

RYANAIR HOLDINGS PLC  
Form 6-K  
June 05, 2009

**SECURITIES AND EXCHANGE COMMISSION**

**Washington, D.C. 20549**

**FORM 6-K**

**Report of Foreign Private Issuer**

**Pursuant to Rule 13a-16 or 15d-16  
of the Securities Exchange Act of 1934**

For the month of June, 2009

**RYANAIR HOLDINGS PLC**  
(Translation of registrant's name into English)

**c/o Ryanair Ltd Corporate Head Office**  
**Dublin Airport**  
**County Dublin Ireland**  
(Address of principal executive offices)

Indicate by check mark whether the registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F..X.. Form 40-F.....

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Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes ..... No X..

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82- \_\_\_\_\_

**Ryanair's  
UNBEATABLE  
PUNCTUALITY**

**force  
S  
Easyjet**

**to  
hide their poor performance**

Ryanair, Europe's largest low fares airline, today (5<sup>th</sup> June) confirmed that its unrivalled on-time performance has resulted in Easyjet refusing to publish their on-time statistics on their website since 27<sup>th</sup> April last. Ryanair is Europe's most punctual airline with 92% of April flights on-time compared to just 83% of Easyjet's. Ryanair's punctuality has out performed Easyjet's every week since 2003 and Ryanair challenged Easyjet to recommence publishing weekly punctuality statistics.

Ryanair  
is committed to publishing customer service  
statistics each month  
and these  
confirm that  
Ryanair  
delivers  
Europe  
's best customer service

as

:

- 92  
% of Ryanair's  
32,000+ flights during April  
arrived on time.
- Ryanair  
received less than 1 (0.98  
) complaint  
s  
per 1,000 passengers  
in April  
.
- Ryanair  
received less than 1 (0.38  
) mislaid bag  
claim  
per 1,000 passengers  
in April  
.

Ryanair's Stephen McNamara said,  
"

*Ryanair  
is  
Europe  
's  
most  
punctual*

*airline, beating  
Easyjet  
every week since 2003  
, and  
is  
the  
only airline to guarantee the lowest fares and no fuel surcharges ever.*

*Such is the gulf between  
Ryanair  
's and  
Easyjet  
's on-time performance that  
Easyjet*

*has not published its  
punctuality statistics*

*since 27 April  
to prevent passengers realizing that they*

*can not compete with  
Ryanair  
's  
guaranteed  
low  
est  
fare  
s and unrivalled  
punctuality.*

*Ryanair  
is committed to publishing customer service statistics each month to prove that we are  
Europe  
's leading customer service provider and we challenge  
Easyjet  
to start publishing its on-time performance statistics once again.  
"*

<b>CUSTOMER SERVICE STATISTICS APRIL</b>	<b>2008</b>	<b>2009</b>
On-time flights	90%	92%
Complaints per 1,000 pax	0.30	0.98
Baggage complaints per 1,000 pax	0.67	0.38
Complaints answered with 7 days	99%	99%

Ends.

Friday, 5  
th  
June 09

**For further information:**

**Stephen McNamara**

**Pauline  
McAlester  
Ryanair**

**Murray  
Consultants  
Tel: 00 353 1 812 1271**

**Tel: 00 353 1 4980 30  
0**

### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, hereunto duly authorized.

**RYANAIR HOLDINGS PLC**

Date: 05 June 2009

By:\_\_\_/s/ Juliusz Komorek\_\_\_

Juliusz Komorek  
Company Secretary