _ | _ | _ | _ | 2 |
| Statutory profit before tax | 131 | 81 | 105 | 34 | 51 | 132 | 231 | 193 |
| Z , F | 101 | 01 | 100 | ٠. | 31 | - J - | 201 | -70 |

| Business Results by Quarter | Q213 | Q113 | Q412 | Q312 | Q212 | Q112 | Q411 | Q311 |
|-------------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|
| Barclaycard | £m |
| Adjusted basis | | | | | | | | |
| Total income net of insurance | | | | | | | | |
| claims | 1,190 | 1,153 | 1,140 | 1,092 | 1,079 | 1,033 | 1,037 | 1,177 |
| Credit impairment charges and other | | | | | | | | |
| provisions | (313) | (303) | (286) | (271) | (242) | (250) | (287) | (356) |
| Net operating income | 877 | 850 | 854 | 821 | 837 | 783 | 750 | 821 |
| Operating expenses (excluding costs | | | | | | | | |
| to achieve Transform and UK bank | | | | | | | | |
| levy) | (467) | (496) | (508) | (432) | (441) | (445) | (478) | (462) |
| Costs to achieve Transform | (5) | - | - | - | - | - | - | - |
| UK bank levy | - | - | (16) | - | - | - | (16) | - |
| Operating expenses | (472) | (496) | (524) | (432) | (441) | (445) | (494) | (462) |
| Other net income | 7 | 9 | 5 | 7 | 8 | 9 | 5 | 8 |
| Adjusted profit before tax | 412 | 363 | 335 | 396 | 404 | 347 | 261 | 367 |
| | | | | | | | | |
| Adjusting items | | | | | | | | |
| Provision for PPI redress | (690) | - | (270) | (150) | - | - | - | - |
| Statutory (loss)/profit before tax | (278) | 363 | 65 | 246 | 404 | 347 | 261 | 367 |
| | | | | | | | | |

| Investment Bank | | | | | | | | |
|---|---|--------------------------------------|--|--------------------------------|-------------------------------------|---------------------------------------|---|-----------------------------------|
| Adjusted and statutory basis | | | | | | | | |
| Macro Products | 900 | 1,113 | 800 | 748 | 1,040 | 1,436 | 56 | 3 1,131 |
| Credit Products | 508 | 959 | 505 | 701 | 665 | 776 | 49 | 0 439 |
| Exit Quadrant Assets | (30) | 118 | 189 | 226 | 56 | 107 | (12 | 0) (271) |
| Fixed Income, Currency and | | | | | | | | |
| Commodities | 1,378 | 2,190 | 1,494 | 1,675 | 1,761 | 2,319 | 93 | 3 1,299 |
| Equities and Prime Services | 825 | 706 | 454 | 523 | 615 | 591 | 30 | 0 346 |
| Investment Banking | 528 | 558 | 620 | 493 | 509 | 515 | 51 | 8 402 |
| Principal Investments and Other | | | | | | | | |
| Income | 279 | 9 | 26 | 30 | 139 | 11 | 3 | 6 89 |
| Total income | 3,010 | 3,463 | 2,594 | 2,721 | 3,024 | 3,436 | 1,78 | 7 2,136 |
| Credit impairment | | | | | | | | |
| (charges)/releases and other | | | | | | | | |
| provisions | (195) | 14 | 1 | (3) | (121 | (81) | (89 | 9) (114) |
| Net operating income | . , | 3,477 | | | 2,903 | | 1,69 | |
| Operating expenses (excluding costs | - | ŕ | ĺ | ŕ | , | ŕ | ŕ | , |
| to achieve Transform and UK bank | | | | | | | | |
| levy) | (1.697) | (2.054) | (1.644) | (1.737) | (1.849 | (2.195) | (1.52) | 7)(1,818) |
| Costs to achieve Transform | | (116) | - | _ | - | - - | (-, | |
| UK bank levy | - | _ | (206) | | _ | _ | (19 | 9) - |
| Operating expenses | (1,750) | (2.170) | | | (1.849 | (2.195) | • | 6)(1,818) |
| Other net income/(expenses) | 9 | 8 | 15 | 7 | 6 | | - | 4) 6 |
| Adjusted and statutory profit/(loss) | | Ü | 10 | · | | | (| ., |
| before tax | 1 074 | 1,315 | 760 | 988 | 1 060 | 1,182 | (3: | 2) 210 |
| before tux | 1,071 | 1,313 | 700 | 700 | 1,000 | 1,102 | (3. | 2) 210 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| Business Results by Quarter | | | | | | | | |
| Business Results by Quarter Corporate Banking | Q213 | Q113 | Q412 | Q312 | Q212 | Q112 | Q411 | Q311 |
| · · · · · · · · · · · · · · · · · · · | Q213 £m | Q113 £m | Q412 £m | Q312 £m | Q212 £m | Q112 £m | Q411 £m | Q311 £m |
| · · · · · · · · · · · · · · · · · · · | _ | _ | - | - | - | - | _ | _ |
| Corporate Banking | _ | _ | - | - | - | - | _ | _ |
| Corporate Banking Adjusted basis | _ | _ | - | - | - | - | _ | _ |
| Corporate Banking Adjusted basis Total income net of insurance claims | £m 780 | £m | £m | £m | £m | £m | £m | £m |
| Corporate Banking Adjusted basis Total income net of insurance claims Credit impairment charges and othe | £m 780 | £m 772 | £m | £m | £m 734 | £m 849 | £m 753 | £m 902 |
| Corporate Banking Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions | £m 780 | £m 772 | £m 746 (240) | £m | £m 734 | £m | £m 753 (252) | £m |
| Corporate Banking Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income | £m 780 r (128) 652 | £m 772 (130) | £m 746 | £m 717 (214) | £m 734 (223) | £m 849 (208) | £m 753 | £m 902 (284) |
| Corporate Banking Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs | £m 780 r (128) 652 | £m 772 (130) | £m 746 (240) | £m 717 (214) | £m 734 (223) | £m 849 (208) | £m 753 (252) | £m 902 (284) |
| Corporate Banking Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank | £m 780 r (128) 652 | £m 772 (130) 642 | £m 746 (240) 506 | £m 717 (214) 503 | £m 734 (223) 511 | £m 849 (208) 641 | £m 753 (252) 501 | £m 902 (284) 618 |
| Corporate Banking Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank levy) | £m 780 r (128) 652 s (430) | £m 772 (130) 642 (422) | £m 746 (240) 506 | £m 717 (214) 503 | £m 734 (223) | £m 849 (208) 641 | £m 753 (252) | £m 902 (284) |
| Corporate Banking Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank levy) Costs to achieve Transform | £m 780 r (128) 652 | £m 772 (130) 642 | £m 746 (240) 506 (412) | £m 717 (214) 503 | £m 734 (223) 511 | £m 849 (208) 641 | £m 753 (252) 501 (469) | £m 902 (284) 618 |
| Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank levy) Costs to achieve Transform UK bank levy | £m 780 r (128) 652 s (430) (4) | £m 772 (130) 642 (422) (37) | £m 746 (240) 506 (412) (39) | £m 717 (214) 503 (421) | £m 734 (223) 511 (402) | £m 849 (208) 641 (437) - | £m 753 (252) 501 (469) (43) | £m 902 (284) 618 (480) - |
| Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank levy) Costs to achieve Transform UK bank levy Operating expenses | £m 780 r (128) 652 s (430) (4) - (434) | £m 772 (130) 642 (422) (37) | £m 746 (240) 506 (412) (39) (451) | £m 717 (214) 503 (421) (421) | £m 734 (223) 511 (402) (402) | £m 849 (208) 641 (437) - (437) | £m 753 (252) 501 (469) - (43) (512) | £m 902 (284) 618 (480) (480) |
| Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank levy) Costs to achieve Transform UK bank levy Operating expenses Other net income/(expenses) | £m 780 r (128) 652 s (430) (4) - (434) 1 | £m 772 (130) 642 (422) (37) - (459) | £m 746 (240) 506 (412) (39) (451) 6 | £m 717 (214) 503 (421) (421) 6 | £m 734 (223) 511 (402) (402) (1) | £m 849 (208) 641 (437) - (437) (1) | £m 753 (252) 501 (469) (43) (512) 1 | £m 902 (284) 618 (480) - (480) 2 |
| Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank levy) Costs to achieve Transform UK bank levy Operating expenses | £m 780 r (128) 652 s (430) (4) - (434) | £m 772 (130) 642 (422) (37) | £m 746 (240) 506 (412) (39) (451) | £m 717 (214) 503 (421) (421) | £m 734 (223) 511 (402) (402) | £m 849 (208) 641 (437) - (437) | £m 753 (252) 501 (469) - (43) (512) | £m 902 (284) 618 (480) (480) |
| Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank levy) Costs to achieve Transform UK bank levy Operating expenses Other net income/(expenses) Adjusted profit/(loss) before tax | £m 780 r (128) 652 s (430) (4) - (434) 1 | £m 772 (130) 642 (422) (37) - (459) | £m 746 (240) 506 (412) (39) (451) 6 | £m 717 (214) 503 (421) (421) 6 | £m 734 (223) 511 (402) (402) (1) | £m 849 (208) 641 (437) - (437) (1) | £m 753 (252) 501 (469) (43) (512) 1 | £m 902 (284) 618 (480) - (480) 2 |
| Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank levy) Costs to achieve Transform UK bank levy Operating expenses Other net income/(expenses) Adjusted profit/(loss) before tax Adjusting items | £m 780 r (128) 652 s (430) (4) - (434) 1 | £m 772 (130) 642 (422) (37) - (459) | £m 746 (240) 506 (412) (39) (451) 6 | £m 717 (214) 503 (421) (421) 6 | £m 734 (223) 511 (402) (402) (1) | £m 849 (208) 641 (437) - (437) (1) | £m 753 (252) 501 (469) (43) (512) 1 (10) | £m 902 (284) 618 (480) - (480) 2 |
| Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank levy) Costs to achieve Transform UK bank levy Operating expenses Other net income/(expenses) Adjusted profit/(loss) before tax Adjusting items Goodwill impairment | £m 780 r (128) 652 s (430) (4) - (434) 1 | £m 772 (130) 642 (422) (37) - (459) | £m 746 (240) 506 (412) (39) (451) 6 | £m 717 (214) 503 (421) (421) 6 | £m 734 (223) 511 (402) (402) (1) | £m 849 (208) 641 (437) - (437) (1) | £m 753 (252) 501 (469) (43) (512) 1 | £m 902 (284) 618 (480) - (480) 2 |
| Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank levy) Costs to achieve Transform UK bank levy Operating expenses Other net income/(expenses) Adjusted profit/(loss) before tax Adjusting items Goodwill impairment Provision for interest rate hedging | £m 780 r (128) 652 s (430) (4) - (434) 1 | £m 772 (130) 642 (422) (37) - (459) | £m 746 (240) 506 (412) (39) (451) 6 | £m 717 (214) 503 (421) (421) 6 | £m 734 (223) 511 (402) (402) (1) | £m 849 (208) 641 (437) - (437) (1) | £m 753 (252) 501 (469) (43) (512) 1 (10) | £m 902 (284) 618 (480) - (480) 2 |
| Adjusted basis Total income net of insurance claims Credit impairment charges and othe provisions Net operating income Operating expenses (excluding costs to achieve Transform and UK bank levy) Costs to achieve Transform UK bank levy Operating expenses Other net income/(expenses) Adjusted profit/(loss) before tax Adjusting items Goodwill impairment | £m 780 r (128) 652 s (430) (4) - (434) 1 | £m 772 (130) 642 (422) (37) - (459) | £m 746 (240) 506 (412) (39) (451) 6 | £m 717 (214) 503 (421) (421) 6 | £m 734 (223) 511 (402) (402) (1) | £m 849 (208) 641 (437) - (437) (1) | £m 753 (252) 501 (469) (43) (512) 1 (10) | £m 902 (284) 618 (480) - (480) 2 |

| Losses on disposal Statutory (loss)/profit before tax | (431) | 183 | (339) | 88 | (342) | 203 | (9) (142) | 140 |
|--|-------------|-------------|-------------|--------------|-------------|------------|--------------|-------------|
| Wealth and Investment Management | | | | | | | | |
| Adjusted and statutory basis | | | | | | | | |
| Total income net of insurance | | | | | | | | |
| claims | 462 | 469 | 483 | 443 | 442 | 452 | 453 | 462 |
| Credit impairment charges and other | (25) | (14) | (12) | (6) | (12) | (7) | (10) | (12) |
| provisions Net operating income | (35) 427 | (14) 455 | (13) 470 | (6) 437 | (12) 430 | (7) 445 | (10) 443 | (12) 450 |
| Operating expenses (excluding costs | 721 | 433 | 470 | 731 | 730 | 773 | 773 | 430 |
| to achieve Transform and UK bank | | | | | | | | |
| levy) | (410) | (400) | (361) | (369) | (380) | (395) | (398) | (380) |
| Costs to achieve Transform | (33) | - | - | - | - | - | - | - |
| UK bank levy | - (442) | - (400) | (4) | (2(0) | (200) | (205) | (1) | - (200) |
| Operating expenses Other net income/(expense) | (443) | (400) | (365) | (369) | (380) | (395) | (399) | (380) |
| Adjusted and statutory (loss)/profit | 3 | 5 | - | 2 | (1) | - | (1) | - |
| before tax | (13) | 60 | 105 | 70 | 49 | 50 | 43 | 70 |
| | | | | | | | | |
| Head Office and Other Operations | | | | | | | | |
| Adjusted basis | | | | | | | | |
| Total (expense)/income net of | | | | | | | | |
| insurance claims | (100) | (34) | (55) | 24 | 68 | 319 | 49 | (112) |
| Credit impairment | | | | | | | | |
| releases/(charges) and other | | | | | | | | |
| provisions | 1 | - | - | (1) | (3) | (2) | (6) | |
| Net operating (expense)/income | (99) | (34) | (55) | 23 | 65 | 317 | 43 | (110) |
| Operating expenses (excluding costs to achieve Transform and UK bank | | | | | | | | |
| levy) | (7) | (17) | (61) | (6) | (99) | 1 | (22) | (7) |
| Costs to achieve Transform | 5 | (5) | - | - | - | - | - | - |
| UK bank levy | - | - | (19) | - | - | - | - | - |
| Operating expenses | (2) | (22) | (80) | (6) | (99) | 1 | (22) | (7) |
| Other net (expense)/income | (3) | 3 | 3 | (5) | 23 | 2 | - | 1 |
| Adjusted (loss)/profit before tax | (104) | (53) | (132) | 12 | (11) | 320 | 21 | (116) |
| Adjusting items | | | | | | | | |
| Own credit | 337 | (251) | (560) | (1,074) | (325) | (2,620) | (263) | 2,882 |
| Impairment and gain on disposal of | | | | | | | | |
| BlackRock investment | - | - | - | - | 227 | - | | (1,800) |
| Gains on debt buy-backs | - | - | - | - | - | - | 1,130 | - |
| (Losses)/gains on acquisitions and | | | | | | | (22) | 1 |
| disposals Statutory profit/(loss) before tax | 233 | (304) | (692) | - (1.062) | (109) | (2,300) | (23) 865 | 1 967 |
| Similatory profit (1033) before tax | 233 | (307) | (0)2)(| (1,002) | (10) | (2,500) | 303 | 701 |

Performance Management

Returns and Equity by Business

Returns on average equity and average tangible equity are calculated using attributable profit for the period, divided by average allocated equity or tangible equity as appropriate. Average allocated equity has been calculated as 10.5% of average RWAs for each business, adjusted for capital deductions, including goodwill and intangible assets, reflecting the assumptions the Group uses for capital planning purposes. The higher capital level currently held, reflecting Core Tier 1 capital ratio of 11.1% as at 30 June 2013, is allocated to Head Office and Other Operations. Average allocated tangible equity is calculated using the same method but excludes goodwill and intangible assets.

| | 1 | Adjusted | | 5 | Statutory | |
|---|--|--|---|---|--|--|
| | Half | Half | Half waam | Half | Half, | Half year |
| | year | year | Half year ended | year | year | ended |
| | ended | ended | ended | ended | ended | ended |
| | 30.06.133 | 31.12.12 | 30.06.12 | 30.06.133 | 31.12.123 | 30.06.12 |
| Return on Average Equity | % | % | % | % | % | % |
| | | | | | | |
| UK RBB | 12.2 | 12.3 | 12.2 | (1.0) | (6.0) | 5.7 |
| Europe RBB | (49.1) | (15.0) | , , | (49.1) | (15.0) | (10.9) |
| Africa RBB | 3.0 | (3.0) | | 3.0 | (3.0) | 2.5 |
| Barclaycard | 19.3 | 19.4 | 20.1 | 0.5 | 6.5 | 20.1 |
| Investment Bank | 15.4 | 11.9 | 13.4 | 15.4 | 11.9 | 13.4 |
| Corporate Banking | 7.1 | 2.0 | 3.8 | (4.6) | (6.3) | (4.6) |
| Wealth and Investment Management | 2.5 | 14.9 | 7.3 | 2.5 | 14.9 | 7.3 |
| Group excluding Head Office and Other | 9.9 | 9.3 | 10.4 | 3.7 | 3.8 | 8.0 |
| Operations | 9.9 | 9.3 | 10.4 | 3.1 | 3.0 | 8.0 |
| Head Office and Other Operations | (2.1) | (1.0) | 0.2 | (1.1) | (6.0) | (7.4) |
| impact | (2.1) | (1.9) | 0.2 | (1.1) | (6.8) | (7.4) |
| Total | 7.8 | 7.4 | 10.6 | 2.6 | (3.0) | 0.6 |
| | | | | | | |
| | | Adjusted | | | Statutory | |
| | Half | II_1f | | Half | Half | |
| | пап | Half | Half year | 11411 | 11411 | Jalf vear |
| | year | year | Half year | year | year I | Half year |
| | | | Half year | | year I ended | Half year ended |
| | year ended | year ended | Half year | year | ended | ended |
| Return on Average Tangible Equity | year ended | year ended | ended | year ended | ended | ended |
| Return on Average Tangible Equity | year ended 30.06.133 | year ended 31.12.12 % | ended 30.06.12 % | year ended 30.06.133 | ended 31.12.12 3 % | 80.06.12 % |
| Return on Average Tangible Equity UK RBB | year ended 30.06.133 % | year ended 31.12.12 % 22.7 | ended 30.06.12 % 23.1 | year ended 30.06.133 % (1.7) (1 | ended 31.12.123 % | 80.06.12 % |
| Return on Average Tangible Equity UK RBB Europe RBB | year ended 30.06.133 % 21.5 (53.8) | year ended 31.12.12 % 22.7 (16.5) | ended 30.06.12 % 23.1 (11.9) | year ended 30.06.133 % (1.7) (1 (53.8) (1 | ended 31.12.123 % 1.1) 10 6.5) (11 | 80.06.12 % |
| Return on Average Tangible Equity UK RBB Europe RBB Africa RBB1 | year ended 30.06.133 % 21.5 (53.8) 9.4 | year ended 31.12.12 % 22.7 (16.5) 1.6 | ended 30.06.12 % 23.1 (11.9) 7.9 | year ended 30.06.133 % (1.7) (1 (53.8) (1 9.4 | ended 31.12.123 % 1.1) 10 6.5) (11 1.6 7 | .7 .9) |
| Return on Average Tangible Equity UK RBB Europe RBB Africa RBB1 Barclaycard | year ended 30.06.133 % 21.5 (53.8) 9.4 26.0 | year ended 31.12.12 % 22.7 (16.5) 1.6 26.6 | 23.1 (11.9) 7.9 27.2 | year ended 30.06.133 % (1.7) (1 (53.8) (1 9.4 0.6 | ended 31.12.12.3 % 1.1) 10 6.5) (11 1.6 7 8.9 27 | .7 .9) .9 |
| Return on Average Tangible Equity UK RBB Europe RBB Africa RBB1 Barclaycard Investment Bank | year ended 30.06.133 % 21.5 (53.8) 9.4 26.0 15.9 | year ended 31.12.12 % 22.7 (16.5) 1.6 26.6 12.3 | Half year ended 30.06.12 % 23.1 (11.9) 7.9 27.2 13.9 | year ended 30.06.133 % (1.7) (1 (53.8) (1 9.4 0.6 15.9 1 | ended 31.12.12.3 % 1.1) 10 6.5) (11 1.6 7 8.9 27 2.3 13 | .7 .9) .9 .2 |
| Return on Average Tangible Equity UK RBB Europe RBB Africa RBB1 Barclaycard | year ended 30.06.133 % 21.5 (53.8) 9.4 26.0 | year ended 31.12.12 % 22.7 (16.5) 1.6 26.6 | 23.1 (11.9) 7.9 27.2 | year ended 30.06.133 % (1.7) (1 (53.8) (1 9.4 0.6 15.9 1 | ended 31.12.12.3 % 1.1) 10 6.5) (11 1.6 7 8.9 27 | .7 .9) .9 .2 |
| Return on Average Tangible Equity UK RBB Europe RBB Africa RBB1 Barclaycard Investment Bank Corporate Banking Wealth and Investment Management | year ended 30.06.133 % 21.5 (53.8) 9.4 26.0 15.9 | year ended 31.12.12 % 22.7 (16.5) 1.6 26.6 12.3 | Half year ended 30.06.12 % 23.1 (11.9) 7.9 27.2 13.9 | year ended 30.06.133 % (1.7) (1 (53.8) (1 9.4 0.6 15.9 1 (4.8) (| ended 31.12.12.3 % 1.1) 10 6.5) (11 1.6 7 8.9 27 2.3 13 | .7 .9) .9 .2 .9 |
| Return on Average Tangible Equity UK RBB Europe RBB Africa RBB1 Barclaycard Investment Bank Corporate Banking | year ended 30.06.133 % 21.5 (53.8) 9.4 26.0 15.9 7.4 3.3 | year ended 31.12.12 % 22.7 (16.5) 1.6 26.6 12.3 2.1 20.4 | 23.1 (11.9) 7.9 27.2 13.9 4.0 10.2 | year ended 30.06.133 % (1.7) (1 (53.8) (1 9.4 0.6 15.9 1 (4.8) (3.3 2 | ended 31.12.12.3 % 1.1) 10 6.5) (11 1.6 7 8.9 27 2.3 13 6.6) (4 10.4 10 | .7 .9) .9 .2 .9 .9 |
| Return on Average Tangible Equity UK RBB Europe RBB Africa RBB1 Barclaycard Investment Bank Corporate Banking Wealth and Investment Management | year ended 30.06.133 % 21.5 (53.8) 9.4 26.0 15.9 7.4 | year ended 31.12.12 % 22.7 (16.5) 1.6 26.6 12.3 2.1 | 23.1 (11.9) 7.9 27.2 13.9 4.0 | year ended 30.06.133 % (1.7) (1 (53.8) (1 9.4 0.6 15.9 1 (4.8) (3.3 2 | ended 31.12.12.3 % 1.1) 10 6.5) (11 1.6 7 8.9 27 2.3 13 6.6) (4 10.4 10 | .7 .9) .9 .2 .9 |
| Return on Average Tangible Equity UK RBB Europe RBB Africa RBB1 Barclaycard Investment Bank Corporate Banking Wealth and Investment Management Group excluding Head Office and Other | year ended 30.06.133 % 21.5 (53.8) 9.4 26.0 15.9 7.4 3.3 | year ended 31.12.12 % 22.7 (16.5) 1.6 26.6 12.3 2.1 20.4 11.1 | Half year ended 30.06.12 % 23.1 (11.9) 7.9 27.2 13.9 4.0 10.2 12.3 | year ended 30.06.133 % (1.7) (1 (53.8) (1 9.4 0.6 15.9 1 (4.8) (3.3 2 4.6 | ended 31.12.123 % 1.1) 10 6.5) (11 1.6 7 8.9 27 2.3 13 6.6) (4 20.4 10 4.7 9 | .7 .9) .9 .2 .9 .9) .2 |
| Return on Average Tangible Equity UK RBB Europe RBB Africa RBB1 Barclaycard Investment Bank Corporate Banking Wealth and Investment Management Group excluding Head Office and Other Operations | year ended 30.06.133 % 21.5 (53.8) 9.4 26.0 15.9 7.4 3.3 | year ended 31.12.12 % 22.7 (16.5) 1.6 26.6 12.3 2.1 20.4 | 23.1 (11.9) 7.9 27.2 13.9 4.0 10.2 | year ended 30.06.133 % (1.7) (1 (53.8) (1 9.4 0.6 15.9 1 (4.8) (3.3 2 4.6 | ended 31.12.12.3 % 1.1) 10 6.5) (11 1.6 7 8.9 27 2.3 13 6.6) (4 10.4 10 | .7 .9) .9 .2 .9 .9) .2 |
| Return on Average Tangible Equity UK RBB Europe RBB Africa RBB1 Barclaycard Investment Bank Corporate Banking Wealth and Investment Management Group excluding Head Office and Other Operations Head Office and Other Operations | year ended 30.06.133 % 21.5 (53.8) 9.4 26.0 15.9 7.4 3.3 | year ended 31.12.12 % 22.7 (16.5) 1.6 26.6 12.3 2.1 20.4 11.1 | Half year ended 30.06.12 % 23.1 (11.9) 7.9 27.2 13.9 4.0 10.2 12.3 | year ended 30.06.133 % (1.7) (1 (53.8) (1 9.4 0.6 15.9 1 (4.8) (3.3 2 4.6 (1.6) (6.6)) | ended 31.12.12.3 % 1.1) 10 6.5) (11 1.6 7 8.9 27 2.3 13 6.6) (4 90.4 10 4.7 9 8.2) (8 | .7 .9) .9 .2 .9 .9) .2 |

1 The return on average tangible equity for Africa RBB has been calculated including amounts relating to Absa Group's non-controlling interests.

Performance Management

| | | Adjusted | l | Statutory | | | |
|------------------------------------|----------|-----------|-------------|------------|-------------|----------|--|
| | Half | - | f | Half | Half Half | | |
| | year | year | Half year | year | year H | alf year | |
| | ended | ended | ended | ended | ended | ended | |
| | 30.06.13 | 31.12.12 | 230.06.12 | 30.06.133 | 31.12.12 30 | 0.06.12 | |
| Attributable profit | £m | £m | £m | £m | £m | £m | |
| UK RBB | 480 | 450 | 424 | (39) | (219) | 197 | |
| Europe RBB | (522) | (156) | (120) | (522) | (156) | (120) | |
| Africa RBB | 35 | (38) | 35 | 35 | (38) | 35 | |
| Barclaycard | 524 | 482 | 492 | 13 | 161 | 492 | |
| Investment Bank | 1,541 | 1,236 | 1,446 | 1,541 | 1,236 | 1,446 | |
| Corporate Banking | 277 | 75 | 154 | (180) | (233) | (186) | |
| Wealth and Investment Management | 29 | 153 | 70 | 29 | 153 | 70 | |
| Head Office and Other Operations1 | (309) | (305) | 237 | (206) | (1,676) | (1,786) | |
| Total | 2,055 | 1,897 | 2,738 | 671 | (772) | 148 | |
| | Δν | erage Eqi | nity | Average | Tangible F | Fanity | |
| | Half | | f | Half | Half | Equity | |
| | year | | . Half year | year | year H | alf year | |
| | ended | - | ended | ended | ended | ended | |
| | | | 230.06.12 | | 31.12.12 30 | 0.06.12 | |
| | £m | | | £m | £m | £m | |
| UK RBB | 7,848 | 7,297 | 6,945 | 4,470 3, | 964 3,66 | 6 | |
| Europe RBB | 2,128 | 2,081 | 2,204 | | 891 2,02 | | |
| Africa RBB | 2,318 | 2,516 | 2,799 | | 140 1,32 | | |
| Barclaycard | 5,421 | 4,962 | 4,886 | | 628 3,61 | | |
| Investment Bank | - | 20,823 | - | | 133 20,80 | | |
| Corporate Banking | 7,840 | 7,448 | 8,030 | | 087 7,65 | | |
| Wealth and Investment Management | 2,294 | 2,052 | 1,911 | | 497 1,37 | | |
| Head Office and Other Operations 1 | 4,056 | 4,194 | 4,433 | | 191 4,43 | | |
| Total2 | * | 51,373 | , | 14,085 43, | | | |
| - · · · · - | ,- , , | , | , | , , | ,57 | - | |

- 1 Includes risk weighted assets and capital deductions in Head Office and Other Operations, plus the residual balance of average shareholders' equity and tangible equity.
- 2 Group average shareholders' equity and average shareholders' tangible equity excludes the cumulative impact of own credit on retained earnings for the calculation of adjusted performance measures.

Performance Management

Costs to achieve Transform

- On 12 February 2013 the Group announced the commencement of a strategic cost management programme targeted at reducing net operating expenditure by £1.7bn by 2015. The programme is being executed and managed through the delivery of rightsizing, industrialisation and innovation initiatives. Rightsizing focuses on restructuring the current cost base to match profitable sources of growth; whilst industrialisation and innovation initiatives seek to invest in technology and new ways of working to reduce future operating costs and enhance customer and client propositions
- In the first half of the year the Transform investment has focused primarily on rightsizing. We expect the programme to shift towards industrialisation and innovation in the second half of 2013 and in 2014. Part of the total expected £2.7bn of costs to achieve Transform is being accelerated in 2013, having recognised £640m in H113
- The material costs within major restructuring initiatives consist of redundancy, reflecting our immediate priorities to rightsize our Europe RBB operations and the Investment Bank's operations in Asia and Europe

| | Half year ended 30.06.13 | | | | | | |
|--|--------------------------|-----------|-------------|--|--|--|--|
| | Major | Other | Total costs | | | | |
| | restructuring | Transform | to achieve | | | | |
| Costs to achieve Transform by business | initiatives | costs | Transform | | | | |
| | £m | £m | £m | | | | |
| | | | | | | | |
| UK RBB | - | (27) | (27) | | | | |
| Europe RBB | (356) | - | (356) | | | | |
| Africa RBB | - | (9) | (9) | | | | |
| Barclaycard | - | (5) | (5) | | | | |
| Investment Bank | (168) | (1) | (169) | | | | |
| Corporate Banking | (37) | (4) | (41) | | | | |
| Wealth and Investment Management | (32) | (1) | (33) | | | | |
| Total costs to achieve Transform | (593) | (47) | (640) | | | | |

| Adjusted performance measures by business | Return on average | | | | | | |
|--|-------------------|--------|--------------------|---|--|--|--|
| excluding costs to achieve Transform | Profit before ta | equity | Cost: income ratio | | | | |
| | £ı | m | % | % | | | |
| UK RBB | 659 | 12.7 | 63 | | | | |
| Europe RBB | (353) | (25.6) | 120 | | | | |
| Africa RBB | 221 | 3.6 | 68 | | | | |
| Barclaycard | 780 | 19.5 | 41 | | | | |
| Investment Bank | 2,558 | 16.5 | 58 | | | | |
| Corporate Banking | 443 | 7.8 | 55 | | | | |
| Wealth and Investment Management | 80 | 4.5 | 87 | | | | |
| Head Office and Other Operations | (157) | (2.2) | (18) | | | | |
| Group excluding costs to achieve Transform | 4,231 | 9.5 | 61 | | | | |

Performance Management

Exit Quadrant Business Units

- On 12 February 2013, the Group announced as part of its Strategic Review that, following a rigorous bottom-up analysis of each of its businesses based on the attractiveness of the market they operate in and their ability to generate sustainable returns on equity above cost of equity, it would be exiting certain businesses
 - The table below presents selected financial data for these Exit Quadrant businesses

| | CRD IV | RWAs1 | Balance | e Sheet | Half Year Ended 30.06.13 | | | 6.13 Net |
|---|--------|----------|----------|----------|--------------------------|---------|----------------------------------|-------------|
| | | 31.12.12 | 30.06.13 | 31.12.12 | (Expens | ne/ (ch | rment og arge)/ (ex elease | perating |
| Corporate Banking2 | £bn | £bn | £bn | £bn | £ | £m | £m | £m |
| European legacy assets Europe RBB | 4.1 | 5.0 | 3.4 | 3.9 | 39 | (178) | (139) | |
| Legacy assets Investment Bank | 9.5 | 9.7 | 23.0 | 22.9 | 56 | (110) | (54) | |
| US Residential Mortgages Commercial Mortgages and | 0.7 | 5.3 | 1.1 | 2.2 | 375 | - | 375 | |
| Real Estate | 3.0 | 3.1 | 3.9 | 4.0 | 41 | _ | 41 | |
| Leveraged and Other Loans CLOs and Other Insured | 8.4 | 10.1 | 9.6 | 11.5 | (65) | 2 | (63) | |
| Assets | 6.5 | 5.9 | 14.1 | 16.3 | (286) | - | (286) | |
| Structured Credit and other | 5.3 | 9.4 | 8.1 | 8.6 | (40) | - | (40) | |
| Monoline Derivatives | 1.8 | 3.1 | 0.3 | 0.6 | 63 | - | 63 | |
| Corporate Derivatives | 3.6 | 8.3 | 2.5 | 3.6 | - | - | - | |
| Portfolio Assets | 29.3 | 45.2 | 39.6 | 46.8 | 88 | 2 | 90 | |
| Pre-CRD IV Rates Portfolio | 25.5 | 33.9 | | | | | | |
| Total Investment Bank | 54.8 | 79.1 | | | | | | |
| Total | 68.4 | 93.8 | | | | | | |

- The estimated CRD IV RWAs of the Exit Quadrant businesses decreased £25.4bn to £68.4bn, principally reflecting reductions in Investment Bank asset exposures, particularly in the US Residential and Structured Credit portfolios, combined with optimisation initiatives within the Monoline and Corporate Derivatives and pre-CRD IV Rates portfolio. RWAs in Corporate Banking's Exit Quadrant portfolios decreased due to asset run down slightly offset by foreign currency movements. RWAs in Exit Quadrant portfolios in Europe RBB remained broadly flat
- The Portfolio Assets balance sheet includes previously reported Credit Market Exposures of £6.9bn (2012: £8.8bn), and identified loans, securities, investments and derivative exposure of £32.7bn (2012: £38.0bn) that all generate a return on equity below the cost of equity on a CRD IV basis
- The Portfolio Assets balance sheet decreased £7.2bn to £39.6bn driven by net sales and paydowns and other movements of £8.9bn offset by foreign currency movements of £1.6bn and net fair value gains of £0.1bn
- Portfolio Assets income of £88m was primarily driven by realised gains on the disposal of US Residential Mortgage exposures. Income was lower than the £415m recorded in H212 largely due to fair value gains on trading assets

- Pre-CRD IV Rates Portfolio balance sheet of £280.8bn (2012: £353.8bn) represents the carrying value of derivative assets as reported on the balance sheet. The derivative asset exposure would be £249.5bn (2012: £317.3bn) lower than reported under IFRS if netting were permitted for assets and liabilities with the same counterparty or for which the Group holds cash collateral. Therefore, the net exposure post counterparty netting and cash collateral would be £31.3bn (2012: £36.5bn)
- 1 Estimated RWAs provide an indication of the potential CRD IV impact using the calculation basis set out on page 51. June reflects a refinement in allocation methodology for derivatives to better reflect CVA exemptions and the marginal RWA impact of each business.
 - 2 Corporate Banking Exit Quadrant balance sheet assets in Europe decreased £0.5bn to £3.4bn largely driven by reductions in Spain and Portugal.

Performance Management

Margins and Balances

| | Half yearHalf yearHalf yea | | | | |
|--|----------------------------|----------|----------|--|--|
| | ended | ended | ended | | |
| Analysis of Net Interest Income | 30.06.13 3 | 31.12.12 | 30.06.12 | | |
| | £m | £m | £m | | |
| RBB, Barclaycard, Corporate Banking and Wealth and | | | | | |
| Investment Management customer income: | | | | | |
| - Customer assets | 3,506 | 3,334 | 3,320 | | |
| - Customer liabilities | 1,599 | 1,614 | 1,571 | | |
| Total | 5,105 | 4,948 | 4,891 | | |
| RBB, Barclaycard, Corporate Banking and Wealth and | | | | | |
| Investment Management non-customer income: | | | | | |
| - Product structural hedge1 | 433 | 475 | 487 | | |
| - Equity structural hedge2 | 149 | 163 | 154 | | |
| - Other | (59) | (45) | (24) | | |
| Total RBB, Barclaycard, Corporate Banking and Wealth and Investment Management net interest income | 5,628 | 5,541 | 5,508 | | |
| Investment Bank | 86 | 166 | 364 | | |
| | | | | | |
| Head Office and Other Operations | (137) | (182) | 257 | | |
| Group net interest income | 5,577 | 5,525 | 6,129 | | |

RBB, Barclaycard, Corporate Banking and Wealth and Investment Management Net Interest Income (NII)

Barclays distinguishes the relative net interest contribution from customer assets and customer liabilities, and separates this from the contribution delivered by non-customer income, which principally arises from Group hedging activities.

Customer Interest Income

— Customer NII increased to £5,105m (2012: £4,891m) driven by an increase in both the customer asset margin and growth in average customer assets. Customer liabilities grew due to increases in retail savings products and corporate deposits, however, the customer liability margin declined

- The customer asset margin increased to 2.16% (2012: 2.10%) primarily due to an increase in margin on newly written mortgages in UK RBB and UK lending in Corporate Banking offset by a modest reduction in margin in Barclaycard
- The customer liability margin decreased to 1.02% (2012: 1.14%) predominantly reflecting increased customer rates on deposit accounts in Corporate Banking and UK RBB

Non-customer interest income

- Non-customer NII decreased to £523m (2012: £617m), reflecting a reduction in the non-customer generated margin. Group hedging activities utilise structural interest rate hedges to mitigate the impact of the low interest rate environment on customer liabilities and the Group's equity
- Product structural hedges generated a lower contribution of £433m (2012: £487m), as hedges were maintained in this period of continued low interest rates. Based on current interest rate curves and the on-going hedging strategy, fixed rate returns on product structural hedges are expected to continue to make a significant but declining contribution in H2 2013 and 2014
- The contribution from equity structural hedges in RBB, Barclaycard, Corporate Banking and Wealth and Investment Management decreased to £149m (2012: £154m) due to the continued low interest rate environment

Other Group Interest Income

- Head Office NII decreased £394m to a net expense of £137m reflecting the cost of funding surplus liquidity due to growth in customer deposits across the Group
- 1 Product structural hedges convert short term interest margin volatility on product balances (such as non-interest bearing current accounts and managed rate deposits) into a more stable medium term rate and are built on a monthly basis to achieve a targeted maturity profile.
- 2 Equity structural hedges are in place to manage the volatility in net earnings generated by businesses on the Group's equity, with the impact allocated to businesses in line with their economic capital usage.

Performance Management

— Investment Bank NII decreased to £86m (2012: £364m) primarily due to a reduction in interest income from Exit Quadrant assets

Net Interest Margin

- The net interest margin for RBB, Barclaycard, Corporate Banking and Wealth and Investment Management decreased to 1.77% (2012: 1.86%) reflecting the reduction in contribution from customer liabilities and Group hedging activities. Consistent with prior periods the net interest margin is expressed as a percentage of the sum of average customer assets and liabilities to reflect the impact of the margin generated on retail and commercial banking liabilities
- The net interest margin expressed as a percentage of average customer assets only declined to 3.44% (2012: 3.88%)

_

Net interest margin and customer asset and liability margins reflect movements in the Group's internal funding rates which are based on the cost to the Group of alternative funding in the wholesale market. The Group's internal funding rate prices intra-group funding and liquidity to appropriately give credit to businesses with net surplus liquidity and to charge those businesses in need of wholesale funding at a rate that is driven by prevailing market rates and includes a term premium. The objective is to price internal funding for assets and liabilities in line with the cost of alternative funding, which ensures there is consistency between retail and wholesale sources

Analysis of Net Interest Margin

| Half Year Ended 30.06.13 | UK | RBB % | Europe F | | | Corpo ycard Bank % | orate Inve | estment | Total RBB, Barclaycard, Corporate and Wealth |
|--|--------------|--------------|--------------|----------------|--------------|--------------------------|--------------|---------|---|
| Customer asset margin Customer liability margin | 1.18 0.88 | 0.47 0.41 | 3.08 2.71 | 9.42 (0.33) | 1.28 1.04 | 0.81 0.99 | 2.16 1.02 | | |
| Customer generated margin | 1.03 | 0.45 | 2.94 | 8.61 | 1.14 | 0.94 | 1.60 | | |
| Non-customer generated margin | 0.24 | 0.36 | 0.17 | (0.25) | 0.09 | 0.14 | 0.17 | | |
| Net interest margin | 1.27 | 0.81 | 3.11 | 8.36 | 1.23 | 1.08 | 1.77 | | |
| Average customer assets (£m) | 132,778 | 40,129 | 28,925 | 35,984 | 67,168 | 22,145 | 327,129 | | |
| Average customer liabilities (£m) | 124,312 | 14,124 | 18,722 | 3,226 | 95,875 | 58,436 | 314,695 | | |
| Half Year Ended 31.12.12 Customer asset margin Customer liability margin | 1.06 0.97 | 0.46 0.28 | 3.08 2.78 | 9.42 | 1.17 1.14 | 0.66 1.13 | 2.08 1.13 | | |
| Customer generated margin | 1.02 | 0.41 | 2.97 | 8.88 | 1.15 | 0.99 | 1.63 | | |
| Non-customer generated margin | 0.31 | 0.37 | 0.24 | (0.36) | 0.07 | 0.21 | 0.19 | | |
| Net interest margin | 1.33 | 0.78 | 3.21 | 8.52 | 1.22 | 1.20 | 1.82 | | |
| Average customer assets (£m) | 126,186 | 38,798 | 31,695 | 34,101 | 67,826 | 20,180 | 318,786 | | |
| Average customer liabilities (£m) | 112,953 | 14,132 | 19,151 | 1,908 | 84,721 | 52,037 | 284,902 | | |
| Half Year Ended 30.06.12 Customer asset margin Customer liability margin | 1.08 0.97 | 0.46 0.46 | | 9.71 - | 1.19 1.12 | 0.65 1.11 | 2.10 1.14 | | |
| Customer generated margin | 1.03 | 0.46 | 3.01 | 9.71 | 1.15 | 0.98 | 1.66 | | |
| Non-customer generated margin | 0.35 | 0.32 | 0.22 | (0.72) | 0.12 | 0.27 | 0.20 | | |

| Net interest margin | 1.38 | 0.78 | 3.23 | 8.99 | 1.27 | 1.25 | 1.86 |
|-----------------------------------|---------|--------|--------|--------|--------|--------|---------|
| Average customer assets (£m) | • | ŕ | * | 32,832 | 69,768 | 19,137 | 317,673 |
| Average customer liabilities (£m) | 110,540 | 15,523 | 19,783 | n/m | 83,357 | 48,264 | 277,467 |

Performance Management

Analysis of Net Interest Margin-Quarterly

| Quarter Ended 30.06.13 | | · | Europe R | | | Corpo ycard Bank % | orate Inv | • | d, te |
|---|--------------|--------------|--------------|----------------|--------------|--------------------------|--------------|-----|----------|
| Quarter 211 404 0 0100110 | | ,,, | | , , | , . | ,,, | , 0 | , 0 | , . |
| Customer asset margin Customer liability margin | 1.25 0.80 | 0.47 0.40 | 3.19 2.71 | 9.34 (0.30) | 1.34 1.10 | 0.75 0.97 | 2.19 1.00 | | |
| , , | | | | , | | | | | |
| Customer generated margin Non-customer generated margin | 1.03 | 0.45 | 3.00 | 8.46 | 1.20 | 0.91 | 1.60 | | |
| | 0.23 | 0.36 | 0.15 | (0.22) | 0.07 | 0.15 | 0.15 | | |
| Net interest margin | 1.26 | 0.81 | 3.15 | 8.24 | 1.27 | 1.06 | 1.75 | | |
| Average customer assets (£m) | 134,986 | 39,767 | 27,925 | 36,069 | 66,869 | 22,351 | 327,967 | | |
| Average customer liabilities (£m) | 129,843 | 13,943 | 18,405 | 3,629 | 95,178 | 60,670 | 321,668 | | |
| Quarter Ended 31.03.13 | | | | | | | | | |
| Customer asset margin | 1.10 | 0.45 | 2.92 | 9.49 | 1.24 | 0.85 | 2.12 | | |
| Customer liability margin | 0.96 | 0.42 | 2.73 | (0.35) | | 1.02 | 1.06 | | |
| | | | | | | | | | |
| Customer generated margin | 1.03 | 0.44 | 2.85 | 8.77 | 1.11 | 0.97 | 1.62 | | |
| Non-customer generated margin | 0.25 | 0.37 | 0.18 | (0.28) | 0.12 | 0.14 | 0.17 | | |
| Net interest margin | 1.28 | 0.81 | 3.03 | 8.49 | 1.23 | 1.11 | 1.79 | | |
| Average customer assets (£m) | 130,546 | 40,494 | 30,451 | 35,887 | 66,741 | 22,221 | 326,340 | | |
| Average customer liabilities (£m) | 118,721 | 14,307 | 18,925 | 2,822 | 93,423 | 55,642 | 303,840 | | |

Risk Management

Overview

Barclays has clear risk management objectives, and a well-established strategy and framework for managing risk. The approach to identifying, assessing, controlling, reporting and managing risks is formalised in the Principal Risks Policy, which is implemented through relevant control frameworks. Conduct Risk and Reputation Risk have been re-categorised as Principal Risks in 2013. Further detail on how these risks are managed may be found in the 2012 Annual Report and Accounts

The topics and associated specific key risks, by Principal Risk, covered in this report are described below:

| Principal Risks and Key Specific Risks Funding Risk | Topics Covered | Page |
|---|--|----------|
| · Increasing capital requirements or changes to what is defined to constitute capital may constrain planned activities and increase costs and contribute to adverse impacts on earnings | · Capital resources, risk weighted assets, balance sheet leverage and significant regulatory changes | 46 56 |
| · Maintaining capital strength. A material adverse deterioration in the Group's financial performance can affect the Group's capacity to support further | · Liquidity pool and funding structure · Eurozone balance sheet | 93 49 |
| capital deployment | redenomination risk | 77 |
| · Changes in funding availability and costs may impact the Group's ability to support normal business activity and meet liquidity regulatory requirements | · Impact of CRD IV | |
| · Whilst the text for CRD IV has now been issued, significant risks remain both to its implementation and the additional finish applied to each country, e.g. early implementation of leverage ratios Credit Risk | | |
| · Near term economic performance across major geographies is expected to remain subdued, which may lead to material adverse impacts on the Group. | · Total assets by valuation basis and underlying asset class | 63 64 |
| The possibility of a slowing of monetary stimulus by one of more governments has increased the uncertainty | · Loans and advances to customers and banks | 66 |
| · The Group could be adversely impacted by | · Impairment, potential credit risk loans and coverage ratios | 69 |
| deterioration in a country/region as a result of political unrest | · Retail credit risk | 80 |
| · Possibility of further falls in residential property prices in the UK, South Africa and Western Europe. The UK interest only portfolio is particularly susceptible to weak property prices | Wholesale credit risk Group exposures to Eurozone countries | 85 |
| · Risk of further draw down of unutilised limits by | | |

customers in financial difficulties in our Mortgage

Current Accounts

- · Impact of increased unemployment, rising inflation and potential interest rate rises in a number of countries in which the Group operates could adversely impact consumer debt affordability and corporate profitability
- · The possibility of increased corporate tax receipts could reduce corporate cash flow for debt serviceability leading to weakening corporate credit quality
- · Possibility of a Eurozone crisis remains with the risk of one or more countries reverting to a locally denominated currency. This could directly impact the Group should the value of assets and liabilities be affected differently
- · Impact of potentially deteriorating sovereign credit quality, particularly debt servicing and refinancing capability
- · Large single name losses and deterioration in specific sectors and geographies and deterioration in the Legacy portfolio

Risk Management

Market Risk 94 · A significant reduction in client volumes or market · Analysis Investment Bank's liquidity could result in lower fees and commission DvaR income and a longer time period between executing a 41 client trade, closing out a hedge, or exiting a position · Analysis of interest margins arising from that trade 119 · Retirement benefit liabilities · Uncertain interest and exchange rate environment could adversely impact the Group, for example interest rate volatility can impact Barclays net interest margin · Adverse movements between pension assets and liabilities for defined benefit pension schemes could contribute to a pension deficit Operational Risk · The industry continues to be subject to · Significant litigation matters 122 unprecedented levels of regulatory change and scrutiny in many of the countries in which the Group 126

operates with past business reviews and the new legislation/regulatory frameworks driving heightened regulatory matters risk exposure

- · Significant competition and
- The Group is subject to a comprehensive range of legal obligations and is operating in an increasingly litigious environment
- · Increasing risk of cyber attacks to IT systems both in quantity and sophistication
- · The Transform agenda is driving a period of significant strategic and organisational change, which in the short term, during implementation, may heighten operational risk exposure Reputation Risk
- · Impact on stakeholder trust and subsequent damage to Barclays' reputation arising from failure or perceived failure to comply with required/stated standards or to behave in accordance with societal expectations.
- 122 · Significant litigation matters
- 126 · Significant competition and regulatory matters
- · Cumulative adverse impact on Barclays reputation of legacy governance failures
- · Adverse impact on Barclays' reputation and business success due to failure to identify and mitigate emerging reputational issues or events Conduct Risk
- · Detriment caused to our customers, clients or counterparties or Barclays and its employees arising from risk inherent in:
- 122 · Significant litigation matters
- 126 · Significant competition and regulatory matters

- o Business model and strategy
- o Governance and culture
- o Product and service design
- o Transaction services (suitability and sales process)
- o Customer servicing (post sales process)
- o Financial crime

The comparatives on pages 16 to 36 have been restated to reflect the implementation of IFRS 10 Consolidated Financial Statements, IAS 19 Employee Benefits (Revised 2011) and the reallocation of elements of Head Office results to businesses and portfolio restatements between businesses, as detailed in our announcement on 16 April 2013.

| Key Capital Ratios | As at 30.06.13 | As at 31.12.12 | As at 30.06.12 |
|--|----------------|----------------|----------------|
| Core Tier 1 | 11.1% | 10.8% | 10.7% |
| Tier 1 | 13.5% | 13.2% | 13.2% |
| Total capital | 17.4% | 17.0% | 16.4% |
| Total capital | 17.470 | 17.070 | 10.470 |
| Capital Resources | £m | £m | £m |
| Shareholders' equity (excluding non-controlling interests) per balance sheet | 51,083 | 50,615 | 50,935 |
| Own credit cumulative loss/(gain)1 | 593 | 804 | (492) |
| Unrealised (gains)/losses on available for sale debt | (293) | (417) | 288 |
| securities1 | , , | ` , | |
| Unrealised gains on available for sale equity | (137) | (110) | (95) |
| (recognised as tier 2 capital)1 Cash flow hedging reserve1 | (1.010) | (2,000) | (1,676) |
| Cash flow hedging reserver | (1,019) | (2,099) | (1,070) |
| Non-controlling interests per balance sheet | 9,054 | 9,371 | 9,485 |
| - Less: Other Tier 1 capital - preference shares | (6,171) | (6,203) | (6,225) |
| - Less: Non-controlling Tier 2 capital | (486) | (547) | (564) |
| Other regulatory adjustments to non-controlling | (116) | | |
| interests | (116) | (171) | (171) |
| Other records to me adjustments and deductions. | | | |
| Other regulatory adjustments and deductions: Defined benefit pension adjustment1 | 12 | 49 | 207 |
| Goodwill and intangible assets1 | (7,583) | (7,622) | (7,574) |
| 50% excess of expected losses over impairment1 | (812) | (648) | (500) |
| 50% of securitisation positions | (759) | (997) | (1,286) |
| Other regulatory adjustments | (423) | (303) | (426) |
| Core Tier 1 capital | 42,943 | 41,722 | 41,906 |
| | ,, | , | ,, |
| Other Tier 1 capital: | | | |
| Preference shares | 6,171 | 6,203 | 6,225 |
| Tier 1 notes2 | 538 | 509 | 521 |
| Reserve Capital Instruments | 2,902 | 2,866 | 2,874 |
| Regulatory adjustments and deductions: | | | |
| 50% of material holdings | (475) | (241) | (285) |
| 50% of the tax on excess of expected losses over | | | |
| impairment | 27 | 176 | 100 |
| Total Tier 1 capital | 52,106 | 51,235 | 51,341 |
| Tr: 0 '. 1 | | | |
| Tier 2 capital: | 1 550 | 1 605 | 1 640 |
| Undated subordinated liabilities Dated subordinated liabilities | 1,558 | 1,625 | 1,648 |
| | 14,500 | 14,066 | 12,488 |
| Non-controlling Tier 2 capital Reserves arising on revaluation of property1 | 486 19 | 547 39 | 564 21 |
| Unrealised gains on available for sale equity1 | 139 | 110 | 95 |
| Omeansed gams on available for sale equity i | 137 | 110 | 73 |

| Collectively assessed impairment allowances | 2,024 | 2,002 | 1,783 |
|---|---------|---------|---------|
| Tier 2 deductions: | | | |
| 50% of material holdings | (475) | (241) | (285) |
| 50% excess of expected losses over impairment (gross of tax) | (839) | (824) | (600) |
| 50% of securitisation positions | (759) | (997) | (1,286) |
| Total capital regulatory adjustments and deductions: | | | |
| Investments that are not material holdings or qualifying holdings | (1,084) | (1,139) | (1,209) |
| Other deductions from total capital | (326) | (550) | (565) |
| Total regulatory capital | 67,349 | 65,873 | 63,995 |

¹ The capital impacts of these items are net of tax

| Half Year Movement in Core Tier 1 Capital | Half Year Ended 30.06.13 | Half Year Ended 31.12.12 | Half Year Ended 30.06.12 |
|--|--------------------------------|--------------------------------|--------------------------------|
| Opening Core Tier 1 capital | £m 41,722 | £m 41,906 | £m 42,093 |
| Profit/(Loss) for the period | 1,083 | (377) | 558 |
| Removal of own credit1 Dividends paid | (211) (893) | 1,296 (575) | 2,188 (852) |
| Retained capital generated from earnings | (21) | 344 | 1,894 |
| Movement in reserves - impact of ordinary shares and share schemes | 799 | 339 | (504) |
| Movement in currency translation reserves | 511 | (946) | (602) |
| Movement in pension reserves | (37) | (55) | (1,180) |
| Other reserves movements | 12 | 76 | (43) |
| Movement in other qualifying reserves | 1,285 | (586) | (2,329) |
| Movement in regulatory adjustments and deductions: | | | |
| Defined benefit pension adjustment1 | (37) | (158) | 211 |
| Goodwill and intangible asset balances1 | 39 | (48) | (14) |
| 50% excess of expected losses over impairment1 | (164) | (148) | 6 |
| 50% of securitisation positions | 238 | 289 | 31 |
| Other regulatory adjustments | (119) | 123 | 14 |
| Closing Core Tier 1 capital | 42,943 | 41,722 | 41,906 |

[•] The Core Tier 1 ratio increased to 11.1% (2012: 10.8%) reflecting an increase in Core Tier 1 capital of £1.2bn to £42.9bn reflecting:

² Tier 1 notes are included in subordinated liabilities in the consolidated balance sheet.

