## BANCOLOMBIA SA

## Form 6-K

November 03, 2011
UNITED STATES

# SECURITIES AND EXCHANGE COMMISSION <br> Washington D.C. 20549 <br> FORM 6-K <br> <br> REPORT OF FOREIGN PRIVATE ISSUER <br> <br> REPORT OF FOREIGN PRIVATE ISSUER <br> <br> PURSUANT TO RULE 13a-16 OR 15d-16 OF <br> <br> PURSUANT TO RULE 13a-16 OR 15d-16 OF <br> <br> THE SECURITIES EXCHANGE ACT OF 1934 

 <br> <br> THE SECURITIES EXCHANGE ACT OF 1934}

For the month of November, 2011.
Comission File Number 001-32535
Bancolombia S.A.
(Translation of registrant's name into English)
Cra. 48 \# 26-85
Medellín, Colombia
(Address of principal executive offices)
Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.

$$
\text { Form 20-F p } \quad \text { Form 40-F o }
$$

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(1): $\qquad$
Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(2): $\qquad$
Indicate by check mark whether the registrant by furnishing the information contained in this form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934. Yes o No p

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82-

3Q11

## BANCOLOMBIA S.A. (NYSE: CIB; BVC: BCOLOMBIA, PFBCOLOM) REPORTS CONSOLIDATED NET INCOME OF COP 424 BILLION FOR THE THIRD QUARTER OF 2011 (COP 539 PER SHARE - USD 1.12 PER ADR), WHICH REPRESENTS AN INCREASE OF 13\% COMPARED TO THE SAME QUARTER LAST YEAR.

$\bullet$ Net loans grew $8 \%$ during the quarter and $27.6 \%$ compared to 3Q10. This growth is in line with the current environment of solid credit demand in Colombia.

- Net interest income increased $2 \%$ during the quarter and $15.4 \%$ compared to 3 Q 10 . These increases are the result of loan growth coupled with a funding strategy that allowed the Bank to maintain a moderate cost of deposits during the quarter as a measure to defend the net interest margin, which ended the period at $6 \%$
- Loan portfolio quality continues showing a good trend. Loan deterioration during 3Q11 was COP 184 billion, and past due loans as a percentage of total loans were $2.5 \%$. Net provision charges for past due loans and foreclosed assets totaled COP 87 billion for the quarter, and represented $0.7 \%$ of gross loans.
-The balance sheet remains strong. Loan loss reserves represented $4.6 \%$ of total loans and $184 \%$ of past due loans at the end of 3Q11. The capital adequacy ratio ended the quarter at $13 \%$ (Tier 1 of $9.3 \%$ ).
$\bullet$ Profitability. ROE for 3Q11 was $20.6 \%$, and annualized ROE for the first 9 months of the year was $19.2 \%$, which represents an increase from the $18.9 \%$ reported for the same period in 2010.

November 3, 2011. Medellín, Colombia - Today, BANCOLOMBIA S.A. ("Bancolombia" or "the Bank") announced its earnings results for the third quarter of 2011.

For the quarter ended September 30, 2011 ("3Q11"), Bancolombia reported consolidated net income of COP 424 billion, or COP 539 per share - USD 1.12 per ADR, which represents an increase of $10 \%$ as compared to the results for the quarter ended June 30, 2011 ("2Q11") and of $13 \%$ as compared to the results for the quarter ended on September 30, 2010 ("3Q10"). Cumulative net income for the first nine months of 2011 was COP 1,160 billion, $15 \%$ higher than that for the same period of the previous year.

Bancolombia ended 3Q11 with COP 80,622 billion in assets, $7 \%$ higher than those at the end of 2Q11 and 25\% greater than at the end 3Q10. At the same time, liabilities totaled COP 72,156 billion and increased $7 \%$ as compared to the figure presented in 2Q11 and $26 \%$ as compared to 3Q101.


#### Abstract

1 This report corresponds to the consolidated financial statements of BANCOLOMBIA S.A. ("BANCOLOMBIA") and its affiliates of which it owns, directly or indirectly more than $50 \%$ of the voting capital stock. These financial statements have been prepared in accordance with generally accepted accounting principles in Colombia and the regulations of Superintendencia Financiera de Colombia, collectively COL GAAP. BANCOLOMBIA maintains accounting records in Colombian pesos, referred to herein as "Ps." or "COP". Certain monetary amounts, percentages and other figures included in this report have been subject to rounding adjustments. There have been no changes to the Bank's principal accounting policies in the quarter ended September 30, 2011. The statements of income for the quarter ended September 30, 2011 are not necessarily indicative of the results for any other future interim period. For more information, please refer to the Bank's filings with the Securities and Exchange Commission, which are available on the Commission's website at www.sec.gov.


CAUTIONARY NOTE REGARDING FORWARD LOOKING STATEMENTS: This release contains statements that may be considered forward-looking statements within the meaning of Section 27A of the U.S. Securities Act of 1933 and Section 21E of the U.S. Securities Exchange Act of 1934. All forward-looking statements, whether made in this release or in future filings or press releases or orally, address matters that involve risks and uncertainties; consequently, there are or will be factors, including, among others, changes in general economic and business
conditions, changes in currency exchange rates and interest rates, introduction of competing products by other companies, lack of acceptances of new products or services by our targeted customers, changes in business strategy and various others factors, that could cause actual results to differ materially from those indicated in such statements. We do not intend, and do not assume any obligation, to update these forward-looking statements. Certain monetary amounts, percentages and other figures included in this report have been subject to rounding adjustments. Any reference to BANCOLOMBIA means the Bank together with its affiliates, unless otherwise specified.

Representative Market Rate October 1, 2011 \$1929.01=US\$ 1 Average Representative Market Rate for 3Q11: $\$ 1794.52=$ US $\$ 1$

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BANCOLOMBIA: Summary of consolidated financial quarterly results2 CONSOLIDATED
BALANCE SHEET
AND INCOME
STATEMENT Quarter

| (COP millions) | 3Q 10 | 2Q 11 | 3Q 11 | 11 |  | 10 |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| ASSETS |  |  |  |  |  |  |  |
| Loans and financial leases, |  |  |  |  |  |  |  |
| net | $42,891,624$ | $50,709,728$ | $54,745,266$ | 7.96 | $\%$ | 27.64 | $\%$ |
| Investment securities, net | $9,152,209$ | $10,231,243$ | $11,012,486$ | 7.64 | $\%$ | 20.33 | $\%$ |
| Other assets | $12,625,936$ | $14,215,941$ | $14,864,457$ | 4.56 | $\%$ | 17.73 | $\%$ |
| Total assets | $64,669,769$ | $75,156,912$ | $80,622,209$ | 7.27 | $\%$ | 24.67 | $\%$ |

LIABILITIES AND
SHAREHOLDERS'
EQUITY

| Deposits | $42,288,485$ | $46,237,745$ | $48,472,078$ | 4.83 | $\%$ | 14.62 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Non-interest bearing | $5,873,306$ | $6,972,139$ | $7,290,767$ | 4.57 | $\%$ | 24.13 | $\%$ |
| Interest bearing | $36,415,179$ | $39,265,606$ | $41,181,311$ | 4.88 | $\%$ | 13.09 | $\%$ |
| Other liabilities | $14,832,175$ | $20,911,566$ | $23,684,139$ | 13.26 | $\%$ | 59.68 | $\%$ |
| Total liabilities | $57,120,660$ | $67,149,311$ | $72,156,217$ | 7.46 | $\%$ | 26.32 | $\%$ |
| Shareholders' equity | $7,549,109$ | $8,007,601$ | $8,465,992$ | 5.72 | $\%$ | 12.15 | $\%$ |
| Total liabilities and |  |  |  |  |  |  |  |
| shareholders' equity | $64,669,769$ | $75,156,912$ | $80,622,209$ | 7.27 | $\%$ | 24.67 | $\%$ |
| Interest income | $1,258,938$ | $1,448,120$ | $1,548,720$ | 6.95 | $\%$ | 23.02 | $\%$ |
| Interest expense | 387,124 | 464,471 | 542,969 | 16.90 | $\%$ | 40.26 | $\%$ |
| Net interest income | 871,814 | 983,649 | $1,005,751$ | 2.25 | $\%$ | 15.36 | $\%$ |
| Net provisions | $(137,778$ | $)$ | $(103,940$ | $)$ | $(86,665$ | $)$ | -16.62 |
| $\%$ | -37.10 | $\%$ |  |  |  |  |  |
| Fees and income from |  |  |  |  |  |  |  |
| service, net | 390,858 | 407,298 | 409,191 | 0.46 | $\%$ | 4.69 | $\%$ |
| Other operating income | 110,514 | 121,321 | 116,892 | -3.65 | $\%$ | 5.77 | $\%$ |
| Total operating expense | $(755,374$ | $(888,740$ | $)$ | $(919,426$ | $)$ | 3.45 | $\%$ |
| 21.72 | $\%$ |  |  |  |  |  |  |
| Goodwill amortization | $(12,823$ | $(11,747$ | $)$ | $(11,709$ | $)$ | -0.32 | $\%$ |
| -8.69 | $\%$ |  |  |  |  |  |  |
| Non-operating income, net | 32,586 | 9,394 | $(3,266$ | $)$ | -134.77 | $\%$ | -110.02 |
| Income tax expense | $(124,664$ | $(131,708$ | $)$ | $(86,326$ | $)$ | -34.46 | $\%$ |
| -30.75 | $\%$ |  |  |  |  |  |  |
| Net income | 375,133 | 385,527 | 424,442 | 10.09 | $\%$ | 13.14 | $\%$ |


| PRINCIPAL RATIOS | Quarter |  |  |  |  | As of |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3Q 10 |  | 2Q 11 |  | 3Q 11 |  | Sep-10 | Sep-11 |  |  |  |

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| EFFICIENCY |  |  |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Operating expenses to net <br> operating income | 55.94 | $\%$ | 59.55 | $\%$ | 60.79 | $\%$ | 55.91 | $\%$ | 60.61 | $\%$ |
| Operating expenses to <br> average total assets | 4.83 | $\%$ | 4.94 | $\%$ | 4.83 | $\%$ | 4.86 | $\%$ | 4.89 | $\%$ |
| CAPITAL ADEQUACY |  |  |  |  |  |  |  |  |  |  |
| Shareholders' equity to <br> total assets | 11.67 | $\%$ | 10.65 | $\%$ | 10.50 | $\%$ | 11.67 | $\%$ | 10.50 | $\%$ |
| Technical capital to risk <br> weighted assets | 15.17 | $\%$ | 13.69 | $\%$ | 12.97 | $\%$ | 15.17 | $\%$ | 12.97 | $\%$ |
| KEY FINANCIAL |  |  |  |  |  |  |  |  |  |  |

(1) Defined as net interest income divided by monthly average interest-earning assets. (2) Net income divided by monthly average assets. (3) Net income divided by monthly average shareholders' equity. (4) Defined as ADS price divided by ADS book value. (5) Defined as share price divided by share book value. (6) Share prices on the Colombian Stock Exchange; (7) Defined as market capitalization divided by annualized quarter results. (8) Prices at the end of the respective quarter. (9) Common and preferred.

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1.

## BALANCE SHEET

## 1.1.

Assets

As of September 30, 2011, Bancolombia's assets totaled COP 80,622 billion, which represents an increase of 7\% compared to 2 Q 11 and of $25 \%$ compared to 3 Q 10 .

Prepaid expenses and deferred charges increased $179 \%$ in 3 Q 11 versus 3 Q 10 . This increase is explained by the recording of deferred expenses for COP 469 billion in 1Q11, related to the wealth tax that Bancolombia and its subsidiaries will pay from 2011 to 2014. The value recorded in this line will be amortized during the next four years and will be shown mainly as a reduction in the reappraisal and others account, although a portion will be reflected on the administrative expenses and others account. As of September 2011, the prepaid expenses and deferred charges account had COP 347 billion related to this wealth tax.

The property, plant and equipment account increased $10 \%$ during 3Q11 and $49 \%$ with respect to 3 Q10. These variations are mainly explained by the increase in the import of equipment for leasing operations, and also by investments and capitalized expenses related to technology.

## 1.2.

## Loan Portfolio

The following table shows the composition of Bancololombia's investments and loans by type and currency:


The most relevant aspects regarding the evolution of the loan portfolio during 3 Q 11 were:

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- The dynamic growth of consumer loans in Colombia during 3Q11 and compared to 3Q10. Conversely, consumer loans in USD, which correspond to the operation in El Salvador, remained stable during 3Q11 and increased $1.2 \%$ during the past 12 months.

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- Demand for loans denominated in USD by Colombian companies. The increase in international trade flows played an important role in the growth of loans denominated in USD as companies demanded credit to finance their exporting activities and the working capital needs associated with them. The Colombian government, in an effort to control external debt in dollars that could result in further appreciation of the COP, imposed a withholding tax on the interest paid by Colombian companies on loans granted to them by banks domiciled outside Colombia. This tax motivated companies with loans in USD granted by foreign banks to start taking loans in USD with domestic banks, which was one of the reasons for the growth in Bancolombia's USD denominated loan book.
- Net loans in USD correspond to loans originated in Colombia (USD 3,244 million, 41\%), El Salvador (USD 2,359 million, $30 \%$ ) and other countries (USD 2,229 million, 29\%).
- The COP depreciated $9 \%$ against the USD during 3Q11. This affected the conversion to COP of loans denominated in USD, and explains approximately $2 \%$ of the increase in the balance sheet figures expressed in COP during 3 Q 11 .
- Mortgage loans denominated in COP also showed a positive performance. The increased dynamism of mortgage lending in Colombia is explained by optimism regarding the economy, lower long-term interest rates, as well as by the Colombian government's interest rate subsidy programs, which have produced higher credit demand in this segment. On the other hand, the outstanding mortgage balances denominated in USD from our operation in El Salvador remained stable in 3Q11 and decreased slightly in the past 12 months.
- Financial leases, $90 \%$ of which are denominated in COP, increased $7 \%$ during the quarter and $23 \%$ as compared to 3 Q10. Operating leases, net of depreciation, increased $7 \%$ during the quarter and $23 \%$ during the year.

When analyzing the performance of the loan portfolio according to the categories established by Bancolombia to manage its commercial strategy, it becomes clear that corporate loans were key drivers of the growth of the total loan portfolio during the quarter as they increased $8 \%$ with respect to 2 Q 11 . This increase is explained by higher demand for working capital and financing by corporations. On the other hand, retail and SME loans increased $7 \%$ in the same period due to higher demand for working capital and financing by SMEs, personal loans and car loans..

Reserves for loan losses increased 5\% during 3Q11 and totaled COP 2,654 billion, or $4.6 \%$ of total loans at the end of the quarter. For further explanation regarding coverage of the loan portfolio and credit quality trends, please see Section 2.4. "Asset Quality, Provision Charges and Balance Sheet Strength" of this report.

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The following table summarizes Bancolombia's total loan portfolio:

| LOAN <br> PORTFOLIO | As of |  |  |  | Grow |  |  | \% of <br> Total |  | \% of |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (COP million) | Sep-10 | Jun-11 | Sep-11 | 3Q11/2Q |  | 3Q11/3Q |  | loans |  | Category |  |
| CORPORATE |  |  |  |  |  |  |  |  |  |  |  |
| Working capital loans | 20,331,403 | 22,973,517 | 24,316,016 | 5.84 | \% | 19.60 | \% | 42.36 | \% | 84.23 | \% |
| Funded by domestic development |  |  |  |  |  |  |  |  |  |  |  |
| banks | 324,811 | 256,657 | 269,850 | 5.14 | \% | -16.92 | \% | 0.47 | \% | 0.93 | \% |
| Trade Financing | 2,110,665 | 3,382,659 | 4,138,336 | 22.34 | \% | 96.07 | \% | 7.21 | \% | 14.33 | \% |
| Overdrafts | 90,155 | 93,779 | 100,583 | 7.26 | \% | 11.57 | \% | 0.18 | \% | 0.35 | \% |
| Credit Cards | 42,618 | 42,084 | 44,398 | 5.50 | \% | 4.18 | \% | 0.08 | \% | 0.15 | \% |
| TOTAL CORPORATE | 22,899,652 | 26,748,696 | 28,869,183 | 7.93 | \% | 26.07 | \% | 50.30 | \% | 100.00 |  |
| RETAIL AND |  |  |  |  |  |  |  |  |  |  |  |
| SMEs |  |  |  |  |  |  |  |  |  |  |  |
| Working capital |  |  |  |  |  |  |  |  |  |  |  |
| loans | 4,360,456 | 5,471,297 | 5,930,290 | 8.39 | \% | 36.00 | \% | 10.33 | \% | 34.42 | \% |
| Personal loans | 4,229,536 | 5,024,114 | 5,369,049 | 6.87 | \% | 26.94 | \% | 9.35 | \% | 31.16 | \% |
| Loans funded by domestic development |  |  |  |  |  |  |  |  |  |  |  |
| banks | 727,207 | 626,738 | 667,109 | 6.44 | \% | -8.26 | \% | 1.16 | \% | 3.87 | \% |
| Credit Cards | 2,456,024 | 2,962,531 | 3,158,648 | 6.62 | \% | 28.61 | \% | 5.50 | \% | 18.33 | \% |
| Overdrafts | 238,226 | 256,508 | 253,217 | -1.28 | \% | 6.29 | \% | 0.44 | \% | 1.47 | \% |
| Automobile |  |  |  |  |  |  |  |  |  |  |  |
| loans | 1,238,911 | 1,653,102 | 1,788,166 | 8.17 | \% | 44.33 | \% | 3.12 | \% | 10.38 | \% |
| Trade Financing | 43,295 | 46,981 | 64,796 | 37.92 | \% | 49.66 | \% | 0.11 | \% | 0.38 | \% |

TOTAL
RETAIL AND

| SMEs | $13,293,655$ | $16,041,271$ | $17,231,275$ | 7.42 | $\%$ | 29.62 | $\%$ | 30.02 | $\%$ | 100.00 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| MORTGAGE | $3,672,243$ | $4,143,652$ | $4,542,280$ | 9.62 | $\%$ | 23.69 | $\%$ | 7.91 | $\%$ | 100.00 | $\%$ |

MORTGAGE $3,672,243 \quad 4,143,652 \quad 4,542,280 \quad 9.62$ \% $\quad 23.69$ \% $7.91 \quad \% \quad 100.00 \%$

|  |
| :---: |


| LEASES | $5,502,055$ | $6,315,210$ | $6,756,251$ | 6.98 | $\%$ | 22.80 | $\%$ | 11.77 | $\%$ | 100.00 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Total loans and $\begin{array}{llllllllllll}\text { financial leases } & 45,367,605 & 53,248,829 & 57,398,989 & 7.79 & \% & 26.52 & \% & 100.00 & \% & 100.00 & \%\end{array}$
Allowance for loan losses $(2,475,981) \quad(2,539,101)(2,653,723) \quad 4.51 \quad \% \quad 7.18 \quad \%$
Total loans and financial leases,
$\begin{array}{llllllll}\text { net } & 42,891,624 & 50,709,728 & 54,745,266 & 7.96 & \% & 27.64 & \%\end{array}$

## 1.3.

Investment Portfolio

As of September 30, 2011, Bancolombia's net investment portfolio totaled COP 11,012 billion, increasing 8\% compared to 2 Q11 and $20 \%$ compared to 3 Q 10 . The investment portfolio is mainly composed of debt investment securities, which represented $92 \%$ of Bancolombia's total investments and $13 \%$ of assets at the end of 3Q11. Investments denominated in USD totaled USD 1,351 million and represented $24 \%$ of the investment portfolio. Additionally, the Bank has COP 1,962 billion in mortgage backed securities, which represent $18 \%$ of the investment portfolio. The duration of the debt securities portfolio was 19.7 months with a yield to maturity of $4.79 \%$ at the end of 3Q11.

## 1.4.

Goodwill
As of 3Q11, Bancolombia's goodwill totaled COP 719 billion and increased $7 \%$ compared to the amount reported in 2Q11. This variation is explained by the depreciation of the Colombian peso in the quarter and the amortization of goodwill reported during the past year (under COL GAAP, goodwill is amortized within a period of 20 years). As of September 30, 2011, Bancolombia's goodwill included USD 348 million related mostly to the acquisition of Banagrícola in 2007 and COP 4 billion related to the acquisition of a participation of Renting Bancolombia by Leasing Bancolombia.

## 1.5.

Funding
As of September 30, 2011, Bancolombia's liabilities totaled COP 72,156 billion and increased $7 \%$ compared to 2Q11 and $26 \%$ compared to 3 Q 10 . The ratio of net loans to deposits (including borrowings from domestic development banks) was $106 \%$ at the end of 3Q11, increasing compared to the figures reported in 2Q11 ( $104 \%$ ) and 3Q10 ( $96 \%$ ). The growth of the loan portfolio and Bancolombia's ability to obtain funds through long-term bond issuances resulted in the higher ratio of net loans to deposits for the quarter.

Deposits totaled COP 48,472 billion (or 67\% of liabilities) at the end of 3Q11 and increased 5\% during the quarter and $15 \%$ over the last 12 months. CDs represented $40 \%$ of deposits in 3 Q10, and $37 \%$ of deposits in 3Q11. This decrease is in line with the funding strategy executed by the Bank during the past year, which has consisted of taking advantage of the greater liquidity and low interest rates through increasing savings and checking accounts. As a result of this recomposition of the funding mix, demand deposits went from representing $60 \%$ of the Bank's total deposits in 3Q10, to representing $63 \%$ as of the end of 3 Q 11 .

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| DEPOSIT MIX <br> COP Million | 3Q10 |  | 2Q11 |  | 3 Q 11 |  | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Checking |  |  |  |  |  |  |  |

At the end of 3Q11, Bancolombia had outstanding bonds for USD 2,540 million in international markets and COP 4,766 billion in local markets. The maturities of these bonds range from 2 to 10 years.
1.6.

## Shareholders' Equity and Regulatory Capital

Shareholders' equity at the end of 3Q11 was COP 8,466 billion, increasing $12 \%$ or COP 917 billion with respect to the COP 7,549 billion reported at the end of 3 Q 10 .

Bancolombia's capital adequacy ratio was $12.97 \%, 72$ basis points below the $13.69 \%$ for 2 Q 11 and 220 bps below the $15.17 \%$ for 3Q10. The decrease in the capital adequacy ratio is explained by the dynamic growth of the Bank's loan portfolio and assets.

Bancolombia's capital adequacy ratio was 397 basis points above the minimum level required by Colombia's regulator, while the basic capital ratio (tier 1) was $9.31 \%$ and the tangible capital ratio, which is equal to shareholders' equity minus goodwill and intangible assets divided by tangible assets, was $8.83 \%$ at the end of 3Q11.