- Capital generated from earnings absorbed the impact of dividends paid
- £0.8bn increase in share capital and share premium due to warrants exercised
- ±0.5bn increase due to foreign currency movements, primarily due to appreciation of Euro and US Dollar against Sterling
- Total capital resources increased by £1.5bn to £67.3bn. In addition to the increases in Core Tier 1 capital there was a \$1.0bn issuance of Tier 2 Contingent Capital Notes and a £0.6bn increase due to foreign exchange movements, partially offset by £1.2bn of redemptions of dated subordinated liabilities
 - 1 The capital impacts of these items are net of tax.

| Risk Weighted Assets by Risk Type and Business | | | | | | | | | | |
|--|--------|-----------|---------|--------|------------------------|--------|-------------------|--|---------------------|---------------|
| | C | Credit Ri | sk | | erparty t Risk | | Market F | Risk | Operational Risk | Total RWAs |
| As at 30.06.13 | STD | F-IRB | A-IRB | IMM | Non Model Method | STD | Modelled - VaR | Charges Add-on and Non- VaR Modelled | - 1 | 21112 |
| | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m |
| UK RBB | 3,057 | _ | 33,872 | _ | _ | _ | _ | - | 6,680 | 43,609 |
| Europe RBB | 4,944 | _ | 9,656 | _ | 5 | _ | _ | - | 2,128 | 16,733 |
| Africa RBB | 6,196 | 5,538 | 9,790 | - | 3 | - | _ | - | 3,965 | 25,492 |
| Barclaycard | 17,761 | - | 14,446 | - | - | - | - | - | 6,594 | 38,801 |
| Investment Bank | 8,862 | 3,687 | 48,002 | 24,871 | 6,378 | 22,764 | 18,935 | 10,536 | 24,807 | 168,842 |
| Corporate | 25,990 | 2,555 | 37,174 | 684 | - | - | - | - | 6,717 | 73,120 |
| Banking | | | | | | | | | | |
| Wealth and | 11,668 | 228 | 1,440 | - | 382 | - | - | - | 3,261 | 16,979 |
| Investment Management | | | | | | | | | | |
| Head Office | 117 | 411 | 2,965 | _ | _ | _ | _ | _ | 161 | 3,654 |
| Functions and | | | _,, 00 | | | | | | 101 | 2,02. |
| Other | | | | | | | | | | |
| Operations | | | | | | | | | | |
| Total RWAs | 78,595 | 12,419 | 157,345 | 25,555 | 6,768 | 22,764 | 18,935 | 10,536 | 54,313 | 387,230 |
| As at 31.12.12 | | | | | | | | | | |
| UK RBB | 1,163 | - | 31,401 | - | - | - | - | - | 6,524 | 39,088 |
| Europe RBB | 5,051 | - | 8,786 | - | 3 | - | - | - | 1,955 | 15,795 |
| Africa RBB | 3,801 | 5,778 | 10,602 | - | 7 | - | - | - | 4,344 | 24,532 |
| Barclaycard | 17,326 | - | 13,957 | - | - | - | - | - | 6,553 | 37,836 |
| Investment Bank | 9,386 | 3,055 | 48,000 | 25,127 | 4,264 | 25,396 | 22,497 | 15,429 | 24,730 | 177,884 |

| Corporate | 28,295 | 3,430 | 31,897 | 500 | - | - | - | - | 6,736 | 70,858 |
|---------------------------------------|--------|--------|---------|--------|-------|--------|--------|--------|--------|---------|
| Banking | | | | | | | | | | |
| Wealth and | 11,647 | 317 | 707 | - | 199 | - | - | - | 3,184 | 16,054 |
| Investment | | | | | | | | | | |
| Management | | | | | | | | | | |
| Head Office | 205 | - | 4,961 | - | - | - | - | - | 160 | 5,326 |
| Functions and | | | | | | | | | | |
| Other | | | | | | | | | | |
| Operations | | | | | | | | | | |
| Total RWAs | 76,874 | 12,580 | 150,311 | 25,627 | 4,473 | 25,396 | 22,497 | 15,429 | 54,186 | 387,373 |
| | | | | | | | | | | |
| Movement in RV | WAs | | | | | | | | | |
| | | | | | | | | | | £bn |
| As at 1 January 2013 | | | | | | | | | 387.4 | |
| Business activity risk reductions (11 | | | | | | | | | (11.0) | |

RWAs remained broadly flat at £387.2bn, reflecting:

Change in risk parameters

Methodology and model changes

Foreign Exchange

As at 30 June 2013

- Business activity risk reductions leading to a decrease of £11.0bn, due to a reduction of sovereign exposures in the trading book and Exit Quadrant RWAs
- Change in risk parameters leading to a decrease of £0.5bn, driven by overall improvements in risk profile and market conditions
- Foreign exchange movements increase of £7.1bn, primarily driven by the appreciation of Euro and US Dollar against GBP, partly offset by the depreciation of ZAR
 - Methodology and model changes leading to an increase of £4.2bn reflecting loss given default recalibration and change of regulatory treatment for commercial real estate exposures

Funding Risk

Impact of CRD IV

The new capital requirements regulation and capital requirements directive that implement Basel 3 proposals within the EU (collectively known as CRD IV) were finalised and published in the Official Journal of the EU in June 2013 and will be implemented from 1 January 2014. The actual impact of CRD IV on capital ratios may be materially different to the estimates disclosed as there are interpretative issues outstanding and related technical standards have not yet been finalised. This would impact, for example, provisions relating to the scope of application of the CVA volatility charge, the treatment of minority interest and restrictions on short hedges relating to non-significant financial holdings. The actual impact will also be dependent on required regulatory approvals and the extent to which further management action is taken prior to implementation

(0.5)

7.1

4.2

387.2

CRD IV includes the requirement for a minimum Common Equity Tier 1 (CET1) ratio of 4.5%, a minimum Tier 1 ratio of 6% and a minimum total capital ratio of 8%. There is an additional requirement for a Capital Conservation Buffer (CCB) of 2.5% and Counter-Cyclical Capital Buffer (CCCB) of up to 2.5% to be applied when macroeconomic conditions indicate areas of the economy are over-heating. Barclays working assumption is that the CCCB would be zero if implemented today

- CRD IV also introduces an additional buffer of up to 2% for Other Systemically Important Institutions (O-SII) that are designated as systemically important at the national level. Globally Systemically Important Institutions (G-SII) are expected to hold a buffer of up to 2.5%, possibly higher. Where a firm is designated both an O-SII and a G-SII the higher buffer will apply. Based on the designation by the Financial Stability Board in November 2012, Barclays expects a G-SII buffer of 2%, resulting in a regulatory target CET1 ratio of 9% including the capital conservation buffer. The G-SII capital buffer will phase in between 2016 and 2019
- CRD IV also includes the potential for a systemic risk buffer. This buffer could be applied at the Group level or at a subset of the institution, such as a particular portfolio in a given country. If required this buffer would be phased in, providing lead time for the institution to meet the requirements. At the moment, no systemic buffer has been communicated to Barclays
- Given the phasing of both capital requirements, transitional provisions and target levels in advance of needing to comply with the end state requirements, Barclays will have the opportunity to continue to generate additional capital from earnings and take management actions to mitigate the impact of CRD IV
- To provide an indication of the potential impact Barclays has estimated RWAs and CET1 ratio on both a transitional and fully loaded basis, reflecting current interpretation of the rules and assuming 2013 is year 1 of the transitional period. As at 30 June 2013, Barclays estimated RWAs on a CRD IV basis are approximately £472bn with a resultant transitional CET1 ratio of approximately 10.0% and a fully loaded CET1 ratio of approximately 8.1%. Further analysis of the impacts are set out on page 50
- The CRD IV rules include a proposed leverage metric to be implemented by national supervisors initially under a parallel run until 2017 with disclosure from 2015. Based on Barclays interpretation of the final CRD IV text, the Group's leverage ratio as at 30 June 2013 would be above 3%, allowing for transitional relief to Tier 1 capital. On a fully loaded basis, leverage would be 2.5%. Based on the Basel 3 2010 text the fully loaded leverage ratio would be 2.3%
- The PRA has communicated its expectation that Barclays meets an adjusted 7% fully loaded CET1 ratio by December 2013 and a 3% leverage ratio by June 2014. The PRA leverage ratio is calculated on a PRA-adjusted CET1 capital base and using a CRD IV leverage exposure measure
- Barclays expects to meet the leverage requirements communicated by the PRA and to continue to be in excess of minimum capital ratios on both a transitional and fully loaded basis

| Estimated impact of CRD IV - Capital | CET1 | CET1 |
|--|---------------------------|----------|
| | Transitional Fully-loaded | |
| | 30.06.13 | 30.06.13 |
| | £bn | £bn |
| Core Tier 1 capital (FSA 2009 definition) | 42.9 | 42.9 |
| Risk Weighted Assets (RWA) (current Basel 2.5 rules) | 387.2 | 387.2 |

| Core Tier 1 ratio (Basel 2.5) | 11.1% | 11.1% |
|--|-------|-------|
| CRD IV impact on Core Tier 1 capital: | | |
| Adjustments not impacted by transitional provisions | | |
| Conversion from securitisation deductions to RWAs | 0.8 | 0.8 |
| Prudential Valuation Adjustment (PVA) | (2.1) | (2.1) |
| Other | (0.2) | (0.2) |
| Adjustments impacted by transitional provisions | | |
| Goodwill and intangibles | 6.1 | - |
| Expected losses over impairment | 0.4 | (1.0) |
| Deferred tax assets deduction | (0.4) | (1.9) |
| Excess minority interest | (0.2) | (0.6) |
| Debit Valuation Adjustment (DVA) | (0.1) | (0.3) |
| Gains on available for sale equity and debt | - | 0.5 |
| Non-significant holdings in Financial Institutions | (0.5) | (2.5) |
| Mitigation of non-significant holdings in Financial Institutions | 0.5 | 2.5 |
| CET1 capital | 47.2 | 38.1 |
| CRD IV impact to RWAs: | | |
| Credit Valuation Adjustment (CVA) | 32.2 | 32.2 |
| Securitisation | 19.0 | 19.0 |
| Central Counterparty Clearing | 21.7 | 21.7 |
| Other | 11.4 | 11.4 |
| Gross Impact | 84.3 | 84.3 |
| RWAs (CRD IV) | 471.5 | 471.5 |
| CET1 ratio | 10.0% | 8.1% |

For further detail, see page 131, CRD IV transitional own funds disclosure

Funding Risk

Basis of calculation of the impact of CRD IV

CRD IV, models and waivers

We have estimated our CRD IV CET1 ratio, capital resources and RWAs based on the final CRD IV text assuming the rules applied as at 30 June 2013 on both a transitional and fully loaded basis. The final impact of CRD IV is dependent on technical standards to be finalised by the European Banking Authority (EBA) and on the final UK implementation of the rules.

The impacts assume that all material items in the Internal Model Method application to the PRA are approved and existing waivers, where such discretion is available under CRD IV, will continue.

— Transitional CET1 capital is based on application of the CRD IV transitional provisions and the PRA (formerly the FSA) guidance on their application. In line with this guidance, adjustments for own shares and interim losses are assumed to transition in at 100%. Other deductions (including goodwill and intangibles, expected losses over

impairment and DVA) transition in at 20% in year 1 (except for AFS debt and equity gains which are 0% in the first year), 40% in year 2, 60% in year 3, 80% in year 4 with the full impact in subsequent years. For the purpose of 30 June 2013 disclosures, the PRA have requested that banks assume 2013 is year 1 of transition. However, our disclosures of CRD IV impacts in previous announcements have reflected 2014 as the first year of application in line with the actual CRD IV implementation date

- The PVA deduction is shown as fully deducted from CET1 upon adoption of CRD IV. PVA is subject to a technical standard being drafted by the EBA and therefore the impact is currently based on methodology agreed with the PRA. The PVA deduction as at 30 June 2013 is £2.1bn gross of tax (December 2012: £1.5bn gross of tax, £1.2bn net of tax), with the increase principally reflecting methodology changes during 2013
- As at 30 June 2013, net long non-significant holdings in financial entities were £9.3bn. This exceeds 10% of CET1 capital resources, which would result in a deduction from CET1 of £2.5bn in the absence of identified management actions to eliminate this deduction. The EBA consultation on Technical Standards for Own funds Part III identifies potential changes to the calculation that are not reflected in the estimate, including the treatment of tranche positions as indirect holdings, the use of notional values for synthetic exposures and the widening of the scope of eligible entities to include Barclays defined pension benefit funds. Depending on the final implementation and further clarification on the application of the proposals, these changes would potentially have a material impact on the calculation of the non-significant holdings deduction
- The impact of changes in the calculation of allowable minority interest may be different pending the finalisation of the EBA's technical standards on own funds, particularly regarding the treatment of non-financial holding companies and the equivalence of overseas regulatory regimes. The estimated CRD IV numbers calculate the full impact and transitional capital base on the assumption that the Group's holding companies will be deemed eligible and their surplus capital due to minority interests consolidated in accordance with CRD IV rules. Our estimated CRD IV fully loaded CET1 capital base includes £1.7bn of minority interests relating to Absa

RWAs

- It is assumed that corporates, pension funds and sovereigns that meet the eligibility conditions are exempt from CVA volatility charges
- It is assumed all Central Clearing Counterparties (CCPs) will be deemed to be 'Qualifying'. The final determination of Qualifying status will be made by the European Securities and Markets Authority (ESMA)
- The estimated RWA increase from CRD IV includes 1250% risk weighting of securitisation positions while estimated capital includes an add back of 50/50 securitisations deducted under the current rules
- Estimated RWAs for definition of default assume that national discretion over 180 days definition of default remains for UK retail mortgages
 - 'Other' CRD IV impacts to RWAs include adjustments for withdrawal of national discretion of definition of default relating to non UK mortgage retail portfolios, Deferred Tax Assets, Significant Holdings in financial institutions, other counterparty credit risk and other items
- RWAs are sensitive to market conditions. The estimated impact on RWAs for all periods reflects market conditions as at 30 June 2013

Implementation of CRD IV – Leverage impacts

Barclays already measures and reports adjusted gross leverage as an internal measure of balance sheet leverage based on adjusted tangible assets divided by qualifying regulatory Tier 1 capital. As at 30 June 2013, the Group's adjusted gross leverage was 20x (see page 54).

CRD IV introduces a non-risk based leverage ratio that is intended to supplement the risk based capital requirements, calculated as CRD IV Tier 1 capital divided by CRD IV leverage exposure. Under CRD IV, until a legislative proposal is finalised, following the Commission's report in 2016, supervisors will monitor leverage ratio levels. From 2015 banks are required to publish their leverage ratios in their Pillar 3 disclosures. A binding limit is due to be established under CRD IV by 2017, prior to which the basis of calculation is expected to be refined and the required limits will be calibrated.

Leverage ratio calculation

The CRD IV leverage ratios are higher than the adjusted gross leverage ratio, primarily due to the CRD IV ratio excluding netting of settlement balances and of cash collateral against derivatives and including off balance sheet potential future exposures and undrawn commitments, which the adjusted gross leverage ratio (consistent with many other banks' treatment) does not. The key adjustments to total assets under the CRD IV leverage ratio are as follows:

- Derivatives netting adjustment: regulatory netting applied across asset and liability mark-to-market derivative
 positions, pursuant to legally enforceable bilateral netting agreements and otherwise meeting the requirements set
 out in CRD IV
- Potential future exposure (PFE) add-on: regulatory add-on for potential future credit exposure on derivative contracts, calculated by assigning a standardised percentage (based on underlying risk category and residual trade maturity) to the gross notional value of each contract. PFE measure recognises some netting benefits, but these are floored at 40% of gross PFE by netting set, regardless of whether a positive or negative mark-to market exists at the individual trade level. Following clarification in the final CRD IV text, exchange traded and cleared OTC derivative exposures are now included in the calculation on a gross basis
- Securities Financing Transactions (SFT) adjustments: under CRD IV the IFRS exposure measure for SFTs (eg repo/reverse repo) is replaced with the Financial Collateral Comprehensive Method (FCCM) measure. FCCM is calculated as exposure less collateral, taking into account legally enforceable master netting agreements, with standardised adjustments to both sides of the trade for volatility and currency mismatches. Under Basel 3, SFTs are measured by applying the regulatory netting rules per the Basel 2 framework
- Undrawn Commitments: regulatory add on relating to off balance sheet undrawn commitments based on a credit conversion factor of 10% for unconditionally cancellable commitments and 100% for other commitments. The rules specify additional relief to be applied to trade finance related undrawn commitments which are medium/low risk (20%) and medium risk (50%). For Barclays, this relief is not estimated to be material
- Regulatory deductions: items (comprising goodwill and intangibles, deferred tax asset losses, own paper, cash
 flow hedge reserve, pension assets and PVA) that are deducted from the capital measure are also deducted from
 total leverage exposure to ensure consistency between the numerator and denominator
- Other adjustments: includes adjustments required to change from an IFRS scope of consolidation to a regulatory scope of consolidation, adjustments for significant investments in financial sector entities that are consolidated for accounting purposes but not for regulatory purposes, and the removal of IFRS netting for other assets

To provide an indication of the potential impact on Barclays, we have estimated our CRD IV leverage ratio as at 30 June 2013.

At the PRA's request, in addition to the CRD IV leverage ratio, Barclays has estimated the fully loaded leverage ratio using the Basel 3 (December 2010) measure of leverage exposure, with additional guidance provided in the July 2012 instructions for the Quantitative Impact Study. The key difference to the CRD IV basis of preparation is the measurement of SFTs. Under Basel 3, SFT leverage exposure is calculated as the IFRS measure of exposure after applying regulatory netting rules based on the Basel 2 Framework. In accordance with the PRA's request, the capital measure remains as CRD IV Tier 1 capital.

Funding Risk

| Estimated impact of CRD IV - Leverage | | Basel 3 2010 text basis | text basis |
|---|----------------|----------------------------|--------------------|
| Leverage exposure | | As at 30.06.13 £bn | As at 30.06.13 £bn |
| Derivative financial instruments | | 403 | 403 |
| Reverse repurchase agreements and other | | 703 | 403 |
| similar secured lending | | 223 | 223 |
| Loans and Advances and other assets | | 907 | 907 |
| Total assets | | 1,533 | 1,533 |
| | | -, | -, |
| CRD IV exposure measure adjustments | | | |
| Derivatives | | | |
| Netting adjustments for derivatives | | (324) | (324) |
| Potential Future Exposure on derivatives | | 308 | 308 |
| CET | | | |
| SFTs | | (222) | (222) |
| Remove net IFRS SFTs | | (223) | (223) |
| Add leverage exposure measure for SFTs | | 199 | 93 |
| Other adjustments | | | |
| Undrawn commitments | | 190 | 190 |
| Regulatory deductions and other adjustments | | (18) | (18) |
| Ç , | | , , | , , |
| Fully loaded CRD IV Leverage exposure | | | |
| measure | | 1,665 | 1,559 |
| m 22 1 2 2 2 2 2 1 1 2 1 | | | |
| Transitional adjustments to assets deducted | | 2 | 2 |
| from Tier 1 Capital | | 2 | 2 |
| Transitional CRD IV Leverage exposure | | | |
| measure | | 1,667 | 1,561 |
| | | -, | -, |
| | | Leverage ratio | Leverage ratio |
| | | | Final CRD IV |
| | | 2010 text basis | text basis |
| Leverage Ratio as at 30.06.13 | Tier 1 Capital | As at 30.06.13 | As at 30.06.13 |
| | | | |

| | £bn | % | % |
|--------------------------------|------|-----|-----|
| Transitional measure1 | 48.2 | 2.9 | 3.1 |
| Adjusted fully loaded measure2 | 47.9 | 2.9 | 3.1 |
| Fully loaded measure3 | 38.3 | 2.3 | 2.5 |

- The CRD IV fully loaded leverage ratio as at 30 June 2013 was estimated at 2.5%, compared to a previously reported leverage ratio as at 31 December 2012 estimated at 2.8%
- CRD IV leverage exposure increased £85bn as a result of changes in the basis of preparation following the publication of the final CRD IV text on 26 June 2013, reflecting the inclusion of exchange traded and cleared OTC derivatives within the potential future exposure calculation on a gross notional basis, offset by refinements to previous estimates including improvements in both data sourcing and the application of netting
- Except for the differences in changes in the basis of preparation, CRD IV leverage exposure increased in the first half of 2013 by £61bn primarily due to increased loans and advances, reflecting higher settlement balances, the acquisition of ING Direct UK and increased retail lending
- 1 Tier 1 capital is calculated as the transitional CRD IV measure assuming 2013 is the first year of implementation at the request of the PRA. Regulatory deductions are adjusted to reflect the transitional impact on Tier 1 capital.
- 2 Tier 1 capital is calculated as the fully loaded CRD IV measure with all ineligible Tier 1 instruments added back. Regulatory deductions reflect the fully loaded impact on Tier 1 capital.
- 3 Tier 1 capital is calculated as the fully loaded CRD IV measure. Regulatory deductions reflect the fully loaded impact on Tier 1 capital.

Funding Risk

Balance sheet leverage

| | As at | As at | As at |
|--|-----------|-----------|-----------|
| | 30.06.13 | 31.12.12 | 30.06.12 |
| | £m | £m | £m |
| Total assets1 | 1,532,733 | 1,488,335 | 1,629,056 |
| Counterparty netting | (324,303) | (387,672) | (425,616) |
| Collateral on derivatives | (41,044) | (46,855) | (51,421) |
| Settlement balances and cash collateral | (109,196) | (71,718) | (97,181) |
| Goodwill and intangible assets | (7,849) | (7,915) | (7,861) |
| Customer assets held under investment contracts2 | (1,838) | (1,542) | (1,710) |
| Adjusted total tangible assets | 1,048,503 | 972,633 | 1,045,267 |
| Total qualifying Tier 1 capital | 52,106 | 51,235 | 51,341 |
| Adjusted gross leverage | 20 | 19 | 20 |
| Adjusted gross leverage (excluding liquidity pool) | 17 | 16 | 17 |
| Ratio of total assets to shareholders' equity | 25 | 25 | 27 |
| Ratio of total assets to shareholders' equity (excluding liquidity pool) | 23 | 22 | 24 |

— Adjusted gross leverage increased to 20x (2012: 19x) reflecting a 2% increase in qualifying Tier 1 capital to £52bn and an 8% increase in adjusted total tangible assets to £1,049bn

At month ends during 2013, the ratio moved in a range from 20x to 21x (2012: 19x to 23x) primarily due to fluctuations in collateralised reverse repurchase lending, driven by increased client demand

- Adjusted total tangible assets include cash and balances at central banks of £73bn (2012: £86bn). Excluding these balances, the balance sheet leverage would be 19x (2012: 17x). Excluding the liquidity pool, leverage would be 17x (2012: 16x)
- The ratio of total assets to total shareholders' equity was 25x (2012: 25x) and moved within a month end range of 25x to 27x (Full Year 2012: 25x to 28x) due to fluctuations in collateralised reverse repurchase lending and derivative assets
 - 1 Includes Liquidity Pool £138bn (2012: £150bn).
 - 2 Comprising financial assets designated at fair value and associated cash balances.

Funding Risk

Funding & Liquidity

Barclays has a comprehensive Liquidity Risk Management Framework (the Liquidity Framework) for managing the Group's liquidity risk. The Liquidity Framework meets the PRA's standards and is designed to ensure that the Group maintains sufficient financial resources of appropriate quality for the Group's funding profile. This is achieved via a combination of policy formation, review and governance, analysis, stress testing, limit setting and monitoring. Together, these meet internal and regulatory requirements.

Liquidity risk is managed separately at Absa Group due to local currency and funding requirements. Unless stated otherwise, all disclosures in this section exclude Absa. For details of liquidity risk management at Absa, see page 62.

Liquidity stress testing

Under the Liquidity Framework, the Group has established a Liquidity Risk Appetite (LRA), which is measured with reference to the liquidity pool compared to anticipated stressed net contractual and contingent outflows under a variety of stress scenarios. These scenarios are aligned to the PRA's prescribed stresses and cover a market-wide stress event, a Barclays-specific stress event and a combination of the two. Under normal market conditions, the liquidity pool is managed to be at least 100% of three months' anticipated outflows for a market-wide stress and one month's anticipated outflows for each of the Barclays-specific and combined stresses. Of these, the one month Barclays-specific scenario is the most constraining.

Since June 2010 the Group has reported its liquidity position against Individual Liquidity Guidance (ILG) provided by the PRA. The Group also monitors its position against anticipated Basel 3 metrics, including the Liquidity Coverage Ratio (LCR) and the Net Stable Funding Ratio (NSFR). Based on the standards published by the Basel Committee, as at 30 June 2013 Barclays reported ratios in excess of 100% for both of these metrics, with an estimated LCR of 111% (2012: 126%) and an estimated NSFR of 105% (2012: 104%)1,2.

As at 30 June 2013, the Group held eligible liquid assets in excess of 100% of net stress outflows for each of the one month Barclays-specific LRA scenario and the Basel 3 LCR:

Compliance with internal and regulatory stress tests

Barclays' LRA Estimated (one month Basel 3 LCR2

| | Barclays | |
|--|---------------|------|
| | specific | |
| | requirement)3 | |
| | £bn | £bn |
| Eligible liquidity buffer | 138 | 145 |
| Net stress outflows | 124 | 131 |
| Surplus | 14 | 14 |
| Liquidity pool as a percentage of anticipated net outflows | 111% | 111% |

Barclays plans to maintain its surplus to the internal and regulatory stress requirements at an efficient level. Barclays will continue to monitor the money markets closely, in particular for early indications of the tightening of available funding. In these conditions, the nature and severity of the stress scenarios are reassessed and appropriate action taken with respect to the liquidity pool. This may include further increasing the size of the pool or monetising the pool to meet stress outflows.

- 1 The methodology for estimating the LCR is based on an interpretation of the published Basel standards and includes a number of assumptions which are subject to change prior to the implementation of the LCR. CRD IV requires a phased-in implementation of the LCR in Europe. As at 1 January 2015, institutions will be required to comply with a 60% LCR. This will increase gradually to 100% by 1 January 2018.
 - 2 The LCR and NSFR are calculated on a consolidated basis including Absa.
- 3 Of the three stress scenarios monitored as part of the LRA, the one month Barclays specific scenario results in the lowest ratio at 111% (2012: 129%). This compares to 137% (2012: 141%) under the three month market-wide scenario and 123% (2012: 145%) under the one month combined scenario.

Funding Risk

Liquidity pool

The Group liquidity pool as at 30 June 2013 was £138bn (2012: £150bn). During H113, the month-end liquidity pool ranged from £138bn to £157bn (Full Year 2012: £150bn to £173bn), and the month-end average balance was £148bn (Full Year 2012: £162bn). The liquidity pool is held unencumbered and is not used to support payment or clearing requirements. Such requirements are treated as part of our regular business funding. The liquidity pool is intended to offset stress outflows and comprises the following cash and unencumbered assets.

Composition of the Group Liquidity Pool

| | I | Liquidity | | | | |
|---------------------------------------|------------|-----------|--------------|--------|---------|-------|
| | Liquidity | pool of | Liquidity po | ol of | Liqu | idity |
| | Pool | which | which Base | l III | | Pool |
| | 30.06.2013 | PRA | LCR-eligib | le1 | 31.12.2 | 2012 |
| | | eligible | | | | |
| | | | Level 1 Lev | vel 2A | | |
| As at 30.06.2013 | £bn | £bn | £bn | £bn | | £bn |
| Cash and deposits with central banks2 | 71 | 69 | 69 | - | 85 | |

Government bonds3

| AAA rated AA+ to AA- rated Other government bonds | 41 4 2 | 40 3 | 41 4 - | - - 1 | 40 5 1 |
|--|--------------|------------|--------------|-------------|--------------|
| Total Government bonds | 47 | 43 | 45 | 1 | 46 |
| Other Supranational bonds and multilateral development banks | 4 | 4 | 4 | - | 4 |
| Agencies and agency mortgage-backed securities | 7 | - | 5 | 3 | 7 |
| Covered bonds (rated AA- and above) | 5 | - | - | 5 | 5 |
| Other | 4 | - | - | - | 3 |
| Total other | 20 | 4 | 9 | 8 | 19 |
| Total as at 30 June 2013 Total as at 31 December 2012 | 138 150 | 116 129 | 123 136 | 9 8 | 150 |

Barclays manages the liquidity pool on a centralised basis. As at 30 June 2013, 87% of the liquidity pool was located in Barclays Bank PLC (2012: 90%) and was available to meet liquidity needs across the Barclays Group. The residual liquidity pool is held predominantly within Barclays Capital Inc. (BCI). The portion of the liquidity pool outside of Barclays Bank PLC is held against entity-specific stressed outflows and regulatory requirements.

- 1 The Liquidity Coverage Ratio-eligible assets presented in this table represent only those assets which are also eligible for the Group liquidity pool and do not include any Level 2B assets as defined by the Basel Committee on Banking Supervision.
- 2 Of which over 95% (2012: over 95%) was placed with the Bank of England, US Federal Reserve, European Central Bank, Bank of Japan and Swiss National Bank.
- 3 Of which over 80% (2012: over 80%) are comprised of UK, US, Japanese, French, German, Danish, Swiss and Dutch securities.

Funding Risk

Deposit Funding

| | | | | As at |
|-------------------------------------|-------------|---------------|---------|----------|
| | As | at 30.06.2013 | | 31.12.12 |
| | Loans and | | Loan to | Loan to |
| Funding of Loans and Advances to | Advances to | Customer | Deposit | Deposit |
| Customers1 | Customers | Deposits | Ratio | Ratio |
| | £bn | £bn | % | % |
| RBB and Barclaycard | 237.5 | 173.4 | 137 | 148 |
| Corporate Banking2 | 62.7 | 106.7 | 59 | 65 |
| Wealth and Investment Management | 22.6 | 62.8 | 36 | 39 |
| Total funding excluding secured | 322.8 | 342.9 | 94 | 102 |
| Secured funding | | 43.0 | | |
| Sub-total including secured funding | 322.8 | 385.9 | 84 | 88 |
| | 322.8 | 342.9 | 94 | 102 |

RBB, Barclaycard, Corporate Banking & Wealth and Investment Management2 **Investment Bank** 42.9 26.3 163 173 Head Office and Other Operations 0.9 Trading settlement balances and cash collateral 103.5 91.1 123 114 Total 470.1 460.3 102 110

The Group loan to deposit ratio was 102% (2012: 110%).

RBB, Barclaycard, Corporate Banking and Wealth and Investment Management activities are largely funded by customer deposits with the remaining funding secured against customer loans and advances. The loan to deposit ratio for these businesses was 94% (2012: 102%).

The excess of the Investment Bank's loans and advances over customer deposits is funded with long-term debt and equity. The Investment Bank does not rely on customer deposit funding from RBB, Barclaycard, Corporate Banking and Wealth and Investment Management.

As at 30 June 2013, £126bn (2012: £112bn) of total customer deposits were insured through the UK Financial Services Compensation Scheme and other similar schemes. In addition to these customer deposits, there were £4bn (2012: £3bn) of other liabilities insured or guaranteed by governments.

- 1 Included within RBB, Barclaycard, Corporate Banking, Wealth and Investment Management and the Investment Bank are Absa Group related balances totalling £35bn of loans and advances to customers funded by £31bn of customer deposits.
- 2 In addition, Corporate Banking holds £16.3bn (2012: £17.6bn) loans and advances as financial assets held at fair value.

Funding Risk

Wholesale Funding

| Funding of Other Assets as at 30 June 2013 Assets | £bn | Liabilities | £bn |
|---|-----------|---|-----|
| Trading Portfolio Assets Reverse repurchase agreements | 96 163 | Repurchase agreements | 259 |
| Reverse repurchase agreements | 59 | Trading Portfolio Liabilities | 59 |
| Derivative Financial Instruments | 401 | Derivative Financial Instruments | 394 |
| Liquidity pool | 138 | Less than 1 year wholesale debt Greater than 1 year wholesale debt | 93 |
| Other unencumbered assets 1 | 136 | and equity | 181 |

Trading portfolio assets are largely funded by repurchase agreements with 72% (2012: 74%) secured against highly liquid assets2. The weighted average maturity of these repurchase agreements secured against less liquid assets was 70 days (2012: 84 days)3,4

- The majority of reverse repurchase agreements are matched by repurchase agreements. As at 30 June 2013, 80% (2012: 75%) of matchbook activity was secured against highly liquid assets2,3. The remainder of reverse repurchase agreements are used to settle trading portfolio liabilities
- Derivative assets and liabilities are largely matched. A substantial proportion of balance sheet derivative positions qualify for counterparty netting and the remaining portions are largely offset once netted against cash collateral received and paid (see Note 12 'Offsetting financial assets and liabilities' for further detail on netting)
 - The liquidity pool is funded by wholesale debt, the majority of which matures in less than one year
 - Other assets are largely matched by term wholesale debt and equity
- 1 Predominantly available for sale investments, trading portfolio assets, financial assets designated at fair value and loans and advances to banks.
- 2 Highly liquid assets are limited to government bonds, US agency securities and US agency mortgage-backed securities.
 - 3 Includes collateral swaps.
- 4 The 2012 weighted average maturity has been revised to reflect an updated calculation methodology adopted during 2013.

Funding Risk

Composition of wholesale funding

As at 30 June 2013 total wholesale funding outstanding (excluding repurchase agreements) was £217bn (2012: £240bn). £93bn of wholesale funding matures in less than one year (2012: £102bn) of which £19bn relates to term funding (2012: £18bn)1.

Outstanding wholesale funding comprised of £38bn secured funding (2012: £40bn) and £178bn unsecured funding (2012: £199bn).

Maturity profile2

| | Over | | Over | | Over | | |
|-------|------------------------------|---|--|---|--|---|--|
| | one | Over | six | | one | | |
| | month | three | months | У | ear but | | |
| Not | but not | months | but not | | not | | |
| more | more | but not | more | | more | | |
| than | than | more | thanS | Sub-total | than | Over | |
| one | three | than six | one l | ess than | two | two | |
| month | months | months | year o | one year | years | years | Total |
| £bn | £bn | £bn | £bn | £bn | £bn | £bn | £bn |
| 16.0 | 5.2 | 1.7 | 0.8 | 23.7 | 6.0 | 1.8 | 31.5 |
| | | | | | | | |
| 6.5 | 13.0 | 9.5 | 6.0 | 35.0 | 1.8 | 1.2 | 38.0 |
| | more than one month £bn 16.0 | one month Not but not more more than than one three month months £bn £bn 16.0 5.2 | month three Not but not months more more but not than than more one three than six month months months £bn £bn £bn 16.0 5.2 1.7 | one Over six month three months Not but not months but not more more but not more than than more thans one three than six one l month months months £bn £bn £bn £bn 16.0 5.2 1.7 0.8 | one Over six month three months y Not but not months but not more more but not more than than more thanSub-total one three than six one less than month months months year one year £bn £bn £bn £bn £bn 16.0 5.2 1.7 0.8 23.7 | one Over six one month three months year but Not but not months but not not more more but not more more than than more thanSub-total than one three than six one less than two month months months year one year years £bn £bn £bn £bn £bn £bn £bn £bn £bn 16.0 5.2 1.7 0.8 23.7 6.0 | one Over six one month three months year but Not but not months but not not more more but not more more than than more thanSub-total than Over one three than six one less than two two month months months year one year years years £bn |

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| Asset Backed Commercial | | | | | | | |
|------------------------------|------|------|------|------|-------|------|-------------|
| Paper | 2.9 | 1.6 | - | - | 4.5 | - | - 4.5 |
| Senior unsecured (Public | | | | | | | |
| benchmark) | - | 0.5 | - | 6.1 | 6.6 | 4.7 | 11.8 23.1 |
| Senior unsecured (Privately | | | | | | | |
| placed) | 0.8 | 2.5 | 2.3 | 6.9 | 12.5 | 11.2 | 32.1 55.8 |
| Covered bonds/ABS | - | 0.1 | 0.1 | 1.3 | 1.5 | 9.3 | 15.5 26.3 |
| Subordinated liabilities | - | - | 0.1 | - | 0.1 | 0.2 | 21.3 21.6 |
| Other3 | 4.1 | 1.7 | 1.2 | 2.4 | 9.4 | 1.2 | 5.1 15.7 |
| Total as at 30 June 2013 | 30.3 | 24.6 | 14.9 | 23.5 | 93.3 | 34.4 | 88.8 216.5 |
| Of which secured | 5.1 | 3.3 | 1.3 | 2.5 | 12.2 | 9.9 | 16.0 38.1 |
| Of which unsecured | 25.2 | 21.3 | 13.6 | 21.0 | 81.1 | 24.5 | 72.8 178.4 |
| Total as at 31 December 2012 | 29.4 | 39.4 | 17.5 | 15.4 | 101.7 | 28.3 | 109.7 239.7 |
| Of which secured | 5.9 | 4.0 | 2.4 | 1.3 | 13.6 | 5.2 | 21.6 40.4 |
| Of which unsecured | 23.5 | 35.4 | 15.1 | 14.1 | 88.1 | 23.1 | 88.1 199.3 |

Outstanding wholesale funding includes £56bn of privately placed senior unsecured notes in issue. These notes are issued through a variety of distribution channels including intermediaries and private banks. A large proportion of end users of these products are individual retail investors.

In H113, Barclays repaid €1.2bn of funding raised through the European Central Bank's 3 year LTRO, leaving €7.0bn outstanding as at 30 June 2013 (see page 93 for more detail of local Eurozone balance sheet redenomination risk).

The liquidity risk of wholesale funding is carefully managed primarily through the LRA stress tests, against which the liquidity pool is held. Although not a requirement, the liquidity pool exceeded wholesale funding maturing in less than one year by £45bn as at 30 June 2013 (2012: £48bn).

The average maturity of wholesale funding net of the liquidity pool was at least 61 months (2012: 61 months).

- 1 Term funding maturities comprise public benchmark and privately placed senior unsecured notes, covered bonds/asset-backed securities (ABS) and subordinated debt where the original maturity of the instrument was more than 1 year. In addition, at 30 June 2013, £2bn of these instruments were not counted towards term financing as they had an original maturity of less than 1 year.
- 2 The composition of wholesale funds comprises the balance sheet reported Deposits from Banks, Financial liabilities at Fair Value, Debt Securities in Issue and Subordinated Liabilities, excluding cash collateral and settlement balances. It does not include collateral swaps, including participation in the Bank of England's Funding for Lending Scheme. Included within deposits from banks are £6.0bn of liabilities drawn in the European Central Bank's 3 year LTRO.
 - 3 Primarily comprised of fair value deposits £5.7bn and secured financing of physical gold £7.4bn.

Funding Risk

Currency profile

As at 30 June 2013 the proportion of wholesale funding by major currency was as follows:

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| | USD | EUR | GBP | Other |
|---|-----|-----|-----|-------|
| Currency composition of wholesale funds | % | % | % | % |
| Deposits from Banks | 26 | 40 | 26 | 8 |
| Certificates of Deposit and Commercial | | | | |
| Paper | 66 | 13 | 21 | - |
| Asset Backed Commercial Paper | 81 | 12 | 8 | - |
| Senior unsecured | 27 | 35 | 17 | 21 |
| Covered bonds/ABS | 21 | 63 | 15 | 1 |
| Subordinated Liabilities | 34 | 25 | 39 | 1 |
| Total as at 30 June 2013 | 36 | 34 | 21 | 9 |
| Total as at 31 December 2012 | 31 | 38 | 22 | 9 |

To manage cross-currency refinancing risk Barclays manages to FX cash-flow limits, which limit the risk at specific maturities

Term financing

Term issuance in H113 was fully offset by buybacks. Term funding maturities were offset by growth in customer deposits and reduction in legacy assets, while a significant portion of the Group's 2013 funding needs were pre-funded in 2012.

The Group has term funding maturities of £7bn for the remainder of 2013 (2012: full-year 2013 maturities £18bn). As a result of strong deposit growth in H113 and further reduction in legacy assets, term wholesale funding needs are likely to be lower than maturities.