TECHNICAL CAPITAL RISK WEIGHTED ASSETS
Consolidated

| (COP millions) | 3Q 10 | $\%$ | 2Q 11 | $\%$ | 3Q 11 | $\%$ |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Basic capital (Tier | $6,117,948$ | $10.60 \%$ | $6,717,062$ | $9.95 \%$ | $6,817,714$ | 9.31 | $\%$ |
| I) |  |  |  |  |  |  |  |

Risk weighted assets included

| market risk | $57,727,371$ | $67,511,195$ | $73,237,366$ |  |
| :--- | :--- | :--- | :--- | :--- |
| CAPITAL | $\%$ |  |  | 13.69 |
| ADEQUACY (2) | 15.17 | $\%$ | 12.97 | $\%$ |

(1) Technical capital is the sum of basic and additional capital.
(2) Capital adequacy is technical capital divided by risk weighted assets.

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## 2.

## INCOME STATEMENT

Net income totaled COP 424 billion in 3Q11, or COP 539 per share - USD 1.12 per ADR, which represents an increase of $10 \%$ compared to 2Q11 and of $13 \%$ compared to 3Q10. Bancolombia's ROE was $20.6 \%$ for 3Q11, higher than the annualized ROE of $19.6 \%$ for 2Q11 and the same as that reported in 3Q10.
2.1.

Net Interest Income
Net interest income totaled COP 1,006 billion in 3Q11, $2 \%$ higher than that reported in 2Q11, and $15 \%$ higher than the figure for 3Q10. Interest income increased $7 \%$ during the quarter, and interest expense increased $17 \%$. The increase of interest paid on liabilities was lead by the interest on bonds outstanding, which increased $28 \%$ in 3Q11 due to growth in the amount of bonds outstanding resulting from the issuance that took place in June 2011, and the payment of coupons in dollars at a higher exchange rate.

During 3Q11, income generated by the investment portfolio totaled COP 181 billion, a figure $6 \%$ lower than the COP 192 billion for 2Q11 and $18 \%$ higher than the COP 153 billion for 3Q10.

Net Interest Margin
Annualized net interest margin ended 3Q11 at $6.0 \%$. Annualized net interest margin for investments was $4.3 \%$, while the annualized net interest margin for loans, financial leases and overnight funds was $6.3 \%$.

| Annualized Interest Margin | 1Q10 |  | Q10 |  | Q10 |  | Q10 |  | Q11 |  | Q11 |  | Q11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loans 'Interest margin | 7.1 | \% | 7.1 | \% | 6.7 | \% | 6.6 | \% | 6.4 | \% | 6.3 | \% | 6.3 | \% |
| Debt investments'margin | 1.4 | \% | 3.1 | \% | 3.6 | \% | 2.3 | \% | 3.0 | \% | 5.1 | \% | 4.3 | \% |
| Net interest margin | 6.2 | \% | 6.4 | \% | 6.2 | \% | 6.0 | \% | 5.9 | \% | 6.2 | \% | 6.0 | \% |

The funding cost increased during 3Q11 as deposits began to reflect the increase in interest rates by the Colombian Central Bank. The annualized weighted average cost of deposits reached $2.7 \%$ in 3Q11, higher than the $2.5 \%$ for 2 Q 11 and the $2.3 \%$ for 3 Q 10 .

| Deposits' weighted |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| average cost | 3Q10 |  | 2Q11 |  | 3Q11 |  |
| Checking accounts | 0.42 | $\%$ | 0.37 | $\%$ | 0.44 | $\%$ |
| Time deposits | 4.01 | $\%$ | 3.94 | $\%$ | 4.18 | $\%$ |
| Saving accounts | 1.70 | $\%$ | 2.26 | $\%$ | 2.63 | $\%$ |
| Total deposits | 2.32 | $\%$ | 2.46 | $\%$ | 2.73 | $\%$ |

2.2.

Fees and Income from Services
During 3Q11, net fees and income from services totaled COP 409 billion, stable compared to those reported in 2Q11 and $5 \%$ higher than those reported in 3Q10. In particular, fees from credit and debit cards increased $1 \%$ with respect to 2 Q11, and $5 \%$ with respect to 3 Q10, and fees from banking services increased $2 \%$ respect to 2 Q11 and $34 \%$ with respect to 3 Q 10 . Fees form pension fund management were not recorded in 3Q11 because of the sale process of the
pension fund manager AFP Crecer in El Salvador.

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3Q11
The following table summarizes Bancolombia's participation in the credit card business in Colombia:
ACCUMULATED CREDIT CARD BILLING $\%$

|  |  |  |  | Market |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| (COP millions) | Sep-10 | Sep-11 | Growth | Share |  |  |
| Bancolombia VISA | $1,382,599$ | $1,637,652$ | 18.45 | $\%$ | 7.93 | $\%$ |
| Bancolombia Mastercard | $1,684,311$ | $1,958,465$ | 16.28 | $\%$ | 9.49 | $\%$ |
| Bancolombia American |  |  |  |  |  |  |
| Express | $1,732,061$ | $2,140,391$ | 23.57 | $\%$ | 10.37 | $\%$ |
| Total Bancolombia | $4,798,972$ | $5,736,508$ | 19.54 | $\%$ | 27.79 | $\%$ |
| Colombian Credit Card Market | $17,548,325$ | $20,638,874$ | 17.61 | $\%$ |  |  |

Source: Credibanco y Redeban multicolor

CREDIT CARD MARKET SHARE $\%$

| Market |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :---: | :---: |
| (Outstanding credit cards) | Sep-10 | Sep-11 | Growth | Share |  |  |
| Bancolombia VISA | 322,907 | 366,823 | 13.60 | $\%$ | 5.93 | $\%$ |
| Bancolombia Mastercard | 348,392 | 384,465 | 10.35 | $\%$ | 6.21 | $\%$ |
| Bancolombia American |  |  |  |  |  |  |
| Express | 415,208 | 544,087 | 31.04 | $\%$ | 8.79 | $\%$ |
| Total Bancolombia | $1,086,507$ | $1,295,375$ | 19.22 | $\%$ | 20.94 | $\%$ |
| Colombian Credit Card Market | $5,385,165$ | $6,187,457$ | 14.90 | $\%$ |  |  |

Source: Credibanco y Redeban
multicolor
2.3.

Other Operating Income
Total other operating income was COP 117 billion in 3Q11, $4 \%$ lower than in 2Q11, and $6 \%$ higher than in 3Q10. Income from foreign exchange gains and derivatives denominated in foreign currencies increased $87 \%$ due to the appreciation of the COP against the USD.

Notably, revenues aggregated in the communication, postage, rent and others totaled COP 56 billion in 3Q11, 7\% higher as compared to 2Q11 and $28 \%$ higher as compared to 3Q10. This line includes commercial discounts and operating leases payments, which have grown as the value of assets rented under operating leasing contract has increased. Finally, income from subsidiaries from the real sector increased $10 \%$ during the quarter and $22 \%$ over the past year.

During 3Q11, a loss was recorded for the sale of equity investments that Bancolombia had received as collateral for a loan that defaulted. These equity investments increased the recovery of foreclosed assets and the net effect for Bancolombia was net gain for COP 3 billion.
2.4.

Asset Quality, Provision Charges and Balance Sheet Strength
The deterioration of the loan portfolio (new past due loans before charge-offs) was COP 184 billion in 3Q11. The new vintages of loans have a low deterioration and contribute to the improvement of the loan portfolio quality.

Past due loans (those overdue more than 30 days) totaled COP 1,439 billion at the end of 3Q11, which represents $2.5 \%$ of total gross loans. The PDL ratio decreased from $2.6 \%$ in 2Q11 and $3.4 \%$ at the end of 3Q10. Loan charge-offs totaled COP 104 billion in 3Q11.

Provision charges (net of recoveries), totaled COP 87 billion in 3Q11. It is remarkable that while gross loan provisions decreased $8 \%$ in the last 12 months, recovery of charged-off loans increased $14 \%$.