In April, Barclays issued \$1.0bn of Tier 2 contingent capital notes and repurchased existing Tier 2 instruments for a similar amount, as a transitional step towards its fully loaded CRD IV capital structure.

Funding Risk

Encumbrance of loans and advances

Barclays issues ABS, covered bonds and other similar secured instruments that are secured primarily over customer loans and advances. Notes issued from these programmes are also used in repurchase agreements with market counterparts and in central bank facilities. Barclays also utilises loan collateral in central bank facilities in non-securitised form.

| | Notes | | | | | |
|--|---------|------------|----------|----------|--|--|
| | | | issued | | | |
| | | Externally | Other | | | |
| | | issued | secured | | | |
| | Assets1 | notes | funding2 | Retained | | |
| As at 30 June 2013 | £bn | £bn | £bn | £bn | | |
| Mortgages (Residential Mortgage Backed | | | | | | |
| Securities) | 35.8 | 4.2 | 15.6 | 9.6 | | |
| Mortgages (covered bonds) | 30.5 | 16.6 | 2.0 | - | | |
| Mortgages (loans)3 | 13.6 | - | 5.5 | - | | |
| Credit cards | 13.1 | 4.9 | - | 0.9 | | |
| Corporate loans | 6.8 | 0.2 | 1.2 | 5.3 | | |
| Other4 | 4.7 | - | 1.2 | 3.0 | | |

| Total as at 30 June 2013 | 104.4 | 25.9 | 25.5 | 18.9 |
|------------------------------|-------|------|------|------|
| Total as at 31 December 2012 | 98.4 | 27.0 | 31.1 | 11.0 |

As at 30 June 2013, £104bn (2012: £98bn) of customer loans and advances were transferred to asset backed funding programmes or utilised to secure funding from central bank facilities. These assets were used to support £26bn (2012: £27bn) of externally issued notes and a further £25bn (2012: £31bn) of retained notes and non-securitised loan collateral were used in repurchase agreements with market counterparts and at central bank facilities. Inclusive of required over-collateralisation of £14bn, a total of 14% (2012: 17%) of total loans and advances to customers were used to secure external funding via these programmes. Compared to 31 December 2012, the decrease in encumbrance of loans and advances to customers was predominantly driven by increased cash collateral and settlement balances within loans and advances to customers.

In addition, the Group had £19bn (2012: £15bn) of excess collateral over minimum requirements within its asset backed funding programmes that were readily available for use to support future secured funding issuance. A portion of retained notes are also available to raise secured funding.

Credit Rating

| Credit Rating as at 30 June 2013 | Standard & Poor's | Moody's | Fitch | DBRS |
|----------------------------------|-------------------|------------|------------|------------|
| Barclays Bank PLC | | | | |
| Long Term | A+ | A2 | A (Stable) | AA |
| | (Negative) | (Negative) | | (Negative) |
| Short Term | A-1 | P-1 | F1 | R-1 (high) |

During H113, Fitch affirmed Barclays Bank PLC ratings, whereas DBRS placed the bank under review with negative implications, due to the challenges facing the bank and the industry more generally.

The below table shows contractual collateral requirements and contingent obligations following one and two notch long-term and associated short-term simultaneous downgrades across all credit rating agencies, which were fully reserved for in the liquidity pool. These numbers do not assume any management or restructuring actions that could be taken to reduce posting requirements.

- 1 Includes £6bn of cash reserves supporting secured funding vehicles.
- 2 Comprised of bilateral repurchase agreements, collateral swaps and participation in central bank facilities.
- 3 For mortgage loan collateral, asset reflects the value of collateral pledged and other secured funding reflects the liquidity value obtained.
 - 4 Primarily comprised of local authority covered bonds and export credit agency guaranteed loan collateral.

Funding Risk

| Contractual Credit Rating Downgrade Exposure (cumulative | | |
|--|-----------|-----------|
| cash flow) | One-notch | Two-notch |
| | £bn | £bn |
| Securitisation derivatives | 7 | 9 |
| Contingent liabilities | 6 | 6 |

| Derivatives margining | - | 1 |
|------------------------------|----|----|
| Liquidity facilities | 1 | 1 |
| Total as at 30 June 2013 | 14 | 17 |
| Total as at 31 December 2012 | 13 | 17 |

Beyond these contractual requirements, these outflows do not include the potential liquidity impact from loss of unsecured funding, such as from money market funds or loss of secured funding capacity. However, unsecured and secured funding stresses are included in the LRA stress scenarios and a portion of the liquidity pool is held against these risks.

On 2 July 2013, Standard & Poor's downgraded Barclays Bank PLC long term issuer rating one notch to A (Stable), reflecting its view that risks increased for some large European-based banks operating in investment banking, as a result of tightening regulation and uncertain market conditions. Barclays Bank PLC short term rating was affirmed at A-11. The downgrade was fully reserved for in the liquidity pool and there has been no significant change in deposit funding or wholesale funding. Further one and two notch long-term and associated short-term simultaneous downgrades across all credit rating agencies continue to be fully reserved for in the liquidity pool.

Absa Group

- Liquidity risk is managed separately at Absa Group due to local currency, funding and regulatory requirements
- In addition to the Group liquidity pool, Absa Group held £4bn (2012: £5bn) of liquidity pool assets against Absa-specific anticipated stressed outflows. The liquidity pool consists of South African government bonds and Treasury bills
 - The Absa loan to deposit ratio was 113% (2012: 113%)
- As at 30 June 2013, Absa had £11bn of wholesale funding outstanding (2012: £12bn), of which £6bn matures in less than 12 months (2012: £6bn)
- 1 The Standard & Poor's downgrade on 2 July 2013 did not have a significant impact on Barclays' contractual exposure to downgrades across all credit rating agencies.

Credit Risk

Analysis of Total Assets by Valuation Basis

| | | | Accounting Cost Based | Basis |
|--|--------------------|--------|-----------------------|------------------|
| Assets as at 30.06.13 | Total Assets £m | | Measure £m | Fair Value £m |
| Cash and balances at central banks | 72,720 | 72,720 | - | |
| Items in the course of collection from other banks | 2,578 | 2,578 | - | |
| Debt securities | 105,026 | - | 105,026 | |

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| Equity securities | 39,249 | _ | 39,249 |
|---|-----------|---------|---------|
| Traded loans | 2,340 | _ | 2,340 |
| Commodities1 | 5,366 | _ | 5,366 |
| Trading portfolio assets | 151,981 | - | 151,981 |
| Loans and advances | 20,144 | - | 20,144 |
| Debt securities | 6,081 | - | 6,081 |
| Equity securities | 10,454 | _ | 10,454 |
| Other financial assets2 | 8,513 | _ | 8,513 |
| Held in respect of linked liabilities to customers under investment contracts | 1,655 | - | 1,655 |
| Financial assets designated at fair value | 46,847 | - | 46,847 |
| Derivative financial instruments | 403,072 | - | 403,072 |
| Loans and advances to banks | 46,451 | 46,451 | - |
| Loans and advances to customers | 470,062 | 470,062 | - |
| Reverse repurchase agreements and other similar secured lending | 222,881 | 222,881 | - |
| Debt securities | 91,255 | - | 91,255 |
| Equity securities | 452 | - | 452 |
| Available for sale investments | 91,707 | - | 91,707 |
| Other assets | 24,434 | 22,832 | 1,602 |
| Total assets as at 30.06.13 | 1,532,733 | 837,524 | 695,209 |
| Total assets as at 31.12.12 | 1,488,335 | 749,403 | 738,932 |

1Commodities primarily consist of physical inventory positions. 2Primarily consists of reverse repurchase agreements designated at fair value.

Credit Risk Analysis of Loans and Advances to Customers and Banks

Loans and Advances at Amortised Cost Net of Impairment Allowances, by Industry Sector and Geography

| Ac at 20.06.12 | United Kingdom | Europe | Americas Middl | _ | Asia | Total |
|------------------------------|-------------------|--------|----------------|-------|-------|---------|
| As at 30.06.13 | £m | £m | £m | £m | £m | £m |
| Banks | 7,413 | 15,40 | 03 11,039 | 2,668 | 6,761 | 43,284 |
| Other financial institutions | 27,576 | 27,32 | 24 59,991 | 2,642 | 5,583 | 123,116 |
| Manufacturing | 5,491 | 2,75 | 51 1,525 | 1,649 | 613 | 12,029 |
| Construction | 3,137 | 43 | 32 2 | 696 | 29 | 4,296 |

| Property Government Energy and water | 15,370 977 1,791 | 2,113 2,383 3,576 | 728 1,457 1,912 | 1,993 1,548 854 | 102 2,461 392 | 20,306 8,826 8,525 |
|---|------------------------|-------------------------|-----------------------|-----------------------|---------------------|--------------------------|
| Wholesale and retail distribution and leisure | 9,618 | 2,123 | 739 | 1,858 | 155 | 14,493 |
| Business and other services Home loans | 18,296 127,234 | 2,658 36,621 | 3,079 311 | 2,445 15,596 | 611 125 | 27,089 179,887 |
| Cards, unsecured loans and other personal lending | 28,444 | 7,295 | 12,273 | 7,467 | 1,456 | 56,935 |
| Other | 6,654 | 2,324 | 1,151 | 6,851 | 747 | 17,727 |
| Net loans and advances to customers and banks | 252,001 | 105,003 | 94,207 | 46,267 | 19,035 | 516,513 |
| Impairment allowance | (3,357) | (2,490) | (742) | (1,247) | (68) | (7,904) |
| As at 31.12.12 | | | | | | |
| Banks | 7,134 | 14,447 | 12,050 | 1,806 | 3,405 | 38,842 |
| Other financial institutions | 17,113 | 20,812 | 40,884 | 4,490 | 3,031 | 86,330 |
| Manufacturing | 6,041 | 2,533 | 1,225 | 1,232 | 487 | 11,518 |
| Construction | 3,077 | 476 | 1 | 699 | 21 | 4,274 |
| Property | 15,167 | 2,411 | 677 | 3,101 | 247 | 21,603 |
| Government | 558 | 2,985 | 1,012 | 1,600 | 253 | 6,408 |
| Energy and water | 2,286 | 2,365 | 1,757 | 821 | 393 | 7,622 |
| Wholesale and retail distribution and leisure | 9,567 | 2,463 | 734 | 1,748 | 91 | 14,603 |
| Business and other services | 15,754 | 2,754 | 2,360 | 2,654 | 630 | 24,152 |
| Home loans | 119,653 | 36,659 | 480 | 14,931 | 270 | 171,992 |
| Cards, unsecured loans and other personal lending | 29,716 | 5,887 | 11,725 | 7,170 | 1,147 | 55,645 |
| Other | 9,448 | 2,390 | 1,232 | 7,788 | 520 | 21,378 |
| Net loans and advances to customers and banks | 235,514 | 96,182 | 74,137 | 48,040 | 10,495 | 464,368 |
| Impairment allowance | (3,270) | (2,606) | (472) | (1,381) | (70) | (7,799) |
| Impairment Allowance | | | | | | |
| | | | | Half | Half | |
| | | | | Year | Year | Year |
| | | | | Ended | Ended | Ended |
| | | | | 30.06.13 | | |
| | | | | £m | £m | £m |
| At beginning of period | | | | 7,799 | 8,153 | 8,896 |
| Acquisitions and disposals | | | | (5) | (7) | (73) |
| Exchange and other adjustments | | | | 72 | (69) | (137) |
| Unwind of discount | | | | (95) | (102) | (109) |
| Amounts written off | | | | (1,605) | (1,917) | (2,202) |
| Recoveries | | | | 116 | 117 | 95 |
| Amounts charged against profit | | | | 1,622 | 1,624 | 1,683 |
| At end of period | | | | 7,904 | 7,799 | 8,153 |

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Loans and Advances Held at Fair Value, by Industry Sector and Geography

| As at 30.06.13 | Uı King | nited dom £m | Europe £m | Am | ericas £m | Africa and Middle East £m | Asia £m | Total £m |
|---|------------|--------------------|--------------|-----|--------------|---------------------------------|------------|-------------|
| 125 40 0 0 0 0 0 1 2 | | | | | - | | | , |
| Banks | 2 | 336 | 156 | 516 | - | 1,010 | | |
| Other financial institutions1 | 82 | 664 | 631 | 58 | 37 | 1,472 | | |
| Manufacturing | 142 | 42 | 352 | 19 | 4 | 559 | | |
| Construction | 153 | - | - | 84 | 1 | 238 | | |
| Property | 8,018 | 875 | 264 | 53 | - | 9,210 | | |
| Government | 5,441 | 28 | - | 22 | 1 | 5,492 | | |
| Energy and water | 10 | 99 | 63 | 79 | 3 | 254 | | |
| Wholesale and retail distribution and leisure | 44 | 11 | 165 | 59 | - | 279 | | |
| Business and other services | 3,125 | 96 | 454 | 11 | - | 3,686 | | |
| Other | 42 | 64 | 104 | 74 | - | 284 | | |
| Total | 17,059 | 2,215 | 2,189 | 975 | 46 | 22,484 | | |
| As at 31.12.12 | | | | | | | | |
| Banks | - | 493 | 120 | 422 | - | 1,035 | | |
| Other financial institutions1 | 13 | 611 | 622 | 8 | 39 | 1,293 | | |
| Manufacturing | 6 | 38 | 601 | 16 | 15 | 676 | | |
| Construction | 161 | 1 | - | 28 | 4 | 194 | | |
| Property | 8,671 | 830 | 295 | 121 | - | 9,917 | | |
| Government | 5,762 | 6 | 314 | 17 | 5 | 6,104 | | |
| Energy and water | 10 | 73 | 41 | 46 | 3 | 173 | | |
| Wholesale and retail distribution and leisure | 33 | 2 | 220 | 72 | 1 | 328 | | |
| Business and other services | 3,404 | 20 | 685 | 14 | - | 4,123 | | |
| Other | 105 | 132 | 46 | 224 | 56 | 563 | | |
| Total | 18,165 | 2,206 | 2,944 | 968 | 123 | 24,406 | | |

¹ Included within Other financial institutions (Americas) are £239m (2012: £427m) of loans backed by retail mortgage collateral.

Credit Risk

Credit impairment charges and other provisions by business

| erear impairment enanges and earer previsions of easing | | | | |
|---|------------------------|----------|------------|-----------------|
| | Half Year Ended Half Y | | Year Ended | Half Year Ended |
| | 30.06.13 | 30.12.12 | | 30.06.12 |
| | £m | £m | | £m |
| Loan impairment | | | | |
| UK RBB | 178 | 147 | 122 | |
| Europe RBB | 142 | 132 | 125 | |
| Africa RBB | 211 | 318 | 314 | |
| Barclaycard | 616 | 557 | 492 | |
| | | | | |

| Investment Bank | 179 | (10) | 202 |
|--|-------|-------|-------|
| Corporate Banking | 260 | 439 | 425 |
| Wealth and Investment Management | 49 | 19 | 19 |
| Head Office and Other Operations | (1) | 1 | 1 |
| Total loan impairment charge1 | 1,634 | 1,603 | 1,700 |
| Impairment charges on available for sale investments | - | 29 | 11 |
| Impairment of reverse repurchase agreements | (3) | (2) | (1) |
| Total credit impairment charges and other provisions | 1,631 | 1,630 | 1,710 |

- Impairment charges on loans and advances were 5% lower than H112 reflecting releases and lower charges in the wholesale portfolios, notably in Corporate Banking and the Investment Bank, as well as in Africa RBB. This was partially offset by increased charges in unsecured products for UK RBB and Barclaycard
 - Further detail can be found in the Retail and Wholesale Credit Risk sections on pages 69 and 80 respectively

Potential Credit Risk Loans and Coverage Ratios

| Fotential Circuit Kisk Loans and | i Coverage | Ratios | | | | | |
|----------------------------------|-------------------------|---------|----------------|----------|---------------------|------------|----------|
| | | CRLs | | PP | Ls | PCR | Ls |
| | As at 30. | 06.13 | As at 31.12.12 | As at | As a | t As at | As at |
| | As at 50. | .00.13 | As at 31.12.1. | 30.06.13 | 31.12.12 | 2 30.06.13 | 31.12.12 |
| | | £m | £n | n £m | £n | £m | £m |
| Retail | 8,439 | 8,821 | 629 | 656 | 9,068 | 9,477 | |
| Wholesale | 6,246 | 6,303 | 3 1,072 | 1,102 | 7,318 | 7,405 | |
| Group | 14,685 | 15,124 | 1,701 | 1,758 | 16,386 | 16,882 | |
| | Impairment Allowance | | CRL Co | verage | erage PCRL Coverage | | |
| | As at | As a | at As at | As at | As at | As at | |
| | 30.06.13 | 31.12.1 | 2 30.06.13 | 31.12.12 | 30.06.13 | 31.12.12 | |
| | £m | £r | m % | £m | % | £m | |
| Retail | 4,699 | 4,635 | 5 55.7 | 52.5 | 51.8 | 48.9 | |
| Wholesale | 3,205 | 3,164 | 51.3 | 50.2 | 43.8 | 42.7 | |
| Group | 7,904 | 7,799 | 53.8 | 51.6 | 48.2 | 46.2 | |

Credit Risk Loan (CRL) balances decreased by 3% in H113 reflecting improvements in both the wholesale and retail portfolios. The CRL coverage ratio increased to 53.8% (2012: 51.6%)

Further detail can be found in the Retail and Wholesale Credit Risk sections on pages 71 and 81 respectively

1 Includes charges of £12m (H212: £21m write back, H112: £17m charge) in respect of undrawn facilities and guarantees.

Credit Risk

Retail and Wholesale Loans and Advances to Customers and Banks

| | | | Loan Loan |
|----------------|------------------------------|-----------------------|--------------|
| | Gross Impairment L&A Net of | Credit CRLs % of Impa | airment Loss |
| As at 30.06.13 | L&A Allowance Impairment Ris | sk Loans Gross L&A Ch | arges1 Rates |

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| | £m | £m | £n | n £r | n | % | £m | bps |
|---|---------|-------|---------|--------|-----|-------|-----|-----|
| Total retail | 240,079 | 4,699 | 235,380 | 8,439 | 3.5 | 1,112 | 93 | |
| Wholesale - customers | 238,457 | 3,170 | 235,287 | 6,192 | 2.6 | 534 | 45 | |
| Wholesale - banks | 45,881 | 35 | 45,846 | 54 | 0.1 | (12) | (5) | |
| Total wholesale | 284,338 | 3,205 | 281,133 | 6,246 | 2.2 | 522 | 37 | |
| Loans and advances at amortised cost | 524,417 | 7,904 | 516,513 | 14,685 | 2.8 | 1,634 | 63 | |
| Traded Loans | 2,340 | n/a | 2,340 | | | | | |
| Loans and advances designated at fair value | 20,144 | n/a | 20,144 | | | | | |
| Loans and advances held at fair value | 22,484 | n/a | 22,484 | | | | | |
| Total loans and advances | 546,901 | 7,904 | 538,997 | | | | | |
| As at 31.12.12 | | | | | | | | |
| Total retail | 232,672 | 4,635 | 228,037 | 8,821 | 3.8 | 2,075 | 89 | |
| Wholesale - customers | 199,423 | 3,123 | 196,300 | 6,252 | 3.1 | 1,251 | 63 | |
| Wholesale - banks | 40,072 | 41 | 40,031 | 51 | 0.1 | (23) | (6) | |
| Total wholesale | 239,495 | 3,164 | 236,331 | 6,303 | 2.6 | 1,228 | 51 | |
| Loans and advances at amortised cost | 472,167 | 7,799 | 464,368 | 15,124 | 3.2 | 3,303 | 70 | |
| Traded Loans | 2,410 | n/a | 2,410 | | | | | |
| Loans and advances designated at fair value | 21,996 | n/a | 21,996 | | | | | |
| Loans and advances held at fair value | 24,406 | n/a | 24,406 | | | | | |
| Total loans and advances | 496,573 | 7,799 | 488,774 | | | | | |

[—] Loans and advances to customers and banks at amortised cost net of impairment increased 11%, reflecting:

_

 ^{£44.8}bn increase to £281.1bn in the wholesale portfolios principally in the Investment Bank, reflecting an increase in settlement balances driven by higher trading volumes

£7.3bn increase to £235.4bn in the retail portfolios, driven by increased mortgage lending and the acquisition of ING Direct UK in UK RBB and business growth in Barclaycard, offset by reductions in Africa RBB, principally reflecting currency movements

- This growth, combined with lower impairment charges on loans and advances, resulted in a lower annualised loan loss rate of 63bps (30 June 2012: 67bps; 31 December 2012: 70bps)
- Further detail can be found in the Retail and Wholesale Credit Risk sections on pages 69 and 80 respectively
 - 1 Loan impairment charge as at 31 December 2012 is the charge for the 12 month period.

Credit Risk

Exposure to UK Commercial Real Estate

| | | advances a sed cost | ıt | Balances Pas | st Due | Impairment Allowances | | |
|-----------|----------|------------------------|-----|--------------|----------|-----------------------|----------|--|
| | A | s at | | As at | | As at | | |
| | 30.06.13 | 3 31.12 | .12 | 30.06.13 | 31.12.12 | 30.06.13 | 31.12.12 | |
| | £n | n | £m | £m | £m | £m | £m | |
| Wholesale | 9,271 | 9,676 | 306 | 295 | 134 | 106 | | |
| Retail | 1,554 | 1,534 | 114 | 4 123 | 18 | 20 | | |
| Group | 10,825 | 11,210 | 420 | 418 | 152 | 126 | | |

- Overall, balances to UK CRE decreased by 3% in H113 reflecting a reduction in the wholesale portfolio, with retail balances remaining stable. Balances past due remained stable reflecting increases in wholesale and decreases in retail
- Further detail can be found in the Retail and Wholesale Credit Risk sections on pages 78 and 84 respectively

Credit Risk

Retail Credit Risk

Retail Loans and Advances at Amortised Cost

| | | | | | | | Loan | |
|-----------------------|-----------|-------------------|------------|-------|------------|----------|------------|-----|
| | | Impairment | Loan | | | | | |
| | Gross L&A | Allowa | nce Impair | ment | Loans Gros | Charges2 | Loss Rates | |
| As at 30.06.13 | £m | | £m | £m | £m | % | £m | bps |
| UK RBB | 137,135 | 1,337 | 135,798 | 2,770 | 2.0 | 178 | 26 | |
| Europe RBB | 40,661 | 638 | 40,023 | 1,807 | 4.4 | 142 | 70 | |
| Africa RBB | 22,297 | 656 | 21,641 | 1,469 | 6.6 | 176 | 159 | |
| Barclaycard | 36,666 | 2,004 | 34,662 | 2,296 | 6.3 | 616 | 339 | |
| Corporate Banking1 | 607 | 48 | 559 | 54 | 8.9 | (5) | (166) | |

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| Wealth and | | | | | | | |
|----------------|---------|-------|---------|-------|------|-------|-----|
| Investment | 2,713 | 16 | 2,697 | 43 | 1.6 | 5 | 37 |
| Management | | | | | | | |
| Total | 240,079 | 4,699 | 235,380 | 8,439 | 3.5 | 1,112 | 93 |
| | | | | | | | |
| As at 31.12.12 | | | | | | | |
| UK RBB | 129,682 | 1,369 | 128,313 | 2,883 | 2.2 | 269 | 21 |
| Europe RBB1 | 39,997 | 560 | 39,437 | 1,734 | 4.3 | 257 | 64 |
| Africa RBB | 23,987 | 700 | 23,287 | 1,790 | 7.5 | 472 | 197 |
| Barclaycard | 35,732 | 1,911 | 33,821 | 2,288 | 6.4 | 1,050 | 294 |
| Corporate | 739 | 79 | 660 | 92 | 12.4 | 27 | 365 |
| Banking1 | 139 | 19 | 000 | 92 | 12.4 | 21 | 303 |
| Wealth and | | | | | | | |
| Investment | 2,535 | 16 | 2,519 | 34 | 1.3 | - | - |
| Management | | | | | | | |
| Total | 232,672 | 4,635 | 228,037 | 8,821 | 3.8 | 2,075 | 89 |
| | | | | | | | |

- Gross loans and advances to customers and banks in the retail portfolios increased 3% to £240.1bn during H113 principally reflecting movements in:
- UK RBB, where a 6% increase to £137.1bn primarily reflected the purchase of ING Direct UK and growth in home loans balances
- Barclaycard, where an 3% increase to £36.7bn primarily reflected business growth across UK and International businesses
- Wealth and Investment Management, where a 7% increase to £2.7bn mainly reflected growth in the Wealth International home loans portfolio
 - The loan impairment charge increased 12% to £1,112m (H112: £994m) principally the result of:
- Barclaycard increased 25% to £616m reflecting higher charges in South Africa Card portfolios which included the impact of recent acquisitions, and the non-recurrence of provision releases in 2012
- UK RBB increased 46% to £178m primarily due to provision releases in 2012 as a result of improved recoveries in consumer lending and resolution of backlogs in litigation in home loans
- Europe RBB increased 14% to £142m due to foreign currency movements and deterioration in recoveries performance within mortgages reflecting current economic conditions across Europe
- Higher overall impairment charges coupled with slightly higher loan balances led to a rise in the retail annualised loan loss rate to 93bps (H112: 87bps; FY12: 89bps)
 - 1 Primarily comprises UAE retail portfolios.
 - 2 Loan impairment charge as at December 2012 is the charge for the 12 month period.

Credit Risk

Analysis of Retail Gross Loans & Advances to Customers

Credit Cards.

Total Retail

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| A - + 20 0 | Loans1 | Overdrafts and Unsecured Loans | Retail Lending2 | Business Lending | Con |
|---|-----------------------------|--------------------------------------|--------------------|------------------------------|---------------------------------------|
| As at 30.06.13 | £m | £m | £m | £m | £m |
| UK RBB Europe RBB Africa RBB Barclaycard | 121,784 35,795 15,956 | 7,002 3,193 2,696 33,472 | 2,839 2,475 | 8,349 1,673 806 719 | 137,135 40,661 22,297 36,666 |
| Corporate Banking Wealth and | 294 | 245 | 59 | 9 | 607 |
| Investment Management | 2,418 | 74 | 221 | - | 2,713 |
| Total | 176,247 | 46,682 | 5,594 | 11,556 | 240,079 |
| As at 31.12.12 | | | | | |
| UK RBB | 114,766 | 6,863 | - | 8,053 | 129,682 |
| Europe RBB | 34,825 | 3,430 | - | 1,742 | 39,997 |
| Africa RBB | 17,422 | 2,792 | 3,086 | 687 | 23,987 |
| Barclaycard | - | 32,432 | 2,730 | 570 | 35,732 |
| Corporate Banking Wealth and | 274 | 336 | 117 | 12 | 739 |
| Investment Management | 2,267 | 63 | 205 | - | 2,535 |
| Total | 169,554 | 45,916 | 6,138 | 11,064 | 232,672 |

¹ All portfolios under Secured Home Loans are primarily first lien mortgages. Other Secured Retail Lending under Barclaycard is a second lien mortgage portfolio.

Analysis of Potential Credit Risk Loans and Coverage Ratios

Credit Risk

| | | CR As at 30.06.13 £m | Ls | As at 31.12.12 £m | PPI As at 30.06.133 | As at | PCRI As at 30.06.133 £m | As at |
|--|----------------------------------|----------------------------------|-------------------------|-------------------------|----------------------------------|----------------------------------|----------------------------------|-------|
| Home loans Credit cards and unsecured lending Other retail lending and business banking Total retail | 3,167 3,861 1,411 8,439 | 3,397 3,954 1,470 8,821 | 244 298 87 629 | 262 295 99 656 | 3,411 4,159 1,498 9,068 | 3,659 4,249 1,569 9,477 | | |
| | Impair allow | | CRL co | overage | PCRL co | verage | | |

² Other Secured Lending includes Vehicle Auto Finance in Africa RBB and UK Secured Lending in Barclaycard.

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| | As at 30.06.13 | *** | As at 30.06.13 | | | at As at 331.12.12 |
|--|----------------|--------------|----------------|--------------|--------------|--------------------|
| | £m | £m | % | % | Ġ | % % |
| Home loans Credit cards and unsecured lending | 866 3,224 | 849 3,212 | 27.3 83.5 | 25.0 81.2 | 25.4 77.5 | 23.2 75.6 |
| Other retail lending and business banking | 609 | 574 | 43.2 | 39.0 | 40.7 | 36.6 |
| Total retail | 4,699 | 4,635 | 55.7 | 52.5 | 51.8 | 48.9 |

Potential Credit Risk Loans and Coverage Ratios by business

| Potential Credit Risk Loans and Cover | age Ratios | s by busin | ness | | | | | | | |
|---|--|--|--|--------------------------------------|---|--------------------------------------|------|------|--------|--------|
| |] | PPLs | | | PCRL | 2S | | | | |
| | As | at | As at | | A | As at A | s at | A | As at | As at |
| | 30.06. | .13 31 | .12.12 | .12.12 | | | 2.12 | 30.0 | 6.1331 | .12.12 |
| | į | £m | £m | | | £m | £m | | £m | £m |
| THY DDD | 2.770 | 2.002 | 251 | 202 | 2.021 | 2.166 | | | | |
| UK RBB | 2,770 | 2,883 | 251 | 283 | 3,021 | 3,166 | | | | |
| Europe RBB | 1,807 | 1,734 | 85 | 98 | 1,892 | 1,832 | | | | |
| Africa RBB | 1,469 | 1,790 | 64 | 61 | 1,533 | 1,851 | | | | |
| Barclaycard | 2,296 | 2,288 | 223 | 208 | 2,519 | 2,496 | | | | |
| Corporate Banking | 54 | 92 | 4 | 5 | 58 | 97 | | | | |
| Wealth and Investment Management | 43 | 34 | 2 | 1 | 45 | 35 | | | | |
| Total retail | 8,439 | 8,821 | 629 | 656 | 9,068 | 9,477 | | | | |
| | Impairment allowance | | | | | | | | | |
| | • | | CRL cov | verage | PCRL c | overage | | | | |
| | • | | CRL cov | verage As at | PCRL c | | | | | |
| | allow As at | ance As at | | As at | As at | As at | | | | |
| | allow As at | ance As at | As at | As at | As at | As at 31.12.12 | | | | |
| UK RBB | allow As at 30.06.13 £m | As at 31.12.12 £m | As at 30.06.133 % | As at 31.12.12 % | As at 30.06.13 % | As at 31.12.12 % | | | | |
| UK RBB Europe RBB | allow As at 30.06.13 £m | As at 31.12.12 £m | As at 30.06.133 % | As at 31.12.12 % | As at 30.06.13 % | As at 31.12.12 | | | | |
| | allow As at 30.06.13 £m | As at 31.12.12 £m | As at 30.06.133 % 48.3 35.3 | As at 31.12.12 % | As at 30.06.13 % 44.3 33.7 | As at 31.12.12 % | | | | |
| Europe RBB | allow As at 30.06.13 £m 1,337 638 | As at 31.12.12 £m 1,369 560 | As at 30.06.133 % 48.3 35.3 44.7 | As at 31.12.12 % 47.5 32.3 | As at 30.06.13 % 44.3 33.7 42.8 | As at 31.12.12 % 43.2 30.6 | | | | |
| Europe RBB Africa RBB | allow As at 30.06.13 £m 1,337 638 656 | As at 31.12.12 £m 1,369 560 700 | As at 30.06.133 % 48.3 35.3 44.7 87.3 | As at 31.12.12 % 47.5 32.3 39.1 | As at 30.06.13 % 44.3 33.7 42.8 79.6 | As at 31.12.12 % 43.2 30.6 37.8 | | | | |
| Europe RBB Africa RBB Barclaycard | allow As at 30.06.13 £m 1,337 638 656 2,004 | As at 31.12.12 £m 1,369 560 700 1,911 | As at 30.06.133 % 48.3 35.3 44.7 87.3 88.9 | As at 31.12.12 % 47.5 32.3 39.1 83.5 | As at 30.06.13 % 44.3 33.7 42.8 79.6 82.8 | As at 31.12.12 % 43.2 30.6 37.8 76.6 | | | | |

[—] CRL balances in retail portfolios decreased 4%, primarily in:

Credit Risk

Africa RBB, principally due to improved recoveries in South Africa home loans and depreciation of ZAR against GBP

UK RBB, where reductions reflected lower recovery balances across portfolios primarily due to improved performance in Business Banking and in Consumer Lending

⁻ This was partially offset by higher balances in Europe RBB primarily due to an increase in mortgage recovery balances across all home loans portfolios reflecting challenging economic conditions

Secured home loans

- The principal home loan portfolios listed below account for 96% (2012: 96%) of total home loans in the Group's retail portfolios
 - Total home loans to retail customers increased 4% to £176,247m (2012: £169,554m)

Home loans principal portfolios1

| As at 30.06.13 | Gross loans and advances £m | > 90 Day arrears % | > 90 Day arrears, including recoveries2 | • | Recoveries proportion of outstanding balances % | Recoveries impairment coverage ratio % |
|-----------------|-----------------------------|--------------------------|--|-----|---|--|
| UK | 121,784 | 0.3 | 0.8 | 0.5 | 0.5 | 13.7 |
| South Africa | 14,156 | 1.1 | 7.8 | 2.9 | 6.8 | 36.0 |
| Spain | 13,756 | 0.7 | 2.8 | 1.0 | 2.0 | 36.5 |
| Italy | 16,248 | 1.0 | 3.1 | 0.7 | 2.1 | 25.8 |
| Portugal | 3,814 | 0.4 | 3.5 | 1.1 | 3.1 | 30.0 |
| As at 31.12.12 | | | | | | |
| UK | 114,766 | 0.3 | 0.8 | 0.6 | 0.5 | 13.4 |
| South Africa | 15,773 | 1.6 | 8.4 | 3.9 | 6.9 | 34.6 |
| Spain | 13,551 | 0.7 | 2.6 | 1.1 | 1.9 | 34.0 |
| Italy | 15,529 | 1.0 | 2.9 | 0.8 | 1.8 | 25.4 |
| Portugal | 3,710 | 0.7 | 3.4 | 1.4 | 2.8 | 25.6 |

- Arrears rates remained steady in the UK due to targeted balance growth and improved customer affordability that
 continued to be supported by the low interest rate environment. The recoveries impairment coverage ratio also
 remained stable in line with the recoveries balances
 - In the UK, of the total home loans portfolio of £121,784m
- Owner-occupied interest only balances of £46.1bn (2012: £45.7bn) represented 37.9% of total home loan balances (see page 75 for more detail). The average balance weighted LTV for interest only balances remained low at 57.3% (2012: 58.9%) and with 90 day arrears rates were flat at 30bps (2012: 30bps) and in line with overall portfolio performance
- Buy to let home loans comprised 7% of the total stock (2012: 7%). For buy to let home loans, arrears rates improved marginally from 0.54% to 0.49% while balance weighted portfolio LTV remained broadly stable at 64.7% (2012: 65.7%)
- South African home loans arrears decreased and charge off rates improved due to continued focus on collection strategies. Recovery impairment coverage ratio increased in part due to an increase in ageing within the recovery book

Recoveries performance of home loans in Europe continued to decline as reflected in the increase in the recoveries proportion of outstanding balances for Spain, Italy and Portugal and the increase in recoveries impairment coverage ratio

- 1 Excluded from the above analysis are Wealth International home loans, which are managed on an individual customer exposure basis, France home loans and other small home loans portfolios.
- 2 90 days Arrears including recoveries is sum of balances more than 90 days in arrears and balances charged off to recoveries, expressed as a percentage of total outstanding balances.

Credit Risk

Home loans principal portfolios - distribution of balances by LTV1

| | UK | | th Africa | | pain | Ita | • | Portu | _ | |
|-----------------------|-------|-------|-----------|-----------|-------|-------|-------|-------|-------|-------|
| 30.06 | | | | 1230.06.1 | | | | | | |
| | % | % | % | % 9 | % | % | % | % | % | |
| | | | | | | | | | | |
| <=75% | 80.4 | 76.1 | 66.7 | 62.8 | 62.3 | 64.2 | 74.4 | 74.3 | 37.6 | 40.3 |
| >75% and <=80% | 8.4 | 9.2 | 9.0 | 9.0 | 6.5 | 6.5 | 15.3 | 16.0 | 7.4 | 8.3 |
| >80% and <=85% | 4.1 | 5.4 | 7.8 | 8.2 | 6.0 | 6.1 | 6.0 | 5.5 | 9.5 | 10.6 |
| >85% and <=90% | 2.6 | 3.3 | 5.4 | 6.4 | 5.5 | 5.5 | 1.6 | 1.4 | 10.8 | 11.1 |
| >90% and <=95% | 1.7 | 2.2 | 3.5 | 4.0 | 4.8 | 4.4 | 0.8 | 0.9 | 11.0 | 10.2 |
| >95% and <=100% | 1.0 | 1.4 | 2.3 | 2.8 | 3.8 | 3.3 | 0.6 | 0.6 | 8.3 | 7.6 |
| >100% | 1.8 | 2.4 | 5.3 | 6.8 | 11.1 | 10.0 | 1.3 | 1.3 | 15.4 | 11.9 |
| | | | | | | | | | | |
| Marked to market LTV: | | | | | | | | | | |
| valuation weighted %2 | 44.8 | 45.5 | 43.0 | 44.2 | 46.5 | 45.4 | 46.6 | 46.7 | 69.3 | 67.7 |
| Marked to market LTV: | | | | | | | | | | |
| balance weighted %2 | 57.9 | 59.1 | 63.7 | 65.6 | 65.7 | 64.6 | 59.8 | 59.6 | 79.7 | 77.6 |
| C | | | | | | | | | | |
| For >100% LTVs: | | | | | | | | | | |
| balances (£m) | 2,223 | 2,698 | 739 | 1,064 | 1,523 | 1,343 | 215 | 203 | 587 | 440 |
| Marked to market | | | | | | | | | | |
| collateral (£m) | 2,006 | 2,478 | 618 | 898 | 1,305 | 1,136 | 172 | 167 | 538 | 405 |
| Average LTV: | , | , | | | , | , | | | | |
| valuation weighted % | 110.8 | 108.9 | 119.6 | 118.4 | 116.8 | 118.2 | 125.4 | 121.1 | 109.2 | 108.5 |
| Average LTV: | | | | | | | | | | |
| balance weighted % | 115.8 | 112.3 | 123.1 | 121.7 | 116.8 | 118.1 | 145.3 | 137.0 | 111.6 | 110.7 |
| % of balances in | | | | | | | | 0 | | , |
| recoveries | 2.7 | 2.6 | 50.1 | 46.2 | 11.3 | 12.0 | 58.1 | 51.2 | 11.4 | 12.5 |
| | _•• | | | | 5 | | | | | |

- Credit quality of the principal home loan portfolios reflected relatively conservative credit criteria resulting in low levels of high LTV lending as well as moderate LTV on existing portfolios
- During H113, the average marked to market LTV (both balance weighted and valuation weighted) of UK decreased due to appreciating house prices. The increase in Spain and Portugal was as a result of continued decline in house prices. The marked to market LTV in Italy remained broadly stable
- In UK, balances >100% LTV reduced in the first half of 2013. However, the balance weighted LTV for the same period increased due to the remaining balances having higher LTVs than those paid down

- In South Africa Home Loans, whilst balances with >100% LTV reduced to £739m (2012: £1,064m) the percentage of balances in recoveries with >100% LTV increased to 50.1% (2012: 46.2%) due to longer resolution time for recovery balances
- 1 Portfolio marked to market based on the most updated valuations and includes recoveries balances. Updated valuations reflect the application of the latest house price index available in the country as at 30 June 2013.
- 2 Valuation weighted LTV is the ratio between total outstanding balances and the value of total collateral held against these balances. Balance weighted LTV approach is derived by calculating individual LTVs at account level and weighting by the individual loan balances to arrive at the average position.