Bancolombia maintains a strong balance sheet in terms of loan loss reserves. Allowances for loan losses totaled COP 2,654 billion, or $4.6 \%$ of total loans at the end of 3 Q 11 , decreasing with respect to the $4.8 \%$ presented at the end of 2Q11 and the $5.5 \%$ at the end of 3Q10. Additionally, coverage, measured by the ratio of allowances for loans losses (principal) to PDLs (overdue 30 days), was $184 \%$ at the end of 3Q11. Likewise, coverage measured by the ratio of allowances for loans losses to loans classified as C, D and E, was $118 \%$ at the end of the second quarter of 3 Q 11 .

3Q11
The following tables present key metrics for asset quality:

| ASSET QUALITY <br> ( COP millions) | As of |  | Jun-11 |  | Sep-11 |  | Growth |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Sep-10 |  |  |  |  | 3Q11/2Q | 3Q11/3Q10 |  |  |
| Total performing past due loans (1) | 545,724 |  | 512,210 |  |  | 518,331 |  | 1.20 | \% | -5.02 | \% |
| Total non-performing past due loans | 974,779 |  | 847,988 |  | 921,055 |  | 8.62 | \% | -5.51 | \% |
| Total past due loans | 1,520,503 |  | 1,360,19 |  | 1,439,386 |  | 5.82 | \% | -5.33 | \% |
| Allowance for loans interest losses | 2,475,981 |  | 2,539,10 |  | 2,653,723 |  | 4.51 | \% | 7.18 | \% |
| Past due loans to total loans | 3.35 | \% | 2.55 | \% | 2.51 | \% |  |  |  |  |
| Non-performing loans as a percentage of total loans | 2.15 | \% | 1.59 | \% | 1.60 | \% |  |  |  |  |
| "C", "D" and "E" loans as a percentage of |  |  |  |  |  |  |  |  |  |  |
| loans | 4.62 | \% | 4.12 | \% | 3.92 | \% |  |  |  |  |
| Allowances to past due loans (2) | 162.84 | \% | 186.67 | \% | 184.36 | \% |  |  |  |  |
| Allowance for loan losses as a percentage of "C", "D" and "E" loans (2) | 118.08 | \% | 115.67 | \% | 117.91 | \% |  |  |  |  |
| Allowance for loan losses as a percentage of non-performing loans (2) | 254.00 | \% | 299.43 | \% | 288.12 | \% |  |  |  |  |
| Allowance for loan losses as a percentage of total loans | 5.46 | \% | 4.77 | \% | 4.62 | \% |  |  |  |  |
| Percentage of performing loans to total loans | 97.85 | \% | 98.41 | \% | 98.40 | \% |  |  |  |  |

(1) "Performing" past due loans are loans upon which Bancolombia continues to recognize income although interest in respect of such loans has not been received. Mortgage loans cease to accumulate interest on the statement of operations when they are more than 60 days past due. For all other loans and financial leasing operations of any type, interest is no longer accumulated after they are more than 30 days past due.
(2) Under Colombian Bank regulations, a loan is past due when it is at least 31 days past the actual due date.

PDL Per Category (30 days)

|  | \% Of loan <br>  <br> Portfolio |  |  |  | 3Q10 |  |  | 2Q11 |  |  | 3 Q 11 |  |
| :--- | :--- | :--- | ---: | :--- | ---: | :--- | ---: | :--- | :---: | :---: | :---: | :---: |
| Commercial loans | 62.27 | $\%$ | 2.4 | $\%$ | 1.71 | $\%$ | 1.8 | $\%$ |  |  |  |  |
| Consumer loans | 17.50 | $\%$ | 4.3 | $\%$ | 3.27 | $\%$ | 3.5 | $\%$ |  |  |  |  |
| Microcredit | 0.55 | $\%$ | 8.6 | $\%$ | 9.16 | $\%$ | 9.2 | $\%$ |  |  |  |  |
| Mortgage loans | 7.91 | $\%$ | 8.8 | $\%$ | 7.16 | $\%$ | 6.7 | $\%$ |  |  |  |  |
| Finance lease | 11.77 | $\%$ | 3.2 | $\%$ | 2.61 | $\%$ | 1.9 | $\%$ |  |  |  |  |
| PDL TOTAL | 100.00 | $\%$ | 3.35 | $\%$ | 2.55 | $\%$ | 2.51 | $\%$ |  |  |  |  |

PDL Per Category (90 days)

|  | $\%$ Of loan |  |  |  |  |  |  |  |
| :--- | :--- | :--- | ---: | :--- | ---: | :--- | ---: | :--- |
|  | Portfolio | 3Q10 |  | 2Q11 |  | 3Q11 |  |  |
| Commercial loans | 62.27 | $\%$ | 1.7 | $\%$ | 1.25 | $\%$ | 1.3 | $\%$ |
| Consumer loans | 17.50 | $\%$ | 2.0 | $\%$ | 1.49 | $\%$ | 1.6 | $\%$ |
| Microcredit | 0.55 | $\%$ | 4.8 | $\%$ | 5.39 | $\%$ | 5.8 | $\%$ |
| Mortgage loans | 7.91 | $\%$ | 4.0 | $\%$ | 3.39 | $\%$ | 3.2 | $\%$ |

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| Finance lease | 11.77 | $\%$ | 2.0 | $\%$ | 1.26 | $\%$ | 1.2 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| TOTAL LOAN |  |  |  |  |  |  |  |  |
| PORTFOLIO | 100.00 | $\%$ | 2.0 | $\%$ | 1.48 | $\%$ | 1.48 | $\%$ |

LOANS AND FINANCIAL
LEASES CLASSIFICATION

| ( COP millions) | Sep-10 |  |  | Jun-11 |  | Sep-11 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| "A" Normal | 41,698,504 | 91.9 | \% | 49,789,864 | 93.5 | \% | 53,822,788 | 93.8 | \% |
| "B" Subnormal | 1,572,259 | 3.5 | \% | 1,263,852 | 2.4 | \% | 1,325,637 | 2.3 | \% |
| ${ }^{\text {C }}$ C" ${ }^{\text {D }}$ Deficient | 606,209 | 1.3 | \% | 772,764 | 1.4 | \% | 797,671 | 1.4 | \% |
| "D" Doubtful recovery | 1,035,384 | 2.3 | \% | 892,671 | 1.7 | \% | 865,523 | 1.5 | \% |
| "E" Unrecoverable | 455,249 | 1.0 | \% | 529,678 | 1.0 | \% | 587,370 | 1.0 | \% |
| Total | 45,367,605 | 100 | \% | 53,248,829 | 100 | \% | 57,398,989 | 100 | \% |
| Loans and financial leases classified as C, D and E as a percentage of total loans and financial leases | 4.6 |  |  | 4.1 |  |  | 3.9 |  |  |

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3Q11
2.5. Operating Expenses

During 3Q11, operating expenses totaled COP 919 billion, increasing 3\% compared to 2Q11 and 22\% compared to 3Q10.

Personnel expenses (the sum of salaries and employee benefits, bonus plan payments and compensation) totaled COP 356 billion in 3Q11, increasing $1 \%$ as compared to 2Q11 and $13 \%$ as compared to 3Q10.

During 3Q11, administrative and other expenses totaled COP 484 billion and increased $8 \%$ as compared to 2Q11 and $32 \%$ compared to 3 Q 10 . This variation is explained by higher expenses for rentals and leasing of technology that the Bank has incurred for several years. Rent expenses were COP 30 billion during 3Q11. At the same time, advisory fees increased during the quarter, and provisions were made for the improvement of physical facilities.

Depreciation expenses totaled COP 56 billion in 3Q11, increasing $6 \%$ as compared to 2Q11 and $13 \%$ compared to 3Q10.

At the end of 3Q11 Bancolombia had 22,821 employees and 951 branches.

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3Q11
3.