Credit Risk Home loans principal portfolios - new lending1

| As at 30 June | 20 | UK 013 | 2012 | | Africa 3 2012 | | pain 3 2012 | | taly 3 2012 | Portu 2013 | _ |
|---|-------|-----------|------|------|------------------|------|----------------|------|----------------|------------|---|
| New home loans (£m) | 7,700 | 7,800 | 532 | 504 | 221 | 96 | 374 | 516 | 11 | 68 | |
| New home loans proportion above 85% LTV | 2.6 | 4.8 | 28.1 | 33.3 | 0.6 | 5.2 | - | - | 17.6 | 4.6 | |
| Average LTV: Valuation weighted % | 53.8 | 55.3 | 63.8 | 62.9 | 56.1 | 54.1 | 53.3 | 56.2 | 53.5 | 57.4 | |
| Average LTV: Balance weighted % | 60.6 | 63.6 | 74.1 | 73.8 | 61.6 | 62.5 | 60.2 | 63.7 | 63.3 | 60.6 | |

- New lending in principal home loan portfolios decreased 2% to £8,838m (2012: £8,984m)
- The decrease in average valuation weighted LTV in the UK to 53.8% (2012: 55.3%) was driven by an increased proportion of lower LTV originations. The volume in the UK is constrained by conservative credit criteria and risk limits, as evidenced by the decrease in the new home loans proportion above 85%
- In South Africa, new home loans above 85% LTV decreased from 33.3% to 28.1% due to stricter lending criteria
- During H113, new lending was reduced in Europe home loans as conservative credit criteria were maintained. Average LTV on new home loans in Spain remained broadly stable. Whilst the proportion of new home loans above 85% LTV decreased from 5.2% to 0.6%
 - 1 New home loans for 2013 and 2012 is total for the first half of the year.

Credit Risk

Exposures to interest only home loans

- The Group provides interest only mortgages to customers, mainly in the UK. Under the terms of these loans, the customer makes payments of interest only for the entire term of the mortgage, although customers may make early repayments of the principal provided that these are no more than 5% of the principal balance in any year
- Subject to such overpayments, the entire principal remains outstanding until the end of the loan term and the customer is responsible for repaying this on maturity. The means of repayment may include the sale of the mortgaged property
- Interest only lending is subject to underwriting criteria that includes: a maximum size of loan, maximum LTV ratios, affordability and maximum loan term amongst other criteria. Borrowers on interest only terms must have a repayment strategy in place to repay the loan at maturity and a customer contact strategy has been developed to ensure ongoing communications are in place with interest only customers at various points during the term of the mortgage. The contact strategy is varied dependent on our view of the risk of the customer
- Interest only mortgages comprise £53bn (2012: £53bn) of the total £122bn (2012: £115bn) UK home loans portfolio. Of these, £46bn (2012: £46bn) are owner-occupied with the remaining £7bn (2012: £7bn) buy-to-let

| Exposure to interest only owner-occupied home loans | As at | As at |
|---|----------|----------|
| | 30.06.13 | 31.12.12 |
| Interest only balances (£m) | 46,080 | 45,693 |
| 90 days arrears (%) | 0.3 | 0.3 |
| Marked to market LTV: Valuation weighted % | 44.2 | 45.2 |
| Marked to market LTV: Balance weighted % | 57.3 | 58.9 |
| Interest only mortgages maturing during: | | |
| 2013 | £350m | £710m |
| 2014 | £923m | £872m |
| 2015 | £928m | £1046m |

— The average valuation weighted LTV for interest only balances remained low at 44.2% (2012: 45.2%) and overall 90 days arrears rates was flat at 30bps (2012: 30bps) and in line with overall portfolio performance

Exposures to Mortgage Current Accounts Reserves

- A Mortgage Current Account (MCA) Reserve is a secured overdraft facility available to a home loan customer which allows them to borrow against the equity in their home. It allows draw-down up to an agreed available limit. The balance drawn must be repaid on redemption of the mortgage
- Of total 920k home loan customers, 611k have Mortgage Current Account (MCA) reserves, with total reserve limits of £18.5bn. Utilisation of these limits was 31.5% at June 2013 (2012: 30.9%)
- While the MCA reserve was withdrawn from sale in December 2012, as existing customers, including those in potential financial difficulty, can continue to draw down against the available reserve (£13.0bn of undrawn limits as at June 2013)
- Including the drawn down proportion of MCA reserves, these accounts represent £78.1bn (2012: £82.2bn) of the total UK Home Loans exposure of £121.8bn (2012: £114.8bn)

— Using current valuations, the average balance weighted LTV of accounts with a mortgage current account reserve is 58.3% (2012: 59.7%). This compares with a portfolio average balance weighted LTV of 57.9%

Credit Risk

Credit cards, overdrafts and unsecured loans

— The principal portfolios listed below account for 90% (2012: 90%) of total credit cards, overdrafts and unsecured loans in the Group's retail portfolios

| | | | | | Recoveries | |
|---------------------------------------|-----------|------------|---------|-------------|-------------|--------------|
| | | | | | Proportion | Recoveries |
| | Gross | | | Gross | of | Impairment |
| Principal Portfolios | Loans and | 30 Day | 90 Day | Charge-off@ | Outstanding | Coverage |
| As at 30.06.13 | Advances | Arrears | Arrears | Rates | Balances | Ratio |
| | £m | % | % | % | % | % |
| UK cards1 | 15,695 | 2.5 | 1.2 | 4.4 | 6.1 | 82.9 |
| US cards2 | 9,672 | 2.0 | 1.0 | 4.4 | 2.2 | 88.4 |
| UK personal loans | 4,942 | 2.9 | 1.3 | 5.0 | 16.6 | 78.7 |
| Barclays Partner | | | | | | |
| Finance | 2,508 | 1.8 | 0.9 | 3.1 | 4.4 | 80.2 |
| South Africa cards2 | 2,409 | 9.1 | 4.7 | 6.7 | 4.7 | 73.1 |
| Germany cards | 2,071 | 2.4 | 1.0 | 3.9 | 3.7 | 82.1 |
| UK overdrafts | 1,283 | 5.4 | 3.6 | 8.0 | 15.6 | 95.1 |
| Italy salary advance | | | | | | |
| loans3 | 1,214 | 4.1 | 2.0 | 7.7 | 10.9 | 15.8 |
| Iberia cards | 1,174 | 7.5 | 3.6 | 9.8 | 9.8 | 88.0 |
| South Africa personal | | | | | | |
| loans | 1,017 | 5.7 | 3.0 | 7.8 | 7.7 | 75.3 |
| As at 31.12.12 | | | | | | |
| UK cards1 | 15,434 | 2.5 | 1.1 | 4.9 | 6.2 | 80.4 |
| US cards2 | 9,296 | 2.3 | 1.1 | 5.0 | 2.3 | 90.7 |
| | 4,861 | 3.0 | 1.1 | 5.0 | 17.4 | 78.9 |
| UK personal loans Barclays Partner | 4,001 | 3.0 | 1.3 | 3.1 | 1/.4 | 76.9 |
| Finance | 2,323 | 1.9 | 1.0 | 3.9 | 4.8 | 78.1 |
| South Africa cards2 | 2,523 | 7.4 | 3.9 | 4.7 | 4.7 | 70.9 |
| Germany cards | 1,778 | 2.5 | 0.9 | 3.6 | 3.2 | 70.9 79.4 |
| UK overdrafts | 1,778 | 5.3 | 3.5 | 8.2 | 14.6 | 92.7 |
| Italy salary advance | 1,362 | 3.3 | 3.3 | 0.2 | 14.0 | 92.1 |
| loans3 | 1,354 | 2.3 | 0.9 | 8.4 | 9.4 | 12.5 |
| | • | 2.3 7.5 | | | 12.4 | 88.2 |
| Iberia cards | 1,140 | 1.3 | 3.5 | 9.6 | 12.4 | 88.2 |
| South Africa personal | 1.061 | 5 | 2.1 | 0.5 | 7.0 | 72.2 |
| loans | 1,061 | 5.6 | 3.1 | 8.5 | 7.6 | 72.3 |

Gross loans and advances in credit cards, overdrafts and unsecured loans remained broadly stable with the increase in Germany, Barclays Partner Finance and US card portfolios being offset by decreases in Italy salary advance loans and UK overdrafts

- With the exception of South Africa cards and Italy salary advance loans, arrears rates remained broadly stable. In
 Iberia cards portfolios recoveries proportion of outstanding balances have been actively reduced during the period
 following a tightening in write off policy
- In South Africa, delinquency and charge off rates deteriorated due to the difficult macroeconomic environment
- The deterioration in arrears rates in Italy salary advance loans was driven by one intermediary otherwise underlying performance was broadly stable. The increase in recoveries proportion of outstanding balances and coverage ratio reflected the difficult economic environment and insurance claims experience which resulted in the lower recovery of outstanding balances

1 UK cards includes the acquired Egg credit card assets, which totalled £1.7bn at acquisition. The outstanding acquired balances have been excluded from the recoveries impairment coverage ratio on the basis that the portfolio has been recognised on acquisition at fair value during 2011 (with no related impairment allowance). Impairment allowances have been recognised as appropriate where these relate to the period post—acquisition. 2 South Africa Cards now includes the acquired Edcon portfolio and in both FY12 and H113 figures. The outstanding acquired balances have been excluded from the recoveries impairment coverage ratio on the basis that—the portfolio has been recognised on acquisition at fair value during 2012 (with no related impairment allowance). Impairment allowances have been recognised as appropriate where these relate to the period post—acquisition. 3 The recoveries impairment coverage ratio for Italy salary advance loans is lower than other unsecured portfolios as these loans are extended to customers where the repayment is made via a salary deduction at source by—qualifying employers and Barclays is insured in the event of termination of employment or death. Recoveries represent balances where insurance claims are pending that we believe are largely recoverable, hence the lower—coverage.

Credit Risk

Other Secured Retail Lending

— The principal portfolio listed below accounts for 50% (2012: 50%) of total Other Secured Retail Lending Loans in the Group's retail portfolios

| | | | | | Recoveries | |
|---------------------------|----------|---------|-----------|-----------|-------------|------------|
| | Gross | | | | Proportion | Recoveries |
| | Loans | | | Gross | of | Impairment |
| | and | 30 Day | 90 Day Cl | harge-off | Outstanding | Coverage |
| | Advances | Arrears | Arrears | Rates | Balances | Ratio |
| South Africa Vehicle auto | | | | | | |
| finance | £m | % | % | % | % | % |
| As at 30.06.13 | 2,797 | 2.0 | 0.7 | 3.1 | 2.6 | 62.3 |
| As at 31.12.12 | 3,081 | 2.0 | 0.7 | 3.6 | 3.0 | 57.6 |

— Arrears rates in South Africa auto loans remained stable. This has been driven by focussing sales efforts on lower risk customers and improving the effectiveness of collection processes

Business Lending

- Business lending primarily relates to small and medium enterprises typically with exposures up to £3m or with a turnover up to £5m
- The principal portfolios listed below account for 86% of total Business Lending Loans (2012: 88%) in the Group's retail portfolios

Principal Portfolios

| Early Warning List | | | | | | | | | | |
|--------------------|------------------|----------|----------|----------|----------|-------|------------|------------|-------------|--|
| | Arrears Managed1 | | | Managed2 | | | | | | |
| | | | | | Of which | | | Recoveries | | |
| | Gross | | | | Early | | | Proportio | n | |
| | Loans | | Of which | | Warning | Loan | Gross | _ (| fRecoveries | |
| As at | and | Drawn | Arrears | Drawn | List | Loss | Charge-off | Outstandin | g Coverage | |
| 30.06.13 | Advances | balances | balances | balances | Balances | Rates | Rates | Balance | s Ratio | |
| | £m | £m | % | £m | % | bps | % | Ç | % | |
| | | | | | | | | | | |
| UK | 8,349 | 698 | 5.4 | 7,245 | 9.1 | 145 | 2.0 | 3.8 37 | .8 | |
| Spain | 1,071 | 97 | 9.7 | 978 | 33.2 | 320 | 2.6 | 6.4 45 | .1 | |
| Portugal | 549 | 188 | 5.5 | 335 | 20.7 | 588 | 7.6 | 8.0 57 | '.5 | |
| | | | | | | | | | | |
| As at | | | | | | | | | | |
| 31.12.12 | | | | | | | | | | |
| UK | 8,053 | 713 | 6.0 | 7,122 | 9.2 | 140 | 2.5 | 4.3 34 | 9 | |
| Spain | 1,095 | 95 | 11.3 | 993 | 60.4 | 210 | 3.8 | 6.6 45 | 0.0 | |
| Portugal | 596 | 185 | 6.4 | 393 | 17.8 | 503 | 5.7 | 6.7 65 | .9 | |

- UK business lending gross loans and advances increased 4% to £8,349m (2012: £8,053m). Arrears and charge off rates improved due to close monitoring of the portfolio resulting in a reduction in recoveries balances
- Business lending gross loans and advances in Europe reduced 4% in the first half of 2013 to £1,673m (2012: £1,742m) primarily due to the tightening of credit policy and a reduction in new business volumes
- Spain gross loans and advances reduced 2% to £1,071m (2012: £1,095m). Loan loss rates increased to 320bps (2012: 210bps) due to difficult macro economic conditions. Spain early warning list balances as a percentage of drawn balances reduced significantly as a result of closely managing cases
- Portugal gross loans and advances reduced 8% to £549m (2012: £596m). Loan loss rates increased to 588bps (2012: 503bps) reflecting both increasing arrears in the difficult macro environment and reducing balances
- 1 Arrears Managed accounts are principally customers with an exposure limit less than £50,000 in the UK and €100,000 in Europe, with processes designed to manage a homogeneous set of assets. Arrears Balances reflects total balances of accounts which are past due on payments.
- 2 Early Warning List Managed accounts are customers that exceed the Arrears Managed limits and are monitored with processes that record heightened levels of risk through an Early Warning List grading. Early Warning List balances comprise of a list of three categories graded in line with the perceived severity of the risk attached to the lending, and can include customers that are up to date with contractual payments or subject to forbearance as appropriate.

Credit Risk

UK Commercial Real Estate (UK CRE)

- Total loans and advances at amortised cost to UK CRE in business lending amounted to £1,554m (2012: £1,534m), with a total of £114m (7% of the total) being past due (2012: £123m; 8%). Impairment allowances totalled £18m (2012: £20m)
 - The impairment charge for H113 was lower at £10m (2012: £17m)
 - As at H113, UK CRE in business lending accounted for 18.6% of total UK Business Lending balances
- Arrears balances have reduced due to improved economic conditions coupled with more effective turnaround strategies

UK Commercial Real Estate

| | | As at 30.06.13 | As at 31.12.12 |
|--|-------------|----------------|----------------|
| UK CRE loans and advances (£m) | 1,554 | 1,534 | |
| Past due balances (£m) Balances past due as % of UK CRE total loans and advances | 114 7.0% | 123 8.0% | |
| Impairment allowances (£m) | 17.9 | 19.9 | |
| Past due coverage ratio | 15.6% | 16.1% | |
| | Six | Six | |
| | months | months | |
| | ended | ended | |
| | 30.06.13 | 30.06.12 | |
| Impairment Charge (£m) | 10.1 | 16.5 | |

Retail forbearance programmes

Forbearance programmes on principal Credit Cards, Overdrafts, Unsecured Loans, Home Loans and Business Lending portfolios

- Retail forbearance is available to customers experiencing financial difficulties. Forbearance solutions may take a number of forms depending on the extent of the financial dislocation. Short term solutions normally focus on temporary reductions to contractual payments and switches from capital and interest payments to interest only. For customers with longer term financial difficulties, term extensions may be offered, which may also include interest rate concessions and fully amortising balances for card portfolios
 - Forbearance on the Group's principal portfolios in the US, UK and Europe is presented below
- Forbearance balances in South Africa are not included as local practices are in the process of being aligned to Group policy. In other retail portfolios, the level of forbearance extended to customers is not material and, typically, is not a significant factor in the management of customer relationships

Credit Risk

| Principal Portfolios | | Forbearance | Marked to market LTV of | Marked to market LTV of |
|--|-------------|---------------|-------------------------|-------------------------------|
| | | programmes | forbearance | forbearance |
| | • | proportion of | balances: | balances: |
| | forbearance | outstanding | valuation | balance |
| | programmes | balances | weighted | weighted |
| As at 30.06.13 | £m | % | % | % |
| Home loans | | | | |
| UK | 1,634 | 1.3 | 36.6 | 58.2 |
| Spain | 177 | 1.3 | 53.3 | 69.1 |
| Italy | 493 | 3.0 | 52.7 | 63.0 |
| Credit Cards, Overdrafts and Unsecured Loans | | | | |
| UK cards | 961 | 6.0 | n/a | n/a |
| UK personal loans | 155 | 3.1 | n/a | n/a |
| US cards | 95 | 1.0 | n/a | n/a |
| | | | | |
| Business Lending | | | | |
| UK | 275 | 3.3 | n/a | n/a |
| | | | | |
| As at 31.12.12 | | | | |
| Home Loans | | | | |
| UK | 1,596 | 1.4 | 36.6 | 58.2 |
| Spain | 174 | 1.3 | 53.3 | 68.9 |
| Italy | 217 | 1.4 | 49.1 | 60.6 |
| Credit Cards, Overdrafts and Unsecured Loans | | | | |
| UK cards | 991 | 6.3 | n/a | n/a |
| UK personal loans | 168 | 3.4 | n/a | n/a |
| US cards | 116 | | | |