BANCOLOMBIA Company Description (NYSE: CIB)
Bancolombia is a full service financial institution incorporated in Colombia that offers a wide range of banking products and services to a diversified individual and corporate customer base of more than 6.9 million customers. Bancolombia delivers its products and services via its regional network comprised of Colombia's largest non-government owned banking network, El Salvador's leading financial conglomerate (Banagricola S.A.), off-shore banking subsidiaries in Panama, Cayman and Puerto Rico, as well as an agency in Miami. Together, Bancolombia and its subsidiaries provide stock brokerage, investment banking, leasing, factoring, consumer finance, fiduciary and trust services, asset management, pension fund administration, and insurance, among others.

## Contact Information

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3Q11
BALANCE SHEET

| (COP million) | Sep-10 | Jun-11 | Sep-11 | Last Quarter |  | Annual |  | $\begin{gathered} \% \text { of } \\ \text { Assets } \end{gathered}$ |  | \% of Liabilities |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ASSETS |  |  |  |  |  |  |  |  |  |  |  |
| Cash and due from banks | 4,636,088 | 5,068,394 | 5,278,593 | 4.15 | \% | 13.86 | \% | 6.55 | \% |  |  |
| Overnight funds sold | 781,401 | 690,974 | 806,053 | 16.65 | \% | 3.15 | \% | 1.00 | \% |  |  |
| Total cash and equivalents | 5,417,489 | 5,759,368 | 6,084,646 | 5.65 | \% | 12.31 | \% | 7.55 | \% |  |  |
| Debt securities | 8,785,254 | 9,664,733 | 10,165,627 | 5.18 | \% | 15.71 | \% | 12.61 | \% |  |  |
| Trading | 3,235,613 | 4,288,308 | 4,780,614 | 11.48 | \% | 47.75 | \% | 5.93 | \% |  |  |
| Available for Sale | 2,315,513 | 1,822,591 | 1,756,172 | -3.64 | \% | -24.16 | \% | 2.18 | \% |  |  |
| Held to Maturity | 3,234,128 | 3,553,834 | 3,628,841 | 2.11 | \% | 12.20 | \% | 4.50 | \% |  |  |
| Equity securities | 451,628 | 631,411 | 906,053 | 43.50 | \% | 100.62 | \% | 1.12 | \% |  |  |
| Trading | 207,177 | 282,865 | 296,487 | 4.82 | \% | 43.11 | \% | 0.37 | \% |  |  |
| Available for Sale | 244,451 | 348,546 | 609,566 | 74.89 | \% | 149.36 | \% | 0.76 | \% |  |  |
| Market value allowance | -84,673 | -64,901 | -59,194 | -8.79 | \% | -30.09 | \% | -0.07 | \% |  |  |
| Net investment securities | 9,152,209 | 10,231,243 | 11,012,486 | 7.64 | \% | 20.33 | \% | 13.66 | \% |  |  |
| Commercial loans | 28,353,190 | 33,166,893 | 35,744,366 | 7.77 | \% | 26.07 | \% | 44.34 | \% |  |  |
| Consumer loans | 7,589,110 | 9,356,075 | 10,042,690 | 7.34 | \% | 32.33 | \% | 12.46 | \% |  |  |
| Microcredit | 251,007 | 267,064 | 313,539 | 17.40 | \% | 24.91 | \% | 0.39 | \% |  |  |
| Mortgage loans | 3,672,243 | 4,143,587 | 4,542,143 | 9.62 | \% | 23.69 | \% | 5.63 | \% |  |  |
| Finance lease | 5,502,055 | 6,315,210 | 6,756,251 | 6.98 | \% | 22.80 | \% | 8.38 | \% |  |  |
| Allowance for loan losses | -2,475,981 | -2,539,101 | -2,653,723 | 4.51 | \% | 7.18 | \% | -3.29 | \% |  |  |
| Net total loans and financial leases | 42,891,624 | 50,709,728 | 54,745,266 | 7.96 | \% | 27.64 | \% | 67.90 | \% |  |  |
| Accrued interest receivable on loans | 382,908 | 405,441 | 464,760 | 14.63 | \% | 21.38 | \% | 0.58 | \% |  |  |
| Allowance for accrued interest losses | -43,246 | -40,925 | -40,427 | -1.22 | \% | -6.52 | \% | -0.05 | \% |  |  |
| Net total interest accrued | 339,662 | 364,516 | 424,333 | 16.41 | \% | 24.93 | \% | 0.53 | \% |  |  |
| Customers' acceptances and derivatives | 914,322 | 1,046,411 | 930,191 | -11.11 | \% | 1.74 | \% | 1.15 | \% |  |  |
| Net accounts receivable | 667,351 | 761,779 | 840,161 | 10.29 | \% | 25.89 | \% | 1.04 | \% |  |  |
| Net premises and equipment | 1,068,890 | 1,444,712 | 1,595,994 | 10.47 | \% | 49.31 | \% | 1.98 | \% |  |  |
| Foreclosed assets, net | 71,334 | 56,450 | 53,461 | -5.29 | \% | -25.06 | \% | 0.07 | \% |  |  |
| Prepaid expenses and deferred charges | 271,879 | 784,297 | 759,692 | -3.14 | \% | 179.42 | \% | 0.94 | \% |  |  |
| Goodwill | 719,442 | 672,169 | 718,637 | 6.91 | \% | -0.11 | \% | 0.89 | \% |  |  |
| Operating leases, net | 970,838 | 1,119,393 | 1,193,919 | 6.66 | \% | 22.98 | \% | 1.48 | \% |  |  |
| Other | 1,365,721 | 1,443,053 | 1,482,911 | 2.76 | \% | 8.58 | \% | 1.84 | \% |  |  |
| Reappraisal of assets | 819,008 | 763,793 | 780,512 | 2.19 | \% | -4.70 | \% | 0.97 | \% |  |  |
| Total assets | 64,669,769 | 75,156,912 | 80,622,209 | 7.27 | \% | 24.67 | \% | 100.00 | \% |  |  |
| LIABILITIES AND |  |  |  |  |  |  |  |  |  |  |  |
| SHAREHOLDERS' |  |  |  |  |  |  |  |  |  |  |  |
| EQUITY |  |  |  |  |  |  |  |  |  |  |  |
| LIABILITIES |  |  |  |  |  |  |  |  |  |  |  |
| DEPOSITS |  |  |  |  |  |  |  |  |  |  |  |
| Non-interest bearing | 5,873,306 | 6,972,139 | 7,290,767 | 4.57 | \% | 24.13 | \% | 9.04 | \% | 10.10 |  |

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| Checking accounts | $5,446,265$ | $6,473,689$ | $6,716,948$ | 3.76 | $\%$ | 23.33 | $\%$ | 8.33 | $\%$ | 9.31 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Other | 427,041 | 498,450 | 573,819 | 15.12 | $\%$ | 34.37 | $\%$ | 0.71 | $\%$ | 0.80 | $\%$ |
| Interest bearing | $36,415,179$ | $39,265,606$ | $41,181,311$ | 4.88 | $\%$ | 13.09 | $\%$ | 51.08 | $\%$ | 57.07 | $\%$ |
| Checking accounts | $2,713,541$ | $2,769,260$ | $3,102,994$ | 12.05 | $\%$ | 14.35 | $\%$ | 3.85 | $\%$ | 4.30 | $\%$ |
| Time deposits | $16,880,463$ | $17,012,101$ | $17,787,650$ | 4.56 | $\%$ | 5.37 | $\%$ | 22.06 | $\%$ | 24.65 | $\%$ |
| Savings deposits | $16,821,175$ | $19,484,245$ | $20,290,667$ | 4.14 | $\%$ | 20.63 | $\%$ | 25.17 | $\%$ | 28.12 | $\%$ |
| Total deposits | $42,288,485$ | $46,237,745$ | $48,472,078$ | 4.83 | $\%$ | 14.62 | $\%$ | 60.12 | $\%$ | 67.18 | $\%$ |
| Overnight funds | $1,530,865$ | $2,444,591$ | $3,089,294$ | 26.37 | $\%$ | 101.80 | $\%$ | 3.83 | $\%$ | 4.28 | $\%$ |
| Bank acceptances |  |  |  |  |  |  |  |  |  |  |  |
| outstanding | 772,779 | 840,863 | 707,342 | -15.88 | $\%$ | -8.47 | $\%$ | 0.88 | $\%$ | 0.98 | $\%$ |
| Interbank borrowings | 938,735 | $2,843,177$ | $3,465,631$ | 21.89 | $\%$ | 269.18 | $\%$ | 4.30 | $\%$ | 4.80 | $\%$ |
| Borrowings from domestic |  |  |  |  |  |  |  |  |  |  |  |
| development banks | $2,532,858$ | $2,716,078$ | $2,988,391$ | 10.03 | $\%$ | 17.98 | $\%$ | 3.71 | $\%$ | 4.14 | $\%$ |
| Accounts payable | $1,661,115$ | $1,920,536$ | $1,740,716$ | -9.36 | $\%$ | 4.79 | $\%$ | 2.16 | $\%$ | 2.41 | $\%$ |
| Accrued interest payable | 315,505 | 319,721 | 363,090 | 13.56 | $\%$ | 15.08 | $\%$ | 0.45 | $\%$ | 0.50 | $\%$ |
| Other liabilities | 728,622 | 570,210 | 573,814 | 0.63 | $\%$ | -21.25 | $\%$ | 0.71 | $\%$ | 0.80 | $\%$ |
| Bonds | $5,390,862$ | $8,387,065$ | $9,666,416$ | 15.25 | $\%$ | 79.31 | $\%$ | 11.99 | $\%$ | 13.40 | $\%$ |
| Accrued expenses | 891,276 | 807,135 | $1,024,702$ | 26.96 | $\%$ | 14.97 | $\%$ | 1.27 | $\%$ | 1.42 | $\%$ |
| Minority interest in |  |  |  |  |  |  |  |  |  |  |  |
| consolidated subsidiaries | 69,558 | 62,190 | 64,743 | 4.11 | $\%$ | -6.92 | $\%$ | 0.08 | $\%$ | 0.09 | $\%$ |
| Total liabilities | $57,120,660$ | $67,149,311$ | $72,156,217$ | 7.46 | $\%$ | 26.32 | $\%$ | 89.50 | $\%$ | 100.00 | $\%$ |

SHAREHOLDERS'
EQUITY
Subscribed and paid in
capital

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3Q11
INCOME
STATEMENT As of Growth Growth
(COP million) Sep-10 Sep-11 Sep-11/Sep-10 3Q10 2Q11 3Q11 3Q11/2Q11 3Q11/3Q10
Interest income
and expenses
$\begin{array}{llllllllllll}\text { Interest on loans } & 2,900,639 & 3,320,969 & 14.49 & \% & 959,837 & 1,100,638 & 1,200,725 & 9.09 & \% & 25.10 & \%\end{array}$
Interest on
investment

| securities | 345,633 | 505,281 | 46.19 | $\%$ | 153,394 | 191,992 | 180,678 | -5.89 | $\%$ | 17.79 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Overnight funds | 35,304 | 12,245 | -65.32 | $\%$ | 6,502 | 4,226 | 3,117 | -26.24 | $\%$ | -52.06 | $\%$ |
| Leasing | 426,063 | 459,950 | 7.95 | $\%$ | 139,205 | 151,264 | 164,200 | 8.55 | $\%$ | 17.96 | $\%$ |
| Total interest <br> income | $3,707,639$ | $4,298,445$ | 15.93 | $\%$ | $1,258,938$ | $1,448,120$ | $1,548,720$ | 6.95 | $\%$ | 23.02 | $\%$ |

Interest expense
Checking

| accounts | 27,529 | 28,678 | 4.17 | $\%$ | 9,666 | 9,045 | 10,955 | 21.12 | $\%$ | 13.34 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Time deposits | 533,826 | 491,184 | -7.99 | $\%$ | 169,950 | 163,180 | 181,702 | 11.35 | $\%$ | 6.91 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

$\begin{array}{llllllllllll}\text { Savings deposits } & 236,146 & 331,265 & 40.28 & \% & 77,051 & 110,477 & 130,515 & 18.14 & \% & 69.39 & \%\end{array}$

| Total interest on |  |  |  |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| deposits | 797,501 | 851,127 | 6.72 | $\%$ | 256,667 | 282,702 | 323,172 | 14.32 | $\%$ | 25.91 | $\%$ |

Interbank
$\begin{array}{llllllllllll}\text { borrowings } & 13,614 & 23,940 & 75.85 & \% & 4,255 & 8,607 & 8,396 & -2.45 & \% & 97.32 & \%\end{array}$
Borrowings
from domestic
development

| banks | 107,442 | 114,220 | 6.31 | $\%$ | 32,575 | 36,685 | 44,971 | 22.59 | $\%$ | 38.05 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Overnight funds | 26,750 | 57,578 | 115.24 | $\%$ | 8,219 | 21,010 | 18,460 | -12.14 | $\%$ | 124.60 | $\%$ |
| Bonds | 234,053 | 368,289 | 57.35 | $\%$ | 85,408 | 115,467 | 147,970 | 28.15 | $\%$ | 73.25 | $\%$ |
| Total interest <br> expense | $1,179,360$ | $1,415,154$ | 19.99 | $\%$ | 387,124 | 464,471 | 542,969 | 16.90 | $\%$ | 40.26 | $\%$ |
| Net interest <br> income | $2,528,279$ | $2,883,291$ | 14.04 | $\%$ | 871,814 | 983,649 | $1,005,751$ | 2.25 | $\%$ | 15.36 | $\%$ |

Provision for loan and accrued interest losses, net $(608,874)(486,588)-20.08 \%(187,855)(176,744)(173,103)-2.06 \%-7.85 \%$
Recovery of charged-off $\begin{array}{llllllllllll}\text { loans } & 179,508 & 186,555 & 3.93 & \% & 61,273 & 61,040 & 69,942 & 14.58 & \% & 14.15 & \%\end{array}$
Provision for
foreclosed assets
and other assets (55,178) (77,527) 40.50 \% (15,562 ) (25,428) (34,451) $35.48 \% 121.38 \%$
Recovery of provisions for foreclosed assets
$\begin{array}{lllllllllll}\text { and other assets } & 17,621 & 107,263 & 508.72 & \% & 4,366 & 37,192 & 50,947 & 36.98 & \% & 1066.90 \%\end{array}$
Total net
provisions (466,923)(270,297) -42.11 \% (137,778) (103,940) (86,665 ) -16.62 \% $-37.10 \%$

Net interest
income after provision for
loans
and accrued
$\begin{array}{llllllllllll}\text { interest losses } & 2,061,356 & 2,612,994 & 26.76 & \% & 734,036 & 879,709 & 919,086 & 4.48 & \% & 25.21 & \%\end{array}$
Commissions
from banking
services and
$\begin{array}{llllllllllll}\text { other services } & 222,135 & 280,983 & 26.49 & \% & 73,116 & 96,285 & 98,224 & 2.01 & \% & 34.34 & \%\end{array}$
Electronic
services and
$\begin{array}{llllllllllll}\text { ATM fees } & 41,020 & 48,578 & 18.43 & \% & 13,830 & 17,553 & 17,945 & 2.23 & \% & 29.75 & \%\end{array}$

| Branch network |  |  |  |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| services | 85,963 | 91,479 | 6.42 | $\%$ | 29,825 | 30,657 | 31,930 | 4.15 | $\%$ | 7.06 | $\%$ |
| Parm | 164,231 | 164,737 | 0.31 | $\%$ | 56,271 | 55,601 | 55,937 | 0.60 | $\%$ | -0.59 | $\%$ |

$\begin{array}{llllllllllll}\text { Payment fees } & 164,231 & 164,737 & 0.31 & \% & 56,271 & 55,601 & 55,937 & 0.60 & \% & -0.59 & \%\end{array}$
Credit card
$\begin{array}{llllllllllll}\text { merchant fees } & 11,303 & 12,701 & 12.37 & \% & 3,410 & 5,870 & 4,064 & -30.77 & \% & 19.18 & \%\end{array}$
Credit and debit
$\begin{array}{llllllllllll}\text { card annual fees } & 424,639 & 448,098 & 5.52 & \% & 143,803 & 149,332 & 150,999 & 1.12 & \% & 5.00 & \%\end{array}$
$\begin{array}{llllllllllll}\text { Checking fees } & 51,803 & 55,839 & 7.79 & \% & 17,504 & 18,452 & 19,418 & 5.24 & \% & 10.93 & \%\end{array}$

| Fiduciary <br> activities | 125,033 | 142,057 | 13.62 | $\%$ | 41,610 | 48,429 | 47,449 | -2.02 | $\%$ | 14.03 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Pension plan
$\begin{array}{lllllllllllll}\text { administration } & 66,024 & - & -100.00 \% & 19,922 & - & - & 0.00 & \% & -100.00 & \%\end{array}$
$\begin{array}{llllllllllll}\text { Brokerage fees } & 25,043 & 31,839 & 27.14 & \% & 9,182 & 9,462 & 11,476 & 21.29 & \% & 24.98 & \%\end{array}$
Check
$\begin{array}{llllllllllll}\text { remittance } & 12,919 & 14,195 & 9.88 & \% & 3,860 & 4,631 & 5,120 & 10.56 & \% & 32.64 & \%\end{array}$

| International <br> operations | 42,984 | 51,105 | 18.89 | $\%$ | 15,890 | 17,939 | 16,437 | -8.37 | $\%$ | 3.44 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Fees and other |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Fees and other
service expenses (112,214) (140,021) $24.78 \%(37,365$ ) (46,913 ) (49,808 ) $6.17 \% \quad 33.30 \%$
Total fees and
income from
$\begin{array}{llllllllllll}\text { services, net } & 1,160,883 & 1,201,590 & 3.51 & \% & 390,858 & 407,298 & 409,191 & 0.46 & \% & 4.69 & \%\end{array}$
Other operating
income
Net foreign
exchange gains $21,057 \quad 50,079 \quad 137.83 \%(1,912)(12,200) 41,171 \quad 437.47 \% \quad 2253.29 \%$
Derivatives
Financial
$\begin{array}{lllllllllll}\text { Contracts } & 36,311 & 25,024 & -31.08 & \% & 14,139 & 31,081 & (5,943 & -119.12 \% & -142.03 & \%\end{array}$
Gains(loss) on sales of investments on equity securities $43,221(17,883)-141.38 \% ~ 9,634 \quad(848)(16,595) 1856.96 \% \quad-272.25 \%$ Securitization

| income | 44,214 | 33,356 | -24.56 | $\%$ | 18,698 | 11,790 | 12,715 | 7.85 | $\%$ | -32.00 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | 32,499 | 26,792 | -17.56 | $\%$ | 4,935 | 15,352 | 3,393 | -77.90 | $\%$ | -31.25 | $\%$ |

Dividend
income
Revenues from
commercial
$\begin{array}{llllllllllll}\text { subsidiaries } & 64,465 & 74,024 & 14.83 & \% & 20,970 & 23,354 & 25,670 & 9.92 & \% & 22.41 & \%\end{array}$


Communication,
postage, rent $\begin{array}{llllllllllll}\text { and others } & 128,349 & 158,288 & 23.33 & \% & 44,035 & 52,792 & 56,481 & 6.99 & \% & 28.26 & \%\end{array}$ Total other operating $\begin{array}{llllllllllll}\text { income } & 374,712 & 349,680 & -6.68 & \% & 110,514 & 121,321 & 116,892 & -3.65 & \% & 5.77 & \%\end{array}$ $\begin{array}{llllllllllll}\text { Total income } & 3,596,951 & 4,164,264 & 15.77 & \% & 1,235,408 & 1,408,328 & 1,445,169 & 2.62 & \% & 16.98 & \%\end{array}$
Operating
expenses
Salaries and employee

| benefits | 836,195 | 931,727 | 11.42 | $\%$ | 282,878 | 312,905 | 313,392 | 0.16 | $\%$ | 10.79 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Bonus plan <br> payments | 86,215 | 96,868 | 12.36 | $\%$ | 24,289 | 33,533 | 32,077 | -4.34 | $\%$ | 32.06 | $\%$ |
| Compensation | 23,616 | 24,565 | 4.02 | $\%$ | 6,229 | 5,529 | 10,148 | 83.54 | $\%$ | 62.92 | $\%$ |
| Administrative <br> and other <br> expenses | $1,069,365$ | $1,359,475$ | 27.13 | $\%$ | 367,891 | 450,047 | 484,122 | 7.57 | $\%$ | 31.59 | $\%$ |
| Deposit <br> insurance net | 62,366 | 66,065 | 5.93 | $\%$ | 21,221 | 22,342 | 22,733 | 1.75 | $\%$ | 7.13 | $\%$ |
| Donation <br> expenses | 5,068 | 14,988 | 195.74 | $\%$ | 3,565 | 12,197 | 1,379 | -88.69 | $\%$ | -61.32 | $\%$ |
| Depreciation | 146,086 | 157,727 | 7.97 | $\%$ | 49,301 | 52,187 | 55,575 | 6.49 | $\%$ | 12.73 | $\%$ |

Total operating
$\begin{array}{llllllllllll}\text { expenses } & 2,228,911 & 2,651,415 & 18.96 & \% & 755,374 & 888,740 & 919,426 & 3.45 & \% & 21.72 & \%\end{array}$
Net operating
$\begin{array}{llllllllllll}\text { income } & 1,368,040 & 1,512,849 & 10.59 & \% & 480,034 & 519,588 & 525,743 & 1.18 & \% & 9.52 & \%\end{array}$
Goodwill
$\begin{array}{llllllllllll}\text { amortization (1) } & 43,006 & 36,213 & -15.80 & \% & 12,823 & 11,747 & 11,709 & -0.32 & \% & -8.69 & \%\end{array}$
Non-operating
income
$\begin{array}{llllllllllll}\text { (expense) } & - & - & 0.00 & \% & - & - & - & 0.00 & \% & 0.00 & \% \\ \text { Other income } & 162,267 & 121,837 & -24.92 & \% & 62,788 & 49,082 & 32,937 & -32.89 & \% & -47.54 & \%\end{array}$
Minority interest (11,101 ) (8,219 ) -25.96 \% (6,159 ) (2,026 ) (3,083 ) 52.17 \% -49.94 \%
Other expense ( 85,101 ) ( 93,039 ) 9.33 \% (24,043 ) (37,662 ) (33,120 ) $-12.06 \% \quad 37.75 \quad \%$
Total
non-operating
$\begin{array}{llllllllllllllllll}\text { income } & 66,065 & 20,579 & -68.85 & \% & 32,586 & 9,394 & (3,266 & -134.77 & -110.02 & \%\end{array}$
Income before
$\begin{array}{llllllllllll}\text { income taxes } & 1,391,099 & 1,497,215 & 7.63 & \% & 499,797 & 517,235 & 510,768 & -1.25 & \% & 2.20 & \%\end{array}$
Income tax
expense (383,732)(337,163) -12.14 \% (124,664) (131,708) (86,326 ) -34.46 \% $-30.75 \%$
$\begin{array}{llllllllllll}\text { Net income } & 1,007,367 & 1,160,052 & 15.16 & \% & 375,133 & 385,527 & 424,442 & 10.09 & \% & 13.14 & \%\end{array}$

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## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

BANCOLOMBIA S.A.
(Registrant)
Date: November 3, 2011
By: /s/ JAIME ALBERTO VELÁSQUEZ B.
Name: Jaime Alberto Velásquez B.
Title: Vice President of Finance